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1                                   A bill to be entitled  
 2           An act relating to Medicaid; amending s. 409.912, F.S.,  
 3           providing instructions to the Agency for Health Care  
 4           Administration regarding seeking federal approval for  
 5           certain contracts; providing that contracts with provider  
 6           service networks must meet certain standards for  
 7           expenditures for behavioral health care service; providing  
 8           that certain contracts with providers service networks may  
 9           not be cancelled without specified notice; providing  
 10          additional terms for cancelation; providing contracts for  
 11          Medicaid services that are prepaid or for fixed-sum must  
 12          meet certain medical loss ratios or the agency shall  
 13          recoup and redistribute payments; amending s. 409.91207,  
 14          F.S.; providing purposes and principals for creating  
 15          medical homes; providing definitions; providing for the  
 16          organization of medical home networks and provider service  
 17          networks certified as medical homes; requiring each  
 18          medical home to provide specified services; providing for  
 19          the establishment of a statewide advisory panel; providing  
 20          for membership and duties of the panel; providing for  
 21          travel expenses and per diem for members of the statewide  
 22          advisory panel and medical advisory group; directing the  
 23          agency to provide staff support to the panel; directing  
 24          the panel to establish a medical advisory group to promote  
 25          and assist in the establishment of medical homes;  
 26          providing for enrollment of Medicaid beneficiaries in  
 27          medial homes; providing for financing of medical home  
 28          networks; providing responsibilities of the agency;

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29 requiring the agency to adopt rules; providing for  
 30 distribution of savings achieved by network providers  
 31 under certain circumstances; requiring the agency to  
 32 collaborate with the Office of Insurance Regulation to  
 33 encourage licensed insurers to incorporate the principles  
 34 of the medical home network in insurance plans; requiring  
 35 medical home network providers to maintain certain records  
 36 and data; amending s. 409.91211, F.S., providing that a  
 37 hospital who receives low income pool funds shall serve  
 38 Medicaid recipients regardless of county of residence;  
 39 revising the period for phasing in financial risk for  
 40 certain provider service networks; amending s. 409.9122,  
 41 F.S., revising the assignment of Medicaid recipients  
 42 eligible for managed care plan enrollment who are subject  
 43 to mandatory assignment but who fail to make a choice;  
 44 amending s. 408.907, F.S., revising the requirements of a  
 45 Medicaid provider agreement to include certain data;  
 46 providing that the agency shall submit a specified report  
 47 on the agency's medical encounter data; amending s.  
 48 409.908, F.S., providing the agency shall adjust  
 49 capitation rates for certain Medicaid providers; providing  
 50 criteria for the adjustments; providing a phase in  
 51 schedule; creating a technical advisory panel to advise  
 52 the agency in the area of risk adjusted rate setting;  
 53 providing membership; providing duties; providing an  
 54 effective date.

55  
 56 Be It Enacted by the Legislature of the State of Florida:

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Section 1. Paragraphs (b) and (d) of subsection (4) of section 409.912, Florida Statutes, are amended to read and subsection (54) is created to read:

409.912 Cost-effective purchasing of health care.—The agency shall purchase goods and services for Medicaid recipients in the most cost-effective manner consistent with the delivery of quality medical care. To ensure that medical services are effectively utilized, the agency may, in any case, require a confirmation or second physician's opinion of the correct diagnosis for purposes of authorizing future services under the Medicaid program. This section does not restrict access to emergency services or poststabilization care services as defined in 42 C.F.R. part 438.114. Such confirmation or second opinion shall be rendered in a manner approved by the agency. The agency shall maximize the use of prepaid per capita and prepaid aggregate fixed-sum basis services when appropriate and other alternative service delivery and reimbursement methodologies, including competitive bidding pursuant to s. 287.057, designed to facilitate the cost-effective purchase of a case-managed continuum of care. The agency shall also require providers to minimize the exposure of recipients to the need for acute inpatient, custodial, and other institutional care and the inappropriate or unnecessary use of high-cost services. The agency shall contract with a vendor to monitor and evaluate the clinical practice patterns of providers in order to identify trends that are outside the normal practice patterns of a provider's professional peers or the national guidelines of a

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85 provider's professional association. The vendor must be able to  
 86 provide information and counseling to a provider whose practice  
 87 patterns are outside the norms, in consultation with the agency,  
 88 to improve patient care and reduce inappropriate utilization.  
 89 The agency may mandate prior authorization, drug therapy  
 90 management, or disease management participation for certain  
 91 populations of Medicaid beneficiaries, certain drug classes, or  
 92 particular drugs to prevent fraud, abuse, overuse, and possible  
 93 dangerous drug interactions. The Pharmaceutical and Therapeutics  
 94 Committee shall make recommendations to the agency on drugs for  
 95 which prior authorization is required. The agency shall inform  
 96 the Pharmaceutical and Therapeutics Committee of its decisions  
 97 regarding drugs subject to prior authorization. The agency is  
 98 authorized to limit the entities it contracts with or enrolls as  
 99 Medicaid providers by developing a provider network through  
 100 provider credentialing. The agency may competitively bid single-  
 101 source-provider contracts if procurement of goods or services  
 102 results in demonstrated cost savings to the state without  
 103 limiting access to care. The agency may limit its network based  
 104 on the assessment of beneficiary access to care, provider  
 105 availability, provider quality standards, time and distance  
 106 standards for access to care, the cultural competence of the  
 107 provider network, demographic characteristics of Medicaid  
 108 beneficiaries, practice and provider-to-beneficiary standards,  
 109 appointment wait times, beneficiary use of services, provider  
 110 turnover, provider profiling, provider licensure history,  
 111 previous program integrity investigations and findings, peer  
 112 review, provider Medicaid policy and billing compliance records,

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113 clinical and medical record audits, and other factors. Providers  
 114 shall not be entitled to enrollment in the Medicaid provider  
 115 network. The agency shall determine instances in which allowing  
 116 Medicaid beneficiaries to purchase durable medical equipment and  
 117 other goods is less expensive to the Medicaid program than long-  
 118 term rental of the equipment or goods. The agency may establish  
 119 rules to facilitate purchases in lieu of long-term rentals in  
 120 order to protect against fraud and abuse in the Medicaid program  
 121 as defined in s. 409.913. The agency may seek federal waivers  
 122 necessary to administer these policies.

