A bill to be entitled

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An act relating to health care coverage; requiring health insurers, corporations, and health maintenance organizations issuing certain health policies to provide coverage for telemedicine services; providing definitions; prohibiting the exclusion of telemedicine cost coverage solely because the services were not provided face to face; specifying conditions under which an insurer, corporation, or health maintenance organization must reimburse a telemedicine provider for certain fees and costs; authorizing provisions requiring a deductible, copayment, or coinsurance requirement for telemedicine services under certain circumstances; prohibiting the imposition of certain dollar and durational coverage limitations or copayments, coinsurance, or deductibles on telemedicine services unless imposed equally on all terms and services; providing application; providing construction; requiring a utilization review under certain circumstances; providing coverage under the state plan or a waiver for health home services provided to eligible individuals with chronic conditions; creating ss. 458.355 and 459.029, F.S.; authorizing physicians and osteopathic physicians to provide diagnostic services through electronic means directly to a patient under specified circumstances; providing nonapplicability; providing effective dates.

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WHEREAS, today, more and more people take advantage of telemedicine and e-health opportunities, including participating in consultations with doctors and joining monitoring programs for patients with chronic disease, and

WHEREAS, by connecting residents of this state with geographically distant specialists, telemedicine can improve the quality of care residents can expect to receive and reduce costs by providing services that might otherwise require long-distance travel or admission to a health care facility, NOW, THEREFORE,

Be It Enacted by the Legislature of the State of Florida:

- Section 1. Coverage for telemedicine services.—Each insurer proposing to issue individual or group accident and sickness insurance policies providing hospital, medical and surgical, or major medical coverage on an expense-incurred basis; each corporation providing individual or group accident and sickness subscription contracts; and each health maintenance organization providing a health care plan for health care services must provide coverage for the cost of such health care services provided through telemedicine services, as provided in this section.
 - (1) As used in this section, the term:
- (a) "Adverse decision" means a determination that the use of telemedicine services rendered or proposed to be rendered is not covered under the policy, contract, or plan.
- (b) "Telemedicine services," as it pertains to the delivery of health care services, means interactive audio,

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video, or other electronic media used for the purpose of diagnosis, consultation, or treatment, including home health video conferencing and remote patient monitoring. "Telemedicine services" does not include an audio-only telephone, electronic mail message, or facsimile transmission.

- (c) "Utilization review" means a review to determine the appropriateness of telemedicine services or whether coverage of the delivery of telemedicine services rendered or proposed to be rendered by a health care provider is required, provided the determination is made in the same manner as those determinations are made for the treatment of any other illness, condition, or disorder covered under the policy, contract, or plan.
- (2) An insurer, corporation, or health maintenance organization may not exclude a service from coverage solely because the service is provided through telemedicine services rather than face-to-face consultation or contact between a health care provider and a patient.
- organization is not required to reimburse the telemedicine provider or the consulting provider for technological fees or costs for the provision of telemedicine services; however, an insurer, corporation, or health maintenance organization must reimburse the telemedicine provider or the consulting provider for the diagnosis, consultation, or treatment of the insured delivered through telemedicine services on the same basis that the insurer, corporation, or health maintenance organization is responsible for coverage for the provision of the same services through face-to-face diagnosis, consultation, or treatment.

(4) An insurer, corporation, or health maintenance organization may offer a health care plan containing a deductible, copayment, or coinsurance requirement for a health care service provided through telemedicine services if the deductible, copayment, or coinsurance does not exceed the deductible, copayment, or coinsurance applicable if the same services were provided through face-to-face diagnosis, consultation, or treatment.

- organization may not impose any annual or lifetime dollar maximum on coverage for telemedicine services other than an annual or lifetime dollar maximum that applies in the aggregate to all items and services covered under the policy, contract, or plan and may not impose upon any person receiving benefits under this section any copayment, coinsurance, or deductible amount, or any policy year, calendar year, lifetime, or other durational benefit limitation or maximum for benefits or services, that is not equally imposed upon all terms and services covered under the policy, contract, or plan.
 - (6) This section applies to:

(a) Insurance policies, contracts, and plans delivered, issued for delivery, reissued, or extended in this state on and after July 1, 2011, or at any time after July 1, 2011, when any term of the policy, contract, or plan is changed or any premium adjustment is made, but in no event later than July 1, 2012. For purposes of this paragraph, all policies, contracts, and plans are deemed to be renewed no later than the next yearly anniversary date of the contract, policy, or plan.

(b) Medicaid plans if the health care service would be covered were it provided through in-person consultation between the recipient and a health care provider.

- (7) This section does not apply to short-term travel, accident-only, limited or specified disease, or individual conversion policies or contracts or to policies or contracts designed for issuance to persons eligible for Medicare coverage under Title XVIII of the Social Security Act or any other similar coverage under state or federal governmental plans.
- insurer, corporation, or health maintenance organization

 providing coverage for telemedicine services under an insurance

 policy, contract, or plan from undertaking a utilization review.

 After making an adverse decision, an insurer, corporation, or

 health maintenance organization must notify the covered

 individual and the individual's health care provider and must

 undertake a utilization review after receiving a written request

 to undertake such review from a covered individual or the

 individual's health care provider.
- Section 2. Effective January 1, 2012, under the state plan or a waiver of the state plan, eligible individuals with chronic conditions as defined in 42 U.S.C. s. 1396w-4 are eligible for medical assistance that provides health home services in compliance with 42 U.S.C. s. 1396w-4.
- Section 3. Section 458.355, Florida Statutes, is created to read:
 - 458.355 Provision of telemedicine services.-

(1) A physician may provide diagnostic services through electronic means directly to a patient if the patient is an established patient of the physician's practice or group who has had an in-person physical examination from the physician or a member of the physician's practice or group.

- (2) This section does not apply to a physician practicing in a pain-management clinic as defined in s. 458.3265 or s. 459.0137.
- Section 4. Section 459.029, Florida Statutes, is created to read:
 - 459.029 Provision of telemedicine services.-
- (1) An osteopathic physician may provide diagnostic services through electronic means directly to a patient if the patient is an established patient of the osteopathic physician's practice or group who has had an in-person physical examination from the osteopathic physician or a member of the osteopathic physician's practice or group.
- (2) This section does not apply to an osteopathic physician practicing in a pain-management clinic as defined in s. 458.3265 or s. 459.0137.
- Section 5. Except as otherwise expressly provided in this act, this act shall take effect July 1, 2011.