

Insurance & Banking Subcommittee

Wednesday, January 23, 2013 3:00 PM 404 HOB

Will Weatherford Speaker Bryan Nelson Chair



The Florida House of Representatives

Regulatory Affairs Committee Insurance & Banking Subcommittee

Will Weatherford Speaker Bryan Nelson Chair

AGENDA Wednesday, January 23, 2013 404 HOB 3:00 p.m. – 5:00 p.m.

- I. Call to Order
- II. Roll Call
- III. Welcome and Opening Remarks
- IV. Presentation and Discussion relating to property insurance rate filing and reviews.
 - A. Ken Ritzenthaler Actuary, Associate of the Casualty Actuarial Society Florida Office of Insurance Regulation
- V. Public Testimony
- VI. Closing Remarks
- VII. Adjournment



I-FILE

Standardized Rate Indication Workbook Homeowners, Mobile Homeowners, Dwelling Fire

House Insurance & Banking Subcommittee

January 23, 2013

Ken Ritzenthaler, Actuary Property & Casualty Product Review

Overview of the Property & Casualty Rate Review Process

Philosophy of the Homeowners Rate Review Process:

- The Office's philosophy is guided by Florida's rating law (S. 627.062, F.S.), the Florida Administrative Code, actuarial standards and principles.
- The Office does not "approve" or "disapprove" the method an insurer uses to derive their proposed rates.
- The Office makes a determination during the rate review process as to whether or not the actual proposed rates are excessive, inadequate or unfairly discriminatory.
- The Office must accept a rate filing request if it complies with the law, and is adequately supported by actuarial justification



Overview of the Property & Casualty Rate Review Process

Evaluation Criteria Used During the Process:

The evaluation process involves a review of the company's actuarial justification for a proposed rate increase/decrease, including an analysis of the company's book of business, and the anticipated future expenses.

Some areas for analysis include:

- Past & Prospective Loss Experience
- Past & Prospective Expenses
- Investment Income
- Cost of Reinsurance
- Margin for Underwriting Profit and Contingency
- Other Factors that Influence the Frequency or Severity of Claims



Overview of the Property & Casualty Rate Review Process

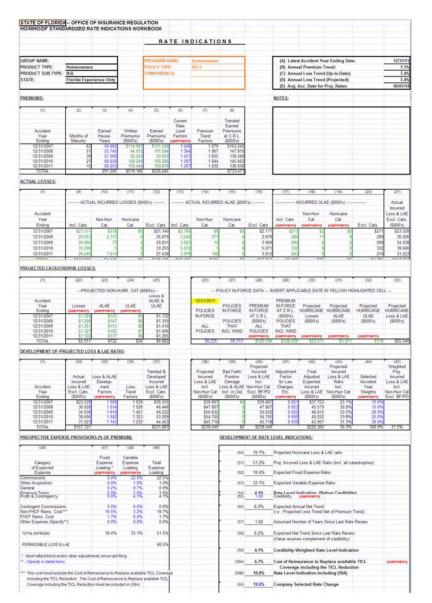
Components of a Rate Filing:

A company submits supporting documentation deemed to be relevant to the company's rate request.

Information usually required for any rate filing:

- Cover Letter and Explanatory Memorandum
- Statewide Indication Form to Support Statewide Change
- Territorial Support Information to Show Proposed Rate Adjustments
- Support Documentation for Reinsurance Costs
- Support Documentation for Catastrophe Models Used (if applicable)
- > Any Changes to Underwriting Rules
- > Underwriting and Pricing Components for Credit Scoring (if applicable)
- Required certifications Signed by Actuaries and Company Officers







*The following slides show enlarged portions of this worksheet.

STATE OF FLORIDA -- OFFICE OF INSURANCE REGULATION HO/MHO/DF STANDARDIZED RATE INDICATIONS WORKBOOK RATE INDICATIONS GROUP NAME: PROGRAM NAME: (A) Latest Accident Year Ending Date: 12/31/11 Homeowners (B) Annual Premium Trend: PRODUCT TYPE: Homeowners POLICY TYPE: HO-3 1.1% COMPANY(IES): (C) Annual Loss Trend (Up-to-Date): 7.4% 7.4% STATE: Florida Experience Only (D) Annual Loss Trend (Projected): (E) Avg. Acc. Date for Proj. Rates: 06/01/14 PREMIUMS: (1) (2)(3)(4) (5)(7)(6)(8) Current Trended Rate Earned Accident Earned Written Earned Level Premium Premiums Year Months of House-Premiums Premiums Factors Trend at C.R.L. Ending Maturity Years (\$000's) (\$000's) Factors (\$000's) (SUPPORT!) 63 \$121,508 1.079 \$163,242 56,662 \$114,987 1.246 12/31/2007 51 101.594 12/31/2008 55 745 94.012 1364 1 0 6 7 147 870 39 12/31/2009 57,909 92,424 93.059 1.421 1.055 139,568 27 60.830 108,294 1.397 145.852 12/31/2010 100.006 1.044 109.464 136.938 12/31/2011 15 60.053 109.878 1.207 1.032 \$733,471 TOTAL 291,200 \$519,180 \$526,045