123 (4) The agency may contract with:

124 (b) An entity that is providing comprehensive behavioral  
 125 health care services to certain Medicaid recipients through a  
 126 capitated, prepaid arrangement pursuant to the federal waiver  
 127 provided for by s. 409.905(5). Such entity must be licensed  
 128 under chapter 624, chapter 636, or chapter 641, or authorized  
 129 under paragraph (c), and must possess the clinical systems and  
 130 operational competence to manage risk and provide comprehensive  
 131 behavioral health care to Medicaid recipients. As used in this  
 132 paragraph, the term "comprehensive behavioral health care  
 133 services" means covered mental health and substance abuse  
 134 treatment services that are available to Medicaid recipients.  
 135 The secretary of the Department of Children and Family Services  
 136 shall approve provisions of procurements related to children in  
 137 the department's care or custody before enrolling such children  
 138 in a prepaid behavioral health plan. Any contract awarded under  
 139 this paragraph must be competitively procured. In developing the  
 140 behavioral health care prepaid plan procurement document, the

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141 agency shall ensure that the procurement document requires the  
 142 contractor to develop and implement a plan to ensure compliance  
 143 with s. 394.4574 related to services provided to residents of  
 144 licensed assisted living facilities that hold a limited mental  
 145 health license. Except as provided in subparagraph 8., and  
 146 except in counties where the Medicaid managed care pilot program  
 147 is authorized pursuant to s. 409.91211, the agency shall seek  
 148 federal approval to contract with a single entity meeting these  
 149 requirements to provide comprehensive behavioral health care  
 150 services to all Medicaid recipients not enrolled in a Medicaid  
 151 managed care plan authorized under s. 409.91211, a Medicaid  
 152 provider service network authorized under paragraph (d) of this  
 153 subsection, or a Medicaid health maintenance organization in an  
 154 AHCA area. In an AHCA area where the Medicaid managed care pilot  
 155 program is authorized pursuant to s. 409.91211 in one or more  
 156 counties, the agency may procure a contract with a single entity  
 157 to serve the remaining counties as an AHCA area or the remaining  
 158 counties may be included with an adjacent AHCA area and are  
 159 subject to this paragraph. Each entity must offer a sufficient  
 160 choice of providers in its network to ensure recipient access to  
 161 care and the opportunity to select a provider with whom they are  
 162 satisfied. The network shall include all public mental health  
 163 hospitals. To ensure unimpaired access to behavioral health care  
 164 services by Medicaid recipients, all contracts issued pursuant  
 165 to this paragraph must require 80 percent of the capitation paid  
 166 to the managed care plan, including health maintenance  
 167 organizations or provider service networks, to be expended for  
 168 the provision of behavioral health care services. If the managed

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169 care plan expends less than 80 percent of the capitation paid  
 170 for the provision of behavioral health care services, the  
 171 difference shall be returned to the agency. The agency shall  
 172 provide the plan with a certification letter indicating the  
 173 amount of capitation paid during each calendar year for  
 174 behavioral health care services pursuant to this section. The  
 175 agency may reimburse for substance abuse treatment services on a  
 176 fee-for-service basis until the agency finds that adequate funds  
 177 are available for capitated, prepaid arrangements.

178 1. By January 1, 2001, the agency shall modify the  
 179 contracts with the entities providing comprehensive inpatient  
 180 and outpatient mental health care services to Medicaid  
 181 recipients in Hillsborough, Highlands, Hardee, Manatee, and Polk  
 182 Counties, to include substance abuse treatment services.

183 2. By July 1, 2003, the agency and the Department of  
 184 Children and Family Services shall execute a written agreement  
 185 that requires collaboration and joint development of all policy,  
 186 budgets, procurement documents, contracts, and monitoring plans  
 187 that have an impact on the state and Medicaid community mental  
 188 health and targeted case management programs.

189 3. Except as provided in subparagraph 8., by July 1, 2006,  
 190 the agency and the Department of Children and Family Services  
 191 shall contract with managed care entities in each AHCA area  
 192 except area 6 or arrange to provide comprehensive inpatient and  
 193 outpatient mental health and substance abuse services through  
 194 capitated prepaid arrangements to all Medicaid recipients who  
 195 are eligible to participate in such plans under federal law and  
 196 regulation. In AHCA areas where eligible individuals number less

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197 | than 150,000, the agency shall contract with a single managed  
 198 | care plan to provide comprehensive behavioral health services to  
 199 | all recipients who are not enrolled in a Medicaid health  
 200 | maintenance organization or a Medicaid capitated managed care  
 201 | plan authorized under s. 409.91211. The agency may contract with  
 202 | more than one comprehensive behavioral health provider to  
 203 | provide care to recipients who are not enrolled in a Medicaid  
 204 | capitated managed care plan authorized under s. 409.91211 or a  
 205 | Medicaid health maintenance organization in AHCA areas where the  
 206 | eligible population exceeds 150,000. In an AHCA area where the  
 207 | Medicaid managed care pilot program is authorized pursuant to s.  
 208 | 409.91211 in one or more counties, the agency may procure a  
 209 | contract with a single entity to serve the remaining counties as  
 210 | an AHCA area or the remaining counties may be included with an  
 211 | adjacent AHCA area and shall be subject to this paragraph.  
 212 | Contracts for comprehensive behavioral health providers awarded  
 213 | pursuant to this section shall be competitively procured. Both  
 214 | for-profit and not-for-profit corporations are eligible to  
 215 | compete. Managed care plans contracting with the agency under  
 216 | subsection (3) shall provide and receive payment for the same  
 217 | comprehensive behavioral health benefits as provided in AHCA  
 218 | rules, including handbooks incorporated by reference. In AHCA  
 219 | area 11, the agency shall contract with at least two  
 220 | comprehensive behavioral health care providers to provide  
 221 | behavioral health care to recipients in that area who are  
 222 | enrolled in, or assigned to, the MediPass program. One of the  
 223 | behavioral health care contracts must be with the existing  
 224 | provider service network pilot project, as described in



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225 paragraph (d), for the purpose of demonstrating the cost-  
 226 effectiveness of the provision of quality mental health services  
 227 through a public hospital-operated managed care model. Payment  
 228 shall be at an agreed-upon capitated rate to ensure cost  
 229 savings. Of the recipients in area 11 who are assigned to  
 230 MediPass under s. 409.9122(2)(k), a minimum of 50,000 of those  
 231 MediPass-enrolled recipients shall be assigned to the existing  
 232 provider service network in area 11 for their behavioral care.

