

# Government Operations Appropriations Subcommittee

# **Meeting Packet**

February 16, 2016 9:30 a.m. – 11:30 a.m. Morris Hall



# **AGENDA**

Government Operations Appropriations Subcommittee
February 16, 2016
9:30 a.m. – 11:30 a.m.
Morris Hall

# I. Call to Order/Roll Call

# II. Consideration of Bills

CS/HB 783 Unclaimed Property by Insurance & Banking Subcommittee, Trumbull

CS/HB 879 Organization of the Department of Financial Services by Insurance & Banking Subcommittee, Renner

CS/HB 1163 Insurer Regulatory Reporting by Insurance & Banking Subcommittee, Hager

HB 1187 Regulated Professions and Occupations by Grant

CS/HB 1195 Technology by Government Operations Subcommittee, Grant

CS/HB 1327 Limited Sinkhole Coverage Insurance by Insurance & Banking Subcommittee, Ingoglia

HB 7105 Credit for Relevant Military Service by Veteran & Military Affairs Subcommittee, Smith

# III. Closing Remarks/Adjourn

#### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #:

CS/HB 783

Unclaimed Property

SPONSOR(S): Insurance & Banking Subcommittee; Trumbull

TIED BILLS:

IDEN./SIM. BILLS: SB 970

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
1) Insurance & Banking Subcommittee	10 Y, 1 N, As CS	Lloyd	Luczynski
Government Operations Appropriations     Subcommittee		Keith (	Lobb BDL
3) Regulatory Affairs Committee			

#### **SUMMARY ANALYSIS**

Unclaimed property consists of any funds or other property, including insurance proceeds, that remains unclaimed by the owner for a certain period of time. The Florida Disposition of Unclaimed Property Act requires holders of unclaimed property to exercise due diligence to locate owners and pay them the funds. If the owner cannot be located, the holder must report and remit the unclaimed property to the Department of Financial Services (DFS) Bureau of Unclaimed Property. The bill makes the following changes to the Act:

- Revises certain definitions and adds one for the term "United States":
- Increases the maximum value defining claims related to small estates from \$5,000 to \$10,000;
- Requires the filing of certain court documents, in certain circumstances:
- Authorizes the DFS to estimate property value if the holder fails to produce sufficient records to do so;
- Eliminates the conditional \$1,000 cap on fees and costs applicable to property claimed under a power of attorney and the conditional \$1,000 limit on the discount allowed in purchase agreements;
- Eliminates an exception that removes a fee cap and disclosure requirement, in the case of a claim made under a power of attorney, or the \$1,000 discount limit (but not the disclosure requirement) in the case of a claim for a property right obtained under a purchase agreement:
- Deletes authority to remove certain language otherwise required in grants of limited power of attorney and purchase agreements:
- Limits certain authorizations or agreements associated with grants of a limited power of attorney or purchase agreements and requires denial of claims, if compensation is inconsistent with statute;
- Increases the number of days allowed for a purchaser to pay a property right seller from 10 days to 30 days; requires the filing of proof of completed payment; and, voids the claim, if the required proof is not filed with the DFS;
- Repeals the 45 day waiting period for claims made under a power of attorney or purchase agreement and preserves certain statements of legislative intent:
- Establishes registration and renewal fees for representatives and purchasers of property claims and, by operation of law, suspends the transactional rights of registrants who fail to pay their renewal fee; and
- Removes the authorization for registrants to receive social security numbers.

Current law requires candidates for public office to dispose of the funds in their campaign account within 90 days of the end of their candidacy. They are allowed to deposit refund checks to be disposed of consistent with law. However, the law does not specify how to dispose of funds that come in by other means after the disposition of the account. The bill requires that unclaimed campaign account property be reported to the Chief Financial Officer and deposited into the State School Fund.

The bill has an insignificant, yet indeterminate positive fiscal impact on revenues deposited into the Unclaimed Property Trust Fund within the DFS and the State School Fund within the Department of Education. Specifically, the bill establishes a registration fee of \$500 and a renewal fee of \$250 for representatives and purchasers of property claims. The bill appears to have no effect on local government or state expenditures.

The bill is effective July 1, 2016.

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

# **Current Situation**

# **Unclaimed Property**

Unclaimed property constitutes any funds or other property, tangible or intangible, that has remained unclaimed by the owner for more than five years. Unclaimed property may include savings and checking accounts, money orders, travelers' checks, uncashed payroll or cashiers' checks, stocks, bonds, other securities, insurance policy payments, refunds, security and utility deposits, and contents of safe deposit boxes.<sup>1</sup>

In 1987, Florida adopted the Uniform Unclaimed Property Act<sup>2</sup> by enacting the Florida Disposition of Unclaimed Property Act (ch. 717, F.S., "the Act").<sup>3</sup> The Act serves to protect the interests of missing owners of property, while the state derives a benefit from the unclaimed and abandoned property until the property is claimed, if ever. Under the Act, the Department of Financial Services, Bureau of Unclaimed Property (DFS) is responsible for receiving property, attempting to locate the rightful owners, and returning the property or proceeds to them. There is no statute of limitations in the Act. Citizens may claim their property at any time and at no cost.

Generally, all intangible property, including any income less any lawful charges, which is held in the ordinary course of the holder's business, is presumed to be unclaimed when the owner fails to claim the property for more than five years after the property becomes payable or distributable, unless otherwise provided in the Act.<sup>4</sup> Holders of unclaimed property (which typically include banks and insurance companies) of \$50 or more are required to use due diligence to locate and notify apparent owners of inactive accounts, at least 60 days but not more than 120 days prior to filing a report with the DFS.<sup>5</sup> If the owners cannot be located, holders must file an annual report with the DFS for all property, valued at \$50 or more, that is presumed unclaimed for the preceding year.<sup>6</sup> The report must contain certain identifying information, such as the apparent owner's name, social security number or federal employer identification number, and last known address of apparent owners.<sup>7</sup> The holder must deliver all reportable unclaimed property to the DFS when it submits its annual report.<sup>8</sup>

Upon the payment or delivery of unclaimed property to the DFS, the state assumes custody and responsibility for the safekeeping of the property. The original property owner retains the right to recover the proceeds of the property, and any person claiming an interest in the property delivered to the DFS may file a claim for the property, subject to certain requirements. The DFS is required to

 $<sup>^{1}</sup>$  ss. 717.104 – 717.116, F.S.

<sup>&</sup>lt;sup>2</sup> UNIFORM LAW COMMISSION, *Unclaimed Property Act (1952)(1981)*, <a href="http://www.uniformlaws.org/Act.aspx?title=Unclaimed Property Act (1952)(1981)">http://www.uniformlaws.org/Act.aspx?title=Unclaimed Property Act (1952)(1981)</a> (last visited Jan. 29, 2016).

<sup>&</sup>lt;sup>3</sup> Ch. 87-105, Laws of Fla. See also UNIFORM LAW COMMISSION, *Unclaimed Property Act Summary*, <a href="http://www.uniformlaws.org/ActSummary.aspx?title=Unclaimed%20Property%20Act">http://www.uniformlaws.org/ActSummary.aspx?title=Unclaimed%20Property%20Act</a> (last visited Jan. 26, 2016).

<sup>&</sup>lt;sup>4</sup> s. 717.102(1), F.S.

<sup>&</sup>lt;sup>5</sup> s. 717.117(4), F.S.

<sup>&</sup>lt;sup>6</sup> s. 717.117, F.S.

<sup>&</sup>lt;sup>7</sup> For unclaimed funds owing under any life or endowment insurance policy or annuity contract, the report must also include the last known address of the insured or annuitant and of the beneficiary according to records of the insurance company holding or owing the funds. s. 717.117(1)(b), F.S.

<sup>&</sup>lt;sup>8</sup> s. 717.119, F.S.

<sup>&</sup>lt;sup>9</sup> s. 717.1201, F.S. Like many other states' unclaimed property acts, the Act is based on the common-law doctrine of escheat and is a "custody" statute, rather than a "title" statute, in that the DFS does not take title to abandoned property, but instead obtains its custody and beneficial use pending identification of the property owner.

<sup>&</sup>lt;sup>10</sup> ss. 717.117 and 717.124, F.S.

make a determination on a claim within 90 days. If a claim is determined in favor of the claimant, the DFS is to deliver or pay over to the claimant the property or the amount the DFS actually received or the proceeds, if it has been sold by the DFS.<sup>11</sup>

If the property remains unclaimed, all proceeds from abandoned property are then deposited by the DFS into the Unclaimed Property Trust Fund.<sup>12</sup> The DFS is allowed to retain up to \$15 million to make prompt payment on verified claims and to cover costs incurred by the DFS in administering and enforcing the Act. All remaining funds received must be deposited into the State School Fund to be utilized for public education.<sup>13</sup>

Claims for recovery of unclaimed property held by the DFS under the Act may be filed by or on behalf of any person with an interest in the property.<sup>14</sup> While the Act provides the opportunity for anyone to recover the full value of their property at no cost, provision is made for claimants to designate someone who may perfect the claim for them. The claimant may designate and empower a representative to pursue their claim by executing a power of attorney agreement. Or, the claimant may sell their right to the property to certain individuals that are registered with the DFS for this purpose.<sup>15</sup> In either case, the transaction is subject to a fee limitation, unless a disclosure statement is provided to the claimant, in the form and with the content specified in the Act. The fee limitations are:

For representatives operating under a power of attorney: 16

- 20 percent of the value of the property, not to exceed \$1,000;
- However, the fee limitation does not apply if the representative must initiate probate
  proceedings for an estate that has never been probated before or if the claimant is outside
  of the United States.

For purchasers obtaining rights under a purchase agreement:<sup>17</sup>

- 20 percent discount off of the value of the property, not to exceed a discount of \$1,000;
- However, the \$1,000 discount limitation does not apply if the representative must initiate
  probate proceedings for an estate that has never been probated before, if the claimant is
  outside of the United States or is not a natural person, such as a business or similar entity.

The Act also prescribes the form and content of the purchase agreement that transfers the right of the claimant to another person and the document granting the power of attorney. Additionally,

STORAGE NAME: h0783b.GOAS.DOCX

<sup>&</sup>lt;sup>11</sup> s. 717.124, F.S.

<sup>&</sup>lt;sup>12</sup> s. 717.123, F.S.

<sup>&</sup>lt;sup>13</sup> *Id*.

<sup>&</sup>lt;sup>14</sup> s. 717.124, F.S.

<sup>&</sup>lt;sup>15</sup> Only a Florida licensed attorney, certified public accountant, private investigator or an employee of private investigator, or an employer of the private investigator if the employer holds a Class "A" license under ch. 493, F.S., may execute such purchase agreements. s. 717.1351, F.S. Additionally, the purchaser must be registered with the DFS. The DFS reports that there are currently 246 registrants under this provision. Florida Department of Financial Services, Agency Analysis of 2016 HB 1327, p. 3 (Dec. 14, 2015).

<sup>&</sup>lt;sup>16</sup> s. 717.135, F.S., requires the disclosure that the property is held by the DFS pursuant to the Act, the mailing and Internet addresses of the DFS, the person or name of the entity that held the property prior to the property becoming unclaimed, the date of the holder's last contact with the owner, if known, and the approximate value of the property, and the categories of unclaimed property the claimant's representative is seeking to recover. The categories of unclaimed property are: cash accounts; stale dated checks; life insurance or annuity contract assets; utility deposits; securities or other interests in business associations; wages; accounts receivable; and contents of safe-deposit boxes.

<sup>&</sup>lt;sup>17</sup> s. 717.1351, F.S. The content of the disclosure statement has the same elements as the disclosure described in s. 717.135, F.S., related to powers of attorney. However, the fee limitation does not apply if the representative must initiate probate proceedings for an estate that has never been probated, if the claimant is outside of the United States or is not a natural person, such as a business or similar entity.

s. 717.1351(4), F.S., requires that the purchaser pay the property seller within 10 days of execution to the purchase agreement and proof of payment by check must be filed with the DFS.

The DFS reports that some property owners are presented with an initial authorization or agreement for representation that provides for a fee that exceeds the 20 percent cap, but does not include the disclosure required by law to allow the higher fee. After having secured a relationship with the claimant, the representative subsequently executes a fully compliant power of attorney or purchase agreement that includes the specified disclosure that would otherwise validate a fee greater than 20 percent. Then, only the compliant documents are filed with DFS to support the claim. The DFS, unaware of these events, disburses the funds on the "perfected" claim. The representative holds the owner to the unlawfully high fee, in the case of a power of attorney, or obtains a higher percentage of the property value than they would otherwise be entitled, in the case of a purchase agreement.18

Since the public policy of the state is to provide the DFS with the first opportunity to locate the owner of the unclaimed property and for the owner to receive the full value of their property. 19 there are limitations on claiming by others through powers of attorney and purchase agreements. Powers of attorney and purchase agreements that are executed less than 45 days after the property is received by the DFS and that relate to accounts over \$250 in value are void under the Act. 20 The 45 day limit on such claims provides the DFS the opportunity to attempt to locate the property's owner. However, placing time and value limits on claim eligibility requires the DFS to track accounts and audit claims to identify the amount and timing of the claims. The DFS reports that this is inefficient and the public purpose can be served through other provisions of the Act. The DFS recommends repealing s. 717.1381, F.S., to eliminate administrative inefficiency.<sup>21</sup>

# Effect of the Bill

The bill revises the definitions of "business association." "domicile." and "insurance company" to simplify their text and improve understandability. Limited liability companies are specifically included in the definition of "business association." A definition of "United States" is created to specify the meaning of that term, which is currently used throughout the Act to determine various rights and conditions.

Generally, a claim for property related to the estate of a deceased person must be accompanied by an order from a probate court. However, there are documentary exceptions for estates with an aggregate value of \$5,000 or less and no probate proceeding is pending.<sup>22</sup> The bill increases the maximum threshold value of this small estate provision from \$5,000 to \$10,000.

Section 717.1262, F.S., requires that a claimant whose right to property is based on a court document must file a certified copy of the relevant court document with the DFS. The bill expands this requirement to include all pleadings filed with the court to establish the property right that were filed within 180 days preceding the signing of the claim form.

The holder of unclaimed property is obligated to report the value of property to the DFS. If the holder's records are insufficient to permit preparation of the required report, the value of the property may be estimated by the DFS. However, there is no authority for the DFS to estimate the value of the property when the holder fails to produce the record. The bill authorizes the estimation to occur if the holder fails to produce records following a request by the DFS.

STORAGE NAME: h0783b.GOAS.DOCX

<sup>&</sup>lt;sup>18</sup> Email from Walter Graham, Bureau Chief, Florida Department of Financial Services, Bureau of Unclaimed Property, Re: HB 783 (Feb. 3, 2016). The DFS reports that the impermissibly high fees charged under this dual authorization arrangement has ranged from averages of 30%-35% to as high as 60%.

<sup>&</sup>lt;sup>19</sup> ss. 717.118 and 717.1381, F.S.

<sup>&</sup>lt;sup>20</sup> s. 717.1381, F.S.

<sup>&</sup>lt;sup>21</sup> Florida Department of Financial Services, Agency Analysis of 2016 HB 783, p. 3 (Dec. 14, 2015) and email from Elizabeth Boyd, Director of Legislative Affairs, Department of Financial Services, Re: 45 Day issue from HB 783 (Jan. 27, 2016). <sup>22</sup> s. 717.1243, F.S.

The bill eliminates the \$1,000 cap on fees and costs applicable to property claimed through a representative under a power of attorney and the \$1,000 limit on the discount allowed in purchase agreements. Since these caps limit the application of the primary fee limitation, which is 20 percent of the value of the property recovered under a power of attorney or a 20 percent discount on the purchase of the property right, the \$1,000 limitation is only triggered when value of the property exceeds \$5,000 (i.e.,  $$5,000 \times 0.20 = $1,000$ ). Currently, there is no fee cap if the specified disclosure statement is provided to the claimant. The bill increases the cap on fees and costs to the current 20 percent standard on property valued over \$5,000 where the specified disclosure is not made to the claimant.

The bill also eliminates the exception that removes the fee cap and disclosure requirement, in the case of a claim made under a power of attorney, or the \$1,000 discount limit (but not the disclosure requirement) in the case of a claim for a property right obtained under a purchase agreement. The exception applies when probate proceedings must be initiated on behalf of the claimant regarding an estate that has never been probated or if the claim is being made under the right of a person outside the United States or, in the case of a purchase agreement, the seller is not a natural person.

Currently, grants of limited power of attorney and purchase agreements are required to specify the percent of the property to be paid to the purchaser on a discrete line item in a grant or agreement pursuant to the form and content requirements of the Act. However, this line may be deleted if the purchaser is paid a flat fee instead of a percentage of the recovery. The bill eliminates this exception and requires every grant of limited power of attorney or purchase agreement to include the required text regarding the percent of the property to be paid to the purchaser and the insertion of the appropriate percentage figure, which varies depending upon the amount of the flat fee and the value of the property to be recovered.

The bill requires any authorization or agreement for the recovery of property to be personally signed and dated by the claimant. The date of the authorization or agreement cannot precede the date on the grant of limited power of attorney or purchase agreement. The effect is to have a compliant power of attorney or purchase agreement be the first agreement in the case. This facilitates getting the disclosure, if one is going to be used to remove the fee cap, in front of the claimant during the first step in the claims process. It is meant to address the problem of claimants being presented and obligated to noncompliant authorizations or agreements, only to later execute a compliant agreement, which misrepresents the factual circumstances of the representation and the lawfulness of the fee to the DFS.

The bill requires a copy of such authorizations or agreements to be filed with the DFS along with the other required documents. Additionally, the bill requires the DFS to deny any claim where the representative under an authorization or agreement refuses to reduce its fee to the maximum allowed by law, i.e., 20 percent of the value of the property, if the disclosure was required but not provided to the claimant timely. Taken together, the provisions of the bill creating ss. 717.135(5) and 717.1351(8), F.S., would allow the fee cap to be lifted when the specified disclosure is made at the time of the first engagement of services. Failure to do so limits fees to 20 percent of the value of the property or requires the DFS denial of the claim.

The bill repeals s. 717.1381, F.S., including the statements of legislative intent located there. The bill retains the portion of legislative intent regarding the right of the claimant to recover their property without charge by moving it to s. 717.139, F.S. However, it does not preserve the legislative intent statement regarding the obligation of the DFS to make a meaningful attempt to locate the claimant. The substantive portions of s. 171.1381, F.S., are also repealed. This eliminates the 45 day waiting period for claims over \$250 in value that are handled by a representative or purchaser. The DFS reports that they will be able to maintain a waiting period using their authority under s. 717.117(3), F.S., and that their administrative efficiency will be improved by not having to audit claim filings for the timing of agreements and value of the claim for compliance with the repealed limitation.<sup>23</sup>

<sup>&</sup>lt;sup>23</sup> Florida Department of Financial Services, Agency Analysis of 2016 HB 783, p. 3 (Dec. 14, 2015) and email from Elizabeth Boyd, Director of Legislative Affairs, Department of Financial Services, Re: 45 Day issue from HB 783 (Jan. 27, 2016).

STORAGE NAME: h0783b.GOAS.DOCX

PAGE: 5

Individuals who register with the DFS as a potential purchaser under the Act are permitted to receive the social security numbers of apparent owners of property reported to the DFS. This is in addition to other information related to the unclaimed property. The bill deletes the authorization for registrants to receive social security numbers. Currently, there is no fee for registering with the DFS under the Act. The bill establishes a \$500 registration fee and an annual \$250 renewal fee. The registration fee is due upon application or reapplication following a lapse of registration. The renewal fee is due July 1<sup>st</sup> each year, with reapplication being required if the renewal fee is not paid by December 31<sup>st</sup>. Registrants who fail to pay their registration renewal fee lose their privileges until the fee is paid.

# **Current Situation**

# **Unclaimed Campaign Funds**

Section 106.141, F.S., requires candidates for public office to dispose of the funds in their campaign account within 90 days of the date that their candidacy ended.<sup>24</sup> Paragraph 106.141(4)(a), F.S., specifies a variety of options for the disposal of surplus campaign funds. With certain exceptions, they may take any combination of the following actions when disposing of the surplus:

- Return, pro rata to each contributor, the funds that have not been spent or obligated;
- Donate the funds that have not been spent or obligated to a charitable organization or organizations that meet the qualifications of s. 501(c)(3) of the Internal Revenue Code;
- Give not more than \$25,000 of the funds that have not been spent or obligated to the affiliated party committee or political party of which such candidate is a member; or
- Give the funds that have not been spent or obligated:
  - In the case of a candidate for state office, to the state, to be deposited in either the Election Campaign Financing Trust Fund or the General Revenue Fund, as designated by the candidate; or
  - o In the case of a candidate for an office of a political subdivision, to such political subdivision, to be deposited in the general fund thereof.

If the candidate accepted contributions under the Florida Election Campaign Financing Act, the surplus funds must be returned to the General Revenue Fund, after satisfying certain monetary obligations. If the candidate takes office, they may transfer a limited amount of the funds to their office account.

Violations of the campaign finance law are subject to criminal penalties, both misdemeanors and felonies. Failure to properly dispose of surplus campaign funds is a first degree misdemeanor punishable by up to a year in jail and/or a fine of \$1,000. Candidates are prohibited from accepting campaign contributions following the end of their candidacy. They are allowed to receive and deposit refund checks to be disposed of consistent with the requirements of law, as described above. However, the law does not specify how to dispose of cash (or other property), received in forms other than a check, that would otherwise go into the campaign account but comes into the possession of the former candidate after the end of their candidacy and the disposition of the campaign account.

# Effect of the Bill

The bill provides that if unclaimed property is owned by the campaign account of a candidate for public office, following a report of the property to the DFS, the property shall be deposited into the State School Fund via the Chief Financial Officer.

STORAGE NAME: h0783b.GOAS.DOCX DATE: 2/4/2016

<sup>&</sup>lt;sup>24</sup> The triggers for disposition are when the candidate withdraws their candidacy, becomes an unopposed candidate, is eliminated, or is elected. s. 106.141(1), F.S.

#### **B. SECTION DIRECTORY:**

**Section 1:** Amends s. 717.101, F.S., relating to definitions applicable to the Florida Disposition of Unclaimed Property Act.

**Section 2:** Creates s. 717.1235, F.S., relating to unclaimed campaign funds of candidates for public office.

Section 3: Amends s. 717.1243, F.S., relating to small estate accounts.

Section 4: Amends s. 717.1262, F.S., relating to court documents.

**Section 5:** Amends s. 717.1333, F.S., relating to evidence; estimations; audit reports, examiner's worksheets, investigative reports, other related documents.

**Section 6:** Amends s. 717.135, F.S., relating to power of attorney to recover reported property in the custody of the department.

Section 7: Creates s. 717.1351, F.S., relating to acquisition of unclaimed property.

**Section 8:** Repeals s. 717.1381, F.S., relating to void unclaimed property powers of attorney and purchase agreements.

Section 9: Amends s. 717.139, F.S., relating to uniformity of application and construction.

**Section 10:** Amends s. 717.1400, F.S., relating to registration.

Section 11: Provides an effective date of July 1, 2016.

# II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

#### A. FISCAL IMPACT ON STATE GOVERNMENT:

#### 1. Revenues:

The bill has an insignificant, yet indeterminate positive fiscal impact on revenues deposited into the Unclaimed Property Trust Fund (UPTF) within the DFS. Specifically, the bill establishes a registration fee of \$500 and a renewal fee of \$250 for representatives and purchasers of property claims. The amount of registrants is unknown at this time, but the DFS estimates the amount to be minimal.<sup>25</sup> Under current law, the DFS is allowed to retain up to \$15 million to make prompt payment on verified claims and to cover costs incurred by the DFS in administering and enforcing the Act.<sup>26</sup>

In addition, there is likely an indeterminate, yet positive impact to the State School Fund within the Department of Education, as all remaining funds received above the \$15 million cap on the UPTF must be deposited into the State School Fund to be utilized for public education.<sup>27</sup>

# 2. Expenditures:

None.

<sup>27</sup> Id.

STORAGE NAME: h0783b.GOAS.DOCX DATE: 2/4/2016

<sup>&</sup>lt;sup>25</sup> Florida Department of Financial Services, Agency Analysis of 2016 HB 783, p. 3 (Dec. 14, 2015)

<sup>&</sup>lt;sup>26</sup> s. 717.123, F.S.

# **B. FISCAL IMPACT ON LOCAL GOVERNMENTS:**

1. Revenues:

None.

2. Expenditures:

None.

# C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The bill has an indeterminate negative impact on the private sector because it creates new registration and renewal fees and, under certain circumstances, eliminates a current limit on fees that third parties may collect for assisting in the recovery of unclaimed property. In addition, the bill has an indeterminate positive effect on the private sector by allowing more small estates to benefit from simpler claim filing requirements, increasing the informational content on certain disclosures, establishing new authority to deny or void claims with excessive compensation, and allowing the streamlining of claim processing by the DFS.

D. FISCAL COMMENTS:

None.

#### III. COMMENTS

#### A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not Applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

**B. RULE-MAKING AUTHORITY:** 

None.

# C. DRAFTING ISSUES OR OTHER COMMENTS:

The bill repeals s. 717.1381, F.S., which contains certain legislative intent language regarding the right of the claimant to recover their property without charge and the obligation of the DFS to make a meaningful attempt to locate the claimant. The bill retains a portion of this language by relocating it to s. 717.139, F.S. However, the portion that speaks to the obligation of the DFS to make a meaningful attempt to locate the claimant has not been restored to statute. Deleting this language may be inconsistent with the intent of the bill.

On lines 183–185 and 230–233, the bill authorizes DFS to deny claims if the compensation for the representative or purchaser under certain authorizations or agreements exceeds the 20 percent fee cap and the statutory disclosure requirements were not properly complied with. However, the 20 percent fee cap is inapplicable under current law when a compliant disclosure is presented to and signed by a claimant. It is unclear when the fee cap can be lifted under the provisions of the bill. Additionally, the provisions could be interpreted to allow multiple fees, which in the aggregate might exceed the 20

STORAGE NAME: h0783b.GOAS.DOCX DATE: 2/4/2016

percent cap. An amendment would facilitate the correct application of law, avoid conflict, and achieve the intent of the bill. This could be accomplished by providing an exception to the stated provisions to specify the effect of the disclosure, when disclosure must occur, if used, and limit total fees related to a particular claim to the current 20 percent cap, absent proper timely disclosure.

On line 378, the term "registrant" is used regarding the payment of a fee upon application to register. The context indicates that the term "registrant" should be replaced with the term "applicant."

#### IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On February 1, 2016, the Insurance & Banking Subcommittee considered the bill, adopted a strike-all amendment, and reported the bill favorably with a committee substitute. The amendment made the following revisions to the bill:

- Removed section 1 of the bill relating to "surplus trustees":
- Requires each court pleading filed within 180 days prior to a claim for unclaimed property to be filed with the Department of Financial Services;
- Requires identification of the percent of the recovery to be paid to the representative in all claims involving a grant of limited power of attorney, regardless of whether a flat fee payment is made;
- Requires all authorizations or agreements for representation regarding a claim for unclaimed property to meet specified requirements regarding accurate and personal completion by the claimant;
- Authorizes DFS to deny the claim for exceeding the fee cap on the representative's or purchaser's compensation:
- Increases the maximum number of days for a claimant to be paid following a purchase agreement from 10 days to 30 days from the date of execution and voiding the claim if proof of payment is not filed with the DFS:
- Restores a statement of legislative intent:
- Removes the section of the bill that expressed intent to apply a portion of the bill retroactively; and
- Certain other technical, grammatical or clarifying revisions.

The staff analysis has been updated to reflect the committee substitute.

STORAGE NAME: h0783b.GOAS.DOCX

1

2

4

5

6

7

8

9

10

11

12

1314

15

1617

18

19 20

21

22

23

24

25

26

A bill to be entitled An act relating to unclaimed property; amending s. 717.101, F.S.; revising and providing definitions; creating s. 717.1235, F.S.; requiring certain unclaimed funds to be deposited with the Chief Financial Officer for certain purposes; amending s. 717.1243, F.S.; revising the aggregate value that constitutes a small estate account; amending s. 717.1262, F.S.; requiring a copy of certain pleadings to be filed with the Department of Financial Services; amending s. 717.1333, F.S.; revising requirements for the estimation of certain amounts due to the department; amending s. 717.135, F.S.; revising requirements for a power of attorney used in the recovery of unclaimed property; eliminating a maximum fee provision for such recovery; revising applicability; deleting a provision that allows deletion of certain wording from a power of attorney; providing requirements for certain authorizations and agreements to recover unclaimed property; amending s. 717.1351, F.S.; revising requirements for contracts to acquire ownership of or entitlement to unclaimed property; providing that certain claims are void; deleting a provision that allows deletion of certain wording from a purchase agreement; providing requirements for certain authorizations and agreements

Page 1 of 15

to purchase unclaimed property; repealing s. 717.1381, F.S., relating to void unclaimed property powers of attorney and purchase agreements; amending s. 717.139, F.S.; providing a statement of public policy; amending s. 717.1400, F.S.; removing authority of certain private investigators, accountants, and attorneys to obtain social security numbers; revising registration requirements; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsection (24) of section 717.101, Florida Statutes, is renumbered as subsection (25), subsections (4), (8), and (13) of that section are amended, and a new subsection (24) is added to that section, to read:

717.101 Definitions.—As used in this chapter, unless the context otherwise requires:

- (4) "Business association" means any corporation (other than a public corporation), joint stock company, investment company, business trust, partnership, <u>limited liability company</u>, or association <u>of two or more individuals</u> for business purposes of two or more individuals, whether or not for profit or not for <u>profit</u>, including a banking organization, financial organization, insurance company, dissolved pension plan, or utility.
  - (8) "Domicile" means the state of incorporation for, in

Page 2 of 15

the case of a corporation incorporated under the laws of a state, and or, for an unincorporated business association, the state where of the principal place of business association is organized, in the case of a person not incorporated under the laws of a state.

- (13) "Insurance company" means an association, corporation, or fraternal or mutual benefit organization, whether or not for profit or not for profit, which is engaged in providing insurance coverage, including, by way of illustration and not limitation, accident, burial, casualty, credit life, contract performance, dental, fidelity, fire, health, hospitalization, illness, life (including endowments and annuities), malpractice, marine, mortgage, surety, and wage protection insurance.
- (24) "United States" means any state, district, commonwealth, territory, insular possession, and any other area subject to the legislative authority of the United States of America.

Section 2. Section 717.1235, Florida Statutes, is created to read:

717.1235 Dormant campaign accounts; report of unclaimed property.—Unclaimed funds reported in the name of a campaign for public office, for any campaign that must dispose of surplus funds in its campaign account pursuant to s. 106.141, after being reported to the department, shall be deposited with the Chief Financial Officer to the credit of the State School Fund.

Page 3 of 15

Section 3. Subsection (4) of section 717.1243, Florida Statutes, is amended to read:

717.1243 Small estate accounts.-

(4) This section only applies if all of the unclaimed property held by the department on behalf of the owner has an aggregate value of  $\frac{$10,000}{$5,000}$  or less and no probate proceeding is pending.

Section 4. Section 717.1262, Florida Statutes, is amended to read:

717.1262 Court documents.—Any person who claims entitlement to unclaimed property by reason of a court document shall file a certified copy of the court document with the department. A certified copy of each pleading filed with the court to obtain a court document establishing entitlement, filed within 180 days before the date the claim form was signed by the claimant or claimant's representative, must also be filed with the department.

Section 5. Subsection (2) of section 717.1333, Florida Statutes, is amended to read:

717.1333 Evidence; estimations; audit reports, examiner's worksheets, investigative reports, other related documents.—

(2) If the records of the holder that are available for the periods subject to this chapter are insufficient to permit the preparation of a report of the unclaimed property due and owing by a holder, or if the holder fails to provide records after being requested to do so, the amount due to the department

Page 4 of 15

may be reasonably estimated.

105

106

107

108

109

110111

112

113

114115

116

117118

119

120121

122

123

124

125

126

127

128

129

130

Section 6. Subsections (5) and (6) of section 717.135, Florida Statutes, are renumbered as subsections (6) and (7), respectively, subsection (2) and paragraph (g) of subsection (4) of that section are amended, and a new subsection (5) is added to that section, to read:

717.135 Power of attorney to recover reported property in the custody of the department.—

- (2) A power of attorney described in subsection (1) must:
- Limit the fees and costs for services to 20 percent per unclaimed property account held by the department. Fees and costs for cash accounts shall be based on the value of the property at the time the power of attorney is signed by the claimant. Fees and costs for accounts containing securities or other intangible ownership interests, which securities or interests are not converted to cash, shall be based on the purchase price of the security as quoted on a national exchange or other market on which the property is regularly traded at the time the securities or other ownership interest is remitted to the claimant or the claimant's representative. Fees and costs for tangible property or safe-deposit box accounts shall be based on the value of the tangible property or contents of the safe-deposit box at the time the ownership interest is transferred or remitted to the claimant. Total fees and costs on any single account owned by a natural person residing in this country must not exceed \$1,000; or

Page 5 of 15

(b) Fully disclose that the property is held by the Bureau of Unclaimed Property of the Department of Financial Services pursuant to this chapter, the mailing address of the bureau, the Internet address of the bureau, the person or name of the entity that held the property prior to the property becoming unclaimed, the date of the holder's last contact with the owner, if known, and the approximate value of the property, and identify which of the following categories of unclaimed property the claimant's representative is seeking to recover, as reported by the holder:

- 1. Cash accounts.
- 2. Stale dated checks.
  - 3. Life insurance or annuity contract assets.
- 4. Utility deposits.
  - 5. Securities or other interests in business associations.
  - 6. Wages.

131

132

133134

135

136

137

138139

140

141

142

144

145

147

148149

150

151

152

153

154

155

156

- 7. Accounts receivable.
  - 8. Contents of safe-deposit boxes.

This subsection shall not apply if probate proceedings must be initiated on behalf of the claimant for an estate that has never been probated or if the unclaimed property is being claimed by a person outside of the United States.

- (4)(g) This section does not prohibit the:
- 1. Use of bolding, italics, print of different colors, and text borders as a means of highlighting or stressing certain selected items within the text.

Page 6 of 15

2. Placement of the name, address, and telephone number of the representative's firm or company in the top margin above the words "POWER OF ATTORNEY." No additional writing of any kind may be placed in the top margin including, but not limited to, logos, license numbers, Internet addresses, or slogans.

- 3. Placement of the word "pending" prior to the words "NET AMOUNT TO BE PAID TO CLAIMANT," if it is not yet possible to determine the percentage interest of an heir or legatee prior to a determination on the issue by the probate court.
- 4. Deletion of the words "Number of Shares of Stock (If Applicable)" if the agreement does not relate to the recovery of securities.
- 5. Deletion of the words "Percent to Be Paid as Compensation to Claimant's Representative" if the power of attorney provides for a flat fee to be paid as compensation to the claimant's representative.
- (5) (a) Any other authorization or agreement to recover unclaimed property executed by or between a claimant's representative and the claimant must be signed and personally dated by the claimant. The date affixed on any such authorization or agreement by the claimant may not be earlier than the date personally affixed by the claimant on the original limited power of attorney as provided by this chapter. A copy of the authorization or agreement must be filed with the original claim submitted to the department, along with the original power of attorney, as provided by this chapter.

Page 7 of 15

(b) If the claimant's representative's fee for a document described in this subsection exceeds 20 percent on any given claim, s. 717.124(1)(d) applies.

Section 7. Paragraph (a) of subsection (2), subsection (4), and paragraph (d) of subsection (7) of section 717.1351, Florida Statutes, are amended, subsection (8) is renumbered as subsection (9), and a new subsection (8) is added to that section, to read:

717.1351 Acquisition of unclaimed property.-

- (2) All contracts to acquire ownership of or entitlement to unclaimed property from the person or persons entitled to the unclaimed property must be in 10-point type or greater and must:
- (a) Have a purchase price that discounts the value of the unclaimed property at the time the agreement is executed by the seller at no greater than 20 percent per account held by the department. An unclaimed property account must not be discounted in excess of \$1,000. However, the \$1,000 discount limitation does not apply if probate proceedings must be initiated on behalf of the seller for an estate that has never been probated or if the seller of the unclaimed property is not a natural person or is a person outside the United States; or
- (4) Any contract to acquire ownership of or entitlement to unclaimed property from the person or persons entitled to the unclaimed property must provide for the purchase price to be remitted to the seller or sellers within  $\underline{30}$   $\underline{10}$  days after the execution of the contract by the seller or sellers. The contract

Page 8 of 15

must specify the unclaimed property account number, the name of the holder who reported the property to the department, the category of unclaimed property, the value of the unclaimed property account, and the number of shares of stock, if applicable. Proof that the seller has received of payment by check must be filed with the department with the claim. If proof of payment is not provided, the claim is void.