STATE OF HO/MHO/DI													
				R/	ATE IN	NDICA	TIONS	<u>}</u>					
ACTUAL LO	<u>SSES</u>							-					
(1)	<mark>(</mark> 9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)	(17)	(18)	(19)	(20)	(21)
	ACTUA	L INCURRE	D LOSSES	(\$000's)	ACTU	AL INCURR	ed alae (\$000's)	II	ICURRED L	JLAE (\$000)	's)	Actual
													Incurred
Accident										Non-Hurr.	Hurricane		Loss & LA
Year		Non-Hurr.	Hurricane			Non-Hurr.	Hurricane		Incl. Cats.	Cat.	Cat.		Excl. Cats
Ending	Incl. Cats.	Cat.	Cat.	Excl. Cats.	Incl. Cats.	Cat.	Cat.	Excl. Cats.	(SUPPORT!)	(SUPPORT!)	(SUPPORT!)	Excl. Cats.	(\$000's)
12/31/2007	\$21,517	\$378	\$0	\$21,140	\$2,185	\$8	\$0	\$2,177	\$213	\$2	\$0	\$211	\$23,52
12/31/2008	29,053	2,173	0	26,879	3,249	371	0	2,878	280	11	0	269	30,02
12/31/2009	29,904	73	0	29,831	3,923	15	0	3,909	299	0	0	298	34,03
12/31/2010	33,208	5	0	33,203	5,072	1	0	5,071	332	0	0	332	38,60
12/31/2011	29,248	1,813	0	27,436	3,979	166	0	3,813	283	9	0	274	31,52
TOTAL	\$142,930	\$4,441	\$0	\$138,489	\$18,408	\$560	\$0	\$17,847	\$1,407	\$22	\$0	\$1,385	\$157,72



10/MHO/DF	STANDA	RDIZED R/	ATE INDIC	ATIONS WO	ORKBOOK							
				RA	TE INC		ONS					
ROJECTED	CATASTRO	PHELOSS	ES:									
(1)	(22)	(23)	(24)	(25)	(26)	(27)	(28)	(29)	(30)	<mark>(</mark> 31)	(32)	(33)
	PROJEC	TED NON-I	HURR. CAT	(\$000's)	POL	ICY IN-FORC	e data IN	ISERT APPL	ICABLE DATE	IN YELLOW H	IIGHLIGHTED	CELL
Assidant				Losses &	40/04/0044			DDEMILIM				
Accident Year	Losses	ALAE	ULAE	ALAE & ULAE	12/31/2011	POLICIES	PREMIUM	PREMIUM IN-FORCE	Projected	Projected	Projected	Projected
Ending	(SUPPORT!)	(SUPPORT!)	(SUPPORT!)	ULAL	POLICIES	IN-FORCE	IN-FORCE	AT C.R.L.		HURRICANE		
12/31/2007	\$1,005	\$123	\$5	\$1,132	IN-FORCE		AT C.R.L.	(\$000's)	Losses	ALAE	ULAE	Loss & LAE
12/31/2008	\$1,206	\$147	\$6	\$1,359		POLICIES	(\$000's)	POLICIES	(\$000's)	(\$000's)	(\$000's)	(\$000's)
12/31/2009	\$1,251	\$153	\$6	\$1,410	ALL	THAT	ALL	THAT				
12/31/2010	\$1,327	\$162	\$7	\$1,496	POLICIES	INCL WIND	POLICIES	INCL WIND				
12/31/2011	\$1,122	\$137	\$6	\$1,265			(SUPPORT!)	(SUPPORT!)	(SUPPORT!)	(SUPPORT!)	(SUPPORT!)	
TOTAL	\$5,911	\$722	\$30	\$6,662	58.235	56,313	\$129,594	\$126,039	\$23,511	\$1,911	\$118	\$25,54



				E REGULATI								
				RA	TE INDI		N S					
DEVELOPM	ENT OF PRO	JECTED LO	SS & LAE	ratio:								
(1)	(34)	(35)	(36)	(37)	(38)	(39)	(40)	(41)	(42)	(43)	(44)	(45)
							Projected			Projected		Weighted
				Trended &	Projected	Bad Faith/	Incurred	Adjustment	Final	Incurred		Proj.
	Actual I	LOSS & ALAE		Developed	Incurred	Punitive	Loss & LAE	Factor	Adjusted	Loss & LAE	Selected	Incurred
	Incurred	Develop-		Incurred	Loss & LAE	Damage	Incl.	for Law	Expected	Ratio	Accident	Loss & LA
Accident	Loss & LAE	ment	Loss	Loss & LAE	Incl.	Loss & ALAE	Non-Hurr Cat.	Changes,	Incurred	Incl.	Year	Incl.
Year	Excl. Cats.	Factors	Trend	Excl. Cats.	Non-Hurr Cat	Incl. in (34)	Excl. BF/PD	Etc.	Loss & LAE	Non-Hurr Cat	Weights	Non-Hurr C
Ending	(\$000's)	(SUPPORT!)	Factors	(\$000's)	(\$000's)	(\$000's)	(\$000's)	(SUPPORT!)	(\$000's)	(\$000's)	(SUPPORT!)	Excl. BF/P
12/31/2007	\$23,528	1.000	1.639	\$38,555	\$39,687	\$0	\$39,687	0.951	\$37,753	23.1%	10.0%	
12/31/2008	30,026	1.014	1.526	46,448	\$47,807	0	47,807	0.953	45,579	30.8%	15.0%	
12/31/2009	34,038	1.018	1.421	49,222	\$50,632	0	50,632	0.925	46,815	33.5%	20.0%	
12/31/2010	38,606	1.042	1.323	53,209	\$54,705	0	54,705			33.8%	25.0%	
12/31/2011	31,523	1.145	1.232	44,453	\$45,718	0	45,718	0.939	42,907	31.3%	30.0%	
TOTAL	\$157,721			\$231,887	\$238,549	\$0	\$238,549		\$222,305	30.3%	100.0%	31.5%