233 4. By October 1, 2003, the agency and the department shall  
 234 submit a plan to the Governor, the President of the Senate, and  
 235 the Speaker of the House of Representatives which provides for  
 236 the full implementation of capitated prepaid behavioral health  
 237 care in all areas of the state.

238 a. Implementation shall begin in 2003 in those AHCA areas  
 239 of the state where the agency is able to establish sufficient  
 240 capitation rates.

241 b. If the agency determines that the proposed capitation  
 242 rate in any area is insufficient to provide appropriate  
 243 services, the agency may adjust the capitation rate to ensure  
 244 that care will be available. The agency and the department may  
 245 use existing general revenue to address any additional required  
 246 match but may not over-obligate existing funds on an annualized  
 247 basis.

248 c. Subject to any limitations provided in the General  
 249 Appropriations Act, the agency, in compliance with appropriate  
 250 federal authorization, shall develop policies and procedures  
 251 that allow for certification of local and state funds.

252 5. Children residing in a statewide inpatient psychiatric

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253 | program, or in a Department of Juvenile Justice or a Department  
 254 | of Children and Family Services residential program approved as  
 255 | a Medicaid behavioral health overlay services provider may not  
 256 | be included in a behavioral health care prepaid health plan or  
 257 | any other Medicaid managed care plan pursuant to this paragraph.

258 |         6. In converting to a prepaid system of delivery, the  
 259 | agency shall in its procurement document require an entity  
 260 | providing only comprehensive behavioral health care services to  
 261 | prevent the displacement of indigent care patients by enrollees  
 262 | in the Medicaid prepaid health plan providing behavioral health  
 263 | care services from facilities receiving state funding to provide  
 264 | indigent behavioral health care, to facilities licensed under  
 265 | chapter 395 which do not receive state funding for indigent  
 266 | behavioral health care, or reimburse the unsubsidized facility  
 267 | for the cost of behavioral health care provided to the displaced  
 268 | indigent care patient.

269 |         7. Traditional community mental health providers under  
 270 | contract with the Department of Children and Family Services  
 271 | pursuant to part IV of chapter 394, child welfare providers  
 272 | under contract with the Department of Children and Family  
 273 | Services in areas 1 and 6, and inpatient mental health providers  
 274 | licensed pursuant to chapter 395 must be offered an opportunity  
 275 | to accept or decline a contract to participate in any provider  
 276 | network for prepaid behavioral health services.

277 |         8. All Medicaid-eligible children, except children in area  
 278 | 1 and children in Highlands County, Hardee County, Polk County,  
 279 | or Manatee County of area 6, that are open for child welfare  
 280 | services in the HomeSafeNet system, shall receive their

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281 behavioral health care services through a specialty prepaid plan  
 282 operated by community-based lead agencies through a single  
 283 agency or formal agreements among several agencies. The  
 284 specialty prepaid plan must result in savings to the state  
 285 comparable to savings achieved in other Medicaid managed care  
 286 and prepaid programs. Such plan must provide mechanisms to  
 287 maximize state and local revenues. The specialty prepaid plan  
 288 shall be developed by the agency and the Department of Children  
 289 and Family Services. The agency may seek federal waivers to  
 290 implement this initiative. Medicaid-eligible children whose  
 291 cases are open for child welfare services in the HomeSafeNet  
 292 system and who reside in AHCA area 10 are exempt from the  
 293 specialty prepaid plan upon the development of a service  
 294 delivery mechanism for children who reside in area 10 as  
 295 specified in s. 409.91211(3)(dd).

296 (d) A provider service network may be reimbursed on a fee-  
 297 for-service or prepaid basis. A provider service network which  
 298 is reimbursed by the agency on a prepaid basis shall be exempt  
 299 from parts I and III of chapter 641, but must comply with the  
 300 solvency requirements in s. 641.2261(2) and meet appropriate  
 301 financial reserve, quality assurance, and patient rights  
 302 requirements as established by the agency. Medicaid recipients  
 303 assigned to a provider service network shall be chosen equally  
 304 from those who would otherwise have been assigned to prepaid  
 305 plans and MediPass. The agency is authorized to seek federal  
 306 Medicaid waivers as necessary to implement the provisions of  
 307 this section. Any contract previously awarded to a provider  
 308 service network operated by a hospital pursuant to this

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309 subsection shall remain in effect for a period of 5 ~~3~~ years  
 310 following the current contract expiration date, regardless of  
 311 any contractual provisions to the contrary. Any contract awarded  
 312 to a provider service network shall require that the network may  
 313 not cancel the contract without at least a 90 day notice. All  
 314 members of the network must continue to provide services to  
 315 Medicaid recipients assigned to that network during that 90 day  
 316 period. A provider service network is a network established or  
 317 organized and operated by a health care provider, or group of  
 318 affiliated health care providers, including minority physician  
 319 networks and emergency room diversion programs that meet the  
 320 requirements of s. 409.91211, which provides a substantial  
 321 proportion of the health care items and services under a  
 322 contract directly through the provider or affiliated group of  
 323 providers and may make arrangements with physicians or other  
 324 health care professionals, health care institutions, or any  
 325 combination of such individuals or institutions to assume all or  
 326 part of the financial risk on a prospective basis for the  
 327 provision of basic health services by the physicians, by other  
 328 health professionals, or through the institutions. The health  
 329 care providers must have a controlling interest in the governing  
 330 body of the provider service network organization.

331 (54) An entity that contracts with the agency on a prepaid  
 332 or fixed-sum basis for the provision of Medicaid services shall  
 333 spend 85% percent of the Medicaid capitation revenue for health  
 334 services to enrollees. The agency shall monitor medical loss  
 335 ratios for all prepaid plans on a county-by-county basis. When  
 336 a plan's 3-year average medical loss ratio in a county is less

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337 than 85% percent, the agency is authorized to recoup an amount  
 338 equivalent to the difference between 85% percent of the  
 339 capitation paid to the plan and the amount the plan paid for  
 340 provision of services over the three year period. These  
 341 recouped funds shall be dispersed in proportionate amounts to  
 342 plans that have spent in excess of 85 percent of their  
 343 capitation on the provision of medical services.

344 Section 2. Section 409.91207, Florida Statutes, is amended  
 345 to read:

346 (Substantial rewording of section. See  
 347 s. 409.91207, F.S., for present text.)  
 348 409.91207 Medical Homes.—

349 (1) PURPOSE AND PRINCIPLES.—The agency shall develop a  
 350 method for recognizing the certification of a primary care  
 351 provider or a provider service network as a medical home. The  
 352 purpose of this certification is to foster and support improved  
 353 care management through enhanced primary care case management  
 354 and dissemination of best practices for coordinated and cost-  
 355 effective care. The medical home modifies the processes and  
 356 patterns of health care service delivery by applying the  
 357 following principles:

358 (a) A personal medical provider leads an interdisciplinary  
 359 team of professionals who share the responsibility for providing  
 360 ongoing care to a specific panel of patients.

361 (b) The personal medical provider identifies a patient's  
 362 health care needs and responds to those needs through direct  
 363 care or arrangements with other qualified providers.

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364 (c) Care is coordinated or integrated across all areas of  
 365 health service delivery.

366 (d) Information technology is integrated into delivery  
 367 systems to enhance clinical performance and monitor patient  
 368 outcomes.

369 (2) DEFINITIONS.—As used in this section, the term:

370 (a) "Case manager" means the person or persons employed by  
 371 a medical home network, provider service network, or by a member  
 372 of the network to work with primary care providers in the  
 373 delivery of outreach, support services, and care coordination  
 374 for medical home patients.

375 (b) "Medical home network" means a group of primary care  
 376 providers and other health professionals and facilities who  
 377 agree to cooperate with one another in order to coordinate care  
 378 for Medicaid beneficiaries assigned to primary care providers in  
 379 the network.

380 (c) "Primary care provider" means a health professional  
 381 practicing in the field of family medicine, general internal  
 382 medicine, geriatric medicine, or pediatric medicine who is  
 383 licensed as a physician under chapter 458 or chapter 459, a  
 384 physician's assistant performing services delegated by a  
 385 supervising physician pursuant to s. 458.347 or s. 459.022, or a  
 386 registered nurse certified as a nurse practitioner performing  
 387 services pursuant to a protocol established with a supervising  
 388 physician in accordance with s. 464.012.

389 (d) "Principal network provider" means a member of a  
 390 medical home network or provider service network who serves as  
 391 the principal liaison between the agency and that network and

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392 who accepts responsibility for communicating the agency's  
 393 directives concerning the project to all other network members.

394 (e) "Provider service network" means a provider service  
 395 network as defined by s. 409.912(4)(d).

396 (f) "Tier One medical home" means:

397 1. a primary care provider who certifies to the agency  
 398 that the provider meets the service capabilities established in  
 399 paragraph (4)(a), or

400 2. a provider service network who certifies to the agency  
 401 that all of its members who are primary care providers meet the  
 402 service capabilities established in paragraph (4)(a)

403 (g) "Tier Two medical home" means:

404 1. a primary care provider who certifies to the agency  
 405 that the provider meets the service capabilities established in  
 406 paragraph (4)(b), or

407 2. a provider service network who certifies to the agency  
 408 that at least 85 percent of its members who are primary care  
 409 providers meet the service capabilities established in paragraph  
 410 (4)(b) and the remainder of the primary care providers meet the  
 411 service capabilities established in paragraph (4)(a) .

412 (f) "Tier Three medical home" means:

413 1. a primary care provider who certifies to the agency that  
 414 the provider meets the service capabilities established in  
 415 paragraph (4)(c), or

416 2. a provider service network who certifies to the agency  
 417 that at least 85 percent of its members who are primary care  
 418 providers meet the service capabilities established in paragraph

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419 (4) (c) and the remainder of the primary care providers meet the  
 420 service capabilities established in paragraph (4) (b) .

421 (3) ORGANIZATION.—

422 (a) Each participating primary care provider shall be  
 423 a member of a medical home network or a provider service network  
 424 and shall be classified by the agency as a Tier One, Tier Two,  
 425 or Tier Three medical home upon certification by the provider of  
 426 compliance with the service capabilities for that tier. A  
 427 primary care provider or a provider service network may change  
 428 classification by certifying service capabilities consistent  
 429 with the standards for another tier. Certifications shall be  
 430 made annually.

431 (b) Each participating provider service network shall  
 432 be classified by the agency as a Tier One, Tier Two, or Tier  
 433 Three medical home upon certification by the network that the  
 434 network’s primary care providers meet the service capabilities  
 435 for that tier. The provider service network may also certify to  
 436 the agency that it intends to serve a specific target population  
 437 based on disease, condition, or age.

438 (c) The members of each medical home network or provider  
 439 service network shall designate a principal network provider who  
 440 shall be responsible for maintaining an accurate list of  
 441 participating providers, forwarding this list to the agency and  
 442 updating the list as requested by the agency, and facilitating  
 443 communication between the agency and the participating  
 444 providers.

445 (d) A provider service network may only cease participation  
 446 as a medical home with at least 90 days notice to the agency.



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447 All members of the provider service network must continue to  
 448 serve the enrollees during this 90 day period. A provider  
 449 service network that is reimbursed by the agency on a prepaid  
 450 basis shall not receive any additional reimbursements for this  
 451 90 day period.

452 (4) SERVICE CAPABILITIES.—A medical home network or a  
 453 provider service network certified as a medical home shall  
 454 provide primary care, coordinate services to control chronic  
 455 illnesses, provide disease management and patient education,  
 456 provide or arrange for pharmacy services, provide or arrange for  
 457 outpatient diagnostic and specialty physician services, and  
 458 provide for or coordinate with inpatient facilities, behavioral,  
 459 mental health, and rehabilitative service providers. The  
 460 network shall place a priority on methods to manage pharmacy and  
 461 behavioral services.

462 (a) Tier One medical homes shall have the capability to:

463 1. Maintain a written copy of the mutual agreement between  
 464 the medical home and the patient in the patient's medical  
 465 record.

466 2. Supply all medically necessary primary and preventive  
 467 services and provide all scheduled immunizations.

468 3. Organize clinical data in paper or electronic form  
 469 using a patient-centered charting system.

470 4. Maintain and update patients' medication lists and  
 471 review all medications during each office visit.

472 5. Maintain a system to track diagnostic tests and provide  
 473 followup services regarding test results.

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474 6. Maintain a system to track referrals, including self-  
 475 referrals by members.

476 7. Supply care coordination and continuity of care through  
 477 proactive contact with members and encourage family  
 478 participation in care.

479 8. Supply education and support using various materials  
 480 and processes appropriate for individual patient needs.

481 (b) Tier Two medical homes shall have all of the  
 482 capabilities of a Tier One medical home and shall have the  
 483 additional capability to:

484 1. Communicate electronically.

485 2. Supply voice-to-voice telephone coverage to panel  
 486 members 24 hours per day, 7 days per week, to enable patients to  
 487 speak to a licensed health care professional who triages and  
 488 forwards calls, as appropriate.

489 3. Maintain an office schedule of at least 30 scheduled  
 490 hours per week.

491 4. Use scheduling processes to promote continuity with  
 492 clinicians, including providing care for walk-in, routine, and  
 493 urgent care visits.

494 5. Implement and document behavioral health and substance  
 495 abuse screening procedures and make referrals as needed.

496 6. Use data to identify and track patients' health and  
 497 service use patterns.

498 7. Coordinate care and followup for patients receiving  
 499 services in inpatient and outpatient facilities.

500 8. Implement processes to promote access to care and  
 501 member communication.

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502           (c) Tier Three medical homes shall have all of the  
 503 capabilities of Tier One and Tier Two medical homes and shall  
 504 have the additional capability to:

- 505           1. Maintain electronic medical records.
- 506           2. Develop a health care team that provides ongoing  
 507 support, oversight, and guidance for all medical care received  
 508 by the patient and document contact with specialists and other  
 509 health care providers caring for the patient.
- 510           3. Supply postvisit followup care for patients.
- 511           4. Implement specific evidence-based clinical practice  
 512 guidelines for preventive and chronic care.
- 513           5. Implement a medication reconciliation procedure to  
 514 avoid interactions or duplications.
- 515           6. Use personalized screening, brief intervention, and  
 516 referral to treatment procedures for appropriate patients  
 517 requiring specialty treatment.
- 518           7. Offer at least 4 hours per week of after-hours care to  
 519 patients.
- 520           8. Use health assessment tools to identify patient needs  
 521 and risks.

522           (5) TASK FORCE; ADVISORY PANEL.—

523           (a) The Secretary of Health Care Administration shall  
 524 appoint a task force by August 1, 2009, to assist the agency in  
 525 the development and implementation of the medical home pilot  
 526 project. The task force must include, but is not limited to,  
 527 representatives of providers who could potentially participate  
 528 in a medical home network, Medicaid recipients, and existing  
 529 MediPass and managed care providers. Members of the task force

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530 shall serve without compensation but are entitled to  
 531 reimbursement for per diem and travel expenses as provided in s.  
 532 112.061. When the statewide advisory panel created pursuant to  
 533 paragraph (b) has been appointed, the task force shall dissolve.

534 (b) A statewide advisory panel shall be established to  
 535 advise and assist the agency in developing a methodology for an  
 536 annual evaluation of each medical home network and provider  
 537 service network certified as a medical home. The panel shall  
 538 promote communication among medical home networks and provider  
 539 service networks certified as medical homes. The panel shall  
 540 consist of seven members, who shall be appointed as follows:

541 1. Two members appointed by the Speaker of the House of  
 542 Representatives, one of whom shall be a primary care physician  
 543 licensed under chapter 458 or chapter 459 and one of whom shall  
 544 be a representative of a hospital licensed under chapter 395.

545 2. Two members appointed by the President of the Senate,  
 546 one of whom shall be a physician licensed under chapter 458 or  
 547 chapter 459 who is a board-certified specialist and one of whom  
 548 shall be a representative of a Florida medical school.

549 3. Two members appointed by the Governor, one of whom  
 550 shall be a representative of a Florida-licensed insurer or a  
 551 health maintenance organization and one of whom shall be a  
 552 representative of Medicaid consumers.

553 4. The Secretary of Health Care Administration or his or  
 554 her designee.

555 (c) Panel members shall serve 4-year terms, except that  
 556 the initial terms shall be staggered as follows:

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557 1. The Governor shall appoint one member for a term of 2  
 558 years and one member for a term of 4 year.

559 2. The President of the Senate shall appoint one member  
 560 for a term of 2 years and one member for a term of 4 year.

561 3. The Speaker of the House of Representatives shall  
 562 appoint one member for a term of 2 years and one member for a  
 563 term of 4 year.

564 (d) A vacancy shall be filled by appointment by the  
 565 original appointing authority for the unexpired portion of the  
 566 term.

567 (e) Members of the statewide advisory panel shall serve  
 568 without compensation but may be reimbursed for per diem and  
 569 travel expenses as provided in s. 112.061.

570 (f) The agency shall provide staff support to assist the  
 571 panel in the performance of its duties.

572 (g) The statewide advisory panel shall establish a medical  
 573 advisory group consisting of physicians licensed under chapter  
 574 458 or chapter 459 who shall act as ambassadors to their  
 575 communities for the promotion of and assistance in the  
 576 establishment of medical home networks and provider service  
 577 networks certified as medical homes. Members of the medical  
 578 advisory group shall serve without compensation and may be  
 579 reimbursed for per diem and travel expenses as provided in s.  
 580 112.061.

581 (6) ENROLLMENT.—Each beneficiary served by a certified  
 582 Tier One, Tier Two, or Tier Three medical home shall be given a  
 583 choice to enroll in a medical home network or provider service  
 584 network certified as a medical home. Enrollment shall be

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585 effective upon the agency's receipt of a participation agreement  
 586 signed by the beneficiary.

587  
 588 (7) FINANCING.—

589 (a) Subject to a specific appropriation provided for in  
 590 the General Appropriations Act, medical home network members  
 591 shall be eligible to receive a monthly enhanced case management  
 592 fee as follows:

- 593 1. The Tier One medical homes shall receive:
- 594 a. \$3.58 per child in a panel of enrollees; and
- 595 b. \$5.02 per adult in a panel of enrollees.
- 596 2. The Tier Two medical homes shall receive:
- 597 a. \$4.65 per child in a panel of enrollees; and
- 598 b. \$6.52 per adult in a panel of enrollees.
- 599 3. The Tier Three medical homes shall receive:
- 600 a. \$6.12 per child in a panel of enrollees; and
- 601 b. \$8.69 per adult in a panel of enrollees.

602 (b) Services provided by a medical home network or a  
 603 provider service network with a fee-for-service contract with  
 604 the agency shall be reimbursed based on claims filed for  
 605 Medicaid fee-for-service payments. Services by a provider  
 606 service network with a contract with the agency for prepaid  
 607 services shall be paid pursuant to the contract and shall be  
 608 eligible to receive the credit provided in this subsection.

609 (c) Any hospital, as defined in s. 395.002(12),  
 610 participating in a medical home network or service provider  
 611 network certified as a medical home and employing case managers  
 612 for the network shall be eligible to receive a credit against

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613 the assessment imposed under s. 395.701. The credit is  
 614 compensation for participating in the network by providing case  
 615 management and other network services.

616 1. The credit shall be prorated based on the number of  
 617 full-time equivalent case managers hired but shall not be more  
 618 than \$75,000 for each full-time equivalent case manager. The  
 619 total credit may not exceed \$450,000 for any hospital for any  
 620 state fiscal year.

621 2. To qualify for the credit, the hospital must employ  
 622 each full-time equivalent case manager for the entire hospital  
 623 fiscal year for which the credit is claimed.

624 3. The hospital must certify the number of full-time  
 625 equivalent case managers for whom it is entitled to a credit  
 626 using the certification process required under s. 395.701(2)(a).

627 4. The agency shall calculate the amount of the credit and  
 628 reduce the certified assessment for the hospital by the amount  
 629 of the credit.

630 (d) The enhanced payments to primary care providers shall  
 631 not affect the calculation of capitated rates under this  
 632 chapter.

633 (8) AGENCY DUTIES; RULEMAKING AUTHORITY.-

634 (a) The agency shall:

635 1. Maintain a record of certified primary care providers  
 636 and provider service networks by classification as Tier One,  
 637 Tier Two, or Tier Three medical homes.

638 2. Develop a standard form to be used by primary care  
 639 providers and provider service networks to certify to the agency  
 640 that they meet the necessary principles and service capabilities

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641 for the tier in which they seek to be classified. The form shall  
 642 have a check box for each of the three tiers, a line to indicate  
 643 whether a primary care network intends to specialize in a target  
 644 population, a line to specify the target population, if any, and  
 645 a line for the signature of the provider or principal of an  
 646 entity. Checking the appropriate tier box and signing the form  
 647 shall be deemed certification for the purposes of this section.

648 3. Develop a process for managed care organizations to  
 649 certify themselves as Tier One, Tier Two, or Tier Three medical  
 650 homes based on established policies and procedures consistent  
 651 with the principles and corresponding service capabilities  
 652 provided for in subsections (1) and (4).

653 5. Establish a participation agreement to be executed by  
 654 Medipass recipients who choose to participate in the medical  
 655 home pilot project.

656 6. Track the spending for and utilization of services by  
 657 all enrolled medical home network patients.

658 7. Ensure that any provider service network is cost-  
 659 effective as defined in s. 409.912(44). The evaluation shall be  
 660 made at least annually.

661 (9) ACHIEVED SAVINGS.—Each medical home network or  
 662 provider service network certified as a medical home that  
 663 participates on a fee-for-service basis and that achieves  
 664 savings equal to or greater than the spending that would have  
 665 occurred if its enrollees participated in prepaid health plans  
 666 is eligible to receive funding based on the identified savings  
 667 pursuant to a specific appropriation provided for in the General  
 668 Appropriations Act. The funds must be distributed on a pro rata



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669 basis to the physicians who are members of the medical home  
 670 network to enable the compensation for their services to be as  
 671 close as possible to 100 percent of Medicare rates. Subject to  
 672 a specific appropriation, it is the intent of the Legislature  
 673 that the savings that result from the implementation of the  
 674 medical home network model be used to enable Medicaid fees to  
 675 physicians participating in medical home networks to be  
 676 equivalent to 100 percent of Medicare rates as soon as possible.

677 (10) COLLABORATION WITH PRIVATE INSURERS.—To enable the  
 678 state to participate in federal gainsharing initiatives, the  
 679 agency shall collaborate with the Office of Insurance Regulation  
 680 to encourage Florida-licensed insurers to incorporate medical  
 681 home network principles in the design of their individual and  
 682 employment-based plans. The Department of Management Services is  
 683 directed to develop a medical home option in the state group  
 684 insurance program.

685 (11) QUALITY ASSURANCE AND ACCOUNTABILITY.—Each primary  
 686 care provider participating in a medical home network or  
 687 provider service network certified as a medical home shall  
 688 maintain medical records and clinical data necessary for the  
 689 network to assess the use, cost, and outcome of services  
 690 provided to enrollees.

691 Section 3. Paragraph (b) of subsection (1) and paragraph  
 692 (e) of subsection (3) of section 409.91211, Florida Statutes,  
 693 are amended to read:

694 409.91211 Medicaid managed care pilot program.—

695 (1)

696 (b) This waiver authority is contingent upon federal

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697 approval to preserve the upper-payment-limit funding mechanism  
 698 for hospitals, including a guarantee of a reasonable growth  
 699 factor, a methodology to allow the use of a portion of these  
 700 funds to serve as a risk pool for demonstration sites,  
 701 provisions to preserve the state's ability to use  
 702 intergovernmental transfers, and provisions to protect the  
 703 disproportionate share program authorized pursuant to this  
 704 chapter. Upon completion of the evaluation conducted under s. 3,  
 705 ch. 2005-133, Laws of Florida, the agency may request statewide  
 706 expansion of the demonstration projects. Statewide phase-in to  
 707 additional counties shall be contingent upon review and approval  
 708 by the Legislature. Under the upper-payment-limit program, or  
 709 the low-income pool as implemented by the Agency for Health Care  
 710 Administration pursuant to federal waiver, the state matching  
 711 funds required for the program shall be provided by local  
 712 governmental entities through intergovernmental transfers in  
 713 accordance with published federal statutes and regulations. The  
 714 Agency for Health Care Administration shall distribute upper-  
 715 payment-limit, disproportionate share hospital, and low-income  
 716 pool funds according to published federal statutes, regulations,  
 717 and waivers and the low-income pool methodology approved by the  
 718 federal Centers for Medicare and Medicaid Services. A provider  
 719 who receives low income pool funds shall serve Medicaid  
 720 recipients regardless of their Florida county of residence and  
 721 shall not restrict access to care based on residency in a  
 722 Florida county other than the one in which the provider is  
 723 located.

724 (3) The agency shall have the following powers, duties,

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725 and responsibilities with respect to the pilot program:  
 726 (e) To implement policies and guidelines for phasing in  
 727 financial risk for approved provider service networks that, for  
 728 purposes of this paragraph, include the Children's Medical  
 729 Services Network, over the longer of a 5-year period or through  
 730 October 1, 2015. These policies and guidelines must include an  
 731 option for a provider service network to be paid fee-for-service  
 732 rates. For any provider service network established in a managed  
 733 care pilot area, the option to be paid fee-for-service rates  
 734 must include a savings-settlement mechanism that is consistent  
 735 with s. 409.912(44). As of October 1, 2015 or, after five years  
 736 of operation, whichever is the longer period, this model must be  
 737 converted to a risk-adjusted capitated rate ~~by the beginning of~~  
 738 ~~the sixth year of operation~~, and may be converted earlier at the  
 739 option of the provider service network. Federally qualified  
 740 health centers may be offered an opportunity to accept or  
 741 decline a contract to participate in any provider network for  
 742 prepaid primary care services.

743 Section 4. Paragraph (f) of subsection (2) of section  
 744 409.9122, Florida Statutes, is amended to read:

745 409.9122 Mandatory Medicaid managed care enrollment;  
 746 programs and procedures.—

747 (2)

748 (f) If a Medicaid recipient does not choose a managed care  
 749 plan or MediPass provider, the agency shall assign the Medicaid  
 750 recipient to a managed care plan ~~or MediPass provider~~. Medicaid  
 751 recipients eligible for managed care plan enrollment who are  
 752 subject to mandatory assignment but who fail to make a choice

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753 shall be assigned to managed care plans until an enrollment is  
 754 achieved of 65 percent in provider service networks designated  
 755 as a medical home under s. 409.91207 and 35 percent in other 35  
 756 ~~percent in MediPass and 65 percent in managed care plans, of all~~  
 757 ~~those eligible to choose managed care, is achieved.~~ Once this  
 758 enrollment is achieved, the assignments shall be divided in the  
 759 same manner ~~order~~ to maintain the same ~~an~~ enrollment ratio in  
 760 ~~MediPass and managed care plans which is in a 35 percent and 65~~  
 761 ~~percent proportion, respectively.~~ Thereafter, assignment of  
 762 Medicaid recipients who fail to make a choice shall be based  
 763 proportionally on the preferences of recipients who have made a  
 764 choice in the previous period. Such proportions shall be revised  
 765 at least quarterly to reflect an update of the preferences of  
 766 Medicaid recipients. The agency shall disproportionately assign  
 767 Medicaid-eligible recipients who are required to but have failed  
 768 to make a choice of managed care plan or MediPass, including  
 769 children, and who would be assigned to the MediPass program to  
 770 children's networks as described in s. 409.912(4)(g), Children's  
 771 Medical Services Network as defined in s. 391.021, exclusive  
 772 provider organizations, provider service networks, minority  
 773 physician networks, and pediatric emergency department diversion  
 774 programs authorized by this chapter or the General  
 775 Appropriations Act, in such manner as the agency deems  
 776 appropriate, until the agency has determined that the networks  
 777 and programs have sufficient numbers to be operated  
 778 economically. For purposes of this paragraph, when referring to  
 779 assignment, the term "managed care plans" includes health  
 780 maintenance organizations, exclusive provider organizations,

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781 provider service networks, minority physician networks,  
 782 Children's Medical Services Network, and pediatric emergency  
 783 department diversion programs authorized by this chapter or the  
 784 General Appropriations Act. When making assignments, the agency  
 785 shall take into account the following criteria:

786 1. A managed care plan has sufficient network capacity to  
 787 meet the need of members.

788 2. The managed care plan or MediPass has previously  
 789 enrolled the recipient as a member, or one of the managed care  
 790 plan's primary care providers or MediPass providers has  
 791 previously provided health care to the recipient.

792 3. The agency has knowledge that the member has previously  
 793 expressed a preference for a particular managed care plan or  
 794 MediPass provider as indicated by Medicaid fee-for-service  
 795 claims data, but has failed to make a choice.

796 4. The managed care plan's or MediPass primary care  
 797 providers are geographically accessible to the recipient's  
 798 residence.

799 Section 5. Paragraph (k) is added to subsection (3) of  
 800 section 409.907, Florida Statutes, and subsection (13) of that  
 801 section is created, to read:

802 409.907 Medicaid provider agreements.—The agency may make  
 803 payments for medical assistance and related services rendered to  
 804 Medicaid recipients only to an individual or entity who has a  
 805 provider agreement in effect with the agency, who is performing  
 806 services or supplying goods in accordance with federal, state,  
 807 and local law, and who agrees that no person shall, on the  
 808 grounds of handicap, race, color, or national origin, or for any

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809 | other reason, be subjected to discrimination under any program  
 810 | or activity for which the provider receives payment from the  
 811 | agency.

812 |         (3) The provider agreement developed by the agency, in  
 813 | addition to the requirements specified in subsections (1) and  
 814 | (2), shall require the provider to:

815 |             (k) Fully comply with the agency's medical encounter data  
 816 | system.

817 |             (13) By January 1, 2011, and annually thereafter until  
 818 | full compliance is reached, the agency shall submit to the  
 819 | Governor, the President of the Senate, and the Speaker of the  
 820 | House of Representatives a report that summarizes data regarding  
 821 | the agency's medical encounter data system, including the number  
 822 | of participating providers, the level of compliance of each  
 823 | provider, and an analysis of service utilization, service  
 824 | trends, and specific problem areas.

825 |  
 826 |         Section 6. Subsection (4) of section 409.908, Florida  
 827 | Statutes, is amended to read:

828 |             409.908 Reimbursement of Medicaid providers.—Subject to  
 829 | specific appropriations, the agency shall reimburse Medicaid  
 830 | providers, in accordance with state and federal law, according  
 831 | to methodologies set forth in the rules of the agency and in  
 832 | policy manuals and handbooks incorporated by reference therein.  
 833 | These methodologies may include fee schedules, reimbursement  
 834 | methods based on cost reporting, negotiated fees, competitive  
 835 | bidding pursuant to s. 287.057, and other mechanisms the agency  
 836 | considers efficient and effective for purchasing services or

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837 goods on behalf of recipients. If a provider is reimbursed based  
 838 on cost reporting and submits a cost report late and that cost  
 839 report would have been used to set a lower reimbursement rate  
 840 for a rate semester, then the provider's rate for that semester  
 841 shall be retroactively calculated using the new cost report, and  
 842 full payment at the recalculated rate shall be effected  
 843 retroactively. Medicare-granted extensions for filing cost  
 844 reports, if applicable, shall also apply to Medicaid cost  
 845 reports. Payment for Medicaid compensable services made on  
 846 behalf of Medicaid eligible persons is subject to the  
 847 availability of moneys and any limitations or directions  
 848 provided for in the General Appropriations Act or chapter 216.  
 849 Further, nothing in this section shall be construed to prevent  
 850 or limit the agency from adjusting fees, reimbursement rates,  
 851 lengths of stay, number of visits, or number of services, or  
 852 making any other adjustments necessary to comply with the  
 853 availability of moneys and any limitations or directions  
 854 provided for in the General Appropriations Act, provided the  
 855 adjustment is consistent with legislative intent.

856 (4) Subject to any limitations or directions provided for  
 857 in the General Appropriations Act, alternative health plans,  
 858 health maintenance organizations, and prepaid health plans shall  
 859 be reimbursed a fixed, prepaid amount negotiated, or  
 860 competitively bid pursuant to s. 287.057, by the agency and  
 861 prospectively paid to the provider monthly for each Medicaid  
 862 recipient enrolled. The amount may not exceed the average amount  
 863 the agency determines it would have paid, based on claims  
 864 experience, for recipients in the same or similar category of

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865 | eligibility. The agency shall calculate capitation rates on a  
 866 | regional basis and, ~~beginning September 1, 1995,~~ shall include  
 867 | age-band differentials in such calculations.

868 |       (a) Beginning October 1, 2010, the agency shall begin a  
 869 | budget neutral adjustment of capitation rates based on aggregate  
 870 | risk scores for each provider's enrollees. During the first two  
 871 | years of the adjustment, the agency shall ensure that no  
 872 | provider has an aggregate risk score that varies by more than 10  
 873 | percent from the aggregate weighted average for all providers.  
 874 | The risk adjusted capitation rates shall be phased in as  
 875 | follows:

876 |           1. In the first fiscal year, 75 percent of the capitation  
 877 | rate shall be based on the current methodology and 25 percent  
 878 | shall be based on the risk-adjusted capitation rate methodology.

879 |           2. In the second fiscal year, 50 percent of the capitation  
 880 | rate shall be based on the current methodology and 50 percent  
 881 | shall be based on the risk-adjusted rate methodology.

882 |           3. In the third fiscal year, the risk-adjusted capitation  
 883 | methodology shall be fully implemented.

884 |       (b) The Secretary of the agency shall convene a technical  
 885 | advisory panel to advise the agency in the area of risk adjusted  
 886 | rate setting during the transition to risk adjusted capitation  
 887 | rates described in paragraph (a). The panel shall include  
 888 | representatives of prepaid plans in counties not included in the  
 889 | demonstration sites under s. 409.91211(1). The panel shall  
 890 | advise the agency regarding:

891 |           1. The selection of a base year of encounter data to be  
 892 | used to set risk adjusted rates.



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893 | 2. The completeness and accuracy of the encounter dataset.

894 | 3. The effect of risk adjusted rates on prepaid plans  
895 | based on a review of a simulated rate setting process.

896

897 | Section 7. This act shall take effect July 1, 2010.