

LEGISLATIVE ACTION

Senate Comm: RCS 03/17/2015 House

The Committee on Banking and Insurance (Lee) recommended the following:

Senate Amendment (with title amendment)

Between lines 424 and 425

insert:

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Section 1. Section 16.59, Florida Statutes, is amended to read:

16.59 Medicaid fraud control.—The Medicaid Fraud Control Unit is created in the Department of Legal Affairs to investigate all violations of s. 409.920 and any criminal violations discovered during the course of those investigations.

COMMITTEE AMENDMENT

Florida Senate - 2015 Bill No. SB 1402



11 The Medicaid Fraud Control Unit may refer any criminal violation 12 so uncovered to the appropriate prosecuting authority. The offices of the Medicaid Fraud Control Unit, the Agency for 13 14 Health Care Administration Medicaid program integrity program, and the Divisions of Criminal Investigations Insurance Fraud and 15 Public Assistance Fraud within the Department of Financial 16 17 Services shall, to the extent possible, be collocated; however, 18 positions dedicated to Medicaid managed care fraud within the 19 Medicaid Fraud Control Unit shall be collocated with the 20 Division of Criminal Investigations Insurance Fraud. The Agency 21 for Health Care Administration, the Department of Legal Affairs, 22 and the Divisions of Criminal Investigations Insurance Fraud and 23 Public Assistance Fraud within the Department of Financial 24 Services shall conduct joint training and other joint activities designed to increase communication and coordination in 25 26 recovering overpayments.

Section 2. Subsection (9) of section 400.9935, Florida Statutes, is amended to read:

400.9935 Clinic responsibilities.-

30 (9) In addition to the requirements of part II of chapter 31 408, the clinic shall display a sign in a conspicuous location 32 within the clinic readily visible to all patients indicating 33 that, pursuant to s. 626.9892, the Department of Financial 34 Services may pay rewards of up to \$25,000 to persons providing 35 information leading to the arrest and conviction of persons 36 committing crimes investigated by the Division of Criminal Investigations Insurance Fraud arising from violations of s. 37 38 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234. An authorized employee of the Division of Criminal Investigations 39

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40 Insurance Fraud may make unannounced inspections of a clinic 41 licensed under this part as necessary to determine whether the 42 clinic is in compliance with this subsection. A licensed clinic 43 shall allow full and complete access to the premises to such 44 authorized employee of the division who makes an inspection to 45 determine compliance with this subsection.

Section 3. Subsection (6) of section 409.91212, Florida Statutes, is amended to read:

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409.91212 Medicaid managed care fraud.-

49 (6) Each managed care plan shall report all suspected or 50 confirmed instances of provider or recipient fraud or abuse 51 within 15 calendar days after detection to the Office of 52 Medicaid Program Integrity within the agency. At a minimum the 53 report must contain the name of the provider or recipient, the 54 Medicaid billing number or tax identification number, and a 55 description of the fraudulent or abusive act. The Office of 56 Medicaid Program Integrity in the agency shall forward the 57 report of suspected overpayment, abuse, or fraud to the appropriate investigative unit, including, but not limited to, 58 59 the Bureau of Medicaid program integrity, the Medicaid fraud 60 control unit, the Division of Public Assistance Fraud, the 61 Division of Criminal Investigations Insurance Fraud, or the 62 Department of Law Enforcement.

(a) Failure to timely report shall result in an
administrative fine of \$1,000 per calendar day after the 15th
day of detection.

(b) Failure to timely report may result in additional administrative, civil, or criminal penalties.

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Section 4. Paragraph (a) of subsection (1) of section



69 440.105, Florida Statutes, is amended to read:

70 440.105 Prohibited activities; reports; penalties; 71 limitations.-

72 (1) (a) Any insurance carrier, any individual self-insured, 73 any commercial or group self-insurance fund, any professional practitioner licensed or regulated by the Department of Health, 74 75 except as otherwise provided by law, any medical review 76 committee as defined in s. 766.101, any private medical review 77 committee, and any insurer, agent, or other person licensed 78 under the insurance code, or any employee thereof, having 79 knowledge or who believes that a fraudulent act or any other act 80 or practice which, upon conviction, constitutes a felony or 81 misdemeanor under this chapter is being or has been committed 82 shall send to the Division of Criminal Investigations Insurance 83 Fraud, Bureau of Workers' Compensation Fraud, a report or 84 information pertinent to such knowledge or belief and such 85 additional information relative thereto as the bureau may 86 require. The bureau shall review such information or reports and 87 select such information or reports as, in its judgment, may require further investigation. It shall then cause an 88 89 independent examination of the facts surrounding such 90 information or report to be made to determine the extent, if 91 any, to which a fraudulent act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor 92 93 under this chapter is being committed. The bureau shall report 94 any alleged violations of law which its investigations disclose 95 to the appropriate licensing agency and state attorney or other 96 prosecuting agency having jurisdiction with respect to any such violations of this chapter. If prosecution by the state attorney 97

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98 or other prosecuting agency having jurisdiction with respect to 99 such violation is not begun within 60 days of the bureau's 100 report, the state attorney or other prosecuting agency having 101 jurisdiction with respect to such violation shall inform the 102 bureau of the reasons for the lack of prosecution.

Section 5. Subsections (1) and (2) of section 440.1051, Florida Statutes, are amended to read

440.1051 Fraud reports; civil immunity; criminal penalties.-

(1) The Bureau of Workers' Compensation Insurance Fraud of the Division of <u>Criminal Investigations</u> Insurance Fraud of the department shall establish a toll-free telephone number to receive reports of workers' compensation fraud committed by an employee, employer, insurance provider, physician, attorney, or other person.

(2) Any person who reports workers' compensation fraud to the Division of <u>Criminal Investigations</u> Insurance Fraud under subsection (1) is immune from civil liability for doing so, and the person or entity alleged to have committed the fraud may not retaliate against him or her for providing such report, unless the person making the report knows it to be false.

Section 6. Paragraph (c) of subsection (1) of section 440.12, Florida Statutes, is amended to read:

440.12 Time for commencement and limits on weekly rate of compensation.-

(1) Compensation is not allowed for the first 7 days of
the disability, except for benefits provided under s. 440.13.
However, if the injury results in more than 21 days of
disability, compensation is allowed from the commencement of the

Page 5 of 19



127 disability.

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(c) Each carrier shall keep a record of all payments made under this subsection, including the time and manner of such payments, and shall furnish these records or a report based on these records to the Division of <u>Criminal Investigations</u> Insurance Fraud and the Division of Workers' Compensation, upon request.

Section 7. Subsection (1) of section 624.521, Florida Statutes, is amended to read:

136 624.521 Deposit of certain tax receipts; refund of improper 137 payments.-

138 (1) The department of Financial Services shall promptly 139 deposit in the State Treasury to the credit of the Insurance 140 Regulatory Trust Fund all "state tax" portions of agents' 141 licenses collected under s. 624.501 necessary to fund the 142 Division of Criminal Investigations Insurance Fraud. The balance 143 of the tax shall be credited to the General Fund. All moneys 144 received by the department of Financial Services or the office 145 not in accordance with the provisions of this code or not in the 146 exact amount as specified by the applicable provisions of this 147 code shall be returned to the remitter. The records of the 148 department or office shall show the date and reason for such 149 return.

150 Section 8. Subsection (4) of section 626.016, Florida151 Statutes, is amended to read:

152 626.016 Powers and duties of department, commission, and 153 office.-

154 (4) Nothing in this section is intended to limit the155 authority of the department and the Division of <u>Criminal</u>



156 <u>Investigations</u> Insurance Fraud, as specified in s. 626.989.
157 Section 9. Subsections (2) and (6) of section 626.989,
158 Florida Statutes, are amended to read:

159 626.989 Investigation by department or Division of <u>Criminal</u> 160 <u>Investigations</u> Insurance Fraud; compliance; immunity; 161 confidential information; reports to division; division 162 investigator's power of arrest.-

163 (2) If, by its own inquiries or as a result of complaints, 164 the department or its Division of Criminal Investigations 165 Insurance Fraud has reason to believe that a person has engaged 166 in, or is engaging in, a fraudulent insurance act, an act or 167 practice that violates s. 626.9541 or s. 817.234, or an act or 168 practice punishable under s. 624.15, it may administer oaths and 169 affirmations, request the attendance of witnesses or proffering 170 of matter, and collect evidence. The department shall not compel 171 the attendance of any person or matter in any such investigation 172 except pursuant to subsection (4).