STATE OF FLORIDA -- OFFICE OF INSURANCE REGULATION

HO/MHO/DF STANDARDIZED RATE INDICATIONS WORKBOOK

			RAT	TE INDI	CATIO	NS
PROSPECTIVE EXPENSE PRO	OVISIONS (% OF	PREMIUM):		DEVELOPM	ENT OF RAT	E LEVEL INDICATIONS:
(46)	(47)	(48)	(49)			
				(50)	19.7%	Projected Hurricane Loss & LAE ratio
	Fixed	Variable				
Category	Expense	Expense	Total	(51)	51.2%	Proj. Incurred Loss & LAE Ratio (Incl. all catastrophes)
of Expected	Loading *	Loading	Expense			
Expense	(SUPPORT!)	(SUPPORT!)	Loading	(52)	18.4%	Expected Fixed Expense Ratio
Commissions	0.0%	22.5%	22.5%			
Other Acquisition	0.0%	1.0%	1.0%	(53)	33.1%	Expected Variable Expense Ratio
General	0.2%	0.7%	0.9%			
Premium Taxes	0.0%	1.6%	1.6%	(54)	4.1%	Rate Level Indication (Before Credibility)
Misc. Licenses & Fees	0.0%	0.0%	0.0%			
Profit & Contingency	0.0%	4.1%	4.1%	(55)	1.00	Credibility (SUPPORT!)
Contingent Commissions	0.0%	0.0%	0.0%	(56)	6.2%	Expected Annual Net Trend
Non-FHCF Reins. Cost***	16.5%	3.2%	19.7%			(i.e., Projected Loss Trend Net of Premium Trend)
FHCF Reins. Cost	1.7%	0.0%	1.7%			
Other Expense (Specify**)	0.0%	0.0%	0.0%	(57)	1.00	Assumed Number of Years Since Last Rate Review
TOTAL EXPENSES	18.4%	33.1%	51.5%	(58)	6.2%	Expected Net Trend Since Last Rate Review
			and the set of the			(Value receives complement of credibility)
PERMISSIBLE LOSS & LAE			48.5%			
				(59)	4.1%	Credibility-Weighted Rate Level Indication
* - Must reflect trend and/or other a	djustments since las	st filing				
** - (Specify in detail here)				(59A)	6.7%	Cost of Reinsurance to Replace available TICL (SUPPO
						Coverage including the TICL Reduction
*** This cost must exclude the Cos				1	10.8%	Rate Level Indication including (59A)
including the TICL Reduction.	The Cost of Reinsura	ance to Replace	e available TICL	-		
Coverage including the TICL Re	duction must be inc	luded in (59A)		(60)	10.8%	Company Selected Rate Change



Proposed Average Premium Breakdown

Statewide, Palm Beach (Rem. Terr. 38), Alachua (Terr. 192)

HOUS	SE INSUR	ANCE AND	BANKING	SUBCOMM	ITTEE	
		JANUAR	Y 23, 2013	3		
	STAT	EWIDE	Palm Beach	, Rem. Terr 38	Alachua	, Terr 192
		PROPOSED		PROPOSED		PROPOSED
		AVERAGE		AVERAGE		AVERAGE
	PERCENT	PREMIUM	PERCENT	PREMIUM	PERCENT	PREMIUM
Total Premium		\$2,483		\$4,115		\$1,559
MGA fee		\$25		\$25		\$25
Premium minus MGA fee		\$2,458		\$4,090		\$1,534
Commissions (MGA)	22.5%	\$553	22.5%	\$920	22.5%	\$345
Other Acquisition	1.0%	\$25	1.0%	\$41	1.0%	\$15
General	0.9%	\$22	0.9%	\$37	0.9%	\$14
Premium Tax	1.6%	\$39	1.6%	\$65	1.6%	\$25
Total Expenses	26.0%	\$639	26.0%	\$1,063	26.0%	\$399
Profit & Contingency	4.1%	\$101	4.1%	\$168	4.1%	\$63
Non-FHCF Reinsurance	19.7%	\$484	22.8%	\$933	12.6%	\$193
FHCF Reinsurance	1.7%	\$42	2.6%	\$106	0.7%	\$11
Cost of TICL Replacement	6.7%	\$165	8.0%	\$327	3.8%	\$58
Total Reinsurance	28.1%	\$691	33.4%	\$1,366	17.1%	\$262
Losses	41.8%	\$1,027	36.5%	\$1,493	52.8%	\$810
Total	100.0%	\$2,458	100.0%	\$4,090	100.0%	\$1,534

Palm Beach, Remainder, Territory 38 is defined to be all areas west of the Intracoastal Waterway in Palm Beach County. Alachua, Territory 192 is defined to be all of Alachua County.





Contact Information:

Ken Ritzenthaler, Actuary

Property & Casualty Product Review Phone: (850) 413-5314 Email: Ken.Ritzenthaler@floir.com





KEVIN M. McCARTY Insurance Commissioner

APPENDIX



DEFINITIONS:

- Accident Year Data a method of arranging loss and policy data so that all losses associated with accidents occurring during a given calendar year and all premium earned during that same calendar year are being compared.
- Earned House Years that portion of the total number of policies written for which coverage has already been provided as of a specified point in time.
- Written Premium total premium associated with policies that were issued during a specified time period.
- Earned Premium that portion of the written premium for which coverage has already been provided as of a specified point in time.
- Current Rate Level (C.R.L.) premium data must be brought to the current rate level by adjusting historical premiums for rate changes that have happened since the premium was collected. These adjustments are made using Current Rate Level Factors.
- Premium Trend the average premium level can change over time due to changes in the characteristics of the policies written (e.g., the amount of homeowners insurance purchased increases annually with inflation). Premium Trend Factors are used to adjust the earned premium to incorporate these expected changes.
- Loss Trend changes in the historical experience of claim size and claim frequency. Loss Trend Factors are used to project historical losses into the future.
- Actual Incurred Losses the total amount of paid claims and loss reserves associated with a specified time period.
- Projected Incurred losses estimate of what the total paid claims and loss reserves would be for a specified time period.
- ALAE Allocated Loss Adjustment Expenses are claim related expenses that are directly attributable to a specific claim (e.g., fees associated with outside legal counsel hired to defend a claim).
- ULAE Unallocated Loss Adjustment Expenses are claim related expenses that cannot be directly assigned to a specific claim (e.g., salaries of claim department personnel).
- LAE Loss Adjustment Expense is the cost of settling claims; includes allocated loss adjustment expenses (ALAE) and unallocated loss adjustment expenses (ULAE).
- In-Force Premium total premium for all active (in-force) policies at a specified time.
- In-Force Policy Count total number of active (in-force) policies at a specified time.
- Loss & ALAE Development as claims mature, payments are made and additional information is gathered about the value of the loss until a final payment is made and the ultimate amount is known. This process can take some time, so Loss & ALAE Development Factors are used to adjust historical losses to their ultimate level.
- Fixed Expense an expense that does not vary with the amount of premium collected (e.g., rent, utilities, salaries).
- Variable Expense an expense that does vary with the amount of premium collected (e.g., commission).
- **Credibility**—based on the size of the observed data set, credibility is a measure of how much "belief" you have in your data. This measure is used to blend the observed data with other related data to improve the estimate.



Rate Indication Workbook - Blank Form

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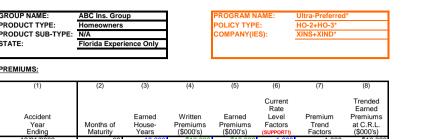
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STATE OF FLORIDA -- OFFICE OF INSURANCE REGULATION HO/MHO/DF STANDARDIZED RATE INDICATIONS WORKBOOK

RATE INDICATIONS



\$10.0

10.000

\$20.00

1 00

12/31/07 0.0% 0.0% 0.0% 01/01/10

STATE EXHIBIT 1

SHEET 1

NOTES:



(A) Latest Accident Year Ending Date

(B) Annual Premium Trend:(C) Annual Loss Trend (Up-to-Date):

(D) Annual Loss Trend (Projected):

(E) Avg. Acc. Date for Proj. Rates

ΓΟΤΑ ACTUAL LOSSES:

GROUP NAME:

STATE:

PREMIUMS:

PRODUCT TYPE:

(1)

Accident

Year Ending

12/31/2003

12/31/2004

12/31/2004 12/31/2005 12/31/2006 12/31/2007

	(1)	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)	(17)	(18)	(19)	(20)	(21)
		ACTU	AL INCURRED	01 OSSES (\$0	00's)	AC	TUAL INCURR	ED ALAE (\$000)'s)		NCURRED UI	AE (\$000's)		Actual
		/.010		200020 (00	000)	/10						J (2 (\$0000)		Incurred
	Accident										Non-Hurr.	Hurricane		Loss & LAE
											Non-Hun.	Humcane		
	Year		Non-Hurr.	Hurricane			Non-Hurr.	Hurricane		Incl. Cats.	Cat.	Cat.		Excl. Cats.
	Ending	Incl. Cats.	Cat.	Cat.	Excl. Cats.	Incl. Cats.	Cat.	Cat.	Excl. Cats.	(SUPPORT!)	(SUPPORT!)	(SUPPORT!)	Excl. Cats.	(\$000's)
ľ	12/31/2003	\$5,000	\$0	\$0	\$5,000	\$1,000	\$0	\$0	\$1,000	\$1,000	\$0	\$0	\$1,000	\$7,000
	12/31/2004	5,000	0	0	5,000	1,000	0	0	1,000	1,000	0	0	1,000	7,000
	12/31/2005				0				0				0	0
	12/31/2006				0				0				0	0
	12/31/2007				0				0				0	0
- 1	TOTAL	\$10.000	\$0	\$0	\$10.000	\$2.000	\$0	\$0	\$2,000	\$2.000	\$0	\$0	\$2,000	\$14.000

1.000

1.000

1.000 1.000 1.000 1.000

\$10.000

10.00

PROJECTED CATASTROPHE LOSSES:

(1)	(22)	(23)	(24)	(25)
	PROJ	ECTED NON-	HURR. CAT (\$	6000's)
Accident				Losses & ALAE &
Year	Losses	ALAE	ULAE	
Ending	(SUPPORT!)	(SUPPORT!)	(SUPPORT!)	
12/31/2003	\$0	\$0	\$0	\$0
12/31/2004	0	0	0	\$0
12/31/2005				\$0
12/31/2006				\$0
12/31/2007				\$0
TOTAL	\$0	\$0	\$0	\$0

DEVELOPMENT OF PROJECTED LOSS & LAE RATIO:

PROSPECTIVE EXPENSE PROVISIONS (% OF PREMIUM):

* - Must reflect trend and/or other adjustments since last filing

(46)

Category

of Expected

Commissions Other Acquisition

General Premium Taxes

Misc. Licenses & Fees Profit & Contingency

Contingent Commissions Non-FHCF Reins. Cost*** FHCF Reins. Cost Other Expense (Specify**)

PERMISSIBLE LOSS & LAE

- (Specify in detail here)

TOTAL EXPENSES

(1)	(34)	(35)	(36)	(37)
Accident Year Ending	Actual Incurred Loss & LAE Excl. Cats. (\$000's)	Loss & ALAE Develop- ment Factors (SUPPORT!)	Loss Trend Factors	Trended & Developed Incurred Loss & LAE Excl. Cats. (\$000's)
12/31/2003	\$7,000	1.000	1.000	\$7,000
12/31/2004	7,000	1.000	1.000	7,000
12/31/2005	0		1.000	0
12/31/2006	0		1.000	0
12/31/2007	0		1.000	0
TOTAL	\$14,000			\$14,000

(47)

Fixed

Expense

Loading

0.0%

0.0%

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0.0% 0.0% 0.0%

0.0%

This cost must exclude the Cost of Reinsurance to Replace available TICL Coverage including the TICL Reduction. The Cost of Reinsurance to Replace available TICL Coverage including the TICL Reduction must be included in (59A).