(7) This section does not prohibit the:

- (d) Deletion of the words "Percent of Property to be Paid to Buyer," if the purchase agreement provides for a flat fee to be paid as compensation to the buyer.
- (8) (a) Any other authorization or agreement to purchase unclaimed property executed by or between a registrant and a seller must be signed and personally dated by the seller. The date affixed on any such authorization or agreement by the seller may not be earlier than the date personally affixed by the seller on the original purchase agreement as provided by this chapter. A copy of the authorization or agreement must be filed with the original claim submitted to the department, along with the original purchase agreement, as provided by this chapter.
- (b) If the registrant's purchase fee for a document described in this subsection reduces the seller's purchase price amount by more than 20 percent on any given claim, s. 717.124(1)(d) applies.
  - Section 8. Section 717.1381, Florida Statutes, is

Page 9 of 15

235 repealed.

236

237

238

239

240

241

242

243

244

245

246247

248

249

250

251

252

253

254

255

256

257

258

259260

Section 9. Section 717.139, Florida Statutes, is amended to read:

- 717.139 Uniformity of application and construction.
- (1) It is the public policy of the state to protect the interests of owners of unclaimed property. It is declared to be in the best interests of owners of unclaimed property that such owners receive the full amount of any unclaimed property without any fee.
- (2) This chapter shall be applied and construed as to effectuate its general purpose of protecting the interest of missing owners of property, while providing that the benefit of all unclaimed and abandoned property shall go to all the people of the state, and to make uniform the law with respect to the subject of this chapter among states enacting it.
- Section 10. Section 717.1400, Florida Statutes, is amended to read:
  - 717.1400 Registration.-
- (1) In order to file claims as a claimant's representative, acquire ownership of or entitlement to unclaimed property, receive a distribution of fees and costs from the department, and obtain unclaimed property dollar amounts and, numbers of reported shares of stock, and social security numbers held by the department, a private investigator holding a Class "C" individual license under chapter 493 must register with the department on such form as the department prescribes shall

Page 10 of 15

prescribe by rule, and must be verified by the applicant. To register with the department, a private investigator must provide:

264

265

266

267

268

269

270

271272

273

274

275

276

277

278

279

280

281

282

283284

285

286

- (a) A legible copy of the applicant's Class "A" business license under chapter 493 or that of the applicant's firm or employer which holds a Class "A" business license under chapter 493.
- (b) A legible copy of the applicant's Class "C" individual license issued under chapter 493.
- (c) The business address and telephone number of the applicant's private investigative firm or employer.
- (d) The names of agents or employees, if any, who are designated to act on behalf of the private investigator, together with a legible copy of their photo identification issued by an agency of the United States, or a state, or a political subdivision thereof.
- (e) Sufficient information to enable the department to disburse funds by electronic funds transfer.
- (f) The tax identification number of the private investigator's firm or employer which holds a Class "A" business license under chapter 493.
- (2) In order to file claims as a claimant's representative, acquire ownership of or entitlement to unclaimed property, receive a distribution of fees and costs from the department, and obtain unclaimed property dollar amounts  $\underline{\text{and}}_{\tau}$  numbers of reported shares of stock, and social security numbers

Page 11 of 15

held by the department, a Florida-certified public accountant must register with the department on such form as the department prescribes shall prescribe by rule, and must be verified by the applicant. To register with the department, a Florida-certified public accountant must provide:

287

288

289

290

291

292

293

294

295

296

297

298

299

300

301

302

303304

305

306

307

308

309

310

311312

- (a) The applicant's Florida Board of Accountancy number.
- (b) A legible copy of the applicant's current driver license showing the full name and current address of such person. If a current driver license is not available, another form of identification showing the full name and current address of such person or persons shall be filed with the department.
- (c) The business address and telephone number of the applicant's public accounting firm or employer.
- (d) The names of agents or employees, if any, who are designated to act on behalf of the Florida-certified public accountant, together with a legible copy of their photo identification issued by an agency of the United States, or a state, or a political subdivision thereof.
- (e) Sufficient information to enable the department to disburse funds by electronic funds transfer.
- (f) The tax identification number of the accountant's public accounting firm employer.
- (3) In order to file claims as a claimant's representative, acquire ownership of or entitlement to unclaimed property, receive a distribution of fees and costs from the department, and obtain unclaimed property dollar amounts and  $\tau$

Page 12 of 15

numbers of reported shares of stock, and social security numbers held by the department, an attorney licensed to practice in this state must register with the department on such form as the department prescribes shall prescribe by rule, and must be verified by the applicant. To register with the department, such attorney must provide:

(a) The applicant's Florida Bar number.

313

314

315

316

317 318

319

320

321

322323

324

325

326

327

328

329

330

331

332

333

334

335

336

337338

- (b) A legible copy of the applicant's current driver license showing the full name and current address of such person. If a current driver license is not available, another form of identification showing the full name and current address of such person or persons shall be filed with the department.
- (c) The business address and telephone number of the applicant's firm or employer.
- (d) The names of agents or employees, if any, who are designated to act on behalf of the attorney, together with a legible copy of their photo identification issued by an agency of the United States, or a state, or a political subdivision thereof.
- (e) Sufficient information to enable the department to disburse funds by electronic funds transfer.
- $% \left( 1\right) =\left( 1\right) ^{2}$  (f) The tax identification number of the attorney's firm or employer.
- (4) Information and documents already on file with the department <u>before</u> prior to the effective date of this provision need not be resubmitted in order to complete the registration.

Page 13 of 15

(5) If a material change in the status of a registration occurs, a registrant must, within 30 days, provide the department with the updated documentation and information in writing. Material changes include, but are not limited to: a designated agent or employee ceasing to act on behalf of the designating person, a surrender, suspension, or revocation of a license, or a license renewal.

- (a) If a designated agent or employee ceases to act on behalf of the person who has designated the agent or employee to act on such person's behalf, the designating person must, within 30 days, inform the Bureau of Unclaimed Property in writing of the termination of agency or employment.
- (b) If a registrant surrenders the registrant's license or the license is suspended or revoked, the registrant must, within 30 days, inform the bureau in writing of the surrender, suspension, or revocation.
- (c) If a private investigator's Class "C" individual license under chapter 493 or a private investigator's employer's Class "A" business license under chapter 493 is renewed, the private investigator must provide a copy of the renewed license to the department within 30 days after the receipt of the renewed license by the private investigator or the private investigator's employer.
- (6) A registrant's firm or employer may not have a name that might lead another person to conclude that the registrant's firm or employer is affiliated or associated with the United

Page 14 of 15

365 l

States, or an agency thereof, or a state or an agency or political subdivision of a state. The department shall deny an application for registration or revoke a registration if the applicant's or registrant's firm or employer has a name that might lead another person to conclude that the firm or employer is affiliated or associated with the United States, or an agency thereof, or a state or an agency or political subdivision of a state. Names that might lead another person to conclude that the firm or employer is affiliated or associated with the United States, or an agency thereof, or a state or an agency or political subdivision of a state, include, but are not limited to, the words United States, Florida, state, bureau, division, department, or government.

- (7) A registrant must submit a \$500 application fee with his or her application for registration and submit a \$250 renewal fee on or before July 1 of each year thereafter. A registrant who fails to pay the renewal fee shall lose privileges afforded by this section until his or her fees are paid. A registrant who fails to renew his or her registration by December 31 must reapply for registration.
- (8) (7) The licensing and other requirements of this section must be maintained as a condition of registration with the department.
  - Section 11. This act shall take effect July 1, 2016.

Page 15 of 15

Bill No. CS/HB 783 (2016)

# Amendment No. 1

	COMMITTEE/SUBCOMMITTEE ACTION					
	ADOPTED	(Y/N)				
	ADOPTED AS AMENDED	(Y/N)				
	ADOPTED W/O OBJECTION	(Y/N)				
	FAILED TO ADOPT	(Y/N)				
	WITHDRAWN	(Y/N)				
	OTHER					
1	Committee/Subcommittee hearing bill: Government Operations					
2	Appropriations Subcommittee					
3	Representative Trumbull offered the following:					
4						
5	Amendment					
6	Remove lines 378-3	84				
7						

554853 - CSHB 783 - Trumbull Amendment 1.docx

Published On: 2/15/2016 4:33:40 PM

#### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #:

CS/HB 879

Organization of the Department of Financial Services

SPONSOR(S): Insurance & Banking Subcommittee; Renner

TIED BILLS:

IDEN./SIM. BILLS: SB 908

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
1) Insurance & Banking Subcommittee	12 Y, 0 N, As CS	Lloyd	Luczynski
Government Operations Appropriations     Subcommittee		Keith A	Topp 3DT
3) Regulatory Affairs Committee			

# **SUMMARY ANALYSIS**

The Chief Financial Officer (CFO) is an elected member of the Cabinet, serves as the chief fiscal officer of the State of Florida and is designated as the State Fire Marshal. The CFO is the head of the Department of Financial Services (DFS). Current law establishes 14 divisions of the DFS. They are the Divisions of: Accounting and Auditing; Administration; Consumer Services; Funeral, Cemetery, and Consumer Services; Information Systems; Insurance Agent and Agency Services; Insurance Fraud; Legal Services; Public Assistance Fraud; Rehabilitation and Liquidation; Risk Management; State Fire Marshal; Treasury; and Workers' Compensation. The bill reorganizes the DFS, as follows:

- Eliminates the following divisions: Administration; Legal Services; and Information Systems;
- Renames the Division of Insurance Fraud as the Division of Investigative and Forensic Services (DIFS);
- Creates the Bureau of Fire and Arson Investigations and Bureau of Forensic Services within DIFS; they will perform powers, duties and functions that are transferred from the Division of State Fire Marshal to the State Fire Marshal or DFS, generally, or to the DIFS, specifically:
- Changes an appointee to the Joint Task Force on State Agency Law Enforcement Communications from one representing the Division of State Fire Marshal to one representing DIFS and shifts the appointing authority from the State Fire Marshal to the CFO:
- Renames the Bureau of Unclaimed Property as the Division of Unclaimed Property (retaining all of its current powers, duties and functions);
- Eliminates the Office of Fiscal Integrity and shifts its powers, duties and functions to the DIFS;
- Relocates the statutory reference to the powers, duties and functions of the Division of Consumer Services. However, the Division's powers, duties and functions remain the same; and
- Revises relevant statutes to reflect the reorganization of the DFS as made by the substantive portions of the bill.

There are no powers, duties or functions that are created or deleted by the bill; rather, they are either reallocated to a successor unit or reassigned to the DFS, the CFO, or the State Fire Marshal, generally.

The bill has no fiscal impact on state or local government revenues or expenditures. The bill does not impact the private sector.

The bill is effective July 1, 2016.

# **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

# Statutory Divisions, Duties and Functions of the Department of Financial Services

The Chief Financial Officer (CFO) is an elected member of the Cabinet, serves as the chief fiscal officer of the State of Florida<sup>1</sup> and is designated as the State Fire Marshal.<sup>2</sup> The CFO is the head of the Department of Financial Services (DFS). Effective January 2003, the Department of Insurance, Treasury, State Fire Marshal and the Department of Banking and Finance merged into DFS. The DFS consists of many divisions and several specialized offices.<sup>3</sup>

The various departments of the executive branch receive their statutory powers, duties and functions either in a general grant of authority to either the department head or the department by name or by a specific grant with reference to a particular named unit. The department head has discretion when allocating or reallocating those powers, duties and functions that are assigned to them or their department in a general manner. If the powers, duties and functions are specifically assigned to a particular unit by statute, they cannot be reallocated by the department head. Rather, they must be reallocated by subsequent legislative enactment. There are similar limitations regarding the allocation and reallocation of existing organizational units or the establishment of new ones, including a restriction on establishing new divisions.<sup>4</sup>

Section 20.121, F.S., establishes 14 divisions of the DFS. They are the Divisions of:

- Accounting and Auditing;<sup>5</sup>
- Administration:
- Consumer Services;
- Funeral, Cemetery, and Consumer Services;
- Information Systems;
- Insurance Agent and Agency Services;
- Insurance Fraud:
- Legal Services:
- Public Assistance Fraud;
- Rehabilitation and Liquidation;
- Risk Management;
- State Fire Marshal;
- Treasury; and
- Workers' Compensation.<sup>6</sup>

<sup>&</sup>lt;sup>1</sup> FLA. CONST. art. IV, s. 4.

<sup>&</sup>lt;sup>2</sup> s. 633.104(1), F.S. Where applicable, references to the CFO in this bill analysis include the CFO's role as State Fire Marshal. <sup>3</sup> s. 20.121, F.S.

<sup>&</sup>lt;sup>4</sup> s. 20.04, F.S. When initiating the creation or reorganization of business units for DMS approval, the DFS is not required to adhere to the conventional terminology of "divisions," "bureaus," "sections," and the like.

<sup>&</sup>lt;sup>5</sup> s. 20.121(2)(a), F.S. The Division of Accounting and Auditing includes the Bureau of Unclaimed Property, which receives reports and transfers of unclaimed property, and the Office of Fiscal Integrity, which functions as a criminal justice agency that investigates allegations of fraud, waste and abuse of state monies and resources.

<sup>&</sup>lt;sup>6</sup> s. 20.121(2), F.S. Other statutory units of the DFS include the Bureau of Deferred Compensation, Office of Insurance Consumer Advocate and the Strategic Markets Research and Assessment Unit.

STORAGE NAME: h0879a.GOAS

PAGE NAME: h0879a.GOAS

# **Division of Accounting and Auditing**

The mission of the Division of Accounting and Auditing is to safeguard public assets, settle the state's financial obligations, report financial information, and improve accountability of the state. The Division includes the Bureau of Unclaimed Property and the Office of Fiscal Integrity. It is also empowered by statute to "examine, audit, adjust, and settle the accounts of all the officers of this state, and any other person in anywise entrusted with, or who may have received any property, funds, or moneys of this state, or who may be in anywise indebted or accountable to this state for any property, funds, or moneys, and require such officer or persons to render full accounts thereof, and to yield up such property or funds according to law, or pay such moneys into the treasury of this state, or to such officer or agent of the state as may be appointed to receive the same, and on failure so to do, to cause to be instituted and prosecuted proceedings, criminal or civil, at law or in equity, against such persons, according to law." In executing this power, the Division has the authority to conduct investigations, as necessary inside and outside of the state, and refer any suspected criminal conduct to the appropriate law enforcement and prosecutorial agency.

# **Bureau of Unclaimed Property**

Unclaimed property constitutes any funds or other property, tangible or intangible, that has remained unclaimed by the owner for a certain number of years. Unclaimed property may include savings and checking accounts, money orders, travelers' checks, uncashed payroll or cashiers' checks, stocks, bonds, other securities, insurance policy payments, refunds, security and utility deposits, and contents of safe deposit boxes.<sup>9</sup>

In 1987, Florida adopted the Uniform Unclaimed Property Act and enacted the Florida Disposition of Unclaimed Property Act (ch. 717, F.S., "the Act"). The Act serves to protect the interests of missing owners of property, while the state derives a benefit from the unclaimed and abandoned property until the property is claimed, if ever. Under the Act, the Bureau of Unclaimed Property is responsible for receiving property, attempting to locate the rightful owners, and returning the property or proceeds to them. There is no statute of limitations in the Act, and citizens may claim their property, or the value of that property after liquidation as authorized by the Act, at any time and at no cost.

Generally, all intangible property, including any income less any lawful charges, which is held in the ordinary course of the holder's business, is presumed to be unclaimed when the owner fails to claim the property for more than five years after the property becomes payable or distributable, unless otherwise provided in the Act.<sup>11</sup> Holders of unclaimed property (which typically include banks and insurance companies) of \$50 or more are required to use due diligence to locate and notify apparent owners of inactive accounts, at least 60 days but not more than 120 days prior to filing a report with the DFS.<sup>12</sup> If the owners cannot be located, holders must file an annual report with the DFS for all property, valued at \$50 or more, that is presumed unclaimed for the preceding year.<sup>13</sup> The report must contain certain identifying information, such as the apparent owner's name, social security number or federal employer identification number, and last known address of apparent owners.<sup>14</sup> The holder must deliver all reportable unclaimed property to the DFS when it submits its annual report.<sup>15</sup>

<sup>&</sup>lt;sup>7</sup> FLORIDA DEPARTMENT OF FINANCIAL SERVICES, *Accounting & Auditing*, <a href="http://www.myfloridacfo.com/Division/AA/">http://www.myfloridacfo.com/Division/AA/</a> (last visited Feb. 5, 2016).

<sup>&</sup>lt;sup>8</sup> s. 17.04, F.S.

<sup>&</sup>lt;sup>9</sup> ss. 717.104 – 717.116, F.S.

<sup>&</sup>lt;sup>10</sup> Ch. 87-105, Laws of Fla. See also UNIFORM LAW COMMISSION, *Unclaimed Property Act Summary*, http://www.uniformlaws.org/ActSummary.aspx?title=Unclaimed%20Property%20Act (last visited Feb. 5, 2016).

<sup>&</sup>lt;sup>11</sup> s. 717.102(1), F.S.

<sup>&</sup>lt;sup>12</sup> s. 717.117(4), F.S.

<sup>&</sup>lt;sup>13</sup> s. 717.117, F.S.

<sup>&</sup>lt;sup>14</sup> For unclaimed funds owing under any life or endowment insurance policy or annuity contract, the report must also include the last known address of the insured or annuitant and of the beneficiary according to records of the insurance company holding or owing the funds. s. 717.117(1)(b), F.S.

<sup>&</sup>lt;sup>15</sup> s. 717.119, F.S.

Upon the payment or delivery of unclaimed property to the DFS, the state assumes custody and responsibility for the safekeeping of the property. The original property owner retains the right to recover the proceeds of the property, and any person claiming an interest in the property delivered to the DFS may file a claim for the property, subject to certain requirements. The DFS is required to make a determination on a claim within 90 days. If a claim is determined in favor of the claimant, the DFS is to deliver or pay over to the claimant the property or the amount the DFS actually received, or the proceeds, if it has been sold by the DFS.

If the property remains unclaimed, it is liquidated and the proceeds are deposited into the Unclaimed Property Trust Fund. <sup>19</sup> The DFS is authorized to retain up to \$15 million in the Unclaimed Property Trust Fund to make prompt payment of verified claims and to cover costs incurred by the DFS in administering and enforcing the Act. Excess funds in the Unclaimed Property Trust Fund are paid into the State School Trust Fund for investment and generation of income to benefit education in the state. <sup>20</sup>

# Office of Fiscal Integrity

The Office of Fiscal Integrity (OFI) is a criminal justice agency within the DFS whose mission is to detect and investigate the misappropriation or misuse of state assets. The OFI performs functions related to the duty of the CFO to examine, audit, adjust, and settle the accounts of all state officers and any other person who has received state funds or moneys.<sup>21</sup> The OFI has sworn law enforcement officers on staff to conduct investigations or provide investigative assistance to other law enforcement agencies.<sup>22</sup>

#### **Division of Insurance Fraud**

The Division of Insurance Fraud investigates various types of insurance fraud including Personal Injury Protection (PIP) fraud, workers' compensation fraud, vehicle fraud, application fraud, licensee fraud, homeowner's insurance fraud, and healthcare fraud.<sup>23</sup> The Division is directed by statute to investigate fraudulent insurance acts, violations of the Unfair Insurance Trade Practices Act, <sup>24</sup> false and fraudulent insurance claims, <sup>25</sup> and willful violations of the Florida Insurance Code<sup>26</sup> and rules adopted pursuant to the code.<sup>27</sup> The Division employs sworn law enforcement officers to investigate insurance fraud. In Fiscal Year 2014-2015, the division received 17,392 referrals.<sup>28</sup>

<sup>&</sup>lt;sup>16</sup> s. 717.1201, F.S. Like many other states' unclaimed property acts, the Act is based on the common-law doctrine of escheat and is a "custody" statute, rather than a "title" statute, in that the DFS does not take title to abandoned property, but instead obtains its custody and beneficial use pending identification of the property owner.

<sup>&</sup>lt;sup>17</sup> ss. 717.117 and 717.124, F.S.

<sup>&</sup>lt;sup>18</sup> s. 717.124, F.S.

<sup>&</sup>lt;sup>19</sup> s. 717.123, F.S.

<sup>&</sup>lt;sup>20</sup> Id.

<sup>&</sup>lt;sup>21</sup> s. 17.04, F.S.

<sup>&</sup>lt;sup>22</sup> FLORIDA DEPARTMENT OF FINANCIAL SERVICES, Accounting & Auditing,

http://www.myfloridacfo.com/Division/AA/StateAgencies/OfficeofFiscalIntegrity.htm (last visited Feb. 5, 2016).

<sup>&</sup>lt;sup>23</sup> FLORIDA DEPARTMENT OF FINANCIAL SERVICES, *Accounting & Auditing*, <a href="http://www.myfloridacfo.com/division/fraud/">http://www.myfloridacfo.com/division/fraud/</a> (last visited Feb. 5, 2016).

<sup>&</sup>lt;sup>24</sup> s. 626.9541, F.S.

<sup>&</sup>lt;sup>25</sup> s. 817.234, F.S.

<sup>&</sup>lt;sup>26</sup> Chapters 624-632, 634, 635, 636, 641, 642, 648, and 651, F.S., constitute the "Florida Insurance Code." s. 624.01, F.S.

<sup>&</sup>lt;sup>28</sup> FLORIDA DEPARTMENT OF FINANCIAL SERVICES, *Division of Insurance Fraud Annual Report Fiscal Year 2014-2015*, p. 4, http://www.myfloridacfo.com/division/fraud/documents/2014-15 Annual-Report.pdf (last visited Feb. 5, 2016).

#### **Division of Consumer Services**

The Division of Consumer Services deals with consumer issues and complaints related to the jurisdiction of the DFS and the Office of Insurance Regulation (OIR). The Division:

- Receives inquiries and complaints from consumers;
- Prepares and disseminates information as the DFS deems appropriate to inform or assist consumers;
- Provides direct assistance and advocacy for consumers; and
- Reports potential violations of law or applicable rules by a person or entity licensed by the DFS or the OIR to the appropriate division within DFS or the OIR, as appropriate.<sup>29</sup>

#### **Division of the State Fire Marshal**

Chapter 633, F.S., governs fire prevention and control in the state. Section 633.104, F.S., designates the CFO as the State Fire Marshal. The CFO implements the duties of State Fire Marshal and ch. 633, F.S., through the Division of the State Fire Marshal. Pursuant to this authority, the Division regulates, trains, and certifies fire service personnel, investigates the causes of fires, enforces arson laws, regulates the installation of fire equipment, conducts firesafety inspections of state property, develops firesafety standards, provides facilities for the analysis of fire debris, and operates the Florida State Fire College.

#### Effect of the Bill

The bill eliminates the Division of Administration, the Division of Legal Services, and the Division of Information Systems. According to DFS, these divisions all conduct administrative functions that every state agency has and are not required to be provided for in statute. These divisions do not have any specific statutory powers, duties and functions. They implement the general authority of the CFO.

The bill removes the Bureau of Unclaimed Property and the Office of Fiscal Integrity (OFI) from the Division of Accounting and Auditing. The Division of Auditing and Accounting continues to exist, without specific subunits or powers, duties and functions being provided for in statute. The Bureau of Unclaimed Property becomes the Division of Unclaimed Property and retains all of its current powers, duties and functions. The OFI's powers, duties and functions are transferred to the Division of Investigative and Forensic Services. While reference to the OFI is removed from statute, its powers, duties and functions will continue to be utilized.

The Division of Insurance Fraud is renamed the Division of Investigative and Forensic Services (DIFS). The Bureau of Fire and Arson Investigations and the Bureau of Forensic Services are created within the DIFS. While these two bureaus do not receive any specific powers, duties and functions under the bill, the DFS reports that they will perform the powers, duties and functions within ch. 633, F.S., which the bill transfers from the Division of State Fire Marshal to the State Fire Marshal or the DFS, generally, or to the DIFS, specifically. Those powers, duties and functions that are given to the State Fire Marshal or the DFS as a general assignment can subsequently be reallocated at the discretion of the State Fire Marshal. The DFS states that it will reallocate 131 full time equivalency positions from the Division of State Fire Marshal to the DIFS upon the bill becoming effective. The establishment of the DIFS by the bill effectively consolidates all of the law enforcement and related support units in the DFS into a single division.

STORAGE NAME: h0879a.GOAS

<sup>&</sup>lt;sup>29</sup> s. 20.121(2)(h), F.S.

<sup>&</sup>lt;sup>30</sup> s. 20.04(7)(a), F.S.

<sup>&</sup>lt;sup>31</sup> FLORIDA DEPARTMENT OF FINANCIAL SERVICES, Agency Analysis of 2016 HB 879, p. 2 (Feb. 5, 2016). The process of formalizing such a reallocation of positions involves filings with the Department of Management Services and the Legislative Budget Commission and would occur subsequent to the effective date of the bill, if passed.

Currently, a representative of the Division of State Fire Marshal, appointed by the State Fire Marshal, serves on the Joint Task Force on State Agency Law Enforcement Communications. Since the DFS law enforcement personnel are consolidated within the DIFS, the bill changes the appointee from a representative of the Division of State Fire Marshal to one representing the DIFS and the appointing authority from the State Fire Marshal to the CFO.

The bill relocates the statutory reference to the powers, duties and functions of the Division of Consumer Services from s. 20.121(2), F.S., which addresses the organizational structure of the DFS to s. 624.307, F.S., which describes the general powers and the duties of the DFS. The Division's powers, duties and functions remain the same.

There are no powers, duties or functions that are created or deleted by the bill; rather, they are either reallocated to a successor unit or reassigned to the DFS, the CFO, or the State Fire Marshal, generally.

#### **B. SECTION DIRECTORY:**

**Section 1**. Amends s. 17.04, F.S., relating to certain investigatory powers of the Division of Accounting and Auditing.

**Section 2**. Amends s. 17.0401, F.S., making the CFO responsible for maintaining the confidential and exempt nature of certain public records, rather than the Division of Accounting and Auditing.

**Section 3.** Amends s. 20.021, F.S., relating to the required business units of the DFS and certain powers, duties and functions of these units.

**Section 4.** Amends s. 624.26, F.S., eliminating a cross-reference.

**Section 5.** Amends s. 624.307, F.S., relating to the relocation of powers and duties of the Division of Consumer Services that were formerly found in s. 20.121(2)(h), F.S.

**Sections 6 through 25.** Amend s. 16.59, F.S., s. 400.9935, F.S., s. 409.91212, F.S., s. 440.105, F.S., s. 440.1051, s. 440.12, F.S., s. 624.521, F.S., s. 626.016, F.S., s. 626.989, F.S., s. 626.9891, F.S., s. 626.9892, F.S., s. 626.9893, F.S., s. 626.9894, F.S., s. 626.99278, F.S., s. 627.351, F.S., s. 627.711, F.S., s. 627.736, F.S., s. 627.7401, F.S., s. 631.156, F.S., and s. 641.30, F.S., relating to the renaming of the Division of Insurance Fraud as the DIFS.

**Sections 26 through 30.** Amend s. 282.709, F.S., s. 552.113, F.S., s. 552.21, F.S., s. 633.112, F.S., and s. 633.114, F.S., relating to the transfer of certain powers, duties, and functions from the Division of State Fire Marshal to the DIFS, the DFS, the State Fire Marshal, or the CFO.

**Sections 31 through 37.** Amend s. 633.122, F.S., s. 633.126, F.S., s. 633.422, F.S., s. 633.508, F.S., s. 633.512, F.S., s. 633.518, F.S., and s. 791.013, F.S., relating to the transfer of certain powers, duties, and functions from the Division of State Fire Marshal to the DIFS, the DFS, or the State Fire Marshal.

**Sections 38 through 43.** Amend s. 538.32, F.S., s. 717.1241, F.S., s. 717.1323, F.S., s. 717.1351, F.S., and s. 717.1400, F.S., relating to the renaming of the Bureau of Unclaimed Property to the Division of Unclaimed Property.

**Section 44.** Amends s. 932.7055, F.S., relating to the transfer of certain powers, duties, and functions from the Division of State Fire Marshal to the DIFS.

Section 45. Provides an effective date of July 1, 2016.

STORAGE NAME: h0879a.GOAS

#### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

#### A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

See Fiscal Comments.

2. Expenditures:

See Fiscal Comments.

# **B. FISCAL IMPACT ON LOCAL GOVERNMENTS:**

1. Revenues:

None.

2. Expenditures:

None.

C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

None.

#### D. FISCAL COMMENTS:

The bill is not anticipated to have a fiscal impact on state government. However, the DFS will need to submit a budget amendment (pursuant to chapter 216, Florida Statutes) to the Executive Office of the Governor and the Legislature to properly align FY 2016-2017 appropriations and positions contained in the General Appropriations Act to the updated organizational structure contained in the bill.

#### III. COMMENTS

# A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not Applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

B. RULE-MAKING AUTHORITY:

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

# IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On February 1, 2016, the Insurance & Banking Subcommittee considered a proposed committee substitute (PCS) and reported the bill favorably as a committee substitute. The committee substitute reflects the deletion of several provisions of the bill that would have:

 Authorized the Chief Financial Officer to create organizational business units within the Department of Financial Services (DFS);

STORAGE NAME: h0879a.GOAS PAGE: 7

- Eliminated the Strategic Markets Research and Assessment Unit and a required report from the Department of Financial Services to the Cabinet, Senate President and Speaker of the House of Representatives;
- Created a statutory rewards program for information leading to a conviction of certain crimes;
- Established the crime of impersonating an agent of the new Division of Investigative and Forensic Services; and
- Expanded the application of rules adopted under ch. 717, F.S.

The staff analysis has been updated to reflect the committee substitute.

STORAGE NAME: h0879a.GOAS

**DATE**: 2/15/2016

A bill to be entitled An act relating to organization of the Department of

1 2

3

4

5

6

7

8

10

11

12 13

14 15

1617

18

1920

21

22

2324

25

26

Financial Services; amending ss. 17.04 and 17.0401, F.S.; authorizing the Chief Financial Officer, rather than the Division of Accounting and Auditing, to audit and adjust accounts of officers and those indebted to the state; making conforming changes; reordering and amending s. 20.121, F.S.; revising the divisions and the location of bureaus within the divisions; revising the functions of the department; providing duties for the Division of Investigative and Forensic Services; amending s. 624.26, F.S.; conforming a provision to changes made by the act; amending s. 624.307, F.S.; providing powers and duties of the Division of Consumer Services; authorizing the division to impose certain penalties; authorizing the department to adopt rules relating to the division; providing for construction; amending ss. 16.59, 400.9935, 409.91212, 440.105, 440.1051, 440.12, 624.521, 626.016, 626.989, 626.9891, 626.9892, 626.9893, 626.9894, 626.99278, 627.351, 627.711, 627.736, 627.7401, 631.156, and 641.30, F.S., relating to the renaming of the Division of Insurance Fraud; conforming provisions to changes made by the act; making technical changes; amending ss. 282.709, 552.113, 552.21, 633.112, 633.114, 633.122, 633.126, 633.422, 633.508, 633.512, 633.518,

Page 1 of 54

and 791.013, F.S., relating to the transfer of certain functions to the Division of Investigative and Forensic Services; conforming provisions to changes made by the act; amending ss. 538.32, 717.1241, 717.1323, 717.135, 717.1351, and 717.1400, F.S., relating to the renaming of the Bureau of Unclaimed Property; conforming provisions to changes made by the act; making technical changes; amending s. 932.7055, F.S.; conforming provisions to changes made by the act; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 17.04, Florida Statutes, is amended to read:

17.04 To audit and adjust accounts of officers and those indebted to the state.—The Chief Financial Officer, using generally accepted auditing procedures for testing or sampling, shall examine, audit, adjust, and settle the accounts of all the officers of this state, and any other person in anywise entrusted with, or who may have received any property, funds, or moneys of this state, or who may be in anywise indebted or accountable to this state for any property, funds, or moneys, and require such officer or persons to render full accounts thereof, and to yield up such property or funds according to law, or pay such moneys into the treasury of this state, or to

Page 2 of 54

 to read:

such officer or agent of the state as may be appointed to receive the same, and on failure so to do, to cause to be instituted and prosecuted proceedings, criminal or civil, at law or in equity, against such persons, according to law. The <a href="Chief Financial Officer Division of Accounting and Auditing">Chief Financial Officer Division of Accounting and Auditing</a> may conduct investigations within or outside of this state as it deems necessary to aid in the enforcement of this section. If during an investigation the <a href="Chief Financial Officer division">Chief Financial Officer division</a> has reason to believe that any criminal statute of this state has or may have been violated, the <a href="Chief Financial Officer division">Chief Financial Officer division</a> shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall provide investigative assistance to those agencies as required.

Section 2. Section 17.0401, Florida Statutes, is amended

17.0401 Confidentiality of information relating to financial investigations.—Except as otherwise provided by this section, information relative to an investigation conducted by the Chief Financial Officer Division of Accounting and Auditing pursuant to s. 17.04, including any consumer complaint, is confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution until the investigation is completed or ceases to be active. Any information relating to an investigation conducted by the division pursuant to s. 17.04 shall remain confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I

Page 3 of 54

79

80

81

82

83

8485

86

87

88 89

90

91

92

93

94 95

96

97 98

99

100

101102

103104

of the State Constitution after the division's investigation is completed or ceases to be active if the Chief Financial Officer division submits the information to any law enforcement or prosecutorial agency for further investigation. Such information shall remain confidential and exempt from the provisions of s. 119.07(1) and s. 24(a), Art. I of the State Constitution until that agency's investigation is completed or ceases to be active. For purposes of this section, an investigation shall be considered "active" so long as the Chief Financial Officer division or any law enforcement or prosecutorial agency is proceeding with reasonable dispatch and has a reasonable good faith belief that the investigation may lead to the filing of an administrative, civil, or criminal proceeding. This section shall not be construed to prohibit disclosure of information that is required by law to be filed with the Department of Financial Services or the Office of Financial Regulation and that, but for the investigation, would otherwise be subject to public disclosure. Nothing in this section shall be construed to prohibit the Chief Financial Officer division from providing information to any law enforcement or prosecutorial agency. Any law enforcement or prosecutorial agency receiving confidential information from the Chief Financial Officer division in connection with its official duties shall maintain the confidentiality of the information as provided for in this section.

Section 3. Subsection (2) of section 20.121, Florida

Page 4 of 54

Statutes, is reordered and amended to read:

105 l

106

107

108

109

110

111

112

113

114115

116

117

118

119

120121

122

123

124

125

126

127

128

129

130

- 20.121 Department of Financial Services.—There is created a Department of Financial Services.
- (2) DIVISIONS.—The Department of Financial Services shall consist of the following divisions and office:
- (a) The Division of Accounting and Auditing, which shall include the following bureau and office:
  - 1. The Bureau of Unclaimed Property.
- 2. The Office of Fiscal Integrity which shall function as a criminal justice agency for purposes of ss. 943.045-943.08 and shall have a separate budget. The office may conduct investigations within or outside this state as the bureau deems necessary to aid in the enforcement of this section. If during an investigation the office has reason to believe that any criminal law of this state has or may have been violated, the office shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall provide investigative assistance to those agencies as required.
  - (i) (b) The Division of State Fire Marshal.
  - (h) (c) The Division of Risk Management.
- (j)(d) The Division of Treasury, which shall include a Bureau of Deferred Compensation responsible for administering the Government Employees Deferred Compensation Plan established under s. 112.215 for state employees.
  - (k) The Division of Unclaimed Property.

Page 5 of 54

131	(e) The Division of Investigative and Forensic Services,
132	which shall include the Bureau of Forensic Services and the
133	Bureau of Fire and Arson Investigations, and which shall
134	function as a criminal justice agency for purposes of ss.
135	943.045-943.08. The division may conduct investigations within
136	or outside of this state as it deems necessary. If, during an
137	investigation, the division has reason to believe that any
138	criminal law of this state has or may have been violated, it
139	shall refer any records tending to show such violation to state
140	or federal law enforcement or prosecutorial agencies and shall
141	provide investigative assistance to those agencies as required
142	Insurance Fraud.
143	$\underline{(g)}$ $\underline{(f)}$ The Division of Rehabilitation and Liquidation.
144	(d) <del>(g)</del> The Division of Insurance Agent and Agency
145	Services.
146	(b) (h) The Division of Consumer Services.
147	1. The Division of Consumer Services shall perform the
148	following functions concerning products or services regulated by
149	the department or by the Office of Insurance Regulation:
150	a. Receive inquiries and complaints from consumers.
151	b. Prepare and disseminate such information as the
152	department deems appropriate to inform or assist consumers.
153	c. Provide direct assistance and advocacy for consumers
154	who request such assistance or advocacy.
155	d. With respect to apparent or potential violations of law
156	or applicable rules by a person or entity licensed by the

Page 6 of 54

department or office, report apparent or potential violations to the office or the appropriate division of the department, which may take such further action as it deems appropriate.

e. Designate an employee of the division as primary contact for consumers on issues relating to sinkholes.

2. Any person licensed or issued a certificate of authority by the department or by the Office of Insurance Regulation shall respond, in writing, to the Division of Consumer Services within 20 days after receipt of a written request for information from the division concerning a consumer complaint. The response must address the issues and allegations raised in the complaint. The division may impose an administrative penalty for failure to comply with this subparagraph of up to \$2,500 per violation upon any entity licensed by the department or the office and \$250 for the first violation, \$500 for the second violation, and up to \$1,000 per violation thereafter upon any individual licensed by the department or the office.