173 (6) Any person, other than an insurer, agent, or other 174 person licensed under the code, or an employee thereof, having 175 knowledge or who believes that a fraudulent insurance act or any 176 other act or practice which, upon conviction, constitutes a 177 felony or a misdemeanor under the code, or under s. 817.234, is 178 being or has been committed may send to the Division of Criminal 179 Investigations Insurance Fraud a report or information pertinent 180 to such knowledge or belief and such additional information 181 relative thereto as the department may request. Any professional 182 practitioner licensed or regulated by the Department of Business 183 and Professional Regulation, except as otherwise provided by law, any medical review committee as defined in s. 766.101, any 184

367638

185 private medical review committee, and any insurer, agent, or 186 other person licensed under the code, or an employee thereof, 187 having knowledge or who believes that a fraudulent insurance act 188 or any other act or practice which, upon conviction, constitutes 189 a felony or a misdemeanor under the code, or under s. 817.234, 190 is being or has been committed shall send to the Division of 191 Criminal Investigations Insurance Fraud a report or information 192 pertinent to such knowledge or belief and such additional 193 information relative thereto as the department may require. The 194 Division of Criminal Investigations Insurance Fraud shall review 195 such information or reports and select such information or 196 reports as, in its judgment, may require further investigation. 197 It shall then cause an independent examination of the facts 198 surrounding such information or report to be made to determine 199 the extent, if any, to which a fraudulent insurance act or any 200 other act or practice which, upon conviction, constitutes a 201 felony or a misdemeanor under the code, or under s. 817.234, is 202 being committed. The Division of Criminal Investigations Insurance Fraud shall report any alleged violations of law which 203 204 its investigations disclose to the appropriate licensing agency 205 and state attorney or other prosecuting agency having 206 jurisdiction with respect to any such violation, as provided in 207 s. 624.310. If prosecution by the state attorney or other 208 prosecuting agency having jurisdiction with respect to such 209 violation is not begun within 60 days of the division's report, 210 the state attorney or other prosecuting agency having 211 jurisdiction with respect to such violation shall inform the 212 division of the reasons for the lack of prosecution. Section 10. Subsections (1), (2), and (3) of section 213

COMMITTEE AMENDMENT

Florida Senate - 2015 Bill No. SB 1402

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214 626.9891, Florida Statutes, are amended to read:

215 626.9891 Insurer anti-fraud investigative units; reporting 216 requirements; penalties for noncompliance.-

(1) <u>Each</u> Every insurer admitted to do business in this state who in the previous calendar year, at any time during that year, had \$10 million or more in direct premiums written shall:

(a) Establish and maintain a unit or division within the company to investigate possible fraudulent claims by insureds or by persons making claims for services or repairs against policies held by insureds; or

(b) Contract with others to investigate possible fraudulent claims for services or repairs against policies held by insureds.

An insurer subject to this subsection shall file with the Division of <u>Criminal Investigations</u> Insurance Fraud of the department on or before July 1, 1996, a detailed description of the unit or division established pursuant to paragraph (a) or a copy of the contract and related documents required by paragraph (b).

(2) Every insurer admitted to do business in this state,
which in the previous calendar year had less than \$10 million in
direct premiums written, must adopt an anti-fraud plan and file
it with the Division of <u>Criminal Investigations</u> Insurance Fraud
of the department on or before July 1, 1996. An insurer may, in
lieu of adopting and filing an anti-fraud plan, comply with the
provisions of subsection (1).