(48)

Variable

Expense

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(49)

Total

Expense Loading

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0.0% 0.0% 0.0%

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100.0%

(27) (28) (29) (30) (31) (33) (26) (32) --- POLICY IN-FORCE DATA --- INSERT APPLICABLE DATE IN YELLOW HIGHLIGHTED CELL ---PREMIUM POLICIES PREMIUM IN-FORCE Projected Projected HURRICANE HURRICANE IN-FORCE AT C.R.L. Projected HURRICANE Projected HURRICANE POLICIES IN-FORCE ATCRI (\$000's) Losses AI AF ULAE Loss & LAE POLICIES THAT INCL WIND POLICIES (\$000's) (\$000's) (\$000's) (\$000's) (\$000's) THAT INCL WIND ALL POLICIES ALL POLICIES IPPORT SUPPORT

(38)	(39)	(40)	(41)	(42)	(43)	(44)	(45)
		Projected			Projected		Weighted
Projected	Bad Faith/	Incurred	Adjustment	Final	Incurred		Proj.
Incurred	Punitive	Loss & LAE	Factor	Adjusted	Loss & LAE	Selected	Incurred
Loss & LAE	Damage	Incl.	for Law	Expected	Ratio	Accident	Loss & LA
Incl.	Loss & ALAE	Non-Hurr Cat.	Changes,	Incurred	Incl.	Year	Incl.
Non-Hurr Cat	Incl. in (34)	Excl. BF/PD	Etc.	Loss & LAE	Non-Hurr Cat	Weights	Non-Hurr C
(\$000's)	(\$000's)	(\$000's)	(SUPPORT!)	(\$000's)	(\$000's)	(SUPPORT!)	Excl. BF/PI
\$7,000	\$0	\$7,000	1.000	\$7,000	70.0%	50.0%	
\$7,000	0	7,000	1.000	7,000	70.0%	50.0%	
\$0		0		0	0.0%		
\$0		0		0	0.0%		
\$0		0		0	0.0%		
\$14,000	\$0	\$14,000		\$14,000	70.0%	100.0%	70.0%

DEVELOPMENT OF RATE LEVEL INDICATIONS:

(50)	0.0%	Projected Hurricane Loss & LAE ratio
(51)	70.0%	Proj. Incurred Loss & LAE Ratio (Incl. all catastrophes)
(52)	0.0%	Expected Fixed Expense Ratio
(53)	0.0%	Expected Variable Expense Ratio
(54)	-30.0%	Rate Level Indication (Before Credibility)
(55)	0.50	Credibility (SUPPORTI)
(56)	0.0%	Expected Annual Net Trend (i.e., Projected Loss Trend Net of Premium Trend)
(57)	1.00	Assumed Number of Years Since Last Rate Review
(58)	0.0%	Expected Net Trend Since Last Rate Review (Value receives complement of credibility)
(59)	-15.0%	Credibility-Weighted Rate Level Indication
(59A)	0.0%	Cost of Reinsurance to Replace available TICL (SUPPORTI)
(59B)	-15.0%	Coverage including the TICL Reduction Rate Level Indication including (59A)
(60)	0.0%	Company Selected Rate Change

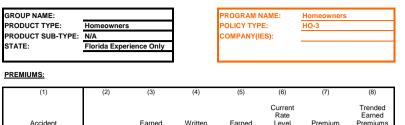
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Rate Indication Workbook - Completed Form

STATE OF FLORIDA -- OFFICE OF INSURANCE REGULATION HO/MHO/DF STANDARDIZED RATE INDICATIONS WORKBOOK

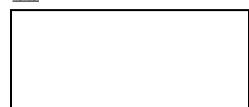
RATE INDICATIONS



Accident Year Ending	Months of Maturity	Earned House- Years	Written Premiums (\$000's)	Earned Premiums (\$000's)	Current Rate Level Factors (SUPPORT!)	Premium Trend Factors	Trended Earned Premiums at C.R.L. (\$000's)
12/31/2007	63	56,662	\$114,987	\$121,508	1.246	1.079	\$163,242
12/31/2008	51	55,745	94,012	101,594	1.364	1.067	147,870
12/31/2009	39	57,909	92,424	93,059	1.421	1.055	139,568
12/31/2010	27	60,830	108,294	100,006	1.397	1.044	145,852
12/31/2011	15	60,053	109,464	109,878	1.207	1.032	136,938
TOTAL		291,200	\$519,180	\$526,045			\$733,471

(A) Latest Accident Year Ending Date: 12/31/11 (B) Annual Premium Trend: 1.1% (C) Annual Loss Trend (Up-to-Date): 7.4% (D) Annual Loss Trend (Projected): 7.4% (E) Avg. Acc. Date for Proj. Rates: 06/01/14

NOTES:



ACTUAL LOSSES:

(1)	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)	(17)	(18)	(19)	(20)	(21)
	ACTU	AL INCURRE	D LOSSES (\$0	00's)	AC	TUAL INCURRE	ED ALAE (\$00	0's)		NCURRED UL	AE (\$000's)		Actual Incurred
Accident										Non-Hurr.	Hurricane		Loss & LAE
Year		Non-Hurr.	Hurricane			Non-Hurr.	Hurricane		Incl. Cats.	Cat.	Cat.		Excl. Cats.
Ending	Incl. Cats.	Cat.	Cat.	Excl. Cats.	Incl. Cats.	Cat.	Cat.	Excl. Cats.	(SUPPORT!)	(SUPPORT!)	(SUPPORT!)	Excl. Cats.	(\$000's)
12/31/2007	\$21,517	\$378	\$0	\$21,140	\$2,185	\$8	\$0	\$2,177	\$213	\$2	\$0	\$211	\$23,528
12/31/2008	29,053	2,173	0	26,879	3,249	371	0	2,878	280	11	0	269	30,026
12/31/2009	29,904	73	0	29,831	3,923	15	0	3,909	299	0	0	298	34,038
12/31/2010	33,208	5	0	33,203	5,072	1	0	5,071	332	0	0	332	38,606
12/31/2011	29,248	1,813	0	27,436	3,979	166	0	3,813	283	9	0	274	31,523
TOTAL	\$142,930	\$4,441	\$0	\$138,489	\$18,408	\$560	\$0	\$17,847	\$1,407	\$22	\$0	\$1,385	\$157,721

PROJECTED CATASTROPHE LOSSES:

(1)	(22)	(23)	(24)	(25)
	PROJE	ECTED NON-H	IURR. CAT (\$0	00's)
Accident				Losses & ALAE &
Year Ending	Losses (SUPPORT!)	ALAE (SUPPORT!)	ULAE (SUPPORT!)	ULAE
12/31/2007	\$1,005	\$123	\$5	\$1,132
12/31/2008	\$1,206	\$147	\$6	\$1,359
12/31/2009	\$1,251	\$153	\$6	\$1,410
12/31/2010	\$1,327	\$162	\$7	\$1,496
12/31/2011	\$1,122	\$137	\$6	\$1,265
TOTAL	\$5,911	\$722	\$30	\$6,662

DEVELOPMENT OF PROJECTED LOSS & LAE RATIO:

(1)	(34)	(35)	(36)	(37)
				Trended &
	Antical			
	Actual	Loss & ALAE		Developed
	Incurred	Develop-		Incurred
Accident	Loss & LAE	ment	Loss	Loss & LAE
Year	Excl. Cats.	Factors	Trend	Excl. Cats.
Ending	(\$000's)	(SUPPORT!)	Factors	(\$000's)
12/31/2007	\$23,528	1.000	1.639	\$38,555
12/31/2008	30,026	1.014	1.526	46,448
12/31/2009	34,038	1.018	1.421	49,222
12/31/2010	38,606	1.042	1.323	53,209
12/31/2011	31,523	1.145	1.232	44,453
TOTAL	\$157,721	-		\$231,887

PROSPECTIVE EXPENSE PROVISIONS (% OF PREMIUM):

(46)	(47)	(48)	(49)			
Category of Expected	Fixed Expense Loading *	Variable Expense Loading	Total Expense			
Expense Commissions	(SUPPORT!) 0.0%	(SUPPORT!) 22.5%	Loading 22.5%			
Other Acquisition	0.0%	1.0%	1.0%			
General	0.2%	0.7%	0.9%			
Premium Taxes	0.0%	1.6%	1.6%			
Misc. Licenses & Fees	0.0%	0.0%	0.0%			
Profit & Contingency	0.0%	4.1%	4.1%			
Contingent Commissions	0.0%	0.0%	0.0%			
Non-FHCF Reins. Cost***	16.5%	3.2%	19.7%			
FHCF Reins, Cost	1.7%	0.0%	1.7%			
Other Expense (Specify**)	0.0%	0.0%	0.0%			
TOTAL EXPENSES	18.4%	33.1%	51.5%			
PERMISSIBLE LOSS & LAE 48.						
 Must reflect trend and/or other adjustments since last filing (Specify in detail here) 						
*** This cost must exclude the Cost of Reinsurance to Replace available TICL Coverage including the TICL Reduction. The Cost of Reinsurance to Replace available TICL Coverage including the TICL Reduction must be included in (59A).						

(26)	(27)	(28)	(29)	(30)	(31)	(32)	(33)
F	POLICY IN-FOR	RCE DATA IN	ISERT APPLI	CABLE DATE I	N YELLOW HIG	HLIGHTED CEL	L
12/31/2011			PREMIUM				
POLICIES	POLICIES	PREMIUM	IN-FORCE AT C.R.L.	Projected HURRICANE	Projected HURRICANE	Projected HURRICANE	Projected HURRICANE
IN-FORCE		AT C.R.L.	(\$000's)	Losses	ALAE	ULAE	Loss & LAE
ALL	POLICIES THAT	(\$000's) ALL	POLICIES THAT	(\$000's)	(\$000's)	(\$000's)	(\$000's)
POLICIES	INCL WIND	POLICIES	INCL WIND				
58,235	56.313	(SUPPORT!) \$129.594	(SUPPORT!) \$126.039	(SUPPORT!) \$23.511	(SUPPORT!) \$1.911	(SUPPORT!) \$118	\$25,540

(38)	(39)	(40)	(41)	(42)	(43)	(44)	(45)
		Projected			Projected		Weighted
Projected	Bad Faith/	Incurred	Adjustment	Final	Incurred		Proj.
Incurred	Punitive	Loss & LAE	Factor	Adjusted	Loss & LAE	Selected	Incurred
Loss & LAE	Damage	Incl.	for Law	Expected	Ratio	Accident	Loss & LAE
Incl.	Loss & ALAE	Non-Hurr Cat.	Changes,	Incurred	Incl.	Year	Incl.
Non-Hurr Cat	Incl. in (34)	Excl. BF/PD	Etc.	Loss & LAE	Non-Hurr Cat	Weights	Non-Hurr Cat
(\$000's)	(\$000's)	(\$000's)	(SUPPORT!)	(\$000's)	(\$000's)	(SUPPORT!)	Excl. BF/PD
\$39,687	\$0	\$39,687	0.951	\$37,753	23.1%	10.0%	
\$47,807	0	47,807	0.953	45,579	30.8%	15.0%	
\$50,632		50,632		46,815	33.5%	20.0%	
\$54,705	0	54,705	0.900	49,252	33.8%	25.0%	
\$45,718	0	45,718	0.939	42,907	31.3%	30.0%	
\$238,549	\$0	\$238,549		\$222,305	30.3%	100.0%	31.5%

DEVELOPMENT OF RATE LEVEL INDICATIONS:

(50)	19.7%	Projected Hurricane Loss & LAE ratio
(51)	51.2%	Proj. Incurred Loss & LAE Ratio (Incl. all catastrophes)
(52)	18.4%	Expected Fixed Expense Ratio
(53)	33.1%	Expected Variable Expense Ratio
(54)	4.1%	Rate Level Indication (Before Credibility)
(55)	1.00	Credibility (SUPPORTI)
(56)	6.2%	Expected Annual Net Trend (i.e., Projected Loss Trend Net of Premium Trend)
(57)	1.00	Assumed Number of Years Since Last Rate Review
(58)	6.2%	_Expected Net Trend Since Last Rate Review (Value receives complement of credibility)
(59)	4.1%	Credibility-Weighted Rate Level Indication
(59A)	6.7%	Cost of Reinsurance to Replace available TICL (SUPPORTI)
(59B)	10.8%	Coverage including the TICL Reduction Rate Level Indication including (59A)
(60)	10.8%	Company Selected Rate Change

Rate Indication Workbook - Homeowners Instructions

STATE OF FLORIDA -- OFFICE OF INSURANCE REGULATION HO/MHO/DE STANDARDIZED RATE INDICATIONS WORKBOOK STATE EXHIBIT 1 SHEET B

PRODUCT-SPECIFIC INSTRUCTIONS

For completing the Rate Indications Forms (RIFs)

INSTRUCTIONS SPECIFIC TO HO/MHO/DF:

Separate rate level indications and accompanying support on a statewide basis must be provided by program and policy type unless a series of programs and policy types bears uniform (a) statewide factor relationships to each other. For those programs and policy types that do bear uniform statewide factor relationships to each other, combined rate level indications and support for such indications on a statewide basis can be provided along with supporting data for the proposed uniform statewide factor relationships.

(b) Rate level indications and supporting data must be provided for each policy type within a program if rate changes are being requested for one or more of the policy types within the program.

(c) For Dwelling Fire filings, the rate level indications can be shown separately by coverage or the coverages can be combined.

(d) Absent any supporting data/information to the contrary, the OIR will conclude that each rate level indication is included in a range whose maximum is the rate level indication and whose minimum is the rate level indication adjusted to eliminate profit & contingencies and investment income

(e) If the total "Earned House Years" in item (3) of a RIF is 5,000 or less for all accident years combined:

In the "Inputs By RIF" sheet, specify "Insufficient Data Set" for the RIF In the "Inputs By RIF" sheet, provide annual premium trend for the RIF (loss trend unnecessary)

In the respective RIF sheet, complete items (3), (4), (5), (6), (9), and (60) only (for item (6), the latest year only will suffice) NOTE: You may choose to complete the entire RIF if you provide a vaild reason for doing so.

(f) The accident year "ACTUAL INCURRED LOSSES" and "ACTUAL INCURRED ALAE" included in the RIFs must be evaluated at 15, 27, 39, 51, and 63 months of maturity. The accident years used can end on December 31 or any other day of the year

Partial accident years will not be accepted. A partial accident year is one in which the first policy is not written on or before the first day of the accident year. An immature accident year is one in which the first policy is written less than one year before the first day of the accident year. An insurer is not required to include an immature accident year, it should demonstrate that no adjustments are necessary or that appropriate adjustments have been made (a)

(h1) The cost of reinsurance must be included as a "net" expense factor. That is, it must consider the amount to be paid to the reinsurer, expected reinsurance recoveries, ceding commissions to be paid to the insurer by the reinsurer, and other relevant information specifically relating to cost such as a retrospective profit sharing agreement between the insurer and the reinsurer

) The cost of private reinsurance must be split into two components, "Non-FHCF Reins. Cost" and "Cost of Reinsurance to Replace available TICL coverage including the TICL Reduction". This split is necessary to satisfy the requirements of 627.0629(5), F.S. which do not allow the "Cost of Reinsurance to Replace the TICL Reduction" to include any expense or profit load or result in a total annual base rate increase in excess of 10%.

(i) If you are not recouping the reimbursement premiums you paid to the Florida Hurricane Catastrophe Fund (FHCF), the cost of reinsurance must include the "FHCF Reins. Cost" and the "Non-FHCF Reins. Cost". Supporting data must be provided separately for each of these elements and the tax-exempt status of the FHCF must be included. Also included in the supporting data must be a chart showing the attachment points of all the various layers of reinsurance including the FHCF reinsurance and support for each attachment point. This chart must clearly demonstrate that other reinsurance does not duplicate the coverage provided by the FHCF.

(j) If you are recouping the reimbursement premiums you paid to the FHCF, the cost of reinsurance must not include the "FHCF Reins.Cost". Also, you must exclude the expected hurricane losses and loss adjustment expenses covered by the FHCF in the calculation of your rate level indications and you must exclude the reimbursement premiums collected from your policyholders in the calculation of your rate level indications. However, you must still provide the expected Hurricane loss and loss adjustment expenses losses covered by the FHCF and the reimbursement premiums you paid to the FHCF along with supporting data for these amounts. Finally, you must still provide a chart showing the attachment points of all the various layers of reinsurance including the FHCF reinsurance and support for each attachment point. This chart must clearly demonstrate that other reinsurance does not duplicate the coverage provided by the FHCF.

(k) The use of contingent commissions as supporting data for rate changes is prohibited unless there is a contractual arrangement between the insurer and its agents concerning the payment of contingent commissions and the insurer demonstrates that it is not paying contingent commissions from profits higher than anticipated in its filings.

(I) All rate level indications included in a filing must comply with the requirements included in this Standardized Rate Indications workbook

(m) Program name(s) must be consistent with those shown in the Rate Collection System (RCS).

(n) Policy type(s) must include all policy types included in the rate level indication

(o) Coverage (Dwelling Fire only) must include all coverages included in the rate level indication.

(p) Separately provide the following:

- (1) An exhibit that lists your rate level history and includes an explanation of the calculation of the "Current Rate Level Factors"
- (2) Supporting data for the selected "Annual Premium Trend"
- (3) Your definition of non-hurricane catastrophe losses
- (4) An explanation of the derivation of the "INCURRED ULAE" amounts along with supporting Florida data.
 (5) Supporting data for the selected "Annual Loss Trend (Up-to-Date)" and the "Annual Loss Trend (Projected)"
- (6) Supporting data for the selected "Loss & ALAE Development Factors" (Include Florida-only historical Loss & ALAE data consistent with the "ACTUAL INCURRED LOSSES Excl. Cats."
- and the "ACTUAL INCURRED ALAE Excl. Cats." included in the indications)
- (7) Detailed supporting data for the "PROJECTED NON-HURR. CAT." amounts
 (8) Detailed supporting data for the "Projected HURRICANE Losses, ALAE, and ULAE" amounts.

The "Projected HURRICANE Losses" must be from a model accepted by the Florida Commission on Hurricane Loss Projection Methodology and may not be modified or adjusted. The date of the policy in-force data (see yellow highlighted cell G51) should be same as the last day of the most recent accident year included on the Rate Indication Form. If more current data is appropriate, provide it and explain why it is more appropriate. (9) Supporting data for the "Selected Accident Year Weights"

- (10) Supporting data for the selected "Credibility". Note this Credibility is applied to the sum of the Proj. Incurred Loss & LAE Ratio (Incl. all catastrophes) plus the Expected Fixed Expense Ratio.
 (11) Supporting data for the selected "Credibility". Note this Credibility is applied to the sum of the Proj. Incurred Loss & LAE Ratio (Incl. all catastrophes) plus the Expected Fixed Expense Ratio.
- (12) Supporting data for the selected "Variable Expense Loading" by category including the latest three years of historical data if available (13) Supporting data for any "Adjustment Factor for Law Changes, Etc." other than 1.000

(g) The selected "Profit & Contingency" expense loading must be consistent with Rule 69O-170.003, F.A.C.

(r) No expense loadings should be included for Florida Insurance Guaranty Association assessments, Citizens Property Insurance Corporation assessments, Florida Hurricane Catastrophe Fund premium payments, or Managing General Agent fees.

(s) The "Total Expense Loading" by category must be consistent with the expense loadings shown in the Premium Breakdown section of the RCS submission.

Rate Indication Workbook - Formulas

STATE OF FLORIDA -- OFFICE OF INSURANCE REGULATION HO/MHO/DF STANDARDIZED RATE INDICATIONS WORKBOOK STATE EXHIBIT 1 SHEET G

FORMULAS APPEARING IN RATE INDICATIONS FORMS

(Information Purposes Only)

(^ denotes exponentiation)

- (2) = [(A) (1)] / 365.25 * 12 + 12.00
- $(7) = [1.00 + (B)]^{(E)} (1)] / 365.25 + 0.50$
- $(8) = (5) \times (6) \times (7)$
- (12) = (9) (10) (11)
- (16) = (13) (14) (15)
- (20) = (17) (18) (19)
- (21) = (12) + (16) + (20)
- (25) = (22) + (23) + (24)
- (33) = (30) + (31) + (32)
- (34) = (21)
- $(36) = [1.00 + (C)] ^{((A) (1)] / 365.25} x [1.00 + (D)] ^{((E) (A)] / 365.25+0.5}$
- $(37) = (34) \times (35) \times (36)$
- (38) = (25) + (37)
- (40) = (38) (39)
- $(42) = (40) \times (41)$
- (43) = (42) / (8)
- (45) = sumproduct of (43) and (44)
- (49) = (47) + (48)
- (50) = (33) / (28)
- (51) = (45) + (50)
- (52) = total (47)
- (53) = total (48)
- (54) = [(51) + (52)] / [1.00 (53)] 1.00
- (56) = [1.00 + (D)] / [1.00 + (B)] 1.00
- $(58) = [1.00 + (56)]^{(57)} 1.00$
- $(59) = [(54) \times (55)] + [(58) \times [1.00 (55]]$
- (59B) = (59) + (59A)

Created by: Florida OIR