3. The department may adopt rules to administer this paragraph.

4. The powers, duties, and responsibilities expressed or granted in this paragraph do not limit the powers, duties, and responsibilities of the Department of Financial Services, the Financial Services Commission, the Office of Insurance Regulation, or the Office of Financial Regulation set forth elsewhere in the Florida Statutes.

Page 7 of 54

183	$\underline{\text{(1)}}$ The Division of Workers' Compensation.
184	(j) The Division of Administration.
185	(k) The Division of Legal Services.
186	(1) The Division of Information Systems.
187	(m) The Office of Insurance Consumer Advocate.
188	(c) (n) The Division of Funeral, Cemetery, and Consumer
189	Services.
190	$\underline{(f)}$ (o) The Division of Public Assistance Fraud.
191	Section 4. Subsection (4) of section 624.26, Florida
192	Statutes, is amended to read:
193	624.26 Collaborative arrangement with the Department of
194	Health and Human Services.—
195	(4) The department's Division of Consumer Services may
196	respond to complaints by consumers relating to a requirement of
197	PPACA as authorized under s. $20.121(2)(h)_{T}$ and report apparent
198	or potential violations to the office and to the federal
199	Department of Health and Human Services.
200	Section 5. Subsection (10) is added to section 624.307,
201	Florida Statutes, to read:
202	624.307 General powers; duties.—
203	(10)(a) The Division of Consumer Services shall perform
204	the following functions concerning products or services
205	regulated by the department or office:
206	1. Receive inquiries and complaints from consumers.
207	2. Prepare and disseminate information that the department
208	deems appropriate to inform or assist consumers.

Page 8 of 54

3. Provide direct assistance to and advocacy for consumers who request such assistance or advocacy.

- 4. With respect to apparent or potential violations of law or applicable rules committed by a person or entity licensed by the department or office, report apparent or potential violations to the office or to the appropriate division of the department, which may take any additional action it deems appropriate.
- 5. Designate an employee of the division as the primary contact for consumers on issues relating to sinkholes.
- (b) Any person licensed or issued a certificate of authority by the department or the office shall respond, in writing, to the division within 20 days after receipt of a written request for information from the division concerning a consumer complaint. The response must address the issues and allegations raised in the complaint. The division may impose an administrative penalty for failure to comply with this paragraph of up to \$2,500 per violation upon any entity licensed by the department or the office and \$250 for the first violation, \$500 for the second violation, and up to \$1,000 for the third or subsequent violation upon any individual licensed by the department or the office.
- (c) The department may adopt rules to administer this subsection.
- (d) The powers, duties, and responsibilities expressed or granted in this subsection do not limit the powers, duties, and

Page 9 of 54

responsibilities of the department, the Financial Services

Commission, the Office of Insurance Regulation, or the Office of

Financial Regulation as otherwise provided by law.

235

236

237

238

239

240

241

242

243

244

245

246

247

248

249250

251

252

253

254

255

256

257258

259

260

Section 6. Section 16.59, Florida Statutes, is amended to read:

Medicaid fraud control.—The Medicaid Fraud Control Unit is created in the Department of Legal Affairs to investigate all violations of s. 409.920 and any criminal violations discovered during the course of those investigations. The Medicaid Fraud Control Unit may refer any criminal violation so uncovered to the appropriate prosecuting authority. The offices of the Medicaid Fraud Control Unit, the Agency for Health Care Administration Medicaid program integrity program, and the Divisions of Investigative and Forensic Services Insurance Fraud and Public Assistance Fraud within the Department of Financial Services shall, to the extent possible, be collocated; however, positions dedicated to Medicaid managed care fraud within the Medicaid Fraud Control Unit shall be collocated with the Division of Investigative and Forensic Services Insurance Fraud. The Agency for Health Care Administration, the Department of Legal Affairs, and the Divisions of Investigative and Forensic Services Insurance Fraud and Public Assistance Fraud within the Department of Financial Services shall conduct joint training and other joint activities designed to increase communication and coordination in recovering overpayments.

Page 10 of 54

Section 7. Subsection (9) of section 400.9935, Florida Statutes, is amended to read:

400.9935 Clinic responsibilities.-

261

262

263

264

265

266

267

268

269

270

271

272

273

274

275

276

277

278

279

280

281

282

283

284

285

286

In addition to the requirements of part II of chapter 408, the clinic shall display a sign in a conspicuous location within the clinic readily visible to all patients indicating that, pursuant to s. 626.9892, the Department of Financial Services may pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the Division of Investigative and Forensic Services Insurance Fraud arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234. An authorized employee of the Division of Investigative and Forensic Services Insurance Fraud may make unannounced inspections of a clinic licensed under this part as necessary to determine whether the clinic is in compliance with this subsection. A licensed clinic shall allow full and complete access to the premises to such authorized employee of the division who makes an inspection to determine compliance with this subsection.

Section 8. Subsection (6) of section 409.91212, Florida Statutes, is amended to read:

409.91212 Medicaid managed care fraud.-

(6) Each managed care plan shall report all suspected or confirmed instances of provider or recipient fraud or abuse within 15 calendar days after detection to the Office of

Page 11 of 54

Medicaid Program Integrity within the agency. At a minimum the report must contain the name of the provider or recipient, the Medicaid billing number or tax identification number, and a description of the fraudulent or abusive act. The Office of Medicaid Program Integrity in the agency shall forward the report of suspected overpayment, abuse, or fraud to the appropriate investigative unit, including, but not limited to, the Bureau of Medicaid program integrity, the Medicaid fraud control unit, the Division of Public Assistance Fraud, the Division of Investigative and Forensic Services Insurance Fraud, or the Department of Law Enforcement.

- (a) Failure to timely report shall result in an administrative fine of \$1,000 per calendar day after the 15th day of detection.
- (b) Failure to timely report may result in additional administrative, civil, or criminal penalties.

Section 9. Paragraph (a) of subsection (1) of section 440.105, Florida Statutes, is amended to read:

- 440.105 Prohibited activities; reports; penalties; limitations.—
- (1)(a) Any insurance carrier, any individual self-insured, any commercial or group self-insurance fund, any professional practitioner licensed or regulated by the Department of Health, except as otherwise provided by law, any medical review committee as defined in s. 766.101, any private medical review committee, and any insurer, agent, or other person licensed

Page 12 of 54

313

314

315

316

317

318

319

320

321

322

323

324

325

326

327

328

329

330

331

332

333

334

335

336

337

338

under the insurance code, or any employee thereof, having knowledge or who believes that a fraudulent act or any other act or practice which, upon conviction, constitutes a felony or misdemeanor under this chapter is being or has been committed shall send to the Division of Investigative and Forensic Services Insurance Fraud, Bureau of Workers' Compensation Fraud, a report or information pertinent to such knowledge or belief and such additional information relative thereto as the bureau may require. The bureau shall review such information or reports and select such information or reports as, in its judgment, may require further investigation. It shall then cause an independent examination of the facts surrounding such information or report to be made to determine the extent, if any, to which a fraudulent act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under this chapter is being committed. The bureau shall report any alleged violations of law which its investigations disclose to the appropriate licensing agency and state attorney or other prosecuting agency having jurisdiction with respect to any such violations of this chapter. If prosecution by the state attorney or other prosecuting agency having jurisdiction with respect to such violation is not begun within 60 days of the bureau's report, the state attorney or other prosecuting agency having jurisdiction with respect to such violation shall inform the bureau of the reasons for the lack of prosecution. Section 10. Subsections (1) and (2) of section 440.1051,

Page 13 of 54

Florida Statutes, are amended to read:

339

340

341

342

343

344345

346 347

348

349350

351

352

353

354

355

356

357

358

359360

361

362

363

364

440.1051 Fraud reports; civil immunity; criminal penalties.—

- (1) The Bureau of Workers' Compensation Insurance Fraud of the Division of <u>Investigative and Forensic Services</u> <u>Insurance</u>

  Fraud of the department shall establish a toll-free telephone number to receive reports of workers' compensation fraud committed by an employee, employer, insurance provider, physician, attorney, or other person.
- (2) Any person who reports workers' compensation fraud to the Division of <u>Investigative and Forensic Services Insurance</u>

  Fraud under subsection (1) is immune from civil liability for doing so, and the person or entity alleged to have committed the fraud may not retaliate against him or her for providing such report, unless the person making the report knows it to be false.

Section 11. Paragraph (c) of subsection (1) of section 440.12, Florida Statutes, is amended to read:

- 440.12 Time for commencement and limits on weekly rate of compensation.—
- (1) Compensation is not allowed for the first 7 days of the disability, except for benefits provided under s. 440.13. However, if the injury results in more than 21 days of disability, compensation is allowed from the commencement of the disability.
  - (c) Each carrier shall keep a record of all payments made

Page 14 of 54

CS/HB 879 2016

365

366

367

368

369

370

371

372

373

374

375

376

377

378 379

380

381

382

383

384

385 386

387

388

389

390

under this subsection, including the time and manner of such payments, and shall furnish these records or a report based on these records to the Division of Investigative and Forensic Services Insurance Fraud and the Division of Workers' Compensation, upon request. Section 12. Subsection (1) of section 624.521, Florida Statutes, is amended to read: 624.521 Deposit of certain tax receipts; refund of improper payments.-The department of Financial Services shall promptly deposit in the State Treasury to the credit of the Insurance Regulatory Trust Fund all "state tax" portions of agents' licenses collected under s. 624.501 necessary to fund the Division of Investigative and Forensic Services Insurance Fraud. The balance of the tax shall be credited to the General Fund. All moneys received by the department of Financial Services or the office not in accordance with the provisions of this code or not in the exact amount as specified by the applicable provisions of this code shall be returned to the remitter. The records of the department or office shall show the date and reason for such return. Section 13. Subsection (4) of section 626.016, Florida

Statutes, is amended to read:

626.016 Powers and duties of department, commission, and office.-

(4) Nothing in This section is not intended to limit the

Page 15 of 54

authority of the department and the Division of <u>Investigative</u>

and <u>Forensic Services</u> <del>Insurance Fraud</del>, as specified in s.

626.989.

Section 14. Section 626.989, Florida Statutes, is amended to read:

626.989 Investigation by department or Division of <a href="Investigative and Forensic Services">Investigative and Forensic Services</a> Insurance Fraud; compliance; immunity; confidential information; reports to division; division investigator's power of arrest.—

(1) For the purposes of this section:

394

395

396

397

398

399

400

401

402

403

404

405

406

407

408

409

410

411

412

413

414

415 416

- (a) A person commits a "fraudulent insurance act" if the person:
- 1. Knowingly and with intent to defraud presents, causes to be presented, or prepares with knowledge or belief that it will be presented, to or by an insurer, self-insurer, self-insurance fund, servicing corporation, purported insurer, broker, or any agent thereof, any written statement as part of, or in support of, an application for the issuance of, or the rating of, any insurance policy, or a claim for payment or other benefit pursuant to any insurance policy, which the person knows to contain materially false information concerning any fact material thereto or if the person conceals, for the purpose of misleading another, information concerning any fact material thereto.
  - 2. Knowingly submits:
  - a. A false, misleading, or fraudulent application or other

Page 16 of 54

document when applying for licensure as a health care clinic, seeking an exemption from licensure as a health care clinic, or demonstrating compliance with part X of chapter 400 with an intent to use the license, exemption from licensure, or demonstration of compliance to provide services or seek reimbursement under the Florida Motor Vehicle No-Fault Law.

- b. A claim for payment or other benefit pursuant to a personal injury protection insurance policy under the Florida Motor Vehicle No-Fault Law if the person knows that the payee knowingly submitted a false, misleading, or fraudulent application or other document when applying for licensure as a health care clinic, seeking an exemption from licensure as a health care clinic, or demonstrating compliance with part X of chapter 400.
- (b) The term "insurer" also includes a health maintenance organization, and the term "insurance policy" also includes a health maintenance organization subscriber contract.
- (2) If, by its own inquiries or as a result of complaints, the department or its Division of <u>Investigative and Forensic</u>

  <u>Services Insurance Fraud</u> has reason to believe that a person has engaged in, or is engaging in, a fraudulent insurance act, an act or practice that violates s. 626.9541 or s. 817.234, or an act or practice punishable under s. 624.15, it may administer oaths and affirmations, request the attendance of witnesses or proffering of matter, and collect evidence. The department <u>or</u> its Division of Investigative and Forensic Services shall not

Page 17 of 54

compel the attendance of any person or matter in any such investigation except pursuant to subsection (4).

- (3) If matter that the department or its division seeks to obtain by request is located outside the state, the person so requested may make it available to the division or its representative to examine the matter at the place where it is located. The division may designate representatives, including officials of the state in which the matter is located, to inspect the matter on its behalf, and it may respond to similar requests from officials of other states.
- (4)(a) The department or its division may request that an individual who refuses to comply with any such request be ordered by the circuit court to provide the testimony or matter. The court shall not order such compliance unless the department or its division has demonstrated to the satisfaction of the court that the testimony of the witness or the matter under request has a direct bearing on the commission of a fraudulent insurance act, on a violation of s. 626.9541 or s. 817.234, or on an act or practice punishable under s. 624.15 or is pertinent and necessary to further such investigation.
- (b) Except in a prosecution for perjury, an individual who complies with a court order to provide testimony or matter after asserting a privilege against self-incrimination to which the individual is entitled by law may not be subjected to a criminal proceeding or to a civil penalty with respect to the act concerning which the individual is required to testify or

Page 18 of 54

produce relevant matter.

- (c) In the absence of fraud or bad faith, a person is not subject to civil liability for libel, slander, or any other relevant tort by virtue of filing reports, without malice, or furnishing other information, without malice, required by this section or required by the department or division under the authority granted in this section, and no civil cause of action of any nature shall arise against such person:
- 1. For any information relating to suspected fraudulent insurance acts or persons suspected of engaging in such acts furnished to or received from law enforcement officials, their agents, or employees;
- 2. For any information relating to suspected fraudulent insurance acts or persons suspected of engaging in such acts furnished to or received from other persons subject to the provisions of this chapter;
- 3. For any such information furnished in reports to the department, the division, the National Insurance Crime Bureau, the National Association of Insurance Commissioners, or any local, state, or federal enforcement officials or their agents or employees; or
- 4. For other actions taken in cooperation with any of the agencies or individuals specified in this paragraph in the lawful investigation of suspected fraudulent insurance acts.
- (d) In addition to the immunity granted in paragraph (c), persons identified as designated employees whose

Page 19 of 54

responsibilities include the investigation and disposition of claims relating to suspected fraudulent insurance acts may share information relating to persons suspected of committing fraudulent insurance acts with other designated employees employed by the same or other insurers whose responsibilities include the investigation and disposition of claims relating to fraudulent insurance acts, provided the department has been given written notice of the names and job titles of such designated employees prior to such designated employees sharing information. Unless the designated employees of the insurer act in bad faith or in reckless disregard for the rights of any insured, neither the insurer nor its designated employees are civilly liable for libel, slander, or any other relevant tort, and a civil action does not arise against the insurer or its designated employees:

- 1. For any information related to suspected fraudulent insurance acts provided to an insurer; or
- 2. For any information relating to suspected fraudulent insurance acts provided to the National Insurance Crime Bureau or the National Association of Insurance Commissioners.

Provided, however, that the qualified immunity against civil liability conferred on any insurer or its designated employees shall be forfeited with respect to the exchange or publication of any defamatory information with third persons not expressly authorized by this paragraph to share in such information.

Page 20 of 54

(e) The Chief Financial Officer and any employee or agent of the department, commission, office, or division, when acting without malice and in the absence of fraud or bad faith, is not subject to civil liability for libel, slander, or any other relevant tort, and no civil cause of action of any nature exists against such person by virtue of the execution of official activities or duties of the department, commission, or office under this section or by virtue of the publication of any report or bulletin related to the official activities or duties of the department, division, commission, or office under this section.

- (f) This section does not abrogate or modify in any way any common-law or statutory privilege or immunity heretofore enjoyed by any person.
- (5) The office's and the department's papers, documents, reports, or evidence relative to the subject of an investigation under this section are confidential and exempt from the provisions of s. 119.07(1) until such investigation is completed or ceases to be active. For purposes of this subsection, an investigation is considered "active" while the investigation is being conducted by the office or department with a reasonable, good faith belief that it could lead to the filing of administrative, civil, or criminal proceedings. An investigation does not cease to be active if the office or department is proceeding with reasonable dispatch and has a good faith belief that action could be initiated by the office or department or other administrative or law enforcement agency. After an

Page 21 of 54

investigation is completed or ceases to be active, portions of records relating to the investigation shall remain exempt from the provisions of s. 119.07(1) if disclosure would:

(a) Jeopardize the integrity of another active investigation;

- (b) Impair the safety and soundness of an insurer;
- (c) Reveal personal financial information;
- (d) Reveal the identity of a confidential source;
- (e) Defame or cause unwarranted damage to the good name or reputation of an individual or jeopardize the safety of an individual; or
- (f) Reveal investigative techniques or procedures. Further, such papers, documents, reports, or evidence relative to the subject of an investigation under this section shall not be subject to discovery until the investigation is completed or ceases to be active. Office, department, or division investigators shall not be subject to subpoena in civil actions by any court of this state to testify concerning any matter of which they have knowledge pursuant to a pending insurance fraud investigation by the division.
- (6) Any person, other than an insurer, agent, or other person licensed under the code, or an employee thereof, having knowledge or who believes that a fraudulent insurance act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under the code, or under s. 817.234, is being or has been committed may send to the Division of

Page 22 of 54

573

574

575

576

577

578

579

580

581

582

583

584

585

586

587

588

589

590

591

592

593

594

595

596

597

598

Investigative and Forensic Services Insurance Fraud a report or information pertinent to such knowledge or belief and such additional information relative thereto as the department may request. Any professional practitioner licensed or regulated by the Department of Business and Professional Regulation, except as otherwise provided by law, any medical review committee as defined in s. 766.101, any private medical review committee, and any insurer, agent, or other person licensed under the code, or an employee thereof, having knowledge or who believes that a fraudulent insurance act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under the code, or under s. 817.234, is being or has been committed shall send to the Division of Investigative and Forensic Services Insurance Fraud a report or information pertinent to such knowledge or belief and such additional information relative thereto as the department may require. The Division of Investigative and Forensic Services Insurance Fraud shall review such information or reports and select such information or reports as, in its judgment, may require further investigation. It shall then cause an independent examination of the facts surrounding such information or report to be made to determine the extent, if any, to which a fraudulent insurance act or any other act or practice which, upon conviction, constitutes a felony or a misdemeanor under the code, or under s. 817.234, is being committed. The Division of Investigative and Forensic Services Insurance Fraud shall report any alleged violations of

Page 23 of 54

law which its investigations disclose to the appropriate licensing agency and state attorney or other prosecuting agency having jurisdiction with respect to any such violation, as provided in s. 624.310. If prosecution by the state attorney or other prosecuting agency having jurisdiction with respect to such violation is not begun within 60 days of the division's report, the state attorney or other prosecuting agency having jurisdiction with respect to such violation shall inform the division of the reasons for the lack of prosecution.

- arrests for criminal violations established as a result of investigations. Such investigators shall also be considered state law enforcement officers for all purposes and shall have the power to execute arrest warrants and search warrants; to serve subpoenas issued for the examination, investigation, and trial of all offenses; and to arrest upon probable cause without warrant any person found in the act of violating any of the provisions of applicable laws. Investigators empowered to make arrests under this section shall be empowered to bear arms in the performance of their duties. In such a situation, the investigator must be certified in compliance with the provisions of s. 943.1395 or must meet the temporary employment or appointment exemption requirements of s. 943.131 until certified.
- (8) It is unlawful for any person to resist an arrest authorized by this section or in any manner to interfere, either

Page 24 of 54

by abetting or assisting such resistance or otherwise interfering, with division investigators in the duties imposed upon them by law or department rule.

625

626

627

628

629

630

631

632

633

634

635

636

637

638

639

640

641

642

643644

645646

647

648649

650

- (9) In recognition of the complementary roles of investigating instances of workers' compensation fraud and enforcing compliance with the workers' compensation coverage requirements under chapter 440, the Department of Financial Services shall prepare and submit a joint performance report to the President of the Senate and the Speaker of the House of Representatives by January 1 of each year. The annual report must include, but need not be limited to:
- (a) The total number of initial referrals received, cases opened, cases presented for prosecution, cases closed, and convictions resulting from cases presented for prosecution by the Bureau of Workers' Compensation Insurance Fraud by type of workers' compensation fraud and circuit.
- (b) The number of referrals received from insurers and the Division of Workers' Compensation and the outcome of those referrals.
- (c) The number of investigations undertaken by the Bureau of Workers' Compensation Insurance Fraud which were not the result of a referral from an insurer or the Division of Workers' Compensation.
- (d) The number of investigations that resulted in a referral to a regulatory agency and the disposition of those referrals.

Page 25 of 54

(e) The number and reasons provided by local prosecutors or the statewide prosecutor for declining prosecution of a case presented by the Bureau of Workers' Compensation Insurance Fraud by circuit.

- of Workers' Compensation Insurance Fraud and the Division of Workers' Compensation Bureau of Compliance delineated by location of staff assigned; and the number and location of employees assigned to the Bureau of Workers' Compensation Insurance Fraud who were assigned to work other types of fraud cases.
- (g) The average caseload and turnaround time by type of case for each investigator and division compliance employee.
- (h) The training provided during the year to workers' compensation fraud investigators and the division's compliance employees.
- Section 15. Subsections (1), (2), and (3) of section 626.9891, Florida Statutes, are amended to read:
- 626.9891 Insurer anti-fraud investigative units; reporting requirements; penalties for noncompliance.—
- (1) Every insurer admitted to do business in this state who in the previous calendar year, at any time during that year, had \$10 million or more in direct premiums written shall:
- (a) Establish and maintain a unit or division within the company to investigate possible fraudulent claims by insureds or by persons making claims for services or repairs against

Page 26 of 54

policies held by insureds; or

(b) Contract with others to investigate possible fraudulent claims for services or repairs against policies held by insureds.

An insurer subject to this subsection shall file with the Division of <u>Investigative and Forensic Services</u> <u>Insurance Fraud</u> of the department on or before July 1, 1996, a detailed description of the unit or division established pursuant to paragraph (a) or a copy of the contract and related documents required by paragraph (b).

- (2) Every insurer admitted to do business in this state, which in the previous calendar year had less than \$10 million in direct premiums written, must adopt an anti-fraud plan and file it with the Division of <u>Investigative and Forensic Services</u>

  Insurance Fraud of the department on or before July 1, 1996. An insurer may, in lieu of adopting and filing an anti-fraud plan, comply with the provisions of subsection (1).
  - (3) Each insurers anti-fraud plans shall include:
- (a) A description of the insurer's procedures for detecting and investigating possible fraudulent insurance acts;
- (b) A description of the insurer's procedures for the mandatory reporting of possible fraudulent insurance acts to the Division of <u>Investigative and Forensic Services</u> <del>Insurance Fraud</del> of the department;
  - (c) A description of the insurer's plan for anti-fraud

Page 27 of 54

education and training of its claims adjusters or other personnel; and

(d) A written description or chart outlining the organizational arrangement of the insurer's anti-fraud personnel who are responsible for the investigation and reporting of possible fraudulent insurance acts.

Section 16. Subsection (2) of section 626.9892, Florida Statutes, is amended to read:

626.9892 Anti-Fraud Reward Program; reporting of insurance fraud.—

(2) The department may pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the Division of <u>Investigative and Forensic Services</u> <del>Insurance Fraud</del> arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234.

Section 17. Subsection (1) of section 626.9893, Florida Statutes, is amended to read:

626.9893 Disposition of revenues; criminal or forfeiture proceedings.—

(1) The Division of <u>Investigative and Forensic Services</u>

Insurance Fraud of the Department of Financial Services may deposit revenues received as a result of criminal proceedings or forfeiture proceedings, other than revenues deposited into the Department of Financial Services' Federal Law Enforcement Trust Fund under s. 17.43, into the Insurance Regulatory Trust Fund.

Page 28 of 54

Moneys deposited pursuant to this section shall be separately accounted for and shall be used solely for the division to carry out its duties and responsibilities.

Section 18. Subsection (2) of section 626.9894, Florida Statutes, is amended to read:

626.9894 Gifts and grants.-

or granted property shall immediately vest in the Division of Investigative and Forensic Services Insurance Fraud upon donation. The division may hold such property in coownership, sell its interest in the property, liquidate its interest in the property, or dispose of its interest in the property in any other reasonable manner.

Section 19. Section 626.99278, Florida Statutes, is amended to read:

626.99278 Viatical provider anti-fraud plan.—Every licensed viatical settlement provider and registered life expectancy provider must adopt an anti-fraud plan and file it with the Division of <u>Investigative and Forensic Services</u>

Insurance Fraud of the department. Each anti-fraud plan shall include:

- (1) A description of the procedures for detecting and investigating possible fraudulent acts and procedures for resolving material inconsistencies between medical records and insurance applications.
  - (2) A description of the procedures for the mandatory

Page 29 of 54

reporting of possible fraudulent insurance acts and prohibited practices set forth in s. 626.99275 to the Division of <a href="Investigative and Forensic Services">Insurance Fraud</a> of the department.

- (3) A description of the plan for anti-fraud education and training of its underwriters or other personnel.
- (4) A written description or chart outlining the organizational arrangement of the anti-fraud personnel who are responsible for the investigation and reporting of possible fraudulent insurance acts and for the investigation of unresolved material inconsistencies between medical records and insurance applications.
- (5) For viatical settlement providers, a description of the procedures used to perform initial and continuing review of the accuracy of life expectancies used in connection with a viatical settlement contract or viatical settlement investment.
- Section 20. Paragraph (k) of subsection (6) of section 627.351, Florida Statutes, is amended to read:
  - 627.351 Insurance risk apportionment plans.-
  - (6) CITIZENS PROPERTY INSURANCE CORPORATION. -
- (k)1. The corporation shall establish and maintain a unit or division to investigate possible fraudulent claims by insureds or by persons making claims for services or repairs against policies held by insureds; or it may contract with others to investigate possible fraudulent claims for services or repairs against policies held by the corporation pursuant to s.

Page 30 of 54

626.9891. The corporation must comply with reporting requirements of s. 626.9891. An employee of the corporation shall notify the corporation's Office of the Inspector General and the Division of Investigative and Forensic Services

Insurance Fraud within 48 hours after having information that would lead a reasonable person to suspect that fraud may have been committed by any employee of the corporation.

2. The corporation shall establish a unit or division responsible for receiving and responding to consumer complaints, which unit or division is the sole responsibility of a senior manager of the corporation.

Section 21. Subsections (4) and (7) of section 627.711, Florida Statutes, are amended to read:

- 627.711 Notice of premium discounts for hurricane loss mitigation; uniform mitigation verification inspection form.—
- (4) An authorized mitigation inspector that signs a uniform mitigation form, and a direct employee authorized to conduct mitigation verification inspections under <u>subsection</u> paragraph (3), may not commit misconduct in performing hurricane mitigation inspections or in completing a uniform mitigation form that causes financial harm to a customer or their insurer; or that jeopardizes a customer's health and safety. Misconduct occurs when an authorized mitigation inspector signs a uniform mitigation verification form that:
- (a) Falsely indicates that he or she personally inspected the structures referenced by the form;

Page 31 of 54

(b) Falsely indicates the existence of a feature which entitles an insured to a mitigation discount which the inspector knows does not exist or did not personally inspect;

(c) Contains erroneous information due to the gross negligence of the inspector; or

807

808

809

810

811

812

813

814815

816

817

818 819

820

821

822

823

824

825

826

827

828

829

830

831

832

- (d) Contains a pattern of demonstrably false information regarding the existence of mitigation features that could give an insured a false evaluation of the ability of the structure to withstand major damage from a hurricane endangering the safety of the insured's life and property.
- An insurer, person, or other entity that obtains evidence of fraud or evidence that an authorized mitigation inspector or an employee authorized to conduct mitigation verification inspections under subsection paragraph (3) has made false statements in the completion of a mitigation inspection form shall file a report with the Division of Investigative and Forensic Services Insurance Fraud, along with all of the evidence in its possession that supports the allegation of fraud or falsity. An insurer, person, or other entity making the report shall be immune from liability, in accordance with s. 626.989(4), for any statements made in the report, during the investigation, or in connection with the report. The Division of Investigative and Forensic Services Insurance Fraud shall issue an investigative report if it finds that probable cause exists to believe that the authorized mitigation inspector, or an employee authorized to conduct mitigation verification

Page 32 of 54

833 l

inspections under <u>subsection</u> paragraph (3), made intentionally false or fraudulent statements in the inspection form. Upon conclusion of the investigation and a finding of probable cause that a violation has occurred, the Division of <u>Investigative and Forensic Services Insurance Fraud</u> shall send a copy of the investigative report to the office and a copy to the agency responsible for the professional licensure of the authorized mitigation inspector, whether or not a prosecutor takes action based upon the report.

Section 22. Paragraph (i) of subsection (4) and subsection (14) of section 627.736, Florida Statutes, are amended to read: 627.736 Required personal injury protection benefits;

(4) PAYMENT OF BENEFITS.—Benefits due from an insurer under ss. 627.730-627.7405 are primary, except that benefits received under any workers' compensation law must be credited against the benefits provided by subsection (1) and are due and payable as loss accrues upon receipt of reasonable proof of such loss and the amount of expenses and loss incurred which are covered by the policy issued under ss. 627.730-627.7405. If the Agency for Health Care Administration provides, pays, or becomes liable for medical assistance under the Medicaid program related to injury, sickness, disease, or death arising out of the ownership, maintenance, or use of a motor vehicle, the benefits under ss. 627.730-627.7405 are subject to the Medicaid program. However, within 30 days after receiving notice that the Medicaid

Page 33 of 54

exclusions; priority; claims.-

program paid such benefits, the insurer shall repay the full amount of the benefits to the Medicaid program.

- (i) If an insurer has a reasonable belief that a fraudulent insurance act, for the purposes of s. 626.989 or s. 817.234, has been committed, the insurer shall notify the claimant, in writing, within 30 days after submission of the claim that the claim is being investigated for suspected fraud. Beginning at the end of the initial 30-day period, the insurer has an additional 60 days to conduct its fraud investigation. Notwithstanding subsection (10), no later than 90 days after the submission of the claim, the insurer must deny the claim or pay the claim with simple interest as provided in paragraph (d). Interest shall be assessed from the day the claim was submitted until the day the claim is paid. All claims denied for suspected fraudulent insurance acts shall be reported to the Division of Investigative and Forensic Services Insurance Fraud.
- (14) FRAUD ADVISORY NOTICE.—Upon receiving notice of a claim under this section, an insurer shall provide a notice to the insured or to a person for whom a claim for reimbursement for diagnosis or treatment of injuries has been filed, advising that:
- (a) Pursuant to s. 626.9892, the Department of Financial Services may pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the Division of <u>Investigative</u> and <u>Forensic Services</u> <u>Insurance Fraud</u> arising from violations of

Page 34 of 54

s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234.

885

886

887

888

889

890891

892893

894

895

896897

898899

900

901

902

903

904

905

906

907

908

909

910

(b) Solicitation of a person injured in a motor vehicle crash for purposes of filing personal injury protection or tort claims could be a violation of s. 817.234, s. 817.505, or the rules regulating The Florida Bar and should be immediately reported to the Division of <u>Investigative and Forensic Services</u> <u>Insurance Fraud</u> if such conduct has taken place.

Section 23. Paragraphs (b) and (c) of subsection (1) of section 627.7401, Florida Statutes, are amended to read:

627.7401 Notification of insured's rights.-

- (1) The commission, by rule, shall adopt a form for the notification of insureds of their right to receive personal injury protection benefits under the Florida Motor Vehicle No-Fault Law. Such notice shall include:
  - (b) An advisory informing insureds that:
- 1. Pursuant to s. 626.9892, the Department of Financial Services may pay rewards of up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the Division of <u>Investigative</u> and <u>Forensic Services Insurance Fraud</u> arising from violations of s. 440.105, s. 624.15, s. 626.9541, s. 626.989, or s. 817.234.
- 2. Pursuant to s. 627.736(5)(e)1., if the insured notifies the insurer of a billing error, the insured may be entitled to a certain percentage of a reduction in the amount paid by the insured's motor vehicle insurer.
  - (c) A notice that solicitation of a person injured in a

Page 35 of 54

motor vehicle crash for purposes of filing personal injury protection or tort claims could be a violation of s. 817.234, s 817.505, or the rules regulating The Florida Bar and should be immediately reported to the Division of <u>Investigative and Forensic Services Insurance Fraud</u> if such conduct has taken place.

Section 24. Subsection (2) of section 631.156, Florida Statutes, is amended to read:

631.156 Investigation by the department; scope of authority; sharing of materials.—

(2) The department may provide documents, books, and records; other investigative products, work product, and analysis; and copies of any or all of such materials to the Division of <u>Investigative and Forensic Services</u> <u>Insurance Fraud</u> or any other appropriate government agency. The sharing of these materials <u>does shall</u> not waive any work product or other privilege otherwise applicable under law.

Section 25. Subsection (4) of section 641.30, Florida Statutes, is amended to read:

- 641.30 Construction and relationship to other laws.-
- (4) The Division of <u>Investigative and Forensic Services</u>

  Insurance Fraud of the department is vested with all powers

  granted to it under the Florida Insurance Code with respect to
  the investigation of any violation of this part.

Section 26. Paragraph (a) of subsection (2) of section 282.709, Florida Statutes, is amended to read:

Page 36 of 54

282.709 State agency law enforcement radio system and interoperability network.—

- (2) The Joint Task Force on State Agency Law Enforcement Communications is created adjunct to the department to advise the department of member-agency needs relating to the planning, designing, and establishment of the statewide communication system.
- (a) The Joint Task Force on State Agency Law Enforcement Communications shall consist of the following members:
- 1. A representative of the Division of Alcoholic Beverages and Tobacco of the Department of Business and Professional Regulation who shall be appointed by the secretary of the department.
- 2. A representative of the Division of Florida Highway Patrol of the Department of Highway Safety and Motor Vehicles who shall be appointed by the executive director of the department.
- 3. A representative of the Department of Law Enforcement who shall be appointed by the executive director of the department.
- 4. A representative of the Fish and Wildlife Conservation Commission who shall be appointed by the executive director of the commission.
- 5. A representative of the Department of Corrections who shall be appointed by the secretary of the department.
  - 6. A representative of the Division of Investigative and

Page 37 of 54

Forensic Services State Fire Marshal of the Department of Financial Services who shall be appointed by the <a href="#">Chief Financial</a> Officer State Fire Marshal.

963

964

965

966967

968

969970

971

972

973

974

975

976

977

978

979

980

981

982

983

984

985

986

987

988

7. A representative of the Department of Agriculture and Consumer Services who shall be appointed by the Commissioner of Agriculture.

Section 27. Subsection (3) of section 552.113, Florida Statutes, is amended to read:

552.113 Reports of thefts, illegal use, or illegal possession.—

(3) The Division of Investigative and Forensic Services shall investigate, or be certain that a qualified law enforcement agency investigates, the cause and circumstances of each theft, illegal use, or illegal possession of explosives which occurs within the state. A report of each such investigation shall be made and maintained by the Division of Investigative and Forensic Services.

Section 28. Subsections (1) and (2) of section 552.21, Florida Statutes, are amended to read:

552.21 Confiscation and disposal of explosives.-

(1) Whenever the <u>department</u> <u>division</u> shall have reason to believe that any person is or has been violating the provisions of this chapter or any rules or regulations adopted and promulgated pursuant thereto, the <u>department</u> <u>division</u> may, without further process of law, confiscate the explosives in question and cause them to be stored in a safe manner, or, if

Page 38 of 54

any explosives are deemed by the <u>department</u> division to be in such a state or condition as to constitute a hazard to life or property, the <u>department</u> division may dispose of such explosives without further process of law. The <u>department</u> division is authorized to dispose of any abandoned explosives that it deems to be hazardous to life or property.

- (2) If the person so charged is found guilty of violating the provisions of this chapter or any rule or regulation adopted pursuant thereto with regard to the possession, handling, or storage of explosives, the <u>department</u> division is authorized to dispose of the confiscated materials in such a way as it shall deem equitable.
- Section 29. Paragraph (c) of subsection (6) of section 633.112, Florida Statutes, is amended to read:
- 633.112 State Fire Marshal; hearings; investigations; recordkeeping and reports; subpoenas of witnesses; orders of circuit court.—
- (6) Upon request, the State Fire Marshal shall investigate the cause, origin, and circumstances of fires and explosions occurring in this state wherein property has been damaged or destroyed and there is probable cause to believe that the fire or explosion was the result of carelessness or design.
- (c) The <u>State Fire Marshal</u> division shall adopt rules to assist local fire officials and law enforcement officers in determining the established responsibilities with respect to the initial or preliminary assessment of fire and explosion scenes,

Page 39 of 54

and the determination of whether probable cause exists to refer such scenes to the State Fire Marshal for an investigation.

Section 30. Subsection (1) of section 633.114, Florida Statutes, is amended to read:

- 633.114 State Fire Marshal agents; authority; duties; compensation.—
- including agents of the Division of Investigative and Forensic Services, as may be necessary to carry out effectively this chapter, who shall be reimbursed for travel expenses as provided in s. 112.061, in addition to their salary, when traveling or making investigations in the performance of their duties. Such agents, including agents of the Division of Investigative and Forensic Services, shall be at all times under the direction and control of the State Fire Marshal, who shall fix their compensation, and all orders shall be issued in the State Fire Marshal's name and by her or his authority.

Section 31. Section 633.122, Florida Statutes, is amended to read:

633.122 Impersonating State Fire Marshal, firefighter, volunteer firefighter, or firesafety inspector; criminal penalties.—A person who falsely assumes or pretends to be the State Fire Marshal, an agent of the State Fire Marshal division, a firefighter, a volunteer firefighter, or a firesafety inspector by identifying herself or himself as the State Fire Marshal, an agent of the State Fire Marshal division, a

Page 40 of 54

firefighter, a volunteer firefighter, or a firesafety inspector by wearing a uniform or presenting or displaying a badge as credentials that would cause a reasonable person to believe that she or he is a State Fire Marshal, an agent of the State Fire Marshal division, a firefighter, a volunteer firefighter, or firesafety inspector commits a felony of the third degree, punishable as provided in ss. 775.082 and 775.083 or, if the impersonation occurs during the commission of a separate felony by that person, commits a felony of the first degree, punishable as provided in ss. 775.082 and 775.083.

Section 32. Paragraph (b) of subsection (1) of section 633.126, Florida Statutes, is amended to read:

633.126 Investigation of fraudulent insurance claims and crimes; immunity of insurance companies supplying information.—
(1)

(b) The State Fire Marshal or an agent appointed pursuant to s. 633.114, an agent of the Division of Investigative and Forensic Services, any law enforcement officer as defined in s. 111.065, any law enforcement officer of a federal agency, or any fire service provider official who is engaged in the investigation of a fire or explosion loss may request any insurance company or its agent, adjuster, employee, or attorney, investigating a claim under an insurance policy or contract with respect to a fire or explosion to release any information whatsoever in the possession of the insurance company or its agent, adjuster, employee, or attorney relative to a loss from

Page 41 of 54

that fire or explosion. The insurance company shall release the available information to and cooperate with any official authorized to request such information pursuant to this section. The information shall include, but shall not be limited to:

- 1. Any insurance policy relevant to a loss under investigation and any application for such a policy.
  - 2. Any policy premium payment records.

1067

1068

1069

1070

1071

1072

1073

10741075

1076

1077

1078

1079

1080 1081

1082

1083

1084

1085

1086

1087

1088

10891090

1091

1092

- 3. The records, reports, and all material pertaining to any previous claims made by the insured with the reporting company.
- 4. Material relating to the investigation of the loss, including statements of a person, proof of loss, and other relevant evidence.
- 5. Memoranda, notes, and correspondence relating to the investigation of the loss in the possession of the insurance company or its agents, adjusters, employees, or attorneys.

Section 33. Subsection (5) of section 633.422, Florida Statutes, is amended to read:

- 633.422 Firefighters; supplemental compensation.-
- (5) APPLICABILITY.—For the purposes of this section, the <u>department division</u> shall be considered a fire service provider responsible for the payment of supplemental compensation in accordance with this section to firefighters employed full time by the department <u>division</u>.

Section 34. Subsection (7) of section 633.508, Florida Statutes, is amended to read:

Page 42 of 54

633.508 Workplace safety; rulemaking authority; division authority.—

(7) The department division shall:

- (a) Investigate and prescribe by rule what safety devices, safeguards, or other means of protection must be adopted for the prevention of accidents and injuries in every firefighter employee place of employment or at any fire scene; determine what suitable devices, safeguards, or other means of protection for the prevention of occupational diseases must be adopted or followed in any or all such firefighter places of employment or at any emergency fire scene; and adopt reasonable rules for the prevention of accidents, the safety, protection, and security of firefighter employees engaged in interior firefighting, and the prevention of occupational diseases.
- (b) Ascertain, fix, and order such reasonable standards and rules for the construction, repair, and maintenance of firefighter employee places of employment so as to render them safe. Such rules and standards shall be adopted in accordance with chapter 120.
- (c) Adopt rules prescribing recordkeeping responsibilities for firefighter employers, which may include maintaining a log and summary of occupational injuries, diseases, and illnesses, for producing on request a notice of injury and firefighter employee accident investigation records, and prescribing a retention schedule for such records.
  - Section 35. Section 633.512, Florida Statutes, is amended

Page 43 of 54

to read:

1119

1120

11211122

1123

11241125

1126

1127

11281129

1130

1131

1132

1133

11341135

11361137

1138

1139

11401141

1142

1143

1144

633.512 Compliance.—Failure of a firefighter employer or an insurer to comply with this part, or with any rules adopted under this part, constitutes grounds for the <u>department</u> division to seek remedies, including injunctive relief, by making appropriate filings with the circuit court.

Section 36. Subsection (1) of section 633.518, Florida Statutes, is amended to read:

633.518 Studies, investigations, inspections, or inquiries by the division; refusal to admit; penalty.—

The department division shall make studies, investigations, inspections, or inquiries with respect to compliance with this part or any rules authorized under this part and the causes of firefighter employee injuries, illnesses, safety-based complaints, or Line of Duty Deaths (LODD) as defined in rule in firefighter employee places of employment and shall make such recommendations to the Legislature and firefighter employers and insurers as the department division considers proper to prevent or reduce future occurrences. In making such studies, investigations, inspections, or inquiries, the department division may cooperate with any agency of the United States charged with the duty of enforcing any law securing safety against injury in any place of firefighter employment covered by this part or any agency or department of the state engaged in enforcing any law to ensure safety for firefighter employees.

Page 44 of 54

Section 37. Subsection (3) of section 791.013, Florida Statutes, is amended to read:

791.013 Testing and approval of sparklers; penalties.-

(3) For purposes of the testing requirement by this section, the division shall perform such tests as are necessary to determine compliance with the performance standards in the definition of sparklers, pursuant to s. 791.01. The State Fire Marshal shall adopt, by rule, procedures for testing products to determine compliance with this chapter. The Division of Investigative and Forensic Services shall dispose of any samples which remain after testing.

Section 38. Paragraphs (b), (c), and (d) of subsection (7) of section 538.32, Florida Statutes, are amended to read:

538.32 Registration, transaction, and recordkeeping requirements; penalties.—

(7)

- (b) Alternatively, a secondhand dealer must give written notice to the seller, by United States mail or e-mail if an e-mail address is provided by the seller, that information otherwise required to be given by the seller under subsection (2) has not been provided by the seller to the secondhand dealer. Notice of the deficient information must be sent by the secondhand dealer no later than 10 days after the transaction is received by the secondhand dealer. The secondhand dealer must specify in the notice that:
  - 1. The seller must provide the missing information or must

Page 45 of 54

request the return of the property from the secondhand dealer within 30 days after receiving the notice from the secondhand dealer; and

- 2. The failure of the seller to provide the missing information or request return of the property within the applicable 30-day time period shall result in abandonment of the seller's property to the <u>Division Bureau</u> of Unclaimed Property of the Department of Financial Services pursuant to chapter 717.
- (c) If the seller fails to remedy the deficiency in information or request return of the property within 30 days after receiving the notice, the seller's property is deemed abandoned and is relinquished to the <u>Division Bureau</u> of Unclaimed Property pursuant to chapter 717 if the property's true market value is greater than \$50 as defined in chapter 717.
- (d) Within 24 hours after the expiration of the 30-day hold period for the property, the secondhand dealer must notify the appropriate law enforcement agency of the abandonment of the property by electronic transmission or by sending a copy of the completed form authorized by chapter 717 to the Department of Financial Services, Division Bureau of Unclaimed Property.

Section 39. Subsection (1) of section 717.1241, Florida Statutes, is amended to read:

717.1241 Conflicting claims.

(1) When conflicting claims have been received by the department for the same unclaimed property account or accounts, the property shall be remitted in accordance with the claim

Page 46 of 54

filed by the person as follows, notwithstanding the withdrawal of a claim:

- (a) To the person submitting the first claim received by the <u>Division</u> Bureau of Unclaimed Property of the department that is complete or made complete.
- (b) If a claimant's claim and a claimant's representative's claim are received by the <u>Division Bureau</u> of Unclaimed Property of the department on the same day and both claims are complete, to the claimant.
- (c) If a buyer's claim and a claimant's claim or a claimant's representative's claim are received by the <u>Division</u>

  Bureau of Unclaimed Property of the department on the same day and the claims are complete, to the buyer.
- claims received by the <u>Division</u> Bureau of Unclaimed Property of the department that are complete or made complete on the same day, to the claimant's representative who has agreed to receive the lowest fee. If the two or more claimant's representatives whose claims received by the <u>Division</u> Bureau of Unclaimed Property of the department were complete or made complete on the same day are charging the same lowest fee, the fee shall be divided equally between the claimant's representatives.
- (e) If more than one buyer's claim received by the <a href="Division Bureau">Division Bureau</a> of Unclaimed Property of the department is complete or made complete on the same day, the department shall remit the unclaimed property to the buyer who paid the highest

Page 47 of 54

amount to the seller. If the buyers paid the same amount to the seller, the department shall remit the unclaimed property to the buyers divided in equal amounts.

Section 40. Section 717.1323, Florida Statutes, is amended to read:

717.1323 Prohibited practice.—A No person may  $\underline{\text{not}}$  knowingly enter false information onto the Internet website of the  $\underline{\text{Division}}$  Bureau of Unclaimed Property.

Section 41. Subsection (2) and paragraph (a) of subsection (3) of section 717.135, Florida Statutes, are amended to read:

717.135 Power of attorney to recover reported property in the custody of the department.—

- (2) A power of attorney described in subsection (1) must:
- (a) Limit the fees and costs for services to 20 percent per unclaimed property account held by the department. Fees and costs for cash accounts shall be based on the value of the property at the time the power of attorney is signed by the claimant. Fees and costs for accounts containing securities or other intangible ownership interests, which securities or interests are not converted to cash, shall be based on the purchase price of the security as quoted on a national exchange or other market on which the property is regularly traded at the time the securities or other ownership interest is remitted to the claimant or the claimant's representative. Fees and costs for tangible property or safe-deposit box accounts shall be based on the value of the tangible property or contents of the

Page 48 of 54

safe-deposit box at the time the ownership interest is transferred or remitted to the claimant. Total fees and costs on any single account owned by a natural person residing in this country must not exceed \$1,000; or

- Division Bureau of Unclaimed Property of the Department of Financial Services pursuant to this chapter, the mailing address of the division bureau, the Internet address of the division bureau, the person or name of the entity that held the property prior to the property becoming unclaimed, the date of the holder's last contact with the owner, if known, and the approximate value of the property, and identify which of the following categories of unclaimed property the claimant's representative is seeking to recover, as reported by the holder:
  - 1. Cash accounts.
  - 2. Stale dated checks.
  - 3. Life insurance or annuity contract assets.
  - 4. Utility deposits.
  - 5. Securities or other interests in business associations.
- 1268 6. Wages.

1249

1250

1251

1252

1253

1254

1255

1256

1257

1258

1259

1260

1261

1262

1263

1264

1265

1266

1267

1269

1270

1271

12721273

1274

- 7. Accounts receivable.
- 8. Contents of safe-deposit boxes.

This subsection shall not apply if probate proceedings must be initiated on behalf of the claimant for an estate that has never been probated or if the unclaimed property is being claimed by a

Page 49 of 54

CODING: Words stricken are deletions; words underlined are additions.

hb0879-01-c1

L275	person outside of the United States.
L276	(3)(a) A power of attorney described in paragraph (2)(b)
L277	must state in 12-point type or greater in the order indicated
L278	with the blank spaces accurately completed:
L279	
L280	FULL DISCLOSURE STATEMENT
L281	
L282	The property is currently held by the State of Florida
1283	Department of Financial Services, Division Bureau of
L284	Unclaimed Property, pursuant to chapter 717, Florida
L285	Statutes. The mailing address of the <u>Division</u> <del>Bureau</del>
L286	of Unclaimed Property is The Internet
L287	address of the <u>Division</u> <del>Bureau</del> of Unclaimed Property
L288	is
1289	
1290	The property was remitted by:
1291	
1292	Date of last contact:
1293	
L294	Property category:
1295	
1296	Section 42. Subsection (2) of section 717.1351, Florida
L297	Statutes, is amended to read:
1298	717.1351 Acquisition of unclaimed property
1299	(2) All contracts to acquire ownership of or entitlement
1300	to unclaimed property from the person or persons entitled to the

Page 50 of 54

CODING: Words  $\underline{\text{stricken}}$  are deletions; words  $\underline{\text{underlined}}$  are additions.

unclaimed property must be in 10-point type or greater and must:

- (a) Have a purchase price that discounts the value of the unclaimed property at the time the agreement is executed by the seller at no greater than 20 percent per account held by the department. An unclaimed property account must not be discounted in excess of \$1,000. However, the \$1,000 discount limitation does not apply if probate proceedings must be initiated on behalf of the seller for an estate that has never been probated or if the seller of the unclaimed property is not a natural person or is a person outside the United States; or
- Division Bureau of Unclaimed Property of the Department of Financial Services pursuant to this chapter, the mailing address of the division bureau, the Internet address of the division bureau, the person or name of the entity that held the property prior to the property becoming unclaimed, the date of the holder's last contact with the owner, if known, and the approximate value of the property, and identify which of the following categories of unclaimed property the buyer is seeking to purchase as reported by the holder:
  - 1. Cash accounts.
  - 2. Stale dated checks.
  - 3. Life insurance or annuity contract assets.
    - 4. Utility deposits.
    - 5. Securities or other interests in business associations.
- 6. Wages.

1301

1302

1303

13041305

1306

1307

1308

1309

1310

1311

1312

1313

13141315

1316

1317

13181319

1320

1321

1322

1323

1324

1325

1326

Page 51 of 54

L327	7. Accounts receivable.
1328	8. Contents of safe-deposit boxes.
1329	
1330	The purchase agreement described in this paragraph must state in
1331	12-point type or greater in the order indicated with the blank
1332	spaces accurately completed:
1333	
1334	FULL DISCLOSURE STATEMENT
1335	
L336	The property is currently held by the State of Florida
1337	Department of Financial Services, Division Bureau of
1338	Unclaimed Property, pursuant to chapter 717, Florida
1339	Statutes. The mailing address of the Division Bureau
1340	of Unclaimed Property is The Internet
1341	address of the $\underline{ ext{Division}}$ $\underline{ ext{Bureau}}$ of Unclaimed Property
1342	is
1343	
1344	The property was remitted by:
1345	
1346	Date of last contact:
1347	
1348	Property category:
1349	
1350	Immediately above the signature line for the seller, the
1351	purchase agreement described in this paragraph must state in 12-
1352	point type or greater:

Page 52 of 54

1353	
1354	Seller agrees, by signing below, that the FULL
1355	DISCLOSURE STATEMENT has been read and fully
1356	understood.
1357	Section 43. Paragraphs (a) and (b) of subsection (5) of
1358	section 717.1400, Florida Statutes, are amended to read:
1359	717.1400 Registration
1360	(5) If a material change in the status of a registration
1361	occurs, a registrant must, within 30 days, provide the
1362	department with the updated documentation and information in
1363	writing. Material changes include, but are not limited to: a
1364	designated agent or employee ceasing to act on behalf of the
1365	designating person, a surrender, suspension, or revocation of a
1366	license, or a license renewal.
1367	(a) If a designated agent or employee ceases to act on
1368	behalf of the person who has designated the agent or employee to
1369	act on such person's behalf, the designating person must, within
1370	30 days, inform the $\underline{\text{Division}}$ $\underline{\text{Bureau}}$ of Unclaimed Property in
1371	writing of the termination of agency or employment.
1372	(b) If a registrant surrenders the registrant's license or
1373	the license is suspended or revoked, the registrant must, within
1374	30 days, inform the $\underline{\text{division}}$ $\underline{\text{bureau}}$ in writing of the surrender,
1375	suspension, or revocation.
1376	Section 44. Paragraphs (k) and (l) of subsection (6) of
1377	section 932.7055, Florida Statutes, are amended to read:

Page 53 of 54

932.7055 Disposition of liens and forfeited property.-

CODING: Words stricken are deletions; words underlined are additions.

1378

(6) If the seizing agency is a state agency, all remaining proceeds shall be deposited into the General Revenue Fund. However, if the seizing agency is:

- (k) The Division of <u>Investigative and Forensic Services</u>

  State Fire Marshal in the Department of Financial Services, the proceeds accrued under the Florida Contraband Forfeiture Act shall be deposited into the Insurance Regulatory Trust Fund to be used for the purposes of arson suppression, arson investigation, and the funding of anti-arson rewards.
- (1) The Division of <u>Investigative and Forensic Services</u>

  Insurance Fraud of the Department of Financial Services, the proceeds accrued pursuant to the provisions of the Florida Contraband Forfeiture Act shall be deposited into the Insurance Regulatory Trust Fund as provided in s. 626.9893 or into the Department of Financial Services' Federal Law Enforcement Trust Fund as provided in s. 17.43, as applicable.

Section 45. This act shall take effect July 1, 2016.

Page 54 of 54

## Amendment No. 1

1

2

3 4

5

6

7

8

9

10

11

12

13

14 15

16

17

COMMITTEE/SUBCOMMI	TTEE ACTION
ADOPTED	(Y/N)
ADOPTED AS AMENDED	(Y/N)
ADOPTED W/O OBJECTION	(Y/N)
FAILED TO ADOPT	(Y/N)
WITHDRAWN	(Y/N)
OTHER	

Committee/Subcommittee hearing bill: Government Operations Appropriations Subcommittee

Representative Renner offered the following:

# Amendment (with title amendment)

Remove lines 131-190 and insert:

- (e) The Division of Investigative and Forensic Services which shall function as a criminal justice agency for purposes of ss. 943.045-943.08. The division may conduct investigations within or outside of this state as it deems necessary. If, during an investigation, the division has reason to believe that any criminal law of this state has or may have been violated, it shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall provide investigative assistance to those agencies as required. The division shall include the following bureaus and office:
  - 1. The Bureau of Forensic Services;

755695 - CSHB 879 - Renner Amendment 1.docx Published On: 2/15/2016 4:34:47 PM

### Amendment No. 1

Services.

2. Th	ne Bureau of Fire and Arson Investigations; and							
3. Th	ne Office of Fiscal Integrity, which shall have a							
separate budget <del>Insurance Fraud</del> .								
<u>(g)</u> <del>(f)</del>	The Division of Rehabilitation and Liquidation.							
(d) <del>(g)</del>	- The Division of Insurance Agent and Agency							

- (b) (h) The Division of Consumer Services.
- 1. The Division of Consumer Services shall perform the following functions concerning products or services regulated by the department or by the Office of Insurance Regulation:
  - a. Receive inquiries and complaints from consumers.
- b. Prepare and disseminate such information as the department deems appropriate to inform or assist consumers.
- c. Provide direct assistance and advocacy for consumers who request such assistance or advocacy.
- d. With respect to apparent or potential violations of law or applicable rules by a person or entity licensed by the department or office, report apparent or potential violations to the office or the appropriate division of the department, which may take such further action as it deems appropriate.
- e. Designate an employee of the division as primary contact for consumers on issues relating to sinkholes.
- 2. Any person licensed or issued a certificate of authority by the department or by the Office of Insurance Regulation shall respond, in writing, to the Division of Consumer Services within 20 days after receipt of a written

755695 - CSHB 879 - Renner Amendment 1.docx Published On: 2/15/2016 4:34:47 PM Amendment No. 1

request for information from the division concerning a consumer complaint. The response must address the issues and allegations raised in the complaint. The division may impose an administrative penalty for failure to comply with this subparagraph of up to \$2,500 per violation upon any entity licensed by the department or the office and \$250 for the first violation, \$500 for the second violation, and up to \$1,000 per violation thereafter upon any individual licensed by the department or the office.

- 3. The department may adopt rules to administer this paragraph.
- 4. The powers, duties, and responsibilities expressed or granted in this paragraph do not limit the powers, duties, and responsibilities of the Department of Financial Services, the Financial Services Commission, the Office of Insurance Regulation, or the Office of Financial Regulation set forth elsewhere in the Florida Statutes.
  - (1) (i) The Division of Workers' Compensation.
  - (m) (j) The Division of Administration.
    - (k) The Division of Legal Services.
    - (1) The Division of Information Systems.
    - (n) <del>(m)</del> The Office of Insurance Consumer Advocate.
- $\underline{\text{(c)}}$  (n) The Division of Funeral, Cemetery, and Consumer Services.
  - (f) (o) The Division of Public Assistance Fraud.

755695 - CSHB 879 - Renner Amendment 1.docx Published On: 2/15/2016 4:34:47 PM

Bill No. CS/HB 879 (2016)

### Amendment No. 1

Section 4. Notwithstanding the expiration date in section 41 of chapter 2015-222, Laws of Florida, section 624.502, Florida Statutes, as amended by chapter 2013-41, Laws of Florida, is reenacted and amended to read:

624.502 Service of process fee.—In all instances as provided in any section of the insurance code and s. 48.151(3) in which service of process is authorized to be made upon the Chief Financial Officer or the director of the office, the party requesting service plaintiff shall pay to the department or office a fee of \$15 for such service of process on an authorized or unauthorized insurer, which fee shall be deposited into the Administrative Trust Fund.

------

### TITLE AMENDMENT

Remove line 18 and insert:

construction; reenacting and amending s.624.502, F.S.; providing that a party requesting service of process shall pay a specified fee to the department or Office of Insurance Regulation for such service; amending ss. 16.59, 400.9935, 409.91212,

755695 - CSHB 879 - Renner Amendment 1.docx

Published On: 2/15/2016 4:34:47 PM

## HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #: CS/HB 1163 Insurer Regulatory Reporting SPONSOR(S): Insurance & Banking Subcommittee; Hager TIED BILLS: CS/HB 1165 IDEN./SIM. BILLS: SB 1422

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
1) Insurance & Banking Subcommittee	12 Y, 0 N, As CS	Bauer	Luczynski
Government Operations Appropriations     Subcommittee		Keith (	Topp BDT
3) Regulatory Affairs Committee			

## **SUMMARY ANALYSIS**

The Office of Insurance Regulation (OIR) is responsible for all activities concerning insurers and other risk bearing entities, including solvency oversight. Solvency regulation is designed to protect policyholders against the risk that insurers will not be able to meet their financial responsibilities. Regulation includes the initial and ongoing requirements for an insurer's authority to transact insurance in this state, monitoring the financial condition of insurers through examinations, audits, and procedures for the administrative receivership of an insurance company if found to be in an unsound financial condition or insolvent. Additionally, the OIR is a member of the National Association of Insurance Commissioners (NAIC), an organization consisting of state insurance regulators that establish standards and best practices, conduct peer reviews, and coordinate their regulatory oversight. As a member of the NAIC, the OIR is required to participate in the organization's accreditation program, which is a certification that legal, regulatory, and organizational oversight standards and practices are being fulfilled by a state insurance department.

The OIR has identified two NAIC model acts as critical solvency regulation tools - the Own Risk Solvency Assessment (ORSA) and the Corporate Governance Annual Disclosure (CGAD):

- ORSA requires insurers to analyze all reasonable foreseeable and relevant material risks potentially affecting
  their ability to meet policyholder obligations. This will provide the OIR with an effective early warning
  mechanism and provides a group-level perspective on risk and capital. Effective January 1, 2018, ORSA is an
  NAIC accreditation standard.
- CGAD will provide the OIR with a detailed narrative describing governance practices to promote market stability and to deter unethical behavior.

The bill creates s. 628.8015, F.S., to implement the ORSA and CGAD model acts, and:

- Provides criteria for the OIR to exempt certain insurers and insurance groups and to provide waivers of ORSA requirements:
- Provides that ORSA and CGAD filings and related documents are privileged and not subject to subpoena or discovery directly from the OIR;
- Authorizes the OIR to retain third-party consultants to assist in its administration of the bill and specifies requirements for such third-party consultants;
- Authorizes the Financial Services Commission to adopt rules to implement the ORSA and CGAD requirements;
- Authorizes the OIR to impose sanctions, for failure to submit ORSA summary reports or CGADs.

The bill has a positive, yet indeterminate fiscal impact on state revenues. In addition, the bill has an insignificant negative fiscal impact to state expenditures of the OIR related to enhancements to the technology systems utilized by the OIR. The bill has no fiscal impact on local government. The bill has an indeterminate fiscal impact on the private sector, in that it requires new regulatory reporting duties from insurers and will subject them to third-party consultant regulatory costs and other sanctions for violations. However, these insurer regulatory reports may reduce regulatory redundancies with other states and may enhance the OIR's solvency oversight.

The bill provides a contingent effective date of October 1, 2016, if the linked public records bill (HB 1165) or similar legislation is adopted in the same legislative session or an extension thereof and becomes law.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: h1163b.GOAS.DOCX

# **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

## A. EFFECT OF PROPOSED CHANGES:

## **Current Situation**

# **Insurer Solvency Regulation & NAIC Accreditation**

The regulatory oversight of insurance companies is generally reserved to the states. In Florida, the Office of Insurance Regulation (OIR) is responsible for all activities concerning insurers and other risk bearing entities, including licensing, rates, policy forms, market conduct, claims, issuance of certificates of authority, solvency, viatical settlements, premium financing, and administrative supervision, as provided under the insurance code or ch. 636, F.S. Solvency regulation is designed to protect policyholders against the risk that insurers will not be able to meet their financial responsibilities, namely, the payment of claims. Solvency regulations include the initial and maintenance requirements for an insurer's authority to transact insurance in this state, monitoring the financial condition of insurers through examinations, audits, and procedures for the administrative supervision, rehabilitation, or liquidation of an insurance company if found to be in an unsound financial condition or insolvent.

The National Association of Insurance Commissioners (NAIC) is the U.S. standard-setting and regulatory support organization created and governed by the chief insurance departments that regulate the conduct and solvency of insurers in their respective states or territories. Through the NAIC, state insurance regulators establish standards and best practices, conduct peer reviews, and coordinate their regulatory oversight.<sup>4</sup> As a member of the NAIC, the OIR is required to participate in the organization's Financial Regulation Standards and Accreditation Program.<sup>5</sup>

NAIC accreditation is a certification that legal, regulatory, and organizational oversight standards and practices are being fulfilled by a state insurance department to promote sound insurer financial solvency regulation. The accreditation program is also designed to allow for interstate cooperation and reduces regulatory redundancies. For example, the OIR's examinations may be recognized by other member states, thereby avoiding the need to have a Florida domestic insurer examined by multiple states. All fifty states, the District of Columbia, and Puerto Rico are accredited by the NAIC. Once accredited, a state is subject to a full accreditation review every five years, as well as interim reviews. One major component of NAIC accreditation standards is the adequacy of solvency laws and regulations in each accredited state to protect consumers and guaranty funds, through the adoption of model laws.<sup>6</sup> The NAIC also periodically reviews these model solvency standards, and revises accreditation requirements to adapt to evolving industry practices.

In the wake of the 2008 financial crisis, U.S. insurance regulators began to modify their supervisory framework in order to be able to assess the holding company's financial system (as a whole) and its impact on an insurer within the holding company system. The AIG Financial Products unit based in

STORAGE NAME: h1163b.GOAS.DOCX

<sup>&</sup>lt;sup>1</sup> s. 20.121(3)(a)1., F.S. The OIR's commissioner is the agency head for purposes of final agency action, and its rulemaking body is the Financial Services Commission (the Governor and the Cabinet).

<sup>&</sup>lt;sup>2</sup> Pt. III, ch. 624, F.S.

<sup>&</sup>lt;sup>3</sup> Administrative supervision allows the Department of Financial Services (DFS) to supervise the management of a consenting troubled insurance company in an attempt to cure the company's troubles, rather than close it down. In rehabilitation, the DFS is authorized to act as the receiver to conduct all business of the insurer in an attempt to place the insurance company back in sound financial condition. In liquidation, the DFS is authorized as the receiver to gather an insolvent insurance company's assets, convert them to cash, distribute them to various claimants, and close the company. Ch. 631, F.S., governs these receivership processes for insurance companies, as well as the five guaranty funds to ensure policyholders of liquidated insurers are protected with respect to insurance premiums paid and the settlement of outstanding claims, up to limits provided by law.

<sup>&</sup>lt;sup>4</sup> NAIC, About the NAIC, http://www.naic.org/index about.htm (last visited Jan. 28, 2016).

<sup>&</sup>lt;sup>5</sup> NAIC, Financial Regulation Standards and Accreditation Committee, at <a href="http://www.naic.org/committees-f.htm">http://www.naic.org/committees-f.htm</a> (last visited Jan. 28, 2016).

<sup>&</sup>lt;sup>6</sup> All NAIC Model Laws, Regulations and Guidelines are available at: <a href="http://www.naic.org/store\_model\_laws.htm">http://www.naic.org/store\_model\_laws.htm</a> (last accessed Jan. 28, 2016).

London, a non-insurance component of the AIG holding company system, experienced significant losses from risky investments. The contagion effects experienced by U.S. insurers in the AIG holding company system's near collapse prompted U.S. insurance regulators to reevaluate their group supervisory framework and pay closer attention to the risks created by activities going on outside of those entities as well as the reputational and contagion issues that could exist.<sup>7</sup>

In 2008, the NAIC launched the Solvency Modernization Initiative (SMI) as a critical self-examination to update the U.S. insurance solvency framework. SMI focused on key issues such as capital requirements (including risk-based capital), governance and risk management, group supervision, statutory accounting and financial reporting, and reinsurance. In 2014, the Legislature enacted updates to the Insurance Code to include these new NAIC model elements necessary for the OIR to maintain its accreditation, including the Insurance Holding Company System Model, Risk-Based Capital for Insurers and Health Organization, the Property & Casualty Actuarial Opinion Model Law, and the Standard Valuation Law.<sup>8</sup>

The OIR has identified two model acts that the NAIC adopted as part of its Solvency Modernization Initiative and its Corporate Governance Working Group: the Own Risk and Solvency Assessment Act and the Corporate Governance Disclosure Model Act.

# Own Risk and Solvency Assessment (ORSA)

In 2011, as part of the NAIC's SMI, the NAIC adopted a new insurance regulatory tool: the U.S. Own Risk and Solvency Assessment (ORSA), which will require insurance companies to issue their own assessment of their current and future risk through an internal risk self-assessment process, which will allow regulators to form an enhanced view of an insurer's ability to withstand financial stress, particularly on a holding company's level. In essence, an ORSA is an internal process undertaken by an insurer or insurance group to assess the adequacy of its risk management and current and prospective solvency positions under normal and severe stress scenarios. An ORSA will require insurers to analyze all reasonably foreseeable and relevant material risks (i.e., underwriting, credit, market, operational, liquidity risks, etc.) that could have an impact on an insurer's ability to meet its policyholder obligations.

The "O" in ORSA represents the insurer's "own" assessment of their current and future risks. Insurers and insurance groups will be required to articulate their own judgment about risk management and the adequacy of their capital position. This is meant to encourage management to anticipate potential capital needs and to take action proactively, and serves as an early warning mechanism for insurance regulators. ORSA is not a one-off exercise - it is a continuous evolving process and should be a component of an insurer's enterprise risk-management framework. Moreover, there is no mechanical way of conducting an ORSA; how to conduct the ORSA is left to each insurer to decide, and actual results and contents of an ORSA report will vary from company to company. The output will be a set of documents that demonstrate the results of management's self-assessment.

Effective January 1, 2018, ORSA is an NAIC accreditation standard for state insurance regulators. As of November 2015, thirty-four states have adopted ORSA.<sup>10</sup>

## **Corporate Governance Annual Disclosure (CGAD)**

Currently, during full-scope financial examinations, the OIR obtains some information on insurer governance structures, processes and practices. However, these examinations are typically limited to domestic insurers and occur only once every five years.<sup>11</sup> In the period between these examinations,

<sup>11</sup> s. 624.316(2)(a), F.S.

STORAGE NAME: h1163b.GOAS.DOCX

<sup>&</sup>lt;sup>7</sup> NAIC, Own Risk and Solvency Assessment (ORSA), <a href="http://www.naic.org/cipr\_topics/topic\_own\_risk\_solvency\_assessment.htm">http://www.naic.org/cipr\_topics/topic\_own\_risk\_solvency\_assessment.htm</a> (last visited Jan. 29, 2016).

<sup>&</sup>lt;sup>8</sup> Ch. 2014-101, Laws of Fla.

<sup>&</sup>lt;sup>9</sup> NAIC, Own Risk and Solvency Assessment (ORSA), at <a href="http://www.naic.org/cipr\_topics/topic\_own\_risk\_solvency\_assessment.htm">http://www.naic.org/cipr\_topics/topic\_own\_risk\_solvency\_assessment.htm</a> (last visited Jan. 29, 2016).

<sup>10</sup> OIR, Q&A on ORSA and CGAD (Nov. 15, 2015), on file with the Insurance & Banking Subcommittee staff.

the OIR's access to insurer governance practices is more limited. This can mask changes and activities having a substantial bearing on the financial condition of the insurer. 12

In 2012, the NAIC formed the Corporate Governance Working Group to outline high-level corporate governance principles for use in U.S. insurance regulation and to develop regulatory guidance, including detailed best practices, for the corporate governance of insurers. In 2014, the NAIC adopted the Corporate Governance Annual Disclosure Model Act (CGAD) and supporting Model Regulations. 13

In the CGAD, insurers must document highly confidential information about their corporate governance framework, including the structure and policies of their boards of directors and key committees, the frequency of their meetings, and procedure for the oversight of critical risk areas and appointment practices, among other things. Insurers must also disclose the policies and practices used by their board of directors for directing senior management on critical areas, including a description of codes of business conduct and ethics, and processes for performance evaluation, compensation practices, corrective action, succession planning and suitability standards. The CGAD will provide regulators with a detailed narrative describing governance practices to promote market stability and to deter unethical behavior.

Upon state adoption of the NAIC models and as early as June 1, 2016, each U.S. insurer or the insurance group in which the insurer is a member, must submit a CGAD to its lead state or domestic regulator on an annual basis. 14 According to the NAIC, five jurisdictions have adopted the CGAD in a substantially similar form. 15

# **Effect of the Bill**

The bill creates s. 628.8015, F.S., to require insurers or insurance groups (as applicable), to file an ORSA and CGAD with their domestic regulator or lead state, beginning in 2017.

## **Definitions**

In addition to defining "corporate governance annual disclosure," "ORSA," "ORSA guidance manual," and "ORSA summary report," the bill defines the following:

- "Insurer" is defined as the same as in s. 624.03, F.S., 16 but excludes state and federal agencies, authorities, instrumentalities, possessions, territories, or political subdivisions of a state;
- "Insurance group" is defined to mean insurers and affiliates included within an insurance holding company system; and
- "Senior management" is defined to mean any corporate officer responsible for reporting information to the board of directors at regular intervals or providing information to shareholders or regulators. This includes, but is not limited to, a number of executives such as chief executive officer, chief financial officer, and chief risk officer.

## **ORSA**

The bill incorporates the three major components of the ORSA, to require insurers or insurance groups to:

Maintain a risk management framework for identifying, assessing, monitoring, managing, and reporting on its material, relevant risks;

STORAGE NAME: h1163b.GOAS.DOCX

<sup>&</sup>lt;sup>12</sup> Office of Insurance Regulation, Agency Analysis of 2016 House Bill 1163, p. 3 (Jan. 22, 2016).

<sup>&</sup>lt;sup>13</sup> The CGAD Model Act and supporting Model Regulations are currently exposed for public comment until December 31, 2016, and may be considered for adoption as a NAIC accreditation standard in 2017, effective January 2019. See footnote 9, supra.

<sup>&</sup>lt;sup>14</sup> NAIC, Corporate Governance, at http://www.naic.org/cipr\_topics/topic\_corporate\_governance.htm (last visited Jan. 29, 2016).

<sup>15</sup> These five states are California, Indiana, Iowa, Louisiana, and Vermont. Office of Insurance Regulation, Agency Analysis of 2016 House Bill 1163, p. 3 (Jan. 22, 2016).

<sup>&</sup>lt;sup>16</sup> Section 624.03, F.S., defines "insurer" to mean every person engaged as an indemnitor, surety, or contractor in the business of entering into contracts of insurance or of annuity.

- o This requirement may be satisfied by being a member of an insurance group with a risk management framework applicable to the insurer's operations.
- Conduct an ORSA at least annually (and whenever there have been significant changes to the risk profile of the insurer or the insurance group), consistent with and comparable to the process in the ORSA Guidance Manual;<sup>17</sup> and
- File an ORSA summary report, based on the ORSA Guidance Manual with their domestic regulator or lead state (for an insurance group), beginning in 2017, which must:
  - Be submitted once every calendar year;
  - Include notification to the OIR of its proposed annual submission date by December 1, 2016; initial ORSA summary report must be submitted by December 31, 2017;
  - o Include a brief description of material changes and updates from the prior year's report;
  - Be signed by the chief risk officer or chief executive officer responsible for overseeing the enterprise risk management process; provide copy to board of directors or appropriate board committee; and
  - Be prepared in accordance with the ORSA guidance manual; the insurer must maintain and make available for OIR examination documentation and supporting information.

# ORSA Exemption & Waiver

The bill exempts an insurer from the ORSA requirement if:

- Its annual direct written and unaffiliated assumed premium is less than \$500 million (excluding premiums reinsured with the Federal Crop Insurance Corporation and the National Flood Insurance Program); or
- It is a member of an insurance group with an annual direct written and unaffiliated assumed premium of \$1 billion or less (excluding premiums reinsured with the Federal Crop Insurance Corporation and the National Flood Insurance Program).<sup>18</sup>

The bill also sets forth reporting obligations, depending on the exempt status of the insurer and its insurance group. Additionally, the OIR may still require an exempt insurer to maintain a risk management framework, conduct and file an ORSA summary report based on certain circumstances such as: an exempt insurer's risk-based capital that triggers a company action level event, <sup>19</sup> an exempt insurer exhibits qualities of an insurer in hazardous financial condition, or it is in the best interest of the state.

In addition, the bill allows OIR to grant a waiver to an otherwise non-exempt insurer based on unique circumstances, and specifies criteria for the OIR to consider.

## CGAD

The bill requires insurers or insurer members of insurance groups (of which the OIR is the lead state regulator) to submit a CGAD the 1<sup>st</sup> of every June, with an initial CGAD to be submitted by December 31, 2017. The CGAD must be signed by the CEO or corporate secretary, and must describe the insurer or insurance group's governance framework and structure, relevant policies and practices, and processes for overseeing critical risk areas affecting business activities.

STORAGE NAME: h1163b.GOAS.DOCX

<sup>&</sup>lt;sup>17</sup> The bill defines "ORSA guidance manual" as the ORSA manual developed and adopted by the NAIC. *See* NAIC, *ORSA Guidance Manual* (Jul. 2014), at http://www.naic.org/store/free/ORSA manual.pdf.

<sup>&</sup>lt;sup>18</sup> According to the OIR, two property and casualty insurer groups and five life and health insurer groups meet the ORSA threshold and have Florida as the lead state. OIR, *Q&A* on *ORSA* and *CGAD* (Nov. 15, 2015), on file with the Insurance & Banking Subcommittee staff. This information is based on 2014 premium data.

<sup>&</sup>lt;sup>19</sup> Section 624.81(11), F.S., authorizes the OIR to place an insurer under administrative supervision and order corrective action if the insurer is in unsound condition, exceeds its powers granted under its certificate of authority, or its practices are hazardous to the public. Commission rule defines "hazardous financial condition" in accordance with NAIC model regulation. Rule 69O-141.002, F.A.C.

The bill allows insurers and insurance groups to provide corporate governance information at the ultimate controlling parent level, the intermediate holding company level, or at the individual legal entity level. Additionally, insurers and insurance groups may make their CGAD at levels at which the insurer or insurance group 1) determines risk appetite, 2) oversees or exercises coordinated supervision of earnings, capital, liquidity, operations, and reputation of the insurer, or 3) at which legal liability would be placed for failure of general corporate governance duties. The insurer or insurance group must indicate their level of reporting and explain any subsequent changes, and may meet these requirements by referring other relevant and existing documents, such as the ORSA summary report, Holding Company B or F filings, and Securities and Exchange Commission proxy statements. The lead state may request additional information and must review the CGAD in accordance with the NAIC Financial Handbook. Insurers and insurance groups must report subsequent changes to the CGAD.

# Privilege & Confidentiality of ORSA & CGAD

The bill provides that the ORSA and CGAD filings and related documents that are submitted pursuant to this newly created s. 628.8015, F.S., are privileged and not subject to subpoena or discovery directly from the OIR. The bill prohibits the OIR, or any person acting under the OIR's authority (such as thirdparty consultants), from testifying as to such filings or related documents in a private civil action. However, the OIR or the Department of Financial Services may use these filings and related documents in any regulatory or legal action it brings against an insurer as part of their official duties. The bill also provides that any applicable claims of privilege as to these filings and related documents are not waived simply because a disclosure to the OIR under this section or under any other provision of the Insurance Code.

Substantially similar privilege language was enacted in 2014 for other insurer regulatory filings:

- Section 628.801(4), F.S., regarding insurance holding company registration statements and annual enterprise risk reports; and
- Section 625.1214, F.S., relating to annual actuarial opinions of reserves and supporting memoranda required of life insurers.

# Third-Party Consultants

The bill authorizes the OIR to retain third-party consultants at the expense of the insurer or the insurance group for the purpose of assisting the OIR with ORSA and CGAD responsibilities. The bill requires these third-party consultants to adhere to confidentiality and conflict of interest standards through a written agreement with the OIR.

In other areas of the Insurance Code, the OIR has authority to contract with independent external auditors or examiners under the following provisions:

- s. 624.316(2)(e), F.S., OIR general examination authority:
- s. 624.3161(3), F.S., OIR market conduct examination authority:
- s. 624.44(1)(c), F.S., multiple-employer welfare arrangements; and
- s. 641.27(2), F.S., for health maintenance organization examinations.

# Rulemaking

The bill authorizes the Financial Services Commission to adopt rules to administer the bill.

# Sanctions

Currently, s. 628.803, F.S., authorizes the OIR to impose sanctions on insurers and certain affiliated individuals of insurers for certain violations. The 2014 insurer solvency legislation authorizes the OIR to place an insurer under an order of supervision and to disapprove dividends or distributions, if the OIR finds that the insurer violated s. 628.461, F.S., (acquisition of controlling stock requirements) or s.

STORAGE NAME: h1163b.GOAS.DOCX

628.801, F.S., (insurance holding company registration statement and enterprise risk reporting requirements).<sup>20</sup>

Section 2 of the bill amends s. 628.803, F.S., to provide that the OIR may impose these fines for failure to submit an ORSA summary report or CGAD, or may issue an order of supervision and disapprove dividends or distributions if an insurance company violates the newly created s. 628.8015, F.S., created in the bill.

## **B. SECTION DIRECTORY:**

**Section 1.** Creates s. 628.8015, F.S., relating to own-risk and solvency assessment; corporate governance annual disclosure.

Section 2. Amends s. 628.803, F.S., relating to sanctions.

**Section 3.** Provides an effective date of October 1, 2016, if HB 1165 or similar legislation is adopted in the same legislative session or an extension thereof and becomes a law.

### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

# A. FISCAL IMPACT ON STATE GOVERNMENT:

### Revenues:

The bill has a positive, yet indeterminate fiscal impact on state revenues. The bill applies existing sanctions from s. 628.803, F.S., relating to insurers' failure to file a holding company registration statement to include failure to file an ORSA or a CGAD as required in the bill. The sanctions included in s. 628.803, F.S., provide that insurer's in violation of the statute are subject to a penalty of \$100 for each days delay, not to exceed a total of \$10,000.<sup>21</sup>

# 2. Expenditures:

The bill has an insignificant negative fiscal impact to state expenditures of the OIR related to enhancements to the technology systems utilized by the office. However, the OIR indicates that any expenditure increase as a result of the bill, to accommodate the collection of additional information through their current technology systems can be handled within existing resources.<sup>22</sup>

# **B. FISCAL IMPACT ON LOCAL GOVERNMENTS:**

1. Revenues:

None.

2. Expenditures:

None.

## C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The fiscal impact to the private sector is indeterminate. The bill exposes insurers and insurance groups to additional fines and sanctions and third-party consultant costs incurred by the OIR. However, it may have a positive impact by enhancing the OIR's solvency oversight and thus ultimately benefit policyholders.

According to the OIR, insurers should realize indeterminate cost savings through regulatory efficiencies resulting from adoption of the ORSA Model Act and elimination of regulatory redundancies (i.e., having to make separate filings in each state). Complying with the CGAD is estimated to have only a minimal fiscal impact on insurers and insurance groups, since they currently summarize and describe their

STORAGE NAME: h1163b.GOAS.DOCX

<sup>&</sup>lt;sup>20</sup> s. 628.803(4), F.S.; s. 12, ch. 2014-101, Laws of Fla.

<sup>&</sup>lt;sup>21</sup> S. 628.803(1), F.S.

<sup>&</sup>lt;sup>22</sup> Email correspondence with The Department of Financial Services (Jan. 20, 2016) on file with the Government Operations Appropriations Subcommittee.

corporate governance practices for a number of stakeholders on a regular basis. In addition, the CGAD permits insurers and insurance groups to reference existing documents and filings and simplifies the reporting process for filing changes from the prior year.<sup>23</sup>

### D. FISCAL COMMENTS:

None.

## III. COMMENTS

## A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision: Not applicable. The bill does not appear to affect county or municipal governments.

2. Other:

None.

## **B. RULE-MAKING AUTHORITY:**

The bill authorizes the Financial Services Commission to adopt rules to administer the newly created s. 628.8015, F.S.

# C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

#### IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On January 25, 2016, the Insurance & Banking Subcommittee considered and adopted two amendments and reported the bill favorably as a committee substitute. The first amendment removed duplicate language regarding preparation of the ORSA summary report, and the second amendment removed the bill's exemption from rule ratification requirements in s. 120.541(3), F.S.

This analysis is drafted to the committee substitute as passed by the Insurance & Banking Subcommittee.

<sup>23</sup> *Id*.

STORAGE NAME: h1163b.GOAS.DOCX **DATE: 1/27/2016** 

1 A bill to be entitled 2 An act relating to insurer regulatory reporting; 3 creating s. 628.8015, F.S.; defining terms; requiring an insurer to maintain a risk management framework; 4 5 requiring certain insurers and insurance groups to 6 conduct an own-risk and solvency assessment; providing 7 requirements for the preparation and submission of an 8 own-risk and solvency assessment summary report; 9 providing exemptions and waivers; requiring certain 10 insurers and members of an insurance group to prepare 11 and submit a corporate governance annual disclosure; 12 providing disclosure and preparation requirements; 13 specifying privilege requirements and prohibitions for 14 certain filings and related documents; authorizing the 15 Office of Insurance Regulation to retain third-party 16 consultants for certain purposes; authorizing the 17 Financial Services Commission to adopt rules; amending 18 s. 628.803, F.S.; revising provisions relating to 19 penalties to conform to the act; providing a 20 contingent effective date. 21 Be It Enacted by the Legislature of the State of Florida: 22 23 24 Section 1. Section 628.8015, Florida Statutes, is created 25 to read:

Page 1 of 14

628.8015 Own-risk and solvency assessment; corporate

CODING: Words stricken are deletions; words underlined are additions.

26

governance annual disclosure.-

- (1) DEFINITIONS.—As used in this section, the term:
- (a) "Corporate governance annual disclosure" means a report filed by an insurer or insurance group in accordance with this section.
- (b) "Insurance group" means insurers and affiliates included within an insurance holding company system.
- (c) "Insurer" has the same meaning as in s. 624.03.

  However, the term does not include agencies, authorities, instrumentalities, possessions, or territories of the United States, the Commonwealth of Puerto Rico, or the District of Columbia; or agencies, authorities, instrumentalities, or political subdivisions of a state.
- (d) "Own-risk and solvency assessment" or "ORSA" means an internal assessment, appropriate to the nature, scale, and complexity of an insurer or insurance group, conducted by that insurer or insurance group, of the material and relevant risks associated with the business plan of an insurer or insurance group and the sufficiency of capital resources to support those risks.
- (e) "ORSA guidance manual" means the own-risk and solvency assessment guidance manual developed and adopted by the National Association of Insurance Commissioners.
- (f) "ORSA summary report" means a high-level ORSA summary of an insurer or insurance group, consisting of a single report or combination of reports.

Page 2 of 14

responsible for reporting information to the board of directors at regular intervals or providing information to shareholders or regulators and includes, but is not limited to, the chief executive officer, chief financial officer, chief operations officer, chief risk officer, chief procurement officer, chief legal officer, chief information officer, chief technology officer, chief revenue officer, chief visionary officer, or any other executive performing one or more of these functions.

(2) OWN-RISK AND SOLVENCY ASSESSMENT.-

- (a) Risk management framework.—An insurer shall maintain a risk management framework to assist in identifying, assessing, monitoring, managing, and reporting its material and relevant risks. An insurer may satisfy this requirement by being a member of an insurance group with a risk management framework applicable to the operations of the insurer.
- (b) ORSA requirement.—Subject to paragraph (c), an insurer, or the insurance group of which the insurer is a member, shall regularly conduct an ORSA consistent with and comparable to the process in the ORSA guidance manual. The ORSA must be conducted at least annually and whenever there have been significant changes to the risk profile of the insurer or the insurance group of which the insurer is a member.
  - (c) ORSA summary report.-
- 1.a. A domestic insurer or insurer member of an insurance group of which the office is the lead state, as determined by

Page 3 of 14

the procedures in the most recent National Association of
Insurance Commissioners Financial Analysis Handbook, shall:

- (I) Submit an ORSA summary report to the office once every calendar year.
- (II) Notify the office of its proposed annual submission date by December 1, 2016. The initial ORSA summary report must be submitted by December 31, 2017.
- b. An insurer not required to submit an ORSA summary report pursuant to sub-subparagraph a. shall:
- (I) Submit an ORSA summary report at the request of the office, but not more than once per calendar year.
- (II) Notify the office of the proposed submission date within 30 days after the request of the office.
- 2. An insurer may comply with sub-subparagraph 1.a. or sub-subparagraph 1.b. by providing the most recent and substantially similar ORSA summary report submitted by the insurer, or another member of an insurance group of which the insurer is a member, to the chief insurance regulatory official of another state or the supervisor or regulator of a foreign jurisdiction. For purposes of this subparagraph, a "substantially similar" ORSA summary report is one that contains information comparable to the information described in the ORSA guidance manual as determined by the commissioner of the office. If the report is in a language other than English, it must be accompanied by an English translation.
  - 3. The chief risk officer or chief executive officer of

Page 4 of 14

the insurer or insurance group responsible for overseeing the enterprise risk management process must sign the ORSA summary report attesting that, to the best of his or her knowledge and belief, the insurer or insurance group applied the enterprise risk management process described in the ORSA summary report and provided a copy of the report to the board of directors or the appropriate board committee.

- 4. The ORSA summary report must be prepared in accordance with the ORSA guidance manual, subject to the requirements of paragraph (b). Supporting information must be maintained by the insurer and made available upon examination pursuant to s.

  624.316 or upon the request of the office.
- 5. The ORSA summary report must include a brief description of material changes and updates since the prior year report.
- 6. The office's review of the ORSA summary report must be conducted, and any additional requests for information must be made, using procedures similar to those used in the analysis and examination of multistate or global insurers and insurance groups.
  - (d) Exemption.-

- 1. An insurer is exempt from the requirements of this subsection if:
- a. The insurer has annual direct written and unaffiliated assumed premium, including international direct and assumed premium, but excluding premiums reinsured with the Federal Crop

Page 5 of 14

Insurance Corporation and the National Flood Insurance Program, of less than \$500 million; or

- b. The insurer is a member of an insurance group and the insurance group has annual direct written and unaffiliated assumed premium, including international direct and assumed premium, but excluding premiums reinsured with the Federal Crop Insurance Corporation and the National Flood Insurance Program, of less than \$1 billion.
  - 2. If an insurer is:

- a. Exempt under sub-subparagraph 1.a., but the insurance group of which the insurer is a member is not exempt under sub-subparagraph 1.b., the ORSA summary report must include every insurer within the insurance group. The insurer may satisfy this requirement by submitting more than one ORSA summary report for any combination of insurers if any combination of reports includes every insurer within the insurance group.
- b. Not exempt under sub-subparagraph 1.a., but the insurance group of which it is a member is exempt under sub-subparagraph 1.b., the insurer must submit to the office the ORSA summary report applicable only to that insurer.
- 3. The office may require an exempt insurer to maintain a risk management framework, conduct an ORSA, and file an ORSA summary report:
- a. Based on unique circumstances, including, but not limited to, the type and volume of business written, ownership and organizational structure, federal agency requests, and

Page 6 of 14

international supervisor requests;

- b. If the insurer has risk-based capital for a company action level event pursuant to s. 624.4085(3), meets one or more of the standards of an insurer deemed to be in hazardous financial condition as defined in rules adopted by the commission pursuant to s. 624.81(11), or exhibits qualities of an insurer in hazardous financial condition as determined by the office; or
- c. If the office determines it is in the best interest of the state.
- 4. If an exempt insurer becomes disqualified for an exemption because of changes in premium as reported on the most recent annual statement of the insurer or annual statements of the insurers within the insurance group of which the insurer is a member, the insurer must comply with the requirements of this section effective 1 year after the year in which the insurer exceeded the premium thresholds.
- (e) Waiver.—An insurer that does not qualify for an exemption under paragraph (d) may request a waiver from the office based upon unique circumstances. If the insurer is part of an insurance group with insurers domiciled in more than one state, the office must coordinate with the lead state and with the other domiciliary regulators in deciding whether to grant a waiver. In deciding whether to grant a waiver, the office may consider:
  - 1. The type and volume of business written by the insurer.

Page 7 of 14

2. The ownership and organizational structure of the insurer.

- 3. Any other factor the office considers relevant to the insurer or insurance group of which the insurer is a member.
- A waiver granted pursuant to this paragraph is valid until withdrawn by the office.
  - (3) CORPORATE GOVERNANCE ANNUAL DISCLOSURE.-
  - (a) Scope.—This section does not prescribe or impose corporate governance standards and internal procedures beyond those required under applicable state corporate law or to limit the authority of the office, or the rights or obligations of third parties, under s. 624.316.
    - (b) Disclosure requirement.-

- 1.a. An insurer, or insurer member of an insurance group, of which the office is the lead state regulator, as determined by the procedures in the most recent National Association of Insurance Commissioners Financial Analysis Handbook, shall submit a corporate governance annual disclosure to the office by June 1 of each calendar year. The initial corporate governance annual disclosure must be submitted by December 31, 2017.
- b. An insurer or insurance group not required to submit a corporate governance annual disclosure under sub-subparagraph

  1.a. shall do so at the request of the office, but not more than once per calendar year. The insurer shall notify the office of the proposed submission date within 30 days after the request of

Page 8 of 14

209	the office.
210	2. The chief executive officer or corporate secretary of
211	the insurer or the insurance group must sign the corporate
212	governance annual disclosure attesting that, to the best of his
213	or her knowledge and belief, the insurer has implemented the
214	corporate governance practices and provided a copy of the
215	disclosure to the board of directors or the appropriate board
216	committee.
217	3.a. Depending on the structure of its system of corporate
218	governance, the insurer or insurance group may provide corporate
219	governance information at one of the following levels:
220	(I) The ultimate controlling parent level;
221	(II) An intermediate holding company level; or
222	(III) The individual legal entity level.
223	b. The insurer or insurance group may make the corporate
224	governance annual disclosure at:
225	(I) The level used to determine the risk appetite of the
226	insurer or insurance group;
227	(II) The level at which the earnings, capital, liquidity,
228	operations, and reputation of the insurer are collectively
229	overseen and the supervision of those factors is coordinated and
230	exercised; or
231	(III) The level at which legal liability for failure of
232	general corporate governance duties would be placed.
233	
234	An insurer or insurance group must indicate the level of

Page 9 of 14

reporting used and explain any subsequent changes in the reporting level.

- 4. The review of the corporate governance annual disclosure and any additional requests for information shall be made through the lead state as determined by the procedures in the most recent National Association of Insurance Commissioners Financial Analysis Handbook.
- 5. An insurer or insurance group may comply with this paragraph by cross-referencing other existing relevant and applicable documents, including, but not limited to, the ORSA summary report, Holding Company Form B or F filings, Securities and Exchange Commission proxy statements, or foreign regulatory reporting requirements, if the documents contain information substantially similar to the information described in paragraph (c). The insurer or insurance group shall clearly identify and reference the specific location of the relevant and applicable information within the corporate governance annual disclosure and attach the referenced document if it has not already been filed with, or made available to, the office.
- 6. Each year following the initial filing of the corporate governance annual disclosure, the insurer or insurance group shall file an amended version of the previously filed corporate governance annual disclosure indicating changes that have been made. If changes have not been made in the previously filed disclosure, the insurer or insurance group should so indicate.
  - (c) Preparation of the corporate governance annual

Page 10 of 14

## disclosure.-

- 1. The corporate governance annual disclosure must be prepared in a manner consistent with this subsection.

  Documentation and supporting information must be maintained and made available upon examination pursuant to s. 624.316 or upon the request of the office.
- 2. The corporate governance annual disclosure must be as descriptive as possible and include any attachments or example documents used in the governance process.
- 3. The insurer or insurance group has discretion in determining the appropriate format of the corporate governance annual disclosure in communicating the required information and responding to inquiries, provided that the corporate governance annual disclosure includes material and relevant information sufficient to enable the office to understand the corporate governance structure, policies, and practices used by the insurer or insurance group.
- 4. The corporate governance annual disclosure must describe the:
- a. Corporate governance framework and structure of the insurer or insurance group.
- b. Policies and practices of the most senior governing entity and significant committees.
  - c. Policies and practices for directing senior management.
- d. Processes by which the board, its committees, and senior management ensure an appropriate amount of oversight to

Page 11 of 14

the critical risk areas that have an impact on the insurer's business activities.

287

288

289

290

291

292

293

294

295

296

297

298

299

300

301

302

303 304

305

306

307

308

309

310

311

312

- (4) CONFIDENTIALITY.—The filings and related documents submitted pursuant to subsections (2) and (3) are privileged and not subject to subpoena or discovery directly from the office. However, the department or office may use these filings and related documents in the furtherance of any regulatory or legal action brought against an insurer as part of the official duties of the department or office. A waiver of any applicable claim of privilege in these filings and related documents may not occur because of a disclosure to the office under this section, because of any other provision of the Insurance Code, or because of sharing under s. 624.4212. The office or a person receiving these filings and related documents, while acting under the authority of the office, or with whom such filings and related documents are shared pursuant to s. 624.4212, is not permitted or required to testify in any private civil action concerning any such filings or related documents.
- (5) USE OF THIRD-PARTY CONSULTANTS.—The office may retain third-party consultants at the expense of the insurer or insurance group for the purpose of assisting it in the performance of its regulatory responsibilities under this section, including, but not limited to, the risk management framework, the ORSA, the ORSA summary report, and the corporate governance annual disclosure. A third-party consultant must agree, in writing, to:

Page 12 of 14

(a) Adhere to confidentiality standards and requirements applicable to the office governing the sharing and use of such filings and related documents.

- (b) Verify to the office, with notice to the insurer, that the consultant is free of any conflict of interest.
- (c) Monitor compliance with applicable confidentiality and conflict of interest standards pursuant to a system of internal procedures.
- (6) RULE ADOPTION.—The commission may adopt rules to administer this section.

Section 2. Subsections (1) and (4) of section 628.803, Florida Statutes, are amended to read:

628.803 Sanctions.-

- (1) Any company failing, without just cause, to file any registration statement or certificate of exemption required to be filed pursuant to commission rules relating to this part or to submit an ORSA summary report or a corporate governance annual disclosure required pursuant to s. 628.8015 shall, in addition to other penalties prescribed under the Florida Insurance Code, be subject to pay a penalty of \$100 for each day's delay, not to exceed a total of \$10,000.
- (4) If the office determines that any person violated s. 628.461, or s. 628.801, or s. 628.8015, the violation may serve as an independent basis for disapproving dividends or distributions and for placing the insurer under an order of supervision in accordance with part VI of chapter 624.

Page 13 of 14

339 Section 3. This act shall take effect October 1, 2016, if 340 CS/HB 1165 or similar legislation is adopted in the same 341 legislative session or an extension thereof and becomes a law.

Page 14 of 14

### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #:

HB 1187

Regulated Professions and Occupations

SPONSOR(S): Grant

TIED BILLS:

IDEN./SIM. BILLS: SB 1050

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
1) Business & Professions Subcommittee	7 Y, 5 N	Brown-Blake	Anstead
Government Operations Appropriations     Subcommittee		White CC W	Topp BDT
3) Regulatory Affairs Committee			

## **SUMMARY ANALYSIS**

The Department of Business and Professional Regulation (Department) licenses and regulates businesses and professionals in Florida. It is structured to include separate divisions and various boards responsible for carrying out the Department's mission to license efficiently and regulate fairly.

The bill amends current law relating to certain professions and business organizations. Specifically, the bill:

- Eliminates the requirement that the following licensees acquire a certificate of authorization for their business entities, but allows such licensees to continue to operate their business entities if they apply to be the qualifying agent for such business entity:
  - Asbestos abatement consultant or contractor;
  - Architect:
  - o Interior Designer;
  - o Landscape Architect; or
  - o Geologist.
- Provides that yacht and ship brokers do not have to obtain a license for each branch office, so long as they maintain a primary office location.
- Removes the following professions and entities from the regulation of the Department and deletes provisions regulating the profession:
  - o Labor organizations;
  - o Athlete Agents;
  - o Hair Wrappers; and
  - o Body Wrappers.
- Repeals ch. 468, F.S., part VII, regarding Talent Agencies.
- Provides exemptions for the following individuals from licensure requirements:
  - o Individuals providing veterinary acupressure or massage;
  - o Individuals solely painting fingers or nails;
  - Individuals selling, installing, or otherwise working on low voltage communication cable; and
  - o Individuals installing low voltage landscape lighting containing a factory installed electrical cord with a plug.
- Exempts burglar alarm system agents from 14 hour board-approved training if the agent only performs sales or installations of wireless alarm systems other than fire alarm systems.

The bill is anticipated to significantly reduce revenues to the Department's Professional Regulation Trust Fund and an insignificant reduction in revenues to the Division of Condominiums, Timeshares and Mobile Homes Trust Fund. The revenue reduction is anticipated to be \$1,899,192 over the next three fiscal years. As a result of the reduction in revenues, there will also be a reduction in expenditures of approximately \$151,936 in the 8% revenue service charge sent to the General Revenue Fund.

The bill provides an effective date of July 1, 2016.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: h1187b.GOAS

DATE: 2/15/2016

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

### A. EFFECT OF PROPOSED CHANGES:

#### General

The Department of Business and Professional Regulation (Department) licenses and regulates businesses and professionals in Florida. It is structured to include separate divisions and various boards responsible for carrying out the Department's mission to license efficiently and regulate fairly. The Divisions established under the Department include:

- The Division of Administration:
- The Division of Alcoholic Beverages and Tobacco:
- The Division of Certified Public Accounting:
- The Division of Drugs, Devices, and Cosmetics:
- The Division of Florida Condominiums, Timeshares, and Mobile Homes;
- The Division of Hotels and Restaurants:
- The Division of Pari-mutuel Wagering:
- The Division of Professions:
- The Division of Real Estate:
- The Division of Regulation:
- The Division of Technology; and
- The Division of Service Operations.<sup>1</sup>

The Division of Professions (Professions) is responsible for the licensing of more than 415,000 professionals. Professions administers 12 professional boards, five department-regulated programs and one council, as follows:

- Board of Architecture and Interior Design:
- Asbestos Licensing Unit:
- Athlete Agents:
- **Board of Auctioneers:**
- Barbers' Board:
- Building Code Administrators and Inspectors Board:
- Regulatory Council of Community Association Managers;
- Construction Industry Licensing Board;
- Board of Cosmetology;
- Electrical Contractors' Licensing Board;
- Board of Employee Leasing Companies;
- Home Inspectors:
- Board of Landscape Architecture:
- Mold-Related Services:
- Board of Pilot Commissioners:
- Board of Professional Geologists;
- Talent Agencies;
- Board of Veterinary Medicine; and
- Florida Board of Professional Engineers (managed by the Florida Engineers Management Corporation).<sup>2</sup>

s. 20.165, F.S.

STORAGE NAME: h1187b.GOAS

<sup>&</sup>lt;sup>2</sup> Department of Business and Professional Regulation, *Division of Professions*, http://www.myfloridalicense.com/dbpr/pro/index.html (last visited January 8, 2016).

The Division of Regulation (Regulation) acts as the enforcement authority for the professional boards and programs. Regulation monitors the professionals and related businesses; investigates complaints; and utilizes compliance mechanisms such as notices of noncompliance and citations.

Regulation is divided into six program areas as follows:

- Complaints/Investigations;
- Alternative Dispute Resolution;
- Unlicensed Activity;
- Farm Labor:
- Inspections; and
- Child Labor.<sup>3</sup>

The Division of Florida Condominiums, Timeshares, and Mobile Homes (FCTMH) provides consumer protection for Florida residents living in regulated communities through education, complaint resolution, mediation and arbitration, and developer disclosure.<sup>4</sup> FCTMH has limited regulatory authority over the following business entities and individuals:

- Condominium Associations;
- Cooperative Associations;
- Florida Mobile Home Parks and related associations;
- Vacation Units and Timeshares;
- Yacht and Ship Brokers and related business entities; and
- Homeowners' Associations (jurisdiction limited to arbitration of election and recall disputes).

## Yacht and Ship Broker Branch Office Licenses

## Background

Chapter 326, F.S., governs the licensing and regulation of yacht and ship brokers, salespersons, and related business organizations in the state. The Yacht and Ship Broker's Section, a unit of the FCTMH, processes licenses and responds to consumer complaints and inquiries by monitoring activities and compliance within the yacht brokerage industry.<sup>6</sup>

A person may not act as a yacht or ship broker or salesperson unless licensed under ch. 326, F.S.<sup>7</sup> "Each [yacht or ship] broker must maintain a principle place of business in this state and may establish branch offices in the state. A separate license must be maintained for each branch office."

Applicants for a branch office license and renewal pay a \$100 fee. The license needs to be renewed every two years. There is no requirement on the branch office other than to obtain licensure. Additionally, there are no inspection requirements.

As of October 2015, there were 73 yacht and ship broker branch office licenses in active status and on average 13 new initial licenses issued annually during the 2012- 2015 fiscal years. There were no

<sup>&</sup>lt;sup>3</sup> Department of Business and Professional Regulation, *Division of Regulation*, http://www.myfloridalicense.com/dbpr/pro/index.html, (last visited January 8, 2016).

<sup>&</sup>lt;sup>4</sup> Department of Business and Professional Regulation, *Division of Florida condominiums, Timeshares, and Mobile Homes*, http://www.myfloridalicense.com/dbpr/lsc/index.html, (last visited January 8, 2016).

<sup>5</sup> *Id*.

<sup>&</sup>lt;sup>6</sup> Department of Business and Professional Regulation, *Yacht and ship Brokers; Licensing and Enforcement*, http://www.myfloridalicense.com/dbpr/lsc/YachtandShip.html, (last visited on January 12, 2016).

s. 326.004(1), F.S.

<sup>&</sup>lt;sup>8</sup> s. 326.004(13), F.S.

<sup>9</sup> Rule 61B-60.002, F.A.C. STORAGE NAME: h1187b.GOAS

disciplinary cases brought against any yacht or ship broker branch office licenses during the 2012-2015 fiscal years.<sup>10</sup>

## Effect of the Bill

The bill amends s. 326.004(13), F.S., removing the requirement for yacht and ship brokers to obtain a branch office license for each branch office. The bill does not remove the requirement for a broker to be licensed or to maintain a principle place of business in Florida.

## **Labor Organizations**

#### Background

Chapter 447, F.S., governs the licensing and regulation of labor organizations and related business agents in the state. The Labor Organizations Program is a program located under the Division of Regulation. The program processes licenses and responds to consumer complaints and inquiries by monitoring activities and compliance within the labor organization industry.

A labor organization is defined as "[a]ny organization of employees or local or subdivision thereof, having within its membership residents of the state, whether incorporated or not, organized for the purpose of dealing with employers concerning hours of employment, rate of pay, working conditions, or grievances of any kind relating to employment and recognized as a unit of bargaining by one or more employers doing business in this state." <sup>11</sup>

In Florida, all labor organizations are required to register with the Department and all business agents of labor organizations must obtain a license. <sup>12</sup> Business agents are defined as "[a]ny person, without regard to title, who shall, for a pecuniary or financial consideration, act or attempt to act for any labor organization in:

- The issuance of membership or authorization cards, work permits, or any other evidence of rights granted or claimed in, or by, a labor organization; or
- Soliciting or receiving from any employer any right or privilege for employees."

Applicants for a business agent license shall pay \$25 fee for licensure and must meet a number of licensure requirements. <sup>14</sup> Labor organization applicants must pay an annual fee of \$1. <sup>15</sup>

As of October 2015, there were 309 labor organizations registered and on average 15 new initial registrations issued annually during the 2012- 2015 fiscal years. Additionally, there were 469 business agents licensed and on average 48 new initial licenses issued annually during the 2012- 2015 fiscal years. There were no disciplinary cases brought against any labor organizations or business agents during the 2012-2015 fiscal years.

<sup>&</sup>lt;sup>10</sup> Department of Business and Professional Regulation, *Eliminating Duplicative and Excessive Regulation* (October, 2015), (on file with the Business & Professionals Subcommittee).

<sup>&</sup>lt;sup>11</sup> s. 447.02(1), F.S.

<sup>&</sup>lt;sup>12</sup> s. 447.04(2), F.S.

<sup>&</sup>lt;sup>13</sup> s. 447.02(2), F.S.

s. 447.02(2), F.S. 14 s. 447.04(2), F.S.

<sup>15</sup> s. 447.06(1), F.S.

## Effect of the Bill

The bill repeals certain provisions of ch. 447, F.S., which require labor organizations to be licensed and regulated by the Department. Specifically, the bill repeals:

- Section 447.04, F.S., regarding the licensure of business agents;
- Section 447.041, F.S., regarding hearings provided to licensees pursuant to ch. 120, F.S.;
- Section 447.045, F.S., regarding confidential information obtained by the Department during an investigation;
- Section 447.06, F.S., regarding the registration of labor organizations;
- Section 447.12, F.S., regarding the fees for registration; and
- Section 447.26, F.S., regarding the renewal of business agent's license renewal requirements.

Additionally, s. 447.02, F.S., was amended to remove the definition of "department," and s. 447.09, F.S. was amended to remove any disciplinary action against a business agent regarding licensure.

The bill does not affect the ability of individuals to pursue civil remedies against labor organizations for violations of ch. 447, F.S., or the ability of the state to pursue criminal penalties for a violation of the chapter. Additionally, the bill does not alter the obligations of a labor organization unrelated to registration with the Department.

## **Talent Agencies**

## **Background**

Chapter 468, Part VII, F.S., governs the licensing and regulation of talent agencies in the state. The Talent Agencies Program is a program located under the Division of Professions. The program processes licenses and responds to consumer complaints and inquiries by monitoring activities and compliance within the talent agency industry.

Individuals are prohibited from owning, operating, soliciting business, or otherwise engaging in or carrying on the occupation of a talent agency in this state unless the person first obtains licensure for the talent agency.<sup>16</sup> A talent agency is defined as "[a]ny person who, for compensation, engages in the occupation or business of procuring or attempting to procure engagements for an artist."<sup>17</sup>

To qualify for a talent agency license, the applicant must be of good moral character and shall show whether or not the agency, any person, or any owner of the agency is financially interested in any other business of like nature, and if so, shall specify the interests.<sup>18</sup>

At the time of application, applicants for a talent agency license must pay an application fee of \$300, an unlicensed activity fee of \$5, and an initial licensure fee of \$200 if licensed after March 31 of any odd numbered year. Otherwise the initial license fee is \$400. Talent agency license holders must pay a biennial renewal fee of \$400. Talent agency license holders must pay a

Licensed talent agencies are required to:

- File an itemized schedule of maximum fees, charges, and commissions it intends to charge and collect for its services;<sup>20</sup>
- Pay to the artist all money collected from an employer for the benefit of an artist within five business days after receipt of the money;<sup>21</sup>

<sup>&</sup>lt;sup>16</sup> s. 468.403(1), F.S.

<sup>&</sup>lt;sup>17</sup> s. 468.401, F.S.

<sup>&</sup>lt;sup>18</sup> s. 468.405, F.S.

<sup>&</sup>lt;sup>19</sup> Rule 61-19.005, F.A.C.

<sup>&</sup>lt;sup>20</sup> s. 468.406(1), F.S.

<sup>&</sup>lt;sup>21</sup> s. 468.406(2), F.S.

- Display a copy of the license conspicuously in the place of business:<sup>22</sup>
- File a bond with the Department in the form of a surety for the penal sum of \$5,000, which may be drawn upon if a person is aggrieved by the misconduct of the talent agency;<sup>23</sup>
- Maintain records including the application, registration, or contract of each artist, with additional information:<sup>24</sup>
- Provide a copy of the contract to the artist within 24 hours of the contract's execution;<sup>25</sup> and
- Comply with the prohibited acts set forth in s. 468.412, F.S.

Licensed talent agencies are prohibited from:

- Charging the artist a registration fee;<sup>26</sup> and
- Requiring the artist to subscribe to, purchase, or attend any publication, postcard service, and advertisement, resume service, photography service, school, acting school, workshop, or acting workshop.<sup>27</sup>

Section 468.415, F.S., provides prohibitions against sexual misconduct.

Section 468.413, F.S., provides criminal penalties for:

- · Operating a talent agency without a license;
- Obtaining a license through misrepresentation;
- · Assigning a license to another individual;
- Relocating a talent agency without notifying the Department;
- Failing to provide information on an application regarding related businesses;
- Failing to maintain records;
- Requiring the artist to subscribe to, purchase, or attend any publication, postcard service, advertisement, resume service, photography service, school, acting school, workshop, or acting workshop;
- Failing to provide a copy of the contract to the artist;
- Failing to maintain a record sheet; and
- Knowingly sending an artist to an employer the licensee knows to be in violation of the laws of Florida or of the United States.

As of October 2015, there were 414 talent agency licenses in active status and on average 51 new initial licenses issued annually during the 2012-2015 fiscal years. There were three disciplinary cases brought against talent agencies during the 2012-2015 fiscal years.<sup>28</sup>

#### Effect of the Bill

The bill repeals all of ch. 468, Part VII, F.S., which requires talent agencies to be licensed and regulated by the Department. Specifically, the bill repeals:

- Section 468.401, F.S., providing definitions;
- Section 468.402, F.S., regarding disciplinary action taken against talent agency licenses;
- Section 468.403, F.S., providing license requirements for talent agencies;
- Section 468.404, F.S., regarding setting licensure fees and the requirement that a license be connected to a talent agency;
- Section 468.405, F.S., providing licensure qualifications;
- Section 468.406, F.S., regarding the regulation of fees charged by a talent agency for services;

<sup>&</sup>lt;sup>22</sup> s. 468.407(2), F.S.

<sup>&</sup>lt;sup>23</sup> s. 468.408, F.S.

<sup>&</sup>lt;sup>24</sup> s. 468.409, F.S.

<sup>&</sup>lt;sup>25</sup> s. 468.410(3), F.S.

<sup>&</sup>lt;sup>26</sup> s. 468.410(1), F.S.

<sup>&</sup>lt;sup>27</sup> s. 468.410(2), F.S.

<sup>&</sup>lt;sup>28</sup> Supra note 10.

- Section 468.407, F.S., regarding the posting of the agency license;
- Section 468.408, F.S., requiring the talent agency to obtain a bond;
- Section 468.409, F.S., requiring the talent agency to maintain certain business records;
- Section 468.410, F.S., requiring that talent agencies not charge a registration fee;
- Section 468.411, F.S., prohibiting a talent agency from sending a person to a place where a strike or labor dispute is in progress;
- Section 468.412, F.S., requiring that talent agents maintain specific records and provide the artist with a contract and other specific information;
- Section 468.413, F.S., providing criminal penalties for specific violations;
- Section 468.414, F.S., providing that fees and fines received be deposited in the Professional Regulation Trust Fund; and
- Section 468.415, F.S., prohibiting sexual misconduct in the operation of a talent agency.

The bill does not maintain the civil or criminal provisions provided for in ch. 468, Part VII, nor does it maintain contract or notice requirements.

## **Athlete Agents**

## **Background**

Chapter 468, Part IX, F.S., governs the licensing and regulation of athlete agents in the state. The Athlete Agents program is a program located under the Division of Professions. The program processes licenses and responds to consumer complaints and inquiries by monitoring activities and compliance within the athlete agent industry.

Individuals are prohibited from practicing as an athlete agent in Florida without first being licensed as an athlete agent.<sup>29</sup> An athlete agent is defined as:

[A] person who, directly or indirectly, recruits or solicits a student athlete to enter into an agent contract, or who, for any type of financial gain, procures, offers, promises, or attempts to obtain employment or promotional fees or benefits for a student athlete with a professional sports team or as a professional athlete, or with any promoter who markets or attempts to market the student athlete's athletic ability or athletic reputation. This term includes all employees and other persons acting on behalf of an athlete agent who participate in the activities included under this subsection. The term does not include a spouse, parent, sibling, grandparent, or guardian of the student athlete or an individual acting solely on behalf of a professional sports team or professional sports organization.<sup>30</sup>

In order to be licensed, an applicant must be at least 18 years of age, of good moral character, and have completed the application form and remitted an application fee of \$500, a licensure fee of \$375, and an unlicensed activity fee of \$5. Athlete agent license holders must pay a biennial renewal fee of \$220.<sup>31</sup>

Licensed athlete agents are required to:

- Comply with specific contract requirements;<sup>32</sup>
- Comply with the prohibited acts;<sup>33</sup> and
- Maintain financial and business records.<sup>34</sup>

<sup>&</sup>lt;sup>29</sup> s. 468.453(1), F.S.

<sup>&</sup>lt;sup>30</sup> s. 468.452(2), F.S.

<sup>&</sup>lt;sup>31</sup> Rule 61-24.004, F.A.C.

<sup>&</sup>lt;sup>32</sup> s. 468.454, F.S.

<sup>&</sup>lt;sup>33</sup> s. 468.456, F.S.

<sup>&</sup>lt;sup>34</sup> s. 468.4565, F.S.

Section 468.45615, F.S., provides criminal penalties for a licensed athlete agent who provides anything of value to any person to induce a student athlete to enter into an agreement by which the agent will represent the student athlete.<sup>35</sup>

As of October 2015, there were 292 athlete agent licenses in active status and on average 49 new initial licenses issued annually during the 2012- 2015 fiscal years. There were no disciplinary cases brought against any athlete agents during the 2012-2015 fiscal years.<sup>36</sup>

## Effect of the Bill

The bill amends s. 468.452 F.S., to provide that the Legislative Intent of the chapter is "to provide civil and criminal causes of action against athlete agents" for the remaining provisions of ch. 468, Part IX, F.S.

Criminal penalties are maintained for the act of offering anything of value to another person to induce a student athlete to enter into an agreement by which the athlete agent will represent the student athlete is not amended from the language.

The bill repeals all provisions of ch. 468, Part IX, F.S., which require athlete agents to be licensed and regulated by the Department. Specifically, the bill repeals:

- Section 468.453, F.S., regarding the licensure requirements of athlete agents;
- Section 468.4536, F.S., regarding the renewal of athlete agent licenses; and
- Section 468.457, F.S., regarding the Department's rulemaking authority.

The bill removes the term "department" from the definitions section, and removes any reference to licensure in the contract requirements for contracts between athlete agents and student athletes. Additionally, the bill removes Departmental disciplinary actions that prohibit specific behavior.

## **Asbestos Abatement Business Organization**

## **Background**

Chapter 469, F.S., governs the licensing and regulation of asbestos abatement in the state. The Asbestos Licensing Unit is a program located under the Division of Professions. The program processes licenses and responds to consumer complaints and inquiries by monitoring activities and compliance within the asbestos abatement industry.

An asbestos consultant's license may be issued only to an applicant who holds a current, valid, active license as an architect, professional engineer, and professional geologist; is a diplomat of the American Board of Industrial Hygiene; or has been awarded designation as a Certified Safety Professional by the Board of Certified Safety Professionals.<sup>37</sup>

A person must be a licensed asbestos contractor in order to conduct asbestos abatement work.<sup>38</sup> A person must be a licensed asbestos consultant in order to:

- Conduct an asbestos survey;
- Develop an operation and maintenance plan;
- · Monitor and evaluate asbestos abatement; and
- Prepare asbestos abetment specifications.<sup>39</sup>

<sup>&</sup>lt;sup>35</sup> s. 468.456(1)(f), F.S.

<sup>&</sup>lt;sup>36</sup> Supra note 10.

<sup>&</sup>lt;sup>37</sup> Florida Department of Business and Professional Regulation, 2016 Legislative Bill Analysis, Senate Bill 1050, p. 2, (December 16, 2015).

<sup>&</sup>lt;sup>38</sup> s. 469.003(3), F.S.

<sup>&</sup>lt;sup>39</sup> s. 469.003, F.S.

If an applicant for licensure as an asbestos consultant or contractor proposed to engage in consulting or contracting as a business organization, such as a corporation or other legal entity, or in any name other than the applicant's legal name, the business organization must be licensed as an asbestos abatement business. Each licensed business organization must have a qualifying agent that is licensed under ch. 469, F.S., 40 and that is qualified to supervise and is financially responsible. If the qualifying agent terminates his or her affiliation with the business organization and is the only qualifying agent for the business organization, the business organization must be qualified by another qualifying agent within 60 days after the termination, and may not engage in the practice of asbestos abatement until it is qualified.

Applicants for an asbestos abatement business license pay an application fee of \$300, an unlicensed activity fee of \$5, an initial licensure fee of \$250, and a biennial renewal fee of \$250. There is no requirement on the branch office other than to obtain licensure. Additionally, there are no inspection requirements.

As of October 2015, there were 239 asbestos abatement business licenses in active status and on average 12 new initial licenses issued annually during the 2012- 2015 fiscal years. There were no disciplinary cases brought against any asbestos business licenses during the 2012-2015 fiscal years. 42

## Effect of the Bill

The bill removes the requirement for asbestos abatement licensees to obtain a separate license for an asbestos abatement business organization. Instead, if an applicant wants to practice under a firm offering asbestos abatement services, the qualifying agent must apply and have the license issued in his or her name and the business organization name must be noted on the license. The qualifying agent must still be a licensee pursuant to ch. 469, F.S., and must still prove he or she is qualified to supervise and is financially responsible.

The bill does not amend the responsibilities of licensees under ch. 469, F.S., or otherwise affect the obligations of asbestos consultants or contractors.

#### **Veterinary Acupressure and Massage**

## Background

Chapter 474, F.S., governs the licensing and regulation of veterinarians in the state. The Board of Veterinarian Medicine is a board located under the Division of Professions. The board processes licenses and responds to consumer complaints and inquiries by monitoring activities and compliance within the veterinary medicine industry.

Individuals are prohibited from practicing veterinary medicine in Florida without first being licensed as a veterinarian. A "veterinarian" is defined as "a health care practitioner who is licensed to engage in the practice of veterinary medicine in Florida under the authority of this chapter. At "Veterinary medicine" includes, "with respect to animals, surgery, acupuncture, obstetrics, dentistry, physical therapy, radiology, theriogenology, and other branches or specialties of veterinary medicine."

Various education facilities provide classes teaching "veterinary acupressure" and "veterinary massage" to persons not seeking licensure as veterinarians. "Veterinary acupressure" is the stimulation

STORAGE NAME: h1187b.GOAS

<sup>&</sup>lt;sup>40</sup> s. 469.006, F.S.

<sup>&</sup>lt;sup>41</sup> Rule 61E1-3.001, F.A.C.

<sup>&</sup>lt;sup>42</sup> Supra note 10.

<sup>&</sup>lt;sup>43</sup> s. 474.213, F.S.

<sup>&</sup>lt;sup>44</sup> s. 474.202(11), F.S.

<sup>&</sup>lt;sup>45</sup> s. 474.202(13), F.S.

with finger pressure, rather than the insertion of needles, of the same points on an animal's body which are targeted in acupuncture. "Veterinary massage" is the use of fingers, hands, and machines to manipulate the animal's soft tissues to improve the healing and recovery of the animal. Neither term includes the prescribing of drugs or the diagnoses or prognosis of a medical condition.

Currently, veterinary massage and acupressure fall under the scope of veterinary medicine and therefore must be performed under the supervision of a licensed veterinarian. The Department does not have a separate license for veterinary acupressure or massage. However, there have been no disciplinary cases brought against any individuals regarding either veterinary massage or acupressure during the 2012-2015 fiscal years.<sup>46</sup>

## Effect of the Bill

The bill provides that veterinary acupressure and veterinary massage are exempt from the application of ch. 474, F.S., and regulation under the Board of Veterinary Medicine. Therefore, persons performing veterinary acupressure and veterinary massage will not be required to be under the supervision of a veterinarian.

The bill further defines "veterinary acupressure" and "veterinary massage" as indicated.

## **Nail Painting**

#### Background

Chapter 477, F.S., governs the licensing and regulation of cosmetologists, hair wrappers, hair braiders, nail specialists, facial specialists, full specialists, body wrappers and related salons in the state. The Board of Cosmetology is a board located under the Division of Professions. The board processes licenses and responds to consumer complaints and inquiries by monitoring activities and compliance within the cosmetology industry.

Individuals are prohibited from providing manicures or pedicures in Florida without first being registered as a nail specialist, full specialist, or cosmetologist.

A "specialist" is defined as "any person holding a specialty registration in one or more of the specialties registered under [ch. 477, F.S.]."47 The term "specialty" is defined as "the practice of one or more of the following:

- Manicuring, or the cutting, polishing, tinting, coloring, cleansing, adding, or extending of the nails, and massaging of the hands. This term includes any procedure or process for the affixing of artificial nails, except those nails which may be applied solely by use of a simple adhesive;
- Pedicuring, or the shaping, polishing, tinting, or cleansing of the nails of the feet, and massaging or beautifying of the feet; and
- Facials, or the massaging or treating of the face or scalp with oils, creams, lotions, or other preparations, and skin care services."48

The term "cosmetologist" is defined as "a person who is licensed to engage in the practice of cosmetology..."49 The term "cosmetology" is defined as "the mechanical or chemical treatment of the head, face, and scalp for aesthetic rather than medical purposes, including, but not limited to, hair shampooing, hair cutting, hair arranging, hair coloring, permanent waving, and hair relaxing for

<sup>&</sup>lt;sup>46</sup> Supra note 10.

<sup>&</sup>lt;sup>47</sup> s. 477.013(5), F.S.

<sup>&</sup>lt;sup>48</sup> s. 477.013(6), F.S.

compensation. This term also includes performing hair removal, including wax treatments, manicures, pedicures, and skin care services." <sup>50</sup>

A nail specialist may complete manicures and pedicures. A full specialist may complete manicures, pedicures, and facials. Manicures and pedicures, as a part of cosmetology services, are required to be provided in a licensed specialty salon or cosmetology salon.<sup>51</sup> All cosmetology and specialty salons are subject to inspection by the Department.<sup>52</sup>

To qualify for a specialist license, the applicant must be at least 16 years old, obtain a certificate of completion from an approved specialty education program, and submit an application for registration with the Department with the registration fee.<sup>53</sup>

To qualify for a license as a cosmetologist, the applicant must be at least 16 years old, have received a high school diploma, have submitted an application with the applicable fee and examination fee, and have either a license in another state or country for at least one year, or have received 1,200 hours training including completing an education at an approved cosmetology school or program. The applicants must also pass all parts of the licensure examination.<sup>54</sup>

The act of painting nails with fingernail polish falls under the scope of manicuring, even if the individual is not cutting, cleansing, adding, or extending the nails. Therefore, individuals seeking to add polish to fingernails and toenails for compensation are required to obtain a registration as a specialist or a license as a cosmetologist. The Department does not have a separate license for polishing nails. There have been three disciplinary cases brought against unlicensed individuals regarding the polishing of nails during the 2012-2015 fiscal years. <sup>55</sup>

## Effect of the Bill

The bill amends s. 477.0135, F.S., to provide an exemption to the licensure and registration requirements of ch. 477, F.S., permitting individuals whose occupation or practice is solely confined to adding polish to fingernails and toenails to practice without obtaining a license or registration first.

## Hair Wrapping and Body Wrapping

## Background

Persons who wish to practice hair wrapping or body wrapping must register with the Department.<sup>56</sup>

Hair wrapping is defined as "wrapping of manufactured materials around a strand or strands of human hair, for compensation, without cutting, coloring, permanent waving, relaxing, removing, weaving, chemically treating, braiding, using hair extensions, or performing any other service defined as cosmetology."<sup>57</sup>

Body wrapping is defined as "a treatment program that uses herbal wraps for the purposes of cleansing and beautifying the skin of the body, but does not include:

 The application of oils, lotions, or other fluids to the body, except fluids contained in presoaked materials used in the wraps; or

<sup>&</sup>lt;sup>50</sup> s. 477.013(4), F.S.

<sup>&</sup>lt;sup>51</sup> s. 477.0263, F.S.

<sup>&</sup>lt;sup>52</sup> s. 477.025, F.S.

<sup>&</sup>lt;sup>53</sup> s. 477.0201, F.S.

<sup>&</sup>lt;sup>54</sup> s. 477.019(2), F.S.

<sup>&</sup>lt;sup>55</sup> Supra note 10.

<sup>&</sup>lt;sup>56</sup> s. 477.0132(1), F.S.

<sup>&</sup>lt;sup>57</sup> s. 477.013(10), F.S.

 Manipulation of the body's superficial tissue, other than that arising from compression emanating from the wrap materials."<sup>58</sup>

To qualify for a hair wrapping or body wrapping registration, the applicant must submit a registration application with the Department, provide the registration fee, and take a two-day, 12-hour, board-approved course that consists of education in HIV/AIDS and other communicable diseases, sanitation and sterilization, disorders and diseases of the skin, and studies regarding laws affecting hair wrapping or body wrapping.<sup>59</sup>

At the time of application, applicants for a hair wrapping or body wrapping registration must pay a registration fee of \$20 and an unlicensed activity fee of \$5. Registration holders must pay a biennial renewal fee of \$20.60

As of October 2015, there were 908 registered hair wrappers in active status and on average 270 new initial licenses issued annually during the 2012- 2015 fiscal years. There were nine disciplinary cases brought against hair wrappers during the 2012-2015 fiscal years. <sup>61</sup>

As of October 2015, there were 5715 registered body wrappers in active status and on average 1298 new initial licenses issued annually during the 2012- 2015 fiscal years. There were two disciplinary cases brought against body wrappers during the 2012-2015 fiscal years. <sup>62</sup>

## Effect of the Bill

The bill repeals all provisions of ch. 477, F.S., which require hair wrappers or body wrappers to be registered and regulated by the Department. Additionally, the bill removes references to the hair wrappers registration requirements, including education and fees.

The bill removes disciplinary actions against persons who provide body wrapping services.

The bill amends s. 477.0135, F.S., to provide an exemption to the requirements of ch. 477, F.S., for individuals whose occupation or practice is solely confined to hair wrapping or body wrapping.

## **Architecture Business or Interior Design Organization**

## Background

Chapter 481, Part I, F.S., governs the licensing and regulation of architects, interior designers, and related business organizations in the state. The Board of Architecture and Interior Design is a board located under the Division of Professions. The board processes licenses and responds to consumer complaints and inquiries by monitoring activities and compliance within the architecture and interior design industries.

"The practice of or the offer to practice architecture or interior design by licensees through a corporation, limited liability company, or partnership offering architectural or interior design services to the public, or by a corporation, limited liability company, or partnership offering architectural or interior design services to the public through licensees under this part as agents, employees, officers, or partners, is permitted, subject to the provisions of [ch. 481, Part I, F.S.]." An architecture or interior

<sup>&</sup>lt;sup>58</sup> s. 477.013(12), F.S.

<sup>&</sup>lt;sup>59</sup> Id. at note 57.

<sup>&</sup>lt;sup>60</sup> Rule 61G5-24.019, F.A.C.

<sup>&</sup>lt;sup>61</sup> Supra note 10.

<sup>&</sup>lt;sup>62</sup> Id.

<sup>&</sup>lt;sup>63</sup> s. 481.219(1), F.S.

design business corporation, limited liability company, or partnership, which is offering architecture or interior design service to the public, must obtain a certificate of authorization prior to practicing.<sup>64</sup>

Applicants for an architecture business certificate of authorization or interior design business certificate of authorization must pay an application fee of \$100.00, an unlicensed activity fee of \$5, and a biennial renewal fee of \$125.65 There is no requirement on the business entity other than to obtain licensure. Additionally, there are no inspection requirements.

As of October 2015, there were 2747 architecture business licenses in active status and on average 203 new initial licenses issued annually during the 2012- 2015 fiscal years. There were 17 disciplinary cases brought against architecture business licenses during the 2012-2015 fiscal years. <sup>66</sup>

As of October 2015, there were 1047 interior design business licenses in active status and on average 98 new initial licenses issued annually during the 2012- 2015 fiscal years. There were five disciplinary cases brought against interior design business licenses during the 2012-2015 fiscal years. <sup>67</sup>

## Effect of the Bill

The bill repeals all provisions of ch. 481, Part I, F.S., which require licensees to obtain a certificate of authorization to practice architecture or interior design through a business organization. Instead, a licensed architect or interior designer must apply to qualify the business organization as a qualifying agent if he or she proposes to engage in the practice of architecture or interior design as a business organization. The application submitted by a licensee to qualify a business organization must state:

- The names of the partners if it's a partnership;
- The names of the corporation and its officers if it's a corporation, including the names of its stockholders that are also officers or directors;
- The fictitious name under which the business is doing business if it's operating under a fictitious name: and
- The name of such other legal entity and its members, if it's not a partnership, corporation, or operating under a fictitious name.

The bill repeal's the Department's authority to issue a certificate of authorization to an applicant wishing to practice as a corporation, limited liability company, or partnership offering architectural or interior design services. Additionally, it removes the authority for the Department to renew the certificate or authorization or adopt rules establishing a procedure for biennial renewal of certificates of authorization.

The Board of Architecture and Interior Design may deny an application to qualify a business organization if the applicant or any person required to be named in the application has been involved in disciplinary actions or other grounds for which individual registration or certification may be denied.

The qualifying agent is jointly and severally liable with the business organization for any damages resulting from the actions of the business organization.

If the qualifying agent terminates his or her affiliation with the business organization and is the only qualifying agent for the business organization, the business organization must be qualified by another qualifying agent within 60 days after the termination, and may not engage in the practice of architecture or interior design until it is qualified, with one exception. The executive director or chair of the Board of Architecture and Interior Design may grant a temporary, nonrenewable certificate or registration to a licensee in supervising control, the president, a managing member, a partner, or the general partner of

STORAGE NAME: h1187b.GOAS

<sup>&</sup>lt;sup>64</sup> s. 481.219(2)-(3), F.S.

<sup>65</sup> Rules 61G1-17.001 and 61G1-17.002, F.A.C.

<sup>&</sup>lt;sup>66</sup> Supra note 10.

<sup>&</sup>lt;sup>67</sup> Supra note 10.

a limited partnership, for the purpose of allowing the business organization to begin or continue work required under an incomplete contract.

The bill defines "incomplete contract" to mean:

- A contract that has been awarded to, or entered into by, the business organization before the termination of affiliation of the qualifying agent; or
- A contract on which the business organization was a low bidder and that is subsequently awarded to the business organization, regardless of whether any work has commenced before the termination of the qualifying agent.

The qualifying agent must provide notice to the Department when he or she begins to conduct business in his or her own name or with another business organization following the previous termination. The qualifying agent or the new business organization must submit the required application information.

The qualifying agent must ensure responsible supervising control of projects of the business organization and upon termination of his or her employment with a business organization that he or she qualified, shall notify the Department of the termination within 30 days of the termination.

## **Landscape Architecture Business Organization**

#### Background

Chapter 481, Part II, F.S., governs the licensing and regulation of landscape architects and related business organizations in the state. The Board of Landscape Architecture is a board located under the Division of Professions. The board processes licenses and responds to consumer complaints and inquiries by monitoring activities and compliance within the landscape architecture industry.

A person may not knowingly practice landscape architecture unless the person holds a valid license issued pursuant to ch. 481, Part II, F.S.<sup>68</sup>

A corporation or partnership is permitted to offer landscape architectural services to the public, subject to the provisions of ch. 481, Part I, F.S., if:

- One or more of the principles of the corporation, or partners in the partnership, is a licensed landscape architect;
- One or more of the officers, directors, or owners of the corporation, or one of more of the partners of the partnership is a licensed landscape architect; and
- The corporation or partnership has been issued a certificate of authorization by the board. 69

Applicants for a landscape architecture business certificate of authorization must pay an application fee and initial licensure fee of \$450, an unlicensed activity fee of \$5, and a biennial renewal fee of \$337.50. There is no requirement on the business entity other than to obtain licensure. Additionally, there are no inspection requirements.

As of October 2015, there were 347 architecture business licenses in active status and on average 31 new initial licenses issued annually during the 2012- 2015 fiscal years. There were no disciplinary cases brought against any landscape architecture business licenses during the 2012-2015 fiscal years.<sup>71</sup>

STORAGE NAME: h1187b.GOAS

<sup>&</sup>lt;sup>68</sup> s. 481.323(1)(a), F.S.

<sup>&</sup>lt;sup>69</sup> s. 481.319(1), F.S.

<sup>&</sup>lt;sup>70</sup> Rule 61G10-12.002, F.A.C.

<sup>&</sup>lt;sup>71</sup> Supra note 10.

## Effect of the Bill

The bill repeals all provisions of ch. 481, Part II, F.S., which require licensees to obtain a certificate of authorization to practice landscape architecture through a business organization. Instead, a licensed landscape architect must apply to qualify the business organization as a qualifying agent if he or she proposes to engage in the practice of landscape architecture as a business organization.

The bill repeals the Department's authority to issue a certificate of authorization to an applicant wishing to practice as a corporation, limited liability company, or partnership offering landscape architectural services. Furthermore, the bill repeals the board's ability to grant a temporary certificate of authorization for a business organization that is seeking to work on one project in Florida for a period not to exceed a year to an out-of-state corporation, partnership, or firm.

The bill provides that a corporation or partnership is permitted to offer landscape architectural services to the public, subject to the provisions of ch. 481, Part I, F.S., if:

- One or more of the principles of the corporation, or partners in the partnership, is a licensed landscape architect: and
- One or more of the officers, directors, or owners of the corporation, or one or more of the partners of the partnership is a licensed landscape architect.

The qualifying agent must provide notice to the Department within one month of any change in the information contained in the licensee application.

The bill removes disciplinary actions against certificates of authorization for business organizations. The bill did not modify the personal liability of a landscape architect for his or her professional acts.

## **Low Voltage Communication Cable**

#### Background

Chapter 489, Part II, F.S., governs the licensing and regulation of electrical contractors, alarm system contractors, and certain specialty contractors in the state. The Electrical Contractors' Licensing Board is a board located under the Division of Professions. The board processes licenses and responds to consumer complaints and inquiries by monitoring activities and compliance within the electrical contracting industry.

The term "electrical contractor" is defined as:

[A] person who conducts business in the electrical trade field and who has the experience, knowledge, and skill to install, repair, alter, add to, or design, in compliance with law, electrical wiring, fixtures, appliances, apparatus, raceways, conduit, or any part thereof, which generates, transmits, transforms, or utilizes electrical energy in any form, including the electrical installations and systems within plants and substations, all in compliance with applicable plans, specifications, codes, laws, and regulations. The term means any person, firm, or corporation that engages in the business of electrical contracting under an express or implied contract; or that undertakes, offers to undertake, purports to have the capacity to undertake, or submits a bid to engage in the business of electrical contracting; or that does itself or by or through others engage in the business of electrical contracting.<sup>72</sup>

The term "alarm system contractor" is defined as:

[A] person whose business includes the execution of contracts requiring the ability, experience, science, knowledge, and skill to lay out, fabricate, install, maintain, alter, repair, monitor, inspect, replace, or service alarm systems for compensation, including,

<sup>72</sup> s. 489/505(12), F.S.

STORAGE NAME: h1187b.GOAS **DATE: 2/15/2016** 

but not limited to, all types of alarm systems for all purposes. This term also means any person, firm, or corporation that engages in the business of alarm contracting under an expressed or implied contract; that undertakes, offers to undertake, purports to have the capacity to undertake, or submits a bid to engage in the business of alarm contracting; or that by itself or by or through others engages in the business of alarm contracting.

The term "specialty contractor" as referenced in ch. 489, Part II, F.S., is defined as:

[A] contractor whose scope of practice is limited to a specific segment of electrical or alarm system contracting established in a category adopted by board rule, including, but not limited to, residential electrical contracting, maintenance of electrical fixtures, and fabrication, erection, installation, and maintenance of electrical advertising signs together with the interrelated parts and supports...<sup>73</sup>

The board created a "Limited Energy Systems" specialty, clarifying the scope of the specialty license to include "the installation, repair, fabrication, erection, alteration, addition to, or design of electrical wiring, fixtures, appliances, thermostats, apparatus, raceways, conduit, and fiber optics (transmission of light over stranded glass) or any part thereof not to exceed 98 volts, (RMS). The scope of work of this license does not include installation, repair, fabrication, erection, alteration, addition to, or design of electrical wiring, fixtures, appliances, thermostats, apparatus, raceways, conduit, that are part of an alarm system."

The act of installing low voltage communication cabling currently falls under the scope of practice of a limited energy systems specialty license, electrical residential contractor license, and alarm systems contractor license. Therefore, currently, an individual wishing to do so for compensation is required to obtain one of the listed licenses prior to completing the work.

Section 489.503(14), F.S., provides an exemption from licensure requirements for the selling, installing, repairing, altering, adding, or designing of low voltage communication cabling by employees of cable or communication companies operating under a certificate issued under ch. 364 or ch. 610, F.S., or under a local franchise or right-of-way agreement.

## Effect of the Bill

The bill removes the part of the provision exempting only employees of cable and communication companies operating under a certificate issued under ch. 364 or ch. 610, F.S., or under a local franchise or right-of-way agreement from licensing requirements when selling, installing, repairing, altering, adding, or designing low voltage communication cabling. Thereby, the bill expands the exemption to apply to all persons that sell, install, repair, alter, add, or design low voltage communication cabling as described in s. 489.503(14), F.S.

The Department has not had any disciplinary cases brought against individuals installing low voltage data or communication cabling during the 2012-2015 fiscal years.<sup>75</sup>

## Low-Voltage Landscape Lighting

## **Background**

The act of installing low voltage landscape lighting systems that plug into existing receptacles currently falls under the scope of practice of a limited energy systems specialty license, electrical residential contractor license, and alarm systems contractor license. Therefore, an individual wishing to do so for compensation is currently required to obtain one of the listed licenses prior to completing the work.

STORAGE NAME: h1187b.GOAS

<sup>&</sup>lt;sup>73</sup> s. 489.505(19), F.S.

<sup>&</sup>lt;sup>74</sup> Rule 61G6-7.001(4), F.A.C.

<sup>&</sup>lt;sup>75</sup> Supra note 10.

The Department has not had any disciplinary cases brought against individuals installing low voltage landscape lighting systems that plug into existing receptacles during the 2012-2015 fiscal years. 76

## Effect of the Bill

The bill provides an express exemption from ch. 489, F.S., for persons who install low-voltage landscape lighting containing a factory-installed electrical cord with a plug which does not require installation, wiring, or a modification to the electrical wiring in a structure.

## **Burglar Alarm Systems Agents**

## Background

A licensed electrical or alarm system contractor may hire a burglar alarm system agent to perform elements of alarm system contracting. A burglar alarm systems agent is defined as a person:

- Who is employed by a licensed alarm system contractor or licensed electrical contractor;
- Who is performing duties which are an element of an activity which constitutes alarm system contracting requiring licensure under this part; and
- Whose specific duties include any of the following: altering, installing, maintaining, moving, repairing, replacing, servicing, selling, or monitoring an intrusion or burglar alarm system for compensation.77

A licensed electrical or alarm system contractor may not employ a person as a burglar alarm system agent unless that person:

- Is at least 18 years old;
- Has completed a minimum of 14 hours of specific training from a board-approved provider:
- Has not been convicted within the previous three years of a crime directly related to the employment; and
- Has not been committed for controlled substance abuse or been found guilty of a crime under chapter 893, F.S., within the previous three years.<sup>78</sup>

Each burglar alarm system agent must receive six hours of continuing education on burglar alarm system installation and repair and false alarm prevention every two years from a board-approved sponsor of training and through a board-approved training course.<sup>79</sup>

The Department has not had any disciplinary cases brought against burglar alarm agents during the 2012-2015 fiscal years.80

#### Effect of the Bill

The bill removes the requirement that an alarm systems agent obtain 14 hours of specific training from the board-approved provider if the agent only performs sales or installations of wireless alarm systems other than fire alarm systems, in single-family residences.

<sup>80</sup> Supra note 10.

<sup>&</sup>lt;sup>76</sup> Supra note 10.

<sup>&</sup>lt;sup>77</sup> s. 489.505(25), F.S.

<sup>&</sup>lt;sup>78</sup> s. 489.518(1), F.S.

<sup>&</sup>lt;sup>79</sup> s. 489.518(6), F.S.

## **Geology Business Organization**

## Background

Chapter 492, F.S., governs the licensing and regulation of geologists and related business organizations in the state. The Board of Professional Geologists is a board located under the Division of Professions. The board processes licenses and responds to consumer complaints and inquiries by monitoring activities and compliance within the geology industry.

A person may not knowingly practice geology unless the person holds a valid license issued pursuant to ch. 492.<sup>81</sup> An individual may not practice geology through a firm, corporation, or partnership offering geological services to the public unless the firm, corporation, or partnership has been issued a certificate of authorization.<sup>82</sup> A firm, corporation, or partnership is permitted to offer geological services to the public, subject to the provisions of ch. 492, F.S., if:

- At all times, the entity has on file with the Department the name and license number of one or more licensed geologists serving as a geologist with the entity;
- The entity has been issued a certification of authorization by the Department;
- All final geological documents prepared or approved for the use of the entity shall be dated and signed and sealed by the licensed geologist;
- The entity is not relieved of personal liability due to the fact that a licensed geologist practices at the entity; and
- The entity files with the Department an application.<sup>83</sup>

Applicants for a geology business certificate of authorization must pay an application fee of \$350.00, an unlicensed activity fee of \$5, and a biennial renewal fee of \$350.84 There is no requirement on the business entity other than to obtain licensure. Additionally, there are no inspection requirements.

As of October 2015, there were 373 geology business licenses in active status and on average 27 new initial licenses issued annually during the 2012- 2015 fiscal years. There were no disciplinary cases brought against any geology business licenses during the 2012-2015 fiscal years.<sup>85</sup>

## Effect of the Bill

The bill repeals all provisions of ch. 492, F.S., which require licensees to obtain a certificate of authorization to practice geology through a business organization. Instead, a licensed geologist must apply to qualify the business organization as a qualifying agent if he or she proposes to engage in the practice of geology as a firm, corporation, or partnership.

The qualifying agent is required to update the Department of any changes in the relationship between himself or herself and the business organization.

The bill repeals the Department's authority to issue a certificate of authorization to an applicant wishing to practice as a firm, corporation, or partnership offering geological services.

## **B. SECTION DIRECTORY:**

**Section 1** amends s. 326.004, F.S., deleting a requirement that yacht and ship brokers maintain a separate license for each branch office.

**Section 2** amends s. 447.02, F.S., deleting a definition.

STORAGE NAME: h1187b.GOAS

<sup>&</sup>lt;sup>81</sup> s. 492.112(1)(a), F.S.

<sup>&</sup>lt;sup>82</sup> s. 492.111(2), F.S.

<sup>&</sup>lt;sup>83</sup> s. 492.111, F.S.

<sup>84</sup> Rule 61G10-12.002, F.A.C.

<sup>&</sup>lt;sup>85</sup> Supra note 10.

Section 3 repeals s. 447.04, F.S., relating to business agents, licenses, and permits.

Section 4 repeals s. 447.041, F.S., relating to hearings.

Section 5 repeals s. 447.045, F.S., relating to certain confidential information.

Section 6 repeals s. 447.06, F.S., relating to the required registration of labor organizations.

Section 7 amends s. 447.09, F.S., deleting prohibitions against specified actions.

**Section 8** repeals s. 447.12, F.S., relating to registration fees.

Section 9 repeals s. 447.16, F.S., relating to the applicability of ch. 447, F.S.

Section 10 repeals part VII of ch. 468, F.S., relating to the regulation of talent agencies.

Section 11 amends s. 468.451, F.S., revising legislative intent related to the regulation of athlete agents.

Section 12 reorders and amends s. 468.452, F.S., deleting the term "department."

Section 13 repeals s. 468.453, F.S., relating to the licensure of athlete agents.

**Section 14** repeals s. 468.4536, F.S., relating to renewal of athlete agent licenses.

Section 15 amends s. 468.454, F.S., revising the information that must be stated in agent contracts.

**Section 16** repeals s. 468.456, F.S., relating to prohibited acts for athlete agents.

Section 17 repeals s. 468.4561, F.S., relating to unlicensed activity and penalties for violations.

Section 18 amends s. 468.45615, F.S., conforming provisions to changes made.

Section 19 amends s. 468.4565, F.S.; deleting provisions authorizing the Department to access and inspect certain records of athlete agents and related disciplinary actions and subpoena powers.

Section 20 repeals s. 468.457, F.S., relating to rulemaking authority.

Section 21 amends s. 469.006, F.S., providing requirements for a qualifying agent.

Section 22 amends s. 469.009, F.S., deleting the authority of the Department to reprimand, censure, or impose probation on certain business organizations.

Section 23 amends s. 474.203, F.S., excluding veterinary acupressure and massage from ch. 474, F.S.

Section 24 amends s. 477.0132, F.S., excluding the practices of hair wrapping and body wrapping from regulation under the Florida Cosmetology Act.

Section 25 amends s. 477.0135, F.S., providing that a license or registration is not required for a person whose occupation or practice is confined solely to adding polish to nails or solely to hair wrapping or body wrapping.

STORAGE NAME: h1187b.GOAS

**Sections 26, 27, 28, and 29** amend ss. 477.019, 477.026, 477.0265, and 477.029, F.S., conforming provisions to changes made by the act.

Section 30 amends s. 481.203, F.S., amending definitions.

**Section 31** amends s. 481.219, F.S., providing requirements for a licensee that qualifies an architecture or interior design business organization.

**Sections 32 and 33 amend** ss. 481.221 and 481.229, F.S., conforming provisions to changes made by the act.

Section 34 reorders and amends s. 481.303, F.S., deleting the term "certificate of authorization."

**Section 35** amends s. 481.321, F.S., revising provisions that require persons to display certificate numbers under certain circumstances.

**Sections 36, 37, and 38** amend ss. 481.311, 481.317, and 481.319, F.S., conforming provisions to changes made by the act.

Section 39 amends s. 481.329, F.S., conforming a cross-reference

**Section 40** amends s. 489.503, F.S., exempting a person who installs certain low-voltage landscape lighting from specified requirements.

**Section 41** amends s. 489.518, F.S., exempting certain persons from initial training for burglar alarm system agents.

**Section 42** amends s. 492.111, F.S., requiring a geology firm, corporation, or partnership to be qualified by one or more individuals licensed as a professional geologist under certain circumstances.

Sections 43, 44, and 45 amend ss. 492.104, 492.113, and 492.115, F.S., conforming provisions to changes made by the act.

**Section 46** provides an effective date of July 1, 2016.

STORAGE NAME: h1187b.GOAS

## II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

## A. FISCAL IMPACT ON STATE GOVERNMENT:

#### 1. Revenues:

The revenue reduction to state government is anticipated to be \$1,899,192 (\$1,884,392 from the Professional Regulation Trust Fund and \$14,800 from the Division of Condominiums, Timeshares and Mobile Homes Trust Fund) over the next three fiscal years (FY 2016-17 to FY 2018-19). As a result, there will be a reduction of approximately \$151,936 in the 8% revenue service charge sent to the General Revenue Fund.

#### **Revenue Reduction**

2016-17	2017-18	2018-19
Condominiums (Yacht and Ship Brokers) (\$6,100)	Condominiums (Yacht and Ship Brokers) (\$2,600)	Condominiums (Yacht and Ship Brokers) (\$6,100)
Professions (\$346,059)	Professions (\$1,192,274)	Professions (\$346,059)

While the reduction in revenues is significant, the Professional Regulation Trust Fund is projected to have a sufficient cash balance moving forward.

Professional Regulation Trust Fund						
	FY 2016-17	FY 2017-18	FY 2018-19			
Beginning Balance	51,822,395	61,105,450	65,188,002			
Estimated Revenue	81,079,939	75,759,960	79,709,884			
Impact of HB 1187	(346,059)	(1,192,274)	(346,059)			
Total Revenue	80,733,880	74,567,686	79,363,825			
Estimated Expenditures	71,450,825	70,485,134	71,849,485			
Estimated Year-End Balance	61,105,450	65,188,002	72,702,341			

## 2. Expenditures:

Due to the reduction in revenues, the Department will have less expenditures in the form of a surcharge to General Revenue.

**Expenditure Reduction** 

2016-17	2017-18	2018-19
Condominiums (Yacht and Ship Brokers) (\$488)	Condominiums (Yacht and Ship Brokers) (\$208)	Condominiums (Yacht and Ship Brokers) (\$488)
Professions (\$27,685)	Professions (\$95,382)	Professions (\$27,685)

## **B. FISCAL IMPACT ON LOCAL GOVERNMENTS:**

#### 1. Revenues:

<sup>&</sup>lt;sup>86</sup> January 25, 2016, e-mail from Department of Business and Professional Regulation staff on file with the Government Operations Appropriations Subcommittee STORAGE NAME: h1187b.GOAS

None.

## 2. Expenditures:

None.

#### C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

Numerous professions will no longer be required to obtain a license in order to practice, resulting in the following fee reductions:

Condominiums: (Yacht and Ship Brokers) Expenditure reduction of approximately \$6,100 in Fiscal Year 2016-17, \$2,600 in Fiscal Year 2017-18 and \$6,100 in Fiscal Year 2018-19.

Professions: Licensees will see an expenditure reduction of approximately \$346,059 in Fiscal Year 2016-17, \$1,192,274 in Fiscal Year 2017-18 and \$346,059 in Fiscal Year 2018-19.

### D. FISCAL COMMENTS:

None.

#### III. COMMENTS

## A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not Applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

## **B. RULE-MAKING AUTHORITY:**

The elimination of certain licenses and registration will necessitate the repeal or amendment of rules regarding those licenses and registrations. According to the Department, the following rules will need to be amended:

- Condominiums (Yacht and Ship Brokers) Rules 61B-60.001, 61B-60.002, 61B-60.003, 61B-60.005, F. A.C., section 1;
- Talent Agents Rule 61-19, F.A.C.:
- Athlete Agents Rules 61-24, 61-35.004, F.A.C.;
- Asbestos Rule 61E1, F.A.C.;
- Veterinary Medicine Rule 61G18, F.A.C.;
- Cosmetology Specialties Rules 61G5-31, 61-35.011, F.A.C.;
- Architecture and Interior Design Rule 61G1, F.A.C.;
- Landscape Architects Rules 61G10, 61-35.017, F.A.C.;
- Electrical Contractors Rules 61G6, 61-35.012, F.A.C.; and
- Professional Geologists Rule 61G16, F.A.C.

## C. DRAFTING ISSUES OR OTHER COMMENTS:

The bill repeals talent agencies without leaving any civil remedies or corresponding requirements for how talent agencies should conduct their business. Due to the nature of the business and the fact that minors employ the services of talent agencies, the language could be amended to maintain the civil remedies, written contract requirements, and prohibition against sexual misconduct.

# IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

None.

STORAGE NAME: h1187b.GOAS DATE: 2/15/2016

HB 1187 2016

1

2

3

4

5

6

7

8

9

10

11 12

13

14

15

16

17 18

19

20

21

22

23

24

25

26

A bill to be entitled An act relating to regulated professions and occupations; amending s. 326.004, F.S.; deleting a requirement that yacht and ship brokers maintain a separate license for each branch office and related fees; amending s. 447.02, F.S.; deleting a definition; repealing s. 447.04, F.S., relating to business agents, licenses, and permits; repealing s. 447.041, F.S., relating to hearings; repealing s. 447.045, F.S., relating to certain confidential information; repealing s. 447.06, F.S., relating to the required registration of labor organizations; amending s. 447.09, F.S.; deleting prohibitions against specified actions; repealing s. 447.12, F.S., relating to registration fees; repealing s. 447.16, F.S., relating to the applicability of ch. 447, F.S.; repealing part VII of ch. 468, F.S., relating to the regulation of talent agencies; amending s. 468.451, F.S.; revising legislative intent related to the regulation of athlete agents; reordering and amending s. 468.452, F.S.; deleting the term "department"; repealing s. 468.453, F.S., relating to the licensure of athlete agents; repealing s. 468.4536, F.S., relating to renewal of such licenses; amending s. 468.454, F.S.; revising the information that must be stated in agent contracts; deleting a condition under which an agent

Page 1 of 45

HB 1187 2016

27

28

2930

31 32

33

34

35

36

37

38 39

40

4142

43

44

45

46 47

48

49

50

51

52

contract is void and unenforceable; repealing s. 468.456, F.S., relating to prohibited acts for athlete agents; repealing s. 468.4561, F.S., relating to unlicensed activity and penalties for violations; amending s. 468.45615, F.S.; conforming provisions to changes made by the act; amending s. 468.4565, F.S.; deleting provisions authorizing the Department of Business and Professional Regulation to access and inspect certain records of athlete agents and related disciplinary actions and subpoena powers; repealing s. 468.457, F.S., relating to rulemaking authority; amending s. 469.006, F.S.; requiring that a license be in the name of a qualifying agent rather than the name of a business organization; requiring the qualifying agent, rather than the business organization, to report certain changes in information; conforming provisions to changes made by the act; amending s. 469.009, F.S.; deleting the authority of the department to reprimand, censure, or impose probation on certain business organizations; amending s. 474.203, F.S.; excluding veterinary acupressure and massage from certain provisions in ch. 474, F.S.; defining terms; amending s. 477.0132, F.S.; excluding the practices of hair wrapping and body wrapping from regulation under the Florida Cosmetology Act; amending s. 477.0135, F.S.; providing that a license or

Page 2 of 45

53

54

55

56 57

58

59

60 61

62

63

64 65

66 67

68

69

70

71

72 73

74

75

76

77

78

registration is not required for a person whose occupation or practice is confined solely to adding polish to nails or solely to hair wrapping or body wrapping; amending ss. 477.019, 477.026, 477.0265, and 477.029, F.S.; conforming provisions to changes made by the act; amending s. 481.203, F.S.; defining the term "business organization"; deleting the definition of the term "certificate of authorization"; amending s. 481.219, F.S.; revising the process by which a business organization obtains the requisite license to perform architectural services; requiring that a licensee or an applicant apply to qualify a business organization under certain circumstances; specifying application requirements; authorizing the Board of Architecture and Interior Design to deny an application under certain circumstances; requiring that a qualifying agent be a registered architect or a registered interior designer under certain circumstances; requiring that a qualifying agent notify the department when she or he ceases to be affiliated with a business organization; prohibiting a business organization from engaging in certain practices until it is qualified by a qualifying agent; authorizing a business organization to proceed with specified contracts under a temporary certificate in certain circumstances; defining the term "incomplete

Page 3 of 45

79

80

81 82

83 84

85

86

87

88 89

90

91

92

93

94

95

96

97

98 99

100

101

102

103

104

contract"; requiring the qualifying agent to give written notice to the department before engaging in practice under her or his own name or in affiliation with another business organization; requiring the board to certify an applicant to qualify one or more business organizations or to operate using a fictitious name under certain circumstances; specifying that a qualifying agent for a business organization is jointly and severally liable with the business organization for certain damages; conforming provisions to changes made by the act; amending ss. 481.221 and 481.229, F.S.; conforming provisions to changes made by the act; reordering and amending s. 481.303, F.S.; deleting the term "certificate of authorization"; amending s. 481.321, F.S.; revising provisions that require persons to display certificate numbers under certain circumstances; conforming provisions to changes made by the act; amending ss. 481.311, 481.317, and 481.319, F.S.; conforming provisions to changes made by the act; amending s. 481.329, F.S.; conforming a cross-reference; amending s. 489.503, F.S.; deleting an exemption from regulation for certain persons; exempting a person who installs certain low-voltage landscape lighting from specified requirements; amending s. 489.518, F.S.; exempting certain persons from initial training for

Page 4 of 45

burglar alarm system agents; amending s. 492.111, F.S.; revising the requirements for an individual to practice or offer to practice professional geology through a firm, corporation, or partnership; requiring a firm, corporation, or partnership to be qualified by one or more individuals licensed as a professional geologist under certain circumstances; revising provisions specifying which persons must notify the department of changes in the geologist of record; deleting provisions relating to certificates of authorization; conforming provisions to changes made by the act; amending ss. 492.104, 492.113, and 492.115, F.S.; conforming provisions to changes made by the act; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Subsection (13) of section 326.004, Florida Statutes, is amended to read:

326.004 Licensing.-

- (13) Each broker must maintain a principal place of business in this state and may establish branch offices in the state. A separate license must be maintained for each branch office. The division shall establish by rule a fee not to exceed \$100 for each branch office license.
  - Section 2. Subsection (3) of section 447.02, Florida

Page 5 of 45

L31	Statutes, is amended to read:
132	447.02 Definitions.—The following terms, when used in this
L33	chapter, shall have the meanings ascribed to them in this
L34	section:
L35	(3) The term "department" means the Department of Business
L36	and Professional Regulation.
L37	Section 3. Section 447.04, Florida Statutes, is repealed.
L38	Section 4. Section 447.041, Florida Statutes, is repealed.
L39	Section 5. Section 447.045, Florida Statutes, is repealed.
L40	Section 6. Section 447.06, Florida Statutes, is repealed.
L41	Section 7. Subsections (6) and (8) of section 447.09,
L42	Florida Statutes, are amended to read:
L43	447.09 Right of franchise preserved; penalties.—It shall
L 4 4	be unlawful for any person:
L45	(6) To act as a business agent without having obtained and
L46	possessing a valid and subsisting license or permit.
L47	(8) To make any false statement in an application for a
L48	<del>license.</del>
L49	Section 8. <u>Section 447.12</u> , Florida Statutes, is repealed.
150	Section 9. Section 447.16, Florida Statutes, is repealed.
151	Section 10. Part VII of chapter 468, Florida Statutes,
152	consisting of ss. 468.401, 468.402, 468.403, 468.404, 468.405,
153	468.406, 468.407, 468.408, 468.409, 468.410, 468.411, 468.412,
L54	468.413, 468.414, and 468.415, is repealed.
155	Section 11. Section 468.451, Florida Statutes, is amended
L56	to read:

Page 6 of 45

468.451 Legislative findings and intent.—The Legislature finds that dishonest or unscrupulous practices by agents who solicit representation of student athletes can cause significant harm to student athletes and the academic institutions for which they play. It is the intent of the Legislature to provide civil and criminal causes of action against athlete agents to protect the interests of student athletes and academic institutions by regulating the activities of athlete agents.

Section 12. Subsections (4) through (7) of section 468.452, Florida Statutes, are reordered and amended to read:

468.452 Definitions.—For purposes of this part, the term:

- (4) "Department" means the Department of Business and Professional Regulation.
  - (6) (5) "Student athlete" means any student who:
- (a) Resides in Florida, has informed, in writing, a college or university of the student's intent to participate in that school's intercollegiate athletics, or who does participate in that school's intercollegiate athletics and is eligible to do so; or
- (b) Does not reside in Florida, but has informed, in writing, a college or university in Florida of the student's intent to participate in that school's intercollegiate athletics, or who does participate in that school's intercollegiate athletics and is eligible to do so.
- $\underline{(4)}$  "Financial services" means the counseling on or the making or execution of investment and other financial decisions

Page 7 of 45

2016 HB 1187

183 by the agent on behalf of the student athlete.

(5) (7) "Participation" means practicing, competing, or otherwise representing a college or university in 185 intercollegiate athletics. 186

Section 13. Section 468.453, Florida Statutes, is repealed.

Section 14. Section 468.4536, Florida Statutes, is repealed.

Section 15. Subsections (2) and (12) of section 468.454, Florida Statutes, are amended to read:

468.454 Contracts.-

184

187

188

189

190

191

192

193

194

195

196

197

198

199

200

201

202

203

204

205

206

207

208

- An agent contract must state: (2)
- The amount and method of calculating the consideration to be paid by the student athlete for services to be provided by the athlete agent and any other consideration the agent has received or will receive from any other source under the contract;
- The name of any person not listed in the licensure application who will be compensated because the student athlete signed the agent contract;
- A description of any expenses that the student athlete agrees to reimburse;
- A description of the services to be provided to the (d) student athlete:
  - (e) The duration of the contract; and
  - (f) The date of execution.

Page 8 of 45

209 (12) An agent contract between a student athlete and a 210 person not licensed under this part is void and unenforceable. Section 16. Section 468.456, Florida Statutes, is 211 212 repealed. 213 Section 17. Section 468.4561, Florida Statutes, is 214 repealed. Section 18. Section 468.45615, Florida Statutes, is 215 216 amended to read: 217 468.45615 Provision of illegal inducements to athletes 218 prohibited; penalties; license suspension. 219 A Any person who offers anything of value to another 220 person to induce a student athlete to enter into an agreement by 221 which the athlete agent will represent the student athlete 222 commits violates s. 468.456(1)(f) is guilty of a felony of the 223 second degree, punishable as provided in s. 775.082, s. 775.083, 224 s. 775.084, s. 775.089, or s. 775.091. Negotiations regarding an 225 athlete agent's fee are not considered an inducement. 226 (2)(a) Regardless of whether adjudication is withheld, any 227 person convicted or found guilty of, or entering a plea of nolo 228 contendere to, the violation described in subsection (1) may  $\frac{\text{shall}}{\text{on temploy}}$ , utilize, or otherwise collaborate with an  $\frac{\text{a}}{\text{otherwise}}$ 229 230 licensed or unlicensed athlete agent in Florida to illegally 231 recruit or solicit student athletes. Any person who violates the 232 provisions of this subsection is guilty of a felony of the

Page 9 of 45

second degree, punishable as provided in s. 775.082, s. 775.083,

CODING: Words stricken are deletions; words underlined are additions.

s. 775.084, s. 775.089, or s. 775.091.

233

234

235

236237

238239

240

241242

243

244

245

246

247

248

249250

251

252

253

254

255

256

257

258259

260

(b) Regardless of whether adjudication is withheld, any person who knowingly actively assists in the illegal recruitment or solicitation of student athletes for a person who has been convicted or found guilty of, or entered a plea of nolo contendere to, a violation of this section is guilty of a felony of the second degree, punishable as provided in s. 775.082, s. 775.083, s. 775.084, s. 775.089, or s. 775.091.

- (3) In addition to any other penalties provided in this section, the court may suspend the license of the person pending the outcome of any administrative action against the person by the department.
- (3)(4)(a) An athlete agent, with the intent to induce a student athlete to enter into an agent contract, may not:
- 1. Give any materially false or misleading information or make a materially false promise or representation;
- 2. Furnish anything of value to a student athlete before the student athlete enters into the agent contract; or
- 3. Furnish anything of value to any individual other than the student athlete or another athlete agent.
  - (b) An athlete agent may not intentionally:
- 1. Initiate contact with a student athlete unless licensed under this part;
- 2. Refuse or fail to retain or permit inspection of the records required to be retained by s. 468.4565;
- 3. Provide materially false or misleading information in an application for licensure;

Page 10 of 45

261 2.4. Predate or postdate an agent contract; 262 3.5. Fail to give notice of the existence of an agent 263 contract as required by s. 468.454(6); or 264 4.6. Fail to notify a student athlete before the student 265 athlete signs or otherwise authenticates an agent contract for a 266 sport that the signing or authentication may make the student 267 athlete ineligible to participate as a student athlete in that 268 sport. 269 (c) An athlete agent who violates this subsection commits 270 a felony of the second degree, punishable as provided in s. 271 775.082, s. 775.083, or s. 775.084. 272 Section 19. Section 468.4565, Florida Statutes, is amended 273 to read: 274 468.4565 Business records requirement.-275 (1) An athlete agent shall establish and maintain complete 276 financial and business records. The athlete agent shall save 277 each entry into a financial or business record for at least 5 278 years after from the date of entry. These records must include: 279 (1) (a) The name and address of each individual represented 280 by the athlete agent; 281 (2) (b) Any agent contract entered into by the athlete 282 agent; and 283 (3) (c) Any direct costs incurred by the athlete agent in 284 the recruitment or solicitation of a student athlete to enter 285 into an agent contract.

Page 11 of 45

(2) The department shall have access to and shall have the

CODING: Words stricken are deletions; words underlined are additions.

286

right to inspect and examine the financial or business records of an athlete agent during normal business hours. Refusal or failure of an athlete agent to provide the department access to financial and business records shall be the basis for disciplinary action by the department pursuant to s. 455.225. The department may exercise its subpoena powers to obtain the financial and business records of an athlete agent.

Section 20. Section 468.457, Florida Statutes, is repealed.

Section 21. Paragraphs (a) and (e) of subsection (2), subsection (3), paragraph (b) of subsection (4), and subsection (6) of section 469.006, Florida Statutes, are amended to read:

469.006 Licensure of business organizations: gualifying

469.006 Licensure of business organizations; qualifying agents.—

- (2)(a) If the applicant proposes to engage in consulting or contracting as a partnership, corporation, business trust, or other legal entity, or in any name other than the applicant's legal name, the legal entity must apply for licensure through a qualifying agent or the individual applicant must apply for licensure under the name of the business organization fictitious name.
- (e) A The license, when issued upon application of a business organization, must be in the name of the qualifying agent business organization, and the name of the business organization qualifying agent must be noted on the license thereon. If there is a change in any information that is

Page 12 of 45

required to be stated on the application, the <u>qualifying agent</u> business organization shall, within 45 days after such change occurs, mail the correct information to the department.

The qualifying agent must shall be licensed under this chapter in order for the business organization to be qualified licensed in the category of the business conducted for which the qualifying agent is licensed. If any qualifying agent ceases to be affiliated with such business organization, the agent shall so inform the department. In addition, if such qualifying agent is the only licensed individual affiliated with the business organization, the business organization shall notify the department of the termination of the qualifying agent and has shall have 60 days after from the date of termination of the qualifying agent's affiliation with the business organization in which to employ another qualifying agent. The business organization may not engage in consulting or contracting until a qualifying agent is employed, unless the department has granted a temporary nonrenewable license to the financially responsible officer, the president, the sole proprietor, a partner, or, in the case of a limited partnership, the general partner, who assumes all responsibilities of a primary qualifying agent for the entity. This temporary license only allows shall only allow the entity to proceed with incomplete contracts.

(4)

313

314

315

316

317

318

319

320

321

322

323

324

325

326

327

328

329

330

331

332

333

334

335

336

337

338

(b) Upon a favorable determination by the department, after investigation of the financial responsibility, credit, and

Page 13 of 45

business reputation of the qualifying agent and the new business organization, the department shall issue, without any examination, a new license in the <u>qualifying agent's business</u> organization name, and the name of the <u>business organization</u> qualifying agent shall be noted thereon.

339

340

341

342

343

344

345

346

347

348

349

350

351

352

353

354

355

356

357

358

359

360

361

362

363

364

(6) Each qualifying agent shall pay the department an amount equal to the original fee for licensure of a new business organization. if the qualifying agent for a business organization desires to qualify additional business organizations. The department shall require the agent to present evidence of supervisory ability and financial responsibility of each such organization. Allowing a licensee to qualify more than one business organization must shall be conditioned upon the licensee showing that the licensee has both the capacity and intent to adequately supervise each business organization. The department may shall not limit the number of business organizations that which the licensee may qualify except upon the licensee's failure to provide such information as is required under this subsection or upon a finding that the such information or evidence as is supplied is incomplete or unpersuasive in showing the licensee's capacity and intent to comply with the requirements of this subsection. A qualification for an additional business organization may be revoked or suspended upon a finding by the department that the licensee has failed in the licensee's responsibility to adequately supervise the operations of the business organization. Failure to

Page 14 of 45

adequately supervise the operations of a business organization  $\underline{is}$  shall be grounds for denial to qualify additional business organizations.

Section 22. Subsection (1) of section 469.009, Florida Statutes, is amended to read:

469.009 License revocation, suspension, and denial of issuance or renewal.—

- (1) The department may revoke, suspend, or deny the issuance or renewal of a license; reprimand, censure, or place on probation any contractor, consultant, or financially responsible officer, or business organization; require financial restitution to a consumer; impose an administrative fine not to exceed \$5,000 per violation; require continuing education; or assess costs associated with any investigation and prosecution if the contractor or consultant, or business organization or officer or agent thereof, is found guilty of any of the following acts:
- (a) Willfully or deliberately disregarding or violating the health and safety standards of the Occupational Safety and Health Act of 1970, the Construction Safety Act, the National Emission Standards for Asbestos, the Environmental Protection Agency Asbestos Abatement Projects Worker Protection Rule, the Florida Statutes or rules promulgated thereunder, or any ordinance enacted by a political subdivision of this state.
  - (b) Violating any provision of chapter 455.
  - (c) Failing in any material respect to comply with the

Page 15 of 45

provisions of this chapter or any rule promulgated hereunder.

391

392

393

394

395

396

397

398

399

400

401402

403

404

405

406

407

408

409

410

411

412

413414

415

416

- (d) Acting in the capacity of an asbestos contractor or asbestos consultant under any license issued under this chapter except in the name of the licensee as set forth on the issued license.
- (e) Proceeding on any job without obtaining all applicable approvals, authorizations, permits, and inspections.
  - (f) Obtaining a license by fraud or misrepresentation.
- (g) Being convicted or found guilty of, or entering a plea of nolo contendere to, regardless of adjudication, a crime in any jurisdiction which directly relates to the practice of asbestos consulting or contracting or the ability to practice asbestos consulting or contracting.
- (h) Knowingly violating any building code, lifesafety code, or county or municipal ordinance relating to the practice of asbestos consulting or contracting.
- (i) Performing any act which assists a person or entity in engaging in the prohibited unlicensed practice of asbestos consulting or contracting, if the licensee knows or has reasonable grounds to know that the person or entity was unlicensed.
- (j) Committing mismanagement or misconduct in the practice of contracting that causes financial harm to a customer. Financial mismanagement or misconduct occurs when:
- 1. Valid liens have been recorded against the property of a contractor's customer for supplies or services ordered by the

Page 16 of 45

contractor for the customer's job; the contractor has received funds from the customer to pay for the supplies or services; and the contractor has not had the liens removed from the property, by payment or by bond, within 75 days after the date of such liens;

- 2. The contractor has abandoned a customer's job and the percentage of completion is less than the percentage of the total contract price paid to the contractor as of the time of abandonment, unless the contractor is entitled to retain such funds under the terms of the contract or refunds the excess funds within 30 days after the date the job is abandoned; or
- 3. The contractor's job has been completed, and it is shown that the customer has had to pay more for the contracted job than the original contract price, as adjusted for subsequent change orders, unless such increase in cost was the result of circumstances beyond the control of the contractor, was the result of circumstances caused by the customer, or was otherwise permitted by the terms of the contract between the contractor and the customer.
- (k) Being disciplined by any municipality or county for an act or violation of this chapter.
- (1) Failing in any material respect to comply with the provisions of this chapter, or violating a rule or lawful order of the department.
- (m) Abandoning an asbestos abatement project in which the asbestos contractor is engaged or under contract as a

Page 17 of 45

contractor. A project may be presumed abandoned after 20 days if the contractor terminates the project without just cause and without proper notification to the owner, including the reason for termination; if the contractor fails to reasonably secure the project to safeguard the public while work is stopped; or if the contractor fails to perform work without just cause for 20 days.

- (n) Signing a statement with respect to a project or contract falsely indicating that the work is bonded; falsely indicating that payment has been made for all subcontracted work, labor, and materials which results in a financial loss to the owner, purchaser, or contractor; or falsely indicating that workers' compensation and public liability insurance are provided.
- (o) Committing fraud or deceit in the practice of asbestos consulting or contracting.
- (p) Committing incompetency or misconduct in the practice of asbestos consulting or contracting.
- (q) Committing gross negligence, repeated negligence, or negligence resulting in a significant danger to life or property in the practice of asbestos consulting or contracting.
- (r) Intimidating, threatening, coercing, or otherwise discouraging the service of a notice to owner under part I of chapter 713 or a notice to contractor under chapter 255 or part I of chapter 713.
  - (s) Failing to satisfy, within a reasonable time, the

Page 18 of 45

terms of a civil judgment obtained against the licensee, or the business organization qualified by the licensee, relating to the practice of the licensee's profession.

For the purposes of this subsection, construction is considered to be commenced when the contract is executed and the contractor has accepted funds from the customer or lender.

Section 23. Subsection (9) is added to section 474.203, Florida Statutes, to read:

474.203 Exemptions.—This chapter does not apply to:

- (9) The performance of veterinary acupressure or veterinary massage.
- (a) For purposes of this subsection, the term "veterinary acupressure" means the stimulation with finger pressure, rather than the insertion of needles, of the same points on an animal's body which are targeted in acupuncture. The term does not include the prescribing of drugs or the diagnosis of or prognosis for a medical condition of the animal.
- (b) For the purposes of this subsection, the term
  "veterinary massage" means the use of fingers, hands, and
  machines to manipulate the animal's soft tissues to improve the
  healing and recovery of the animal. The term does not include
  the prescribing of drugs or the diagnosis of or prognosis for a
  medical condition of the animal.

For the purposes of chapters 465 and 893, persons exempt

Page 19 of 45

pursuant to subsection (1), subsection (2), or subsection (4) are deemed to be duly licensed practitioners authorized by the laws of this state to prescribe drugs or medicinal supplies.

Section 24. Section 477.0132, Florida Statutes, is amended to read:

477.0132 Hair braiding, hair wrapping, and body wrapping registration.—

- (1)(a) Persons whose occupation or practice is confined solely to hair braiding must register with the department, pay the applicable registration fee, and take a two-day 16-hour course. The course shall be board approved and consist of 5 hours of HIV/AIDS and other communicable diseases, 5 hours of sanitation and sterilization, 4 hours of disorders and diseases of the scalp, and 2 hours of studies regarding laws affecting hair braiding.
- (b) Persons whose occupation or practice is confined solely to hair wrapping must register with the department, pay the applicable registration fee, and take a one-day 6-hour course. The course shall be board approved and consist of education in HIV/AIDS and other communicable diseases, sanitation and sterilization, disorders and diseases of the scalp, and studies regarding laws affecting hair wrapping.
- (c) Unless otherwise licensed or exempted from licensure under this chapter, any person whose occupation or practice is body wrapping must register with the department, pay the applicable registration fee, and take a two-day 12-hour course.

Page 20 of 45

The course shall be board approved and consist of education in HIV/AIDS and other communicable diseases, sanitation and sterilization, disorders and diseases of the skin, and studies regarding laws affecting body wrapping.

- (d) Only the board may review, evaluate, and approve a course required of an applicant for registration under this subsection in the occupation or practice of hair braiding, hair wrapping, or body wrapping. A provider of such a course is not required to hold a license under chapter 1005.
- (2) Hair braiding is, hair wrapping, and body wrapping are not required to be practiced in a cosmetology salon or specialty salon. When hair braiding, hair wrapping, or body wrapping is practiced outside a cosmetology salon or specialty salon, disposable implements must be used or all implements must be sanitized in a disinfectant approved for hospital use or approved by the federal Environmental Protection Agency.
- (3) Pending issuance of registration, a person is eligible to practice hair braiding, hair wrapping, or body wrapping upon submission of a registration application that includes proof of successful completion of the education requirements and payment of the applicable fees required by this chapter.

Section 25. Subsections (7), (8), and (9) are added to section 477.0135, Florida Statutes, to read:

477.0135 Exemptions.-

(7) A license or registration is not required for a person whose occupation or practice is confined solely to adding polish

Page 21 of 45

547	to fingernails and toenails.
548	(8) A license or registration is not required for a person
49	whose occupation or practice is confined solely to hair wrapping
550	as defined in s. 477.013(10).
551	(9) A license or registration is not required for a person
552	whose occupation or practice is confined solely to body wrapping
553	as defined in s. 477.013(12).
554	Section 26. Paragraph (b) of subsection (7) of section
555	477.019, Florida Statutes, is amended to read:
556	477.019 Cosmetologists; qualifications; licensure;
557	supervised practice; license renewal; endorsement; continuing
558	education
559	(7)
60	(b) Any person whose occupation or practice is confined
61	solely to hair braiding <del>, hair wrapping, or body wrapping</del> is
62	exempt from the continuing education requirements of this
63	subsection.
64	Section 27. Paragraph (f) of subsection (1) of section
65	477.026, Florida Statutes, is amended to read:
66	477.026 Fees; disposition.—
67	(1) The board shall set fees according to the following
68	schedule:
69	(f) For hair braiders, <del>hair wrappers, and body wrappers,</del>
570	fees for registration shall not exceed \$25.
71	Section 28. Paragraph (f) of subsection (1) of section

Page 22 of 45

CODING: Words stricken are deletions; words underlined are additions.

477.0265, Florida Statutes, is amended to read:

477.0265 Prohibited acts.-

573

574

575

576

577

578

579

580

581

582

583

584

585

586

587

588

589

590

591

592

593

594

595 596

597

598

- (1) It is unlawful for any person to:
- (f) Advertise or imply that skin care services or body wrapping, as performed under this chapter, have any relationship to the practice of massage therapy as defined in s. 480.033(3), except those practices or activities defined in s. 477.013.

Section 29. Paragraph (a) of subsection (1) of section 477.029, Florida Statutes, is amended to read:

477.029 Penalty.-

- (1) It is unlawful for any person to:
- (a) Hold himself or herself out as a cosmetologist, specialist, or hair wrapper, hair braider, or body wrapper unless duly licensed or registered, or otherwise authorized, as provided in this chapter.

Section 30. Subsection (5) of section 481.203, Florida Statutes, is amended to read:

481.203 Definitions.—As used in this part:

(5) "Business organization" means a partnership, a limited liability company, a corporation, or an individual operating under a fictitious name "Certificate of authorization" means a certificate issued by the department to a corporation or partnership to practice architecture or interior design.

Section 31. Section 481.219, Florida Statutes, is amended to read:

481.219 <u>Business organization; qualifying agents</u>

Certification of partnerships, limited liability companies, and

Page 23 of 45

## corporations.-

- practice architecture or interior design by licensees through a business organization that offers corporation, limited liability company, or partnership offering architectural or interior design services to the public, or through by a business organization that offers corporation, limited liability company, or partnership offering architectural or interior design services to the public through such licensees under this part as agents, employees, officers, or partners, is permitted, subject to the provisions of this section.
- the practice of architecture or interior design as a business organization, the licensee or applicant must apply to qualify the business organization For the purposes of this section, a certificate of authorization shall be required for a corporation, limited liability company, partnership, or person practicing under a fictitious name, offering architectural services to the public jointly or separately. However, when an individual is practicing architecture in her or his own name, she or he shall not be required to be certified under this section. Certification under this subsection to offer architectural services shall include all the rights and privileges of certification under subsection (3) to offer interior design services.
  - (a) An application to qualify a business organization

Page 24 of 45

625 must:

- 1. If the business is a partnership, state the names of the partnership and its partners.
- 2. If the business is a corporation, state the names of the corporation and its officers and directors and the name of each of its stockholders who is also an officer or a director.
- 3. If the business is operating under a fictitious name, state the fictitious name under which it is doing business.
- 4. If the business is not a partnership, a corporation, or operating under a fictitious name, state the name of such other legal entity and its members.
- (b) The board may deny an application to qualify a business organization if the applicant or any person required to be named pursuant to paragraph (a) has been involved in past disciplinary actions or on any grounds for which an individual registration or certification may be denied.
- (3) (a) A business organization may not engage in the practice of architecture unless its qualifying agent is a registered architect under this part. A business organization may not engage in the practice of interior design unless its qualifying agent is a registered architect or a registered interior designer under this part. A qualifying agent who terminates her or his affiliation with a business organization shall immediately notify the department of such termination. If the qualifying agent who terminates her or his affiliation is the only qualifying agent for a business organization, the

Page 25 of 45

business organization must be qualified by another qualifying agent within 60 days after the termination. Except as provided in paragraph (b), such a business organization may not engage in the practice of architecture or interior design until it is qualified by a qualifying agent.

651

652

653

654

655

656

657

658

659

660

661

662

663

664

665

666

667

668

669

670

671

672

673

674

675

676

- The executive director or chair of the board may grant a temporary, nonrenewable certificate or registration to a licensee in supervising control, the president, a managing member, a partner, or, in the case of a limited partnership, the general partner for the purpose of allowing the business organization to begin or continue work required under an incomplete contract. Such person shall assume all of the responsibilities of a qualifying agent. For purposes of this paragraph, the term "incomplete contract" means a contract that has been awarded to, or entered into by, the business organization before the termination of affiliation of the qualifying agent with the business organization or a contract on which the business organization was the low bidder and that is subsequently awarded to the business organization, regardless of whether any actual work has commenced under the contract before termination of affiliation by the qualifying agent with the business organization.
- (c) A qualifying agent shall notify the department in writing before engaging in the practice of architecture or interior design in her or his own name or in affiliation with a different business organization, and she or he or such business

Page 26 of 45

organization shall supply the same information to the department as required of applicants under this part For the purposes of this section, a certificate of authorization shall be required for a corporation, limited liability company, partnership, or person operating under a fictitious name, offering interior design services to the public jointly or separately. However, when an individual is practicing interior design in her or his own name, she or he shall not be required to be certified under this section.

- (4) All final construction documents and instruments of service which include drawings, specifications, plans, reports, or other papers or documents that involve involving the practice of architecture which are prepared or approved for the use of the business organization corporation, limited liability company, or partnership and filed for public record within the state <u>must shall</u> bear the signature and seal of the licensee who prepared or approved them and the date on which they were sealed.
- (5) All drawings, specifications, plans, reports, or other papers or documents prepared or approved for the use of the <u>business organization</u> corporation, limited liability company, or <u>partnership</u> by an interior designer in her or his professional capacity and filed for public record within the state <u>must shall</u> bear the signature and seal of the licensee who prepared or approved them and the date on which they were sealed.
  - (6) The department shall issue a certificate of

Page 27 of 45

authorization to any applicant who the board certifies as qualified for a certificate of authorization and who has paid the fee set in s. 481.207.

- (7) The board shall allow certify an applicant to qualify one or more business organizations as qualified for a certificate of authorization to offer architectural or interior design services, or to use a fictitious name to offer such services, if one of the following criteria is met provided that:
- (a) One or more of the principal officers of the corporation or limited liability company, or one or more partners of the partnership, and all personnel of the corporation, limited liability company, or partnership who act in its behalf in this state as architects, are registered as provided by this part.; or
- (b) One or more of the principal officers of the corporation or one or more partners of the partnership, and all personnel of the corporation, limited liability company, or partnership who act in its behalf in this state as interior designers, are registered as provided by this part.
- (8) The department shall adopt rules establishing a procedure for the biennial renewal of certificates of authorization.
- (9) The department shall renew a certificate of authorization upon receipt of the renewal application and biennial renewal fee.
  - (7) (10) Each qualifying agent approved to qualify a

Page 28 of 45

732 733

753.

business organization partnership, limited liability company, and corporation certified under this section shall notify the department within 30 days of any change in the information contained in the application upon which the qualification certification is based. Any registered architect or interior designer who qualifies the business organization shall ensure corporation, limited liability company, or partnership as provided in subsection (7) shall be responsible for ensuring responsible supervising control of projects of the business organization entity and upon termination of her or his employment with a business organization qualified partnership, limited liability company, or corporation certified under this section shall notify the department of the termination within 30 days.

- (8) A licensed qualifying agent for a business organization is jointly and severally liable with the business organization for any damages resulting from the actions of the business organization.
- (9)(11) A business organization is not No corporation, limited liability company, or partnership shall be relieved of responsibility for the conduct or acts of its agents, employees, or officers by reason of its compliance with this section. However, except as provided in s. 558.0035, the architect who signs and seals the construction documents and instruments of service is shall be liable for the professional services performed, and the interior designer who signs and seals the

Page 29 of 45

interior design drawings, plans, or specifications  $\underline{is}$  shall be liable for the professional services performed.

(12) Disciplinary action against a corporation, limited liability company, or partnership shall be administered in the same manner and on the same grounds as disciplinary action against a registered architect or interior designer, respectively.

(10)(13) Nothing in This section may not shall be construed to mean that a certificate of registration to practice architecture or interior design must shall be held by a business organization corporation, limited liability company, or partnership. Nothing in This section does not prohibit prohibits corporations, limited liability companies, and partnerships from joining together to offer architectural, engineering, interior design, surveying and mapping, and landscape architectural services, or any combination of such services, to the public if, provided that each corporation, limited liability company, or partnership otherwise meets the requirements of law.

(11) (14) A business organization that is qualified by a registered architect may Corporations, limited liability companies, or partnerships holding a valid certificate of authorization to practice architecture shall be permitted to use in their title the term "interior designer" or "registered interior designer" in its title. designer."

Section 32. Subsection (10) of section 481.221, Florida Statutes, is amended to read:

Page 30 of 45

781 Seals; display of certificate number.-782 (10) Each registered architect or interior designer or 783 qualifying agent of a business organization must, and each 784 corporation, limited liability company, or partnership holding a 785 certificate of authorization, shall include her or his license 786 its certificate number in any newspaper, telephone directory, or 787 other advertising medium used by the registered architect or  $_{m{ au}}$ 788 interior designer, or business organization corporation, limited 789 liability company, or partnership. A business organization 790 corporation, limited liability company, or partnership is not 791 required to display the certificate number of individual 792 registered architects or interior designers employed by or 793 working within the business organization corporation, limited 794 liability company, or partnership. 795 Section 33. Paragraphs (a) and (c) of subsection (5) of 796 section 481.229, Florida Statutes, are amended to read: 797 481.229 Exceptions; exemptions from licensure.-798 (5)(a) Nothing contained in This part does not prohibit 799 shall prevent a registered architect or a qualified business 800 organization partnership, limited liability company, or 801 corporation holding a valid certificate of authorization to provide architectural services from performing any interior 802 803 design service or from using the title "interior designer" or 804 "registered interior designer." 805 Notwithstanding any other provision of this part, a

Page 31 of 45

registered architect or qualified business organization

CODING: Words stricken are deletions; words underlined are additions.

806

certified any corporation, partnership, or person operating under a fictitious name which holds a certificate of authorization to provide architectural services must shall be qualified, without fee, for a certificate of authorization to provide interior design services upon submission of a completed application for qualification therefor. For corporations, partnerships, and persons operating under a fictitious name which hold a certificate of authorization to provide interior design services, satisfaction of the requirements for renewal of the certificate of authorization to provide architectural services under s. 481.219 shall be deemed to satisfy the requirements for renewal of the certificate of authorization to provide interior design services under that section.

Section 34. Section 481.303, Florida Statutes, is reordered and amended to read:

- 481.303 Definitions.—As used in this chapter, the term:
- (1) "Board" means the Board of Landscape Architecture.
- $\underline{(3)}$  "Department" means the Department of Business and Professional Regulation.
- (6) "Registered landscape architect" means a person who holds a license to practice landscape architecture in this state under the authority of this act.
- (2)(4) "Certificate of registration" means a license issued by the department to a natural person to engage in the practice of landscape architecture.
  - (5) "Certificate of authorization" means a license issued

Page 32 of 45

by the department to a corporation or partnership to engage in the practice of landscape architecture.

(4) "Landscape architecture" means professional services, including, but not limited to, the following:

833

834

835

836 837

838

839

840

841

842

843

844

845

846

847 848

849

850

851

852

853

854

855

856

857 858

- (a) Consultation, investigation, research, planning, design, preparation of drawings, specifications, contract documents and reports, responsible construction supervision, or landscape management in connection with the planning and development of land and incidental water areas, including the use of Florida-friendly landscaping as defined in s. 373.185, where, and to the extent that, the dominant purpose of such services or creative works is the preservation, conservation, enhancement, or determination of proper land uses, natural land features, ground cover and plantings, or naturalistic and aesthetic values;
- (b) The determination of settings, grounds, and approaches for and the siting of buildings and structures, outdoor areas, or other improvements;
- (c) The setting of grades, shaping and contouring of land and water forms, determination of drainage, and provision for storm drainage and irrigation systems where such systems are necessary to the purposes outlined herein; and
- (d) The design of such tangible objects and features as are necessary to the purpose outlined herein.
- (5) "Landscape design" means consultation for and preparation of planting plans drawn for compensation, including

Page 33 of 45

specifications and installation details for plant materials, soil amendments, mulches, edging, gravel, and other similar materials. Such plans may include only recommendations for the conceptual placement of tangible objects for landscape design projects. Construction documents, details, and specifications for tangible objects and irrigation systems shall be designed or approved by licensed professionals as required by law.

Section 35. Subsection (5) of section 481.321, Florida Statutes, is amended to read:

481.321 Seals; display of certificate number.-

corporation or partnership holding a certificate of authorization shall include her or his its certificate number in any newspaper, telephone directory, or other advertising medium used by the registered landscape architect, corporation, or partnership. A corporation or partnership must is not required to display the certificate number numbers of at least one officer, director, owner, or partner who is a individual registered landscape architect architects employed by or practicing with the corporation or partnership.

Section 36. Subsection (4) of section 481.311, Florida Statutes, is amended to read:

481.311 Licensure.-

(4) The board shall certify as qualified for a certificate of authorization any applicant corporation or partnership who satisfies the requirements of s. 481.319.

Page 34 of 45

Section 37. Subsection (2) of section 481.317, Florida Statutes, is amended to read:

481.317 Temporary certificates.-

(2) Upon approval by the board and payment of the fee set in s. 481.307, the department shall grant a temporary certificate of authorization for work on one specified project in this state for a period not to exceed 1 year to an out-of-state corporation, partnership, or firm, provided one of the principal officers of the corporation, one of the partners of the partnership, or one of the principals in the fictitiously named firm has obtained a temporary certificate of registration in accordance with subsection (1).

Section 38. Section 481.319, Florida Statutes, is amended to read:

- 481.319 Corporate and partnership practice of landscape architecture: certificate of authorization.
- architecture by registered landscape architects registered under this part through a corporation or partnership offering landscape architectural services to the public, or through a corporation or partnership offering landscape architectural services to the public through individual registered landscape architects as agents, employees, officers, or partners, is permitted, subject to the provisions of this section, if:
- (a) One or more of the principal officers of the corporation, or partners of the partnership, and all personnel

Page 35 of 45

of the corporation or partnership who act in its behalf as landscape architects in this state are registered landscape architects; and

- (b) One or more of the officers, one or more of the directors, one or more of the owners of the corporation, or one or more of the partners of the partnership is a registered landscape architect; and
- (c) The corporation or partnership has been issued a certificate of authorization by the board as provided herein.
- (2) All documents involving the practice of landscape architecture which are prepared for the use of the corporation or partnership shall bear the signature and seal of a registered landscape architect.
- of a An applicant corporation must shall file with the department the names and addresses of all officers and board members of the corporation, including the principal officer or officers, duly registered to practice landscape architecture in this state and, also, of all individuals duly registered to practice landscape architecture in this state who shall be in responsible charge of the practice of landscape architecture by the corporation in this state. A landscape architecture by practice in the name of a An applicant partnership must shall file with the department the names and addresses of all partners of the partnership, including the partner or partners duly registered to practice landscape architecture in this state and,

Page 36 of 45

also, of an individual or individuals duly registered to practice landscape architecture in this state who shall be in responsible charge of the practice of landscape architecture by said partnership in this state.

- (4) Each <u>landscape architect qualifying a partnership or</u> and corporation <del>licensed</del> under this part <u>must shall</u> notify the department within 1 month of any change in the information contained in the application upon which the license is based. Any landscape architect who terminates <u>her or</u> his or her employment with a partnership or corporation licensed under this part shall notify the department of the termination within 1 month.
- (5) Disciplinary action against a corporation or partnership shall be administered in the same manner and on the same grounds as disciplinary action against a registered landscape architect.
- (6) Except as provided in s. 558.0035, the fact that a registered landscape architect practices landscape architecture through a corporation or partnership as provided in this section does not relieve the landscape architect from personal liability for her or his or her professional acts.
- Section 39. Subsection (5) of section 481.329, Florida Statutes, is amended to read:
  - 481.329 Exceptions; exemptions from licensure.-
- (5) This part does not prohibit any person from engaging in the practice of landscape design, as defined in s. 481.303(5)

Page 37 of 45

s. 481.303(7), or from submitting for approval to a governmental agency planting plans that are independent of, or a component of, construction documents that are prepared by a Floridaregistered professional. Persons providing landscape design services shall not use the title, term, or designation "landscape architect," "landscape architectural," "landscape architecture," "L.A.," "landscape engineering," or any description tending to convey the impression that she or he is a landscape architect unless she or he is registered as provided in this part.

Section 40. Subsection (14) of section 489.503, Florida Statutes, is amended, and subsection (24) is added to that section, to read:

489.503 Exemptions.—This part does not apply to:

(14) The sale of, installation of, repair of, alteration of, addition to, or design of electrical wiring, fixtures, appliances, thermostats, apparatus, raceways, computers, customer premises equipment, customer premises wiring, and conduit, or any part thereof, by an employee, contractor, subcontractor, or affiliate of a company operating under a certificate issued under chapter 364 or chapter 610, or under a local franchise or right-of-way agreement, if those items are for the purpose of transmitting data, voice, video, or other communications, or commands as part of a cable television, community antenna television, radio distribution, communications, or telecommunications system. An employee,

Page 38 of 45

subcontractor, contractor, or affiliate of a company that operates under a certificate issued under chapter 364 or chapter 610, or under a local franchise or right-of-way agreement, is not subject to any local ordinance that requires a permit for work related to low-voltage electrical work, including related technical codes, regulations, and licensure. The scope of this exemption is limited to electrical circuits and equipment governed by the applicable provisions of Articles 725 (Classes 2 and 3 circuits only), 770, 800, 810, and 820 of the National Electrical Code, current edition, or 47 C.F.R. part 68, and employees, contractors, and subcontractors of companies, and affiliates thereof, operating under a certificate issued under chapter 364 or chapter 610 or under a local franchise or right-of-way agreement. This subsection does not relieve any person from licensure as an alarm system contractor.

(24) A person who installs low-voltage landscape lighting that contains a factory-installed electrical cord with a plug and does not require installation, wiring, or a modification to the electrical wiring in a structure.

Section 41. Present paragraphs (a) through (e) of subsection (2) of section 489.518, Florida Statutes, are redesignated as paragraphs (b) through (f), respectively, and a new paragraph (a) is added to that subsection, to read:

489.518 Alarm system agents.—

(2) (a) A person who performs only sales or installations of wireless alarm systems, other than fire alarm systems, in a

Page 39 of 45

single-family residence is not required to complete the initial training required for burglar alarm system agents.

Section 42. Section 492.111, Florida Statutes, is amended to read:

492.111 Practice of professional geology by a firm, corporation, or partnership; certificate of authorization.—The practice of, or offer to practice, professional geology by individual professional geologists licensed under the provisions of this chapter through a firm, corporation, or partnership offering geological services to the public through individually licensed professional geologists as agents, employees, officers, or partners thereof is permitted subject to the provisions of this chapter, if provided that:

(1) At all times that it offers geological services to the public, the firm, corporation, or partnership is qualified by has on file with the department the name and license number of one or more individuals who hold a current, active license as a professional geologist in the state and are serving as a geologist of record for the firm, corporation, or partnership. A geologist of record may be any principal officer or employee of such firm or corporation, or any partner or employee of such partnership, who holds a current, active license as a professional geologist in this state, or any other Floridalicensed professional geologist with whom the firm, corporation, or partnership has entered into a long-term, ongoing relationship, as defined by rule of the board, to serve as one

Page 40 of 45

of its geologists of record. It shall be the responsibility of the firm, corporation, or partnership and The geologist of record shall to notify the department of any changes in the relationship or identity of that geologist of record within 30 days after such change.

- a certificate of authorization by the department as provided in this chapter. For purposes of this section, a certificate of authorization shall be required of any firm, corporation, partnership, association, or person practicing under a fictitious name and offering geological services to the public; except that, when an individual is practicing professional geology in her or his own name, she or he shall not be required to obtain a certificate of authorization under this section. Such certificate of authorization shall be renewed every 2 years.
- (3) All final geological papers or documents involving the practice of the profession of geology which have been prepared or approved for the use of such firm, corporation, or partnership, for delivery to any person for public record with the state, shall be dated and bear the signature and seal of the professional geologist or professional geologists who prepared or approved them.
- (3)(4) Except as provided in s. 558.0035, the fact that a licensed professional geologist practices through a corporation or partnership does not relieve the registrant from personal

Page 41 of 45

1067

1068

1069

1070

1071

10721073

1074

1075

1076

1077

1078

1079

1080

10811082

1083

1084

1085

1086 1087

1088

1089

1090

1091

1092

liability for negligence, misconduct, or wrongful acts committed by her or him. The partnership and all partners are jointly and severally liable for the negligence, misconduct, or wrongful acts committed by their agents, employees, or partners while acting in a professional capacity. Any officer, agent, or employee of a corporation is personally liable and accountable only for negligent acts, wrongful acts, or misconduct committed by her or him or committed by any person under her or his direct supervision and control, while rendering professional services on behalf of the corporation. The personal liability of a shareholder of a corporation, in her or his capacity as shareholder, may be no greater than that of a shareholderemployee of a corporation incorporated under chapter 607. The corporation is liable up to the full value of its property for any negligent acts, wrongful acts, or misconduct committed by any of its officers, agents, or employees while they are engaged on behalf of the corporation in the rendering of professional services.

(5) The firm, corporation, or partnership desiring a certificate of authorization shall file with the department an application therefor, upon a form to be prescribed by the department, accompanied by the required application fee.

(6) The department may refuse to issue a certificate of authorization if any facts exist which would entitle the department to suspend or revoke an existing certificate of authorization or if the department, after giving persons

Page 42 of 45

involved a full and fair hearing, determines that any of the officers or directors of said firm or corporation, or partners of said partnership, have violated the provisions of s. 492.113.

Section 43. Section 492.104, Florida Statutes, is amended to read:

492.104 Rulemaking authority.—The Board of Professional Geologists may has authority to adopt rules pursuant to ss. 120.536(1) and 120.54 to implement this chapter. Every licensee shall be governed and controlled by this chapter and the rules adopted by the board. The board may establish is authorized to set, by rule, fees for application, examination, certificate of authorization, late renewal, initial licensure, and license renewal. These fees may should not exceed the cost of implementing the application, examination, initial licensure, and license renewal or other administrative process and are shall be established as follows:

- (1) The application fee  $\underline{\text{may shall}}$  not exceed \$150 and  $\underline{\text{is}}$  shall be nonrefundable.
- (2) The examination fee <u>may shall</u> not exceed \$250, and the fee may be apportioned to each part of a multipart examination. The examination fee shall be refundable in whole or part if the applicant is found to be ineligible to take any portion of the licensure examination.
  - (3) The initial license fee may shall not exceed \$100.
  - (4) The biennial renewal fee may shall not exceed \$150.
  - (5) The fee for a certificate of authorization shall not

Page 43 of 45

1119	exceed \$350 and the fee for renewal of the certificate shall not
1120	exceed \$350.
1121	$\frac{(6)}{(6)}$ The fee for reactivation of an inactive license may
1122	shall not exceed \$50.
1123	(6) (7) The fee for a provisional license may shall not
1124	exceed \$400.
1125	(7) (8) The fee for application, examination, and licensure
1126	for a license by endorsement $\underline{is}\ shall\ be$ as provided in this
1127	section for licenses in general.
1128	Section 44. Subsection (4) of section 492.113, Florida
1129	Statutes, is amended to read:
1130	492.113 Disciplinary proceedings.—
1131	(4) The department shall reissue the license of a
1132	disciplined professional geologist <del>or business</del> upon
1133	certification by the board that the disciplined person has
1134	complied with $rac{all\ of}{}$ the terms and conditions set forth in the
1135	final order.
1136	Section 45. Section 492.115, Florida Statutes, is amended
1137	to read:
1138	492.115 Roster of licensed professional geologists.—A
1139	roster showing the names and places of business or residence of
1140	all licensed professional geologists and all properly qualified
1141	firms, corporations, or partnerships practicing holding
1142	certificates of authorization to practice professional geology

Page 44 of 45

in the state shall be prepared annually by the department. A

copy of this roster  $\underline{\text{must}}$  be  $\underline{\text{made}}$  available to  $\underline{\text{shall}}$  be

CODING: Words stricken are deletions; words underlined are additions.

1143

1144

# FLORIDA HOUSE OF REPRESENTATIVES

HB 1187 2016

obtainable by each licensed professional geologist and each firm, corporation, or partnership qualified by a professional geologist holding a certificate of authorization, and copies thereof shall be placed on file with the department.

Section 46. This act shall take effect July 1, 2016.

1145

1146

1147

1148

1149

Page 45 of 45

## HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #:

CS/HB 1195

Technology

SPONSOR(S): Government Operations Subcommittee; Grant

TIED BILLS:

IDEN./SIM. BILLS: SB 1430

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
1) Government Operations Subcommittee	13 Y, 0 N, As CS	Toliver	Williamson
Government Operations Appropriations     Subcommittee		Keith A	Lobb 312
3) State Affairs Committee			

#### **SUMMARY ANALYSIS**

The Agency for State Technology (AST) is administratively housed within the Department of Management Services. The executive director of AST, who serves as the state's chief information officer, is appointed by the governor and confirmed by the Senate. Current law establishes positions within AST and establishes the agency's duties and responsibilities.

The bill requires AST to create, administer, and maintain a data catalog. State and local government entities must provide AST with an indexed list that identifies all data points aggregated or stored within any computer system, platform, application, or database used by the entity. The bill specifies the type of information required for inclusion in the list. AST must create a standardized reporting format for the data submitted by state and local government entities and publish that data in the data catalog.

The bill establishes the position of chief data officer (CDO) within AST. The CDO must request and receive data from any state or local government entity, as needed, to establish the interoperability of public data, for the purpose of maintaining and updating the data catalog.

Currently, The Florida Election Code only allows voter interface devices to be used to aid persons with disabilities in the voting process.

The bill appears to expand the use of voter interface devices to all individuals instead of persons with disabilities only. It revises the definition of "marksense ballot" and "marking device" to include voter interface devices.

The bill has a significant, yet indeterminate negative fiscal impact to state government expenditures, specifically within the AST. The bill establishes the CDO position within the AST and requires the AST to create, administer, and maintain a data catalog to display information collected from state and local governments. In addition, there is likely a negative yet indeterminate fiscal impact to expenditures from local governments associated with the data reporting requirements in the bill.

Except as otherwise expressly provided in the act, the bill will take effect on July 1, 2016.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: h1195b.GOAS.DOCX

### **FULL ANALYSIS**

### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

## Agency for State Technology

## **Background**

In 2014, the Legislature created the Agency for State Technology (AST) within the Department of Management Services (DMS).<sup>1</sup> The executive director of the AST, who serves as the state's chief information officer, is appointed by the governor and confirmed by the Senate.<sup>2</sup> The following positions are established within the AST, all of whom are appointed by the executive director:

- Deputy executive director, who serves as the deputy chief information officer;<sup>3</sup>
- Chief planning officer and six strategic planning coordinators;<sup>4</sup>
- Chief operations officer;<sup>5</sup>
- Chief information security officer;<sup>6</sup> and
- Chief technology officer.<sup>7</sup>

# AST's duties and responsibilities include:

- Developing and publishing information technology (IT) policy for management of the state's IT resources;
- Establishing and publishing IT architecture standards;
- Establishing project management and oversight standards for use by state agencies when implementing IT projects;
- Performing project oversight on all state agency IT projects with a total project cost of \$10 million or more that are funded in the General Appropriations Act or any other law;
- Performing project oversight on any cabinet agency IT project with a total project cost of \$25
  million or more and that impacts one or more agencies;
- Providing operational management and oversight of the state data center;
- Recommending additional consolidations of agency data centers or computing facilities into the state data center;
- Identifying opportunities for standardization and consolidation of IT services that support business functions and operations that are common across state agencies;
- Establishing, in collaboration with DMS, best practices for the procurement of IT products in order to reduce costs, increase productivity, or improve services;
- Participating with DMS in evaluating, conducting, and negotiating competitive solicitations for state term contracts for IT commodities, consultant services, or staff augmentation contractual services;
- Developing standards for IT reports and updates for use by state agencies;
- Assisting state agencies, upon request, in developing IT related legislative budget requests; and

AST is administratively housed within DMS as a separate budget program and is not subject to its control, supervision, or direction.

<sup>&</sup>lt;sup>2</sup> Section 20.61(1)(a), F.S.

<sup>&</sup>lt;sup>3</sup> Section 20.61(2)(a), F.S.

<sup>&</sup>lt;sup>4</sup> Section 20.61(2)(b), F.S., requires one coordinator for each of the following major program areas: health and human services, education, government operations, criminal and civil justice, agriculture and natural resources, and transportation and economic development.

<sup>&</sup>lt;sup>5</sup> Section 20.61(2)(c), F.S.

<sup>&</sup>lt;sup>6</sup> Section 20.61(2)(d), F.S.

<sup>&</sup>lt;sup>7</sup> Section 20.61(2)(e), F.S.

 Conducting annual assessments of state agencies to determine their compliance with all IT standards and guidelines developed and published by AST.<sup>8</sup>

Currently, the AST does not have statutory authority for the oversight of the interoperability<sup>9</sup> of public data.<sup>10</sup>

## Effect of the Bill

The bill creates s. 282.319, F.S., requiring the AST to create, administer, and maintain a data catalog. In addition, it requires a state or local government entity to annually provide the AST with an indexed list that identifies all types of data points aggregated or stored within any computer system, platform, application, or database used by that entity. The list does not need to include the publication of all data points or data sets; however, it must include the identification of all data fields or columns within any computer system, platform, application, or database used by the entity. The AST must create a standardized reporting format for the submitted data and publish it in an indexed catalog. The list must identify:

- If the data is maintained as structured or discrete data:
- Any standards or terminology used to structure the data;
- The name of the system, platform, or application that collects, stores, publishes, or analyzes the data;
- Any integration or interface between any system, platform, or application used by the entity and any other system, platform, or application;
- Any existing or planned application programming interface used to publish data, the data contained in any such existing interface, and the data expected to be contained in any such planned interface;
- Any current methodologies or formats for transmitting data to a state or local government entity;
   and
- Any data that, if contained within a published application program interface would increase the
  efficiency and operation of state government, or increase the public's ability to obtain data in an
  efficient, accurate, and less costly manner.

The bill establishes the position of chief data officer (CDO) within the AST, who is appointed by the executive director. The CDO must request and receive data from any state or local government entity, as needed to establish the interoperability of public data, for the purpose of maintaining and updating the data catalog.

### **Voting Systems**

## **Background**

The Florida Election Code<sup>11</sup> requires certain specifications for voting systems<sup>12</sup> and ballots.<sup>13</sup> The term "ballot" is divided into two sub-categories:

<sup>&</sup>lt;sup>8</sup> Section 282.0051, F.S.

<sup>&</sup>lt;sup>9</sup> The term "interoperability" is defined to mean the ability of a system to work with or use the parts or equipment of another system. Merriam-Webster, available at <a href="http://merriam-webster.com/dictionary/interoperability">http://merriam-webster.com/dictionary/interoperability</a> (last visited February 2, 2016).

<sup>&</sup>lt;sup>10</sup> 2016 Agency Legislative Bill Analysis of HB 1195 by AST, January 20, 2016, at 2 (on file with the Government Operations Subcommittee).

<sup>&</sup>lt;sup>11</sup> Chapters 97-106, F.S., are known as The Florida Election Code.

The term "voting system" is defined to mean a method of casting and processing votes that functions wholly or partly by use of electromechanical or electronic apparatus or by use of marksense ballots and includes, but is not limited to, the procedures for casting and processing votes and the programs, operating manuals, supplies, printouts, and other software necessary for the system's operation. Section 97.021(44), F.S.

<sup>&</sup>lt;sup>13</sup> Section 101.015(1), F.S., sets the standards for voting systems. The Department of State is required to adopt rules establishing the minimum standards for hardware and software for electronic and electromechanical voting systems. Section 101.015(1), F.S.; see also STORAGE NAME: h1195b.GOAS.DOCX

PAGE: 3

- "Marksense ballots" means that printed sheet of papers, used in conjunction with an electronic
  or electromechanical vote tabulation voting system, containing the names of candidates, or a
  statement of proposed constitutional amendments or other questions or propositions submitted
  to the electorate at any election, on which sheet of paper an elector casts his or her vote;<sup>14</sup> and
- "Electronic or electromechanical devices" means a ballot that is voted by the process of
  electronically designating, including by touchscreen, or marking with a marking device<sup>15</sup> for
  tabulation by automatic tabulating equipment or data processing equipment.<sup>16</sup>

The Electronic Voting Systems Act (act)<sup>17</sup> was established "to authorize the use of electronic and electromechanical voting systems in which votes are registered electronically or are tabulated on automatic tabulating equipment or data processing equipment."<sup>18</sup> The act requires all voting to be by marksense ballot utilizing a marking device for the purpose of designating ballot selections.<sup>19</sup> However, persons with disabilities may vote on a voter interface device that meets the voting system accessibility requirements for individuals with disabilities pursuant to the federal Help America Vote Act of 2002 and s. 101.56062, F.S.<sup>20</sup> The term "voter interface device" means any device that communicates voting instructions and ballot information to a voter and allows the voter to select and vote for candidates and issues.<sup>21</sup>

The Department of State must publicly examine all makes of electronic or electromechanical voting systems submitted to it and determine whether the systems comply with s. 101.5606, F.S., which establishes requirements for approval of systems.<sup>22</sup> Any person owning or interested in an electronic or electromechanical voting system may submit it to the department for examination.<sup>23</sup> Each certified voting system must include the capability to install accessible voter interface devices in the system configuration that will allow the system to meet certain minimum standards to aid persons with disabilities in the voting process.<sup>24</sup>

By 2020, all persons with disabilities must vote on a voter interface device that meets the voter accessibility requirements for individuals with disabilities under the Help America Vote Act of 2002 and s. 101.56062, F.S.<sup>25</sup>

## Effect of the Bill

The bill appears to expand the use of voter interface devices to all individuals instead of persons with disabilities only.

The bill revises the definition of "marksense ballot" to include sheets of paper used indirectly to designate the elector's ballot selections through the use of a voter interface device.

Fla. Admin. Rule 1S-5.001. Sections 101.151 and 101.161, F.S., set the specifications for ballots. The Department of State is required to adopt rules prescribing a uniform primary and general election ballot for each certified voting system in accordance with The Florida Election Code. Section 101.151(9), F.S.; see also Fla. Admin. Rule 1S-2.032.

STORAGE NAME: h1195b.GOAS.DOCX

<sup>&</sup>lt;sup>14</sup> Section 97.021(4)(a), F.S.

<sup>&</sup>lt;sup>15</sup> The term "marking device" is defined to mean any approved device for marking a ballot with ink or other substance that will enable the ballot to be tabulated by means of automatic tabulating equipment. Section 101.5603(5), F.S.

<sup>&</sup>lt;sup>16</sup> Section 97.021(4)(b), F.S.

<sup>&</sup>lt;sup>17</sup> Sections 101.5601-101.5614, F.S., are cited as the "Electronic Voting Systems Act."

<sup>&</sup>lt;sup>18</sup> Section 101.5602, F.S.

<sup>&</sup>lt;sup>19</sup> Section 101.56075(1), F.S.

<sup>&</sup>lt;sup>20</sup> Section 101.56075(2), F.S.

<sup>&</sup>lt;sup>21</sup> Section 97.021(40), F.S.

<sup>&</sup>lt;sup>22</sup> Section 101.5605(1), F.S.

<sup>&</sup>lt;sup>23</sup> Section 101.5605(2)(a), F.S.

<sup>&</sup>lt;sup>24</sup> See s. 101.56062, F.S.

<sup>&</sup>lt;sup>25</sup> Section 101.56075(3), F.S.

With respect to any voting system that uses a voter interface device, the bill provides that ss. 101.151, 101.161, 101.2512, 101.2515 101.252, 101.254, F.S., which relate to ballot layout, only apply to the display of candidates and issues on such device.

The bill amends the Electronic Voting Systems Act to include voter interface devices within the definition of "marking device."

The provisions of the bill amending The Florida Election Code are effective January 1, 2017.

## **B. SECTION DIRECTORY:**

**Section 1:** amends s. 20.61, F.S., relating to AST.

Section 2: amends s. 97.021, F.S., relating to definitions, effective January 1, 2017.

Section 3: amends s. 101.151, F.S., relating to specifications for ballots, effective January 1, 2017.

**Section 4:** amends s. 101.5603, F.S., relating to definitions relating to the Electronic Voting Systems Act, effective January 1, 2017.

Section 5: amends s. 101.56075, F.S., relating to voting methods, effective January 1, 2017.

**Section 6:** amends s. 282.0051, F.S., relating to AST; powers, duties, and functions.

**Section 7:** creates s. 282.319, F.S., relating to a data catalog.

**Section 8:** provides an effective date of July 1, 2016, except as otherwise expressly provided in the act.

## II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

## A. FISCAL IMPACT ON STATE GOVERNMENT:

Revenues:

None.

## 2. Expenditures:

The bill has a significant, yet indeterminate negative fiscal impact to state government expenditures, specifically within the AST. The bill establishes the CDO position within the AST and requires the AST to create, administer, and maintain a data catalog to display information collected from state and local governments.

### **B. FISCAL IMPACT ON LOCAL GOVERNMENTS:**

## 1. Revenues:

None.

## 2. Expenditures:

There is likely a negative, yet indeterminate fiscal impact on local governments associated with the data reporting requirements in the bill.

STORAGE NAME: h1195b.GOAS.DOCX DATE: 1/29/2016

## C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

Companies offering voter interface devices may see an increase in requests for such devices due to the authorized expansion of its use.

### D. FISCAL COMMENTS:

None.

### III. COMMENTS

#### A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

The county/municipality mandates provision of Art. VII, s. 18 of the Florida Constitution may apply because this bill requires local governments to gather, standardize, and submit certain data to AST for inclusion in the data catalog; however, an exemption may apply if the cost to local governments is insignificant. An exception does not apply because the bill does not articulate a finding of an important state interest.

2. Other:

None.

## **B. RULE-MAKING AUTHORITY:**

None.

### C. DRAFTING ISSUES OR OTHER COMMENTS:

The Agency for State Technology only has statutory oversight of state agencies in the executive branch of government and therefore might be unable to enforce the provisions of the bill requiring local government entities to submit data.

# IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On January 26, 2016, the Government Operations Subcommittee adopted one amendment and reported the bill favorably as a committee substitute. The amendment relocated provisions establishing a data catalog and the assigning duties to the chief data officer to chapter 282, F.S., which relates to enterprise information technology services. It also clarified that AST administers the data catalog. Finally, the amendment provided that the provisions of the bill amending The Florida Election Code are effective January 1, 2017.

This analysis is drafted to the committee substitute as approved by the Government Operations Subcommittee.

STORAGE NAME: h1195b.GOAS.DOCX DATE: 1/29/2016

CS/HB 1195

1

2

3

4

5

6 7

8

9

10

11

12

13

14

15

16

17

2016

A bill to be entitled

An act relating to technology; amending s. 20.61, F.S.; establishing the chief data officer within the Agency for State Technology; amending s. 97.021, F.S.; revising the definition of the term "marksense ballots" for purposes of the Florida Election Code; amending s. 101.151, F.S.; providing applicability of specified requirements to the display on a voter interface device; amending ss. 101.5603 and 101.56075, F.S.; conforming provisions to changes made by the act; amending s. 282.0051, F.S.; requiring the agency to create a reporting format for certain data and publish such data in an indexed catalog; creating s. 282.319, F.S.; requiring each state and local government entity to annually provide an indexed list of certain data to the agency; providing requirements for such list; providing effective dates.

18 19

Be It Enacted by the Legislature of the State of Florida:

20 21

22

23

26

Section 1. Paragraph (f) is added to subsection (2) of section 20.61, Florida Statutes, to read:

24 25

20.61 Agency for State Technology.-The Agency for State Technology is created within the Department of Management Services. The agency is a separate budget program and is not subject to control, supervision, or direction by the Department

Page 1 of 5

of Management Services, including, but not limited to, purchasing, transactions involving real or personal property, personnel, or budgetary matters.

- (2) The following positions are established within the agency, all of whom shall be appointed by the executive director:
  - (f) Chief data officer.

- Section 2. Effective January 1, 2017, paragraph (a) of subsection (4) of section 97.021, Florida Statutes, is amended to read:
- 97.021 Definitions.—For the purposes of this code, except where the context clearly indicates otherwise, the term:
- (4) "Ballot" or "official ballot" when used in reference to:
- (a) "Marksense <u>ballot</u> <u>ballots</u>" means that printed sheet of paper, used in conjunction with an electronic or electromechanical vote tabulation voting system, containing the names of candidates, or a statement of proposed constitutional amendments or other questions or propositions submitted to the electorate at any election, or the selections made by the elector of candidates or other questions or propositions at an election, on which sheet of paper an elector casts his or her vote either directly on the sheet of paper or indirectly through the use of a voter interface device used to designate the elector's ballot selections on the sheet of paper.

Page 2 of 5

Section 3. Effective January 1, 2017, subsection (10) is

added to section 101.151, Florida Statutes, to read:

101.151 Specifications for ballots.-

- interface device to designate the elector's ballot selections on a sheet of paper, the provisions of this section, s. 101.161, and ss. 101.2512-101.254 that prescribe the ballot layout apply only to the display of candidates and issues on the voter interface device.
- Section 4. Effective January 1, 2017, subsection (5) of section 101.5603, Florida Statutes, is amended to read:
- 101.5603 Definitions relating to Electronic Voting Systems Act.—As used in this act, the term:
- (5) "Marking device" means any approved device for marking a ballot with ink or other substance, including through a voter interface device, which will enable the ballot to be tabulated by means of automatic tabulating equipment.
- Section 5. Effective January 1, 2017, subsection (1) of section 101.56075, Florida Statutes, is amended to read:
  - 101.56075 Voting methods.-
- (1) Except as provided in subsection (2), all voting shall be by marksense ballot <u>using utilizing</u> a marking device for the purpose of designating ballot selections.
- Section 6. Subsection (8) of section 282.0051, Florida Statutes, is amended to read:
- 282.0051 Agency for State Technology; powers, duties, and functions.—The Agency for State Technology shall have the

Page 3 of 5

following powers, duties, and functions:

- (8) (a) Develop standards for information technology reports and updates, including, but not limited to, operational work plans, project spend plans, and project status reports, for use by state agencies.
- (b) Create a standardized reporting format for data submitted by state and local government entities and publish such data in the data catalog pursuant to s. 282.319.
- Section 7. Section 282.319, Florida Statutes, is created to read:
  - 282.319 Data catalog.-
- (1) The Agency for State Technology shall create, administer, and maintain a data catalog.
- (2) A state or local government entity must annually provide the agency with an indexed list that identifies all types of data points aggregated or stored within any computer system, platform, application, or database used by the entity. The list need not include all data points or data sets but must identify all data fields or columns within any computer system, platform, application, or database used by the entity. The list must identify:
- (a) Whether the data is maintained as structured or discrete data.
- (b) Any standards or terminology used to structure the data.
  - (c) The name of the system, platform, or application that

Page 4 of 5

105 collects, stores, publishes, or analyzes the data.

106

107

108

109

110

111

112

113

114

115

116

117

118

119

120

121

122

123

124

125

126

- (d) Any integration or interface between any system, platform, or application used by the entity and any other system, platform, or application.
- (e) Any existing or planned application programming interface used to publish data, the data contained in any such existing interface, and the data expected to be contained in any such planned interface.
- (f) Any current methodologies or formats for transmitting data to a state or local government entity.
- (g) Any data that, if contained within a published application programming interface, would:
- 1