241 (3) Each <u>insurer's</u> insurers anti-fraud <u>plan must</u> plans 242 shall include all of the following:



243 (a) A description of the insurer's procedures for detecting 244 and investigating possible fraudulent insurance acts.+ 245 (b) A description of the insurer's procedures for the 246 mandatory reporting of possible fraudulent insurance acts to the 247 Division of Criminal Investigations Insurance Fraud of the 248 department.+ 249 (c) A description of the insurer's plan for anti-fraud 250 education and training of its claims adjusters or other 251 personnel.; and 252 (d) A written description or chart outlining the 253 organizational arrangement of the insurer's anti-fraud personnel 254 who are responsible for the investigation and reporting of 255 possible fraudulent insurance acts. 256 Section 11. Subsection (2) of section 626.9892, Florida 257 Statutes, is amended to read: 258 626.9892 Anti-Fraud Reward Program; reporting of insurance 259 fraud.-260 (2) The department may pay rewards of up to \$25,000 to persons providing information leading to the arrest and 261 262 conviction of persons committing crimes investigated by the 263 Division of Criminal Investigations Insurance Fraud arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or 264 265 s. 817.234. 266 Section 12. Subsection (1) of section 626.9893, Florida 267 Statutes, is amended to read: 268 626.9893 Disposition of revenues; criminal or forfeiture 269 proceedings.-270 (1) The Division of Criminal Investigations Insurance Fraud of the Department of Financial Services may deposit revenues 271

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272	received as a result of criminal proceedings or forfeiture
273	proceedings, other than revenues deposited into the Department
274	of Financial Services' Federal Law Enforcement Trust Fund under
275	s. 17.43, into the Insurance Regulatory Trust Fund. Moneys
276	deposited pursuant to this section shall be separately accounted
277	for and shall be used solely for the division to carry out its
278	duties and responsibilities.
279	Section 13. Subsection (2) of section 626.9894, Florida
280	Statutes, is amended to read:
281	626.9894 Gifts and grants
282	(2) All rights to, interest in, and title to such donated
283	or granted property shall immediately vest in the Division of
284	Criminal Investigations Insurance Fraud upon donation. The
285	division may hold such property in coownership, sell its
286	interest in the property, liquidate its interest in the
287	property, or dispose of its interest in the property in any
288	other reasonable manner.
289	Section 14. Paragraph (a) of subsection (1) of section
290	626.9895, Florida Statutes, is amended to read:
291	626.9895 Motor vehicle insurance fraud direct-support
292	organization
293	(1) DEFINITIONSAs used in this section, the term:
294	(a) "Division" means the Division of <u>Criminal</u>
295	Investigations Insurance Fraud of the Department of Financial
296	Services.
297	Section 15. Section 626.99278, Florida Statutes, is amended
298	to read:
299	626.99278 Viatical provider anti-fraud plan.—Every licensed
300	viatical settlement provider and registered life expectancy
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301 provider must adopt an anti-fraud plan and file it with the 302 Division of <u>Criminal Investigations</u> Insurance Fraud of the 303 department. Each anti-fraud plan shall include:

304 (1) A description of the procedures for detecting and 305 investigating possible fraudulent acts and procedures for 306 resolving material inconsistencies between medical records and 307 insurance applications.

(2) A description of the procedures for the mandatory reporting of possible fraudulent insurance acts and prohibited practices set forth in s. 626.99275 to the Division of <u>Criminal</u> <u>Investigations</u> Insurance Fraud of the department.

(3) A description of the plan for anti-fraud education and training of its underwriters or other personnel.

(4) A written description or chart outlining the organizational arrangement of the anti-fraud personnel who are responsible for the investigation and reporting of possible fraudulent insurance acts and for the investigation of unresolved material inconsistencies between medical records and insurance applications.

(5) For viatical settlement providers, a description of the procedures used to perform initial and continuing review of the accuracy of life expectancies used in connection with a viatical settlement contract or viatical settlement investment.

Section 16. Paragraph (k) of subsection (6) of section 627.351, Florida Statutes, is amended to read:

627.351 Insurance risk apportionment plans.-

(6) CITIZENS PROPERTY INSURANCE CORPORATION.-

(k)1. The corporation shall establish and maintain a unit or division to investigate possible fraudulent claims by

COMMITTEE AMENDMENT

Florida Senate - 2015 Bill No. SB 1402



330 insureds or by persons making claims for services or repairs 331 against policies held by insureds; or it may contract with others to investigate possible fraudulent claims for services or 332 333 repairs against policies held by the corporation pursuant to s. 334 626.9891. The corporation must comply with reporting 335 requirements of s. 626.9891. An employee of the corporation 336 shall notify the corporation's Office of the Inspector General 337 and the Division of Criminal Investigations Insurance Fraud within 48 hours after having information that would lead a 338 339 reasonable person to suspect that fraud may have been committed by any employee of the corporation. 340

2. The corporation shall establish a unit or division responsible for receiving and responding to consumer complaints, which unit or division is the sole responsibility of a senior manager of the corporation.

Section 17. Subsections (4) and (7) of section 627.711, Florida Statutes, are amended to read:

627.711 Notice of premium discounts for hurricane loss mitigation; uniform mitigation verification inspection form.-

(4) An authorized mitigation inspector that signs a uniform mitigation form, and a direct employee authorized to conduct mitigation verification inspections under <u>subsection</u> paragraph (3), may not commit misconduct in performing hurricane mitigation inspections or in completing a uniform mitigation form that causes financial harm to a customer or their insurer; or that jeopardizes a customer's health and safety. Misconduct occurs when an authorized mitigation inspector signs a uniform mitigation verification form that:

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(a) Falsely indicates that he or she personally inspected

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359 the structures referenced by the form;

(b) Falsely indicates the existence of a feature which 360 entitles an insured to a mitigation discount which the inspector 362 knows does not exist or did not personally inspect;

(c) Contains erroneous information due to the gross negligence of the inspector; or

(d) Contains a pattern of demonstrably false information regarding the existence of mitigation features that could give an insured a false evaluation of the ability of the structure to withstand major damage from a hurricane endangering the safety of the insured's life and property.

370 (7) An insurer, person, or other entity that obtains 371 evidence of fraud or evidence that an authorized mitigation 372 inspector or an employee authorized to conduct mitigation 373 verification inspections under subsection paragraph (3) has made 374 false statements in the completion of a mitigation inspection 375 form shall file a report with the Division of Criminal 376 Investigations Insurance Fraud, along with all of the evidence 377 in its possession that supports the allegation of fraud or 378 falsity. An insurer, person, or other entity making the report 379 shall be immune from liability, in accordance with s. 380 626.989(4), for any statements made in the report, during the 381 investigation, or in connection with the report. The Division of 382 Criminal Investigations Insurance Fraud shall issue an 383 investigative report if it finds that probable cause exists to 384 believe that the authorized mitigation inspector, or an employee 385 authorized to conduct mitigation verification inspections under 386 subsection paragraph (3), made intentionally false or fraudulent 387 statements in the inspection form. Upon conclusion of the

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investigation and a finding of probable cause that a violation has occurred, the Division of <u>Criminal Investigations</u> Insurance Fraud shall send a copy of the investigative report to the office and a copy to the agency responsible for the professional licensure of the authorized mitigation inspector, whether or not a prosecutor takes action based upon the report.

Section 18. Paragraph (i) of subsection (4) and subsection (14) of section 627.736, Florida Statutes, are amended to read:

627.736 Required personal injury protection benefits; exclusions; priority; claims.-

398 (4) PAYMENT OF BENEFITS.-Benefits due from an insurer under 399 ss. 627.730-627.7405 are primary, except that benefits received 400 under any workers' compensation law must be credited against the 401 benefits provided by subsection (1) and are due and payable as 402 loss accrues upon receipt of reasonable proof of such loss and 403 the amount of expenses and loss incurred which are covered by the policy issued under ss. 627.730-627.7405. If the Agency for 404 405 Health Care Administration provides, pays, or becomes liable for 406 medical assistance under the Medicaid program related to injury, 407 sickness, disease, or death arising out of the ownership, 408 maintenance, or use of a motor vehicle, the benefits under ss. 409 627.730-627.7405 are subject to the Medicaid program. However, 410 within 30 days after receiving notice that the Medicaid program 411 paid such benefits, the insurer shall repay the full amount of 412 the benefits to the Medicaid program.

(i) If an insurer has a reasonable belief that a fraudulent
insurance act, for the purposes of s. 626.989 or s. 817.234, has
been committed, the insurer shall notify the claimant, in
writing, within 30 days after submission of the claim that the

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417 claim is being investigated for suspected fraud. Beginning at 418 the end of the initial 30-day period, the insurer has an 419 additional 60 days to conduct its fraud investigation. 420 Notwithstanding subsection (10), no later than 90 days after the 421 submission of the claim, the insurer must deny the claim or pay 422 the claim with simple interest as provided in paragraph (d). 423 Interest shall be assessed from the day the claim was submitted 424 until the day the claim is paid. All claims denied for suspected 42.5 fraudulent insurance acts shall be reported to the Division of 426 Criminal Investigations Insurance Fraud.

(14) FRAUD ADVISORY NOTICE.—Upon receiving notice of a claim under this section, an insurer shall provide a notice to the insured or to a person for whom a claim for reimbursement for diagnosis or treatment of injuries has been filed, advising that:

(a) Pursuant to s. 626.9892, the Department of Financial Services may pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the Division of <u>Criminal</u> <u>Investigations</u> Insurance Fraud arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234.

(b) Solicitation of a person injured in a motor vehicle crash for purposes of filing personal injury protection or tort claims could be a violation of s. 817.234, s. 817.505, or the rules regulating The Florida Bar and should be immediately reported to the Division of <u>Criminal Investigations</u> Insurance Fraud if such conduct has taken place.

444 Section 19. Paragraphs (b) and (c) of subsection (1) of 445 section 627.7401, Florida Statutes, are amended to read:



627.7401 Notification of insured's rights.-

(1) The commission, by rule, shall adopt a form for the notification of insureds of their right to receive personal injury protection benefits under the Florida Motor Vehicle No-Fault Law. Such notice shall include:

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(b) An advisory informing insureds that:

1. Pursuant to s. 626.9892, the Department of Financial Services may pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the Division of Criminal Investigations Insurance Fraud arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234.

2. Pursuant to s. 627.736(5)(e)1., if the insured notifies the insurer of a billing error, the insured may be entitled to a certain percentage of a reduction in the amount paid by the insured's motor vehicle insurer.

(c) A notice that solicitation of a person injured in a motor vehicle crash for purposes of filing personal injury protection or tort claims could be a violation of s. 817.234, s 817.505, or the rules regulating The Florida Bar and should be immediately reported to the Division of Criminal Investigations Insurance Fraud if such conduct has taken place.

468 Section 20. Subsection (2) of section 631.156, Florida Statutes, is amended to read: 469

631.156 Investigation by the department; scope of 471 authority; sharing of materials.-

472 (2) The department may provide documents, books, and 473 records; other investigative products, work product, and 474 analysis; and copies of any or all of such materials to the

367638

475 Division of Criminal Investigations Insurance Fraud or any other 476 appropriate government agency. The sharing of these materials 477 shall not waive any work product or other privilege otherwise 478 applicable under law.

479 Section 21. Subsection (4) of section 641.30, Florida 480 Statutes, is amended to read:

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641.30 Construction and relationship to other laws.-

(4) The Division of Criminal Investigations Insurance Fraud of the department is vested with all powers granted to it under the Florida Insurance Code with respect to the investigation of any violation of this part.

Section 22. Paragraph (1) of subsection (6) of section 932.7055, Florida Statutes, is amended to read:

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932.7055 Disposition of liens and forfeited property.-

(6) If the seizing agency is a state agency, all remaining proceeds shall be deposited into the General Revenue Fund. 491 However, if the seizing agency is:

492 (1) The Division of Criminal Investigations Insurance Fraud 493 of the Department of Financial Services, the proceeds accrued 494 pursuant to the provisions of the Florida Contraband Forfeiture 495 Act shall be deposited into the Insurance Regulatory Trust Fund 496 as provided in s. 626.9893 or into the Department of Financial Services' Federal Law Enforcement Trust Fund as provided in s. 17.43, as applicable.

500 501 And the title is amended as follows: 502 Delete line 28 503 and insert:



504 the Administrative Trust Fund; amending ss. 16.59, 400.9935, 505 409.91212, 440.105, 440.1051, 440.12, 624.521, 626.016, 626.989, 506 626.9891, 626.9892, 626.9893, 626.9894, 626.9895, 626.99278, 507 627.351, 627.711, 627.736, 627.7401, 631.156, 641.30, and 508 932.7055, F.S.; conforming provisions to changes made by act; 509 making technical changes; providing an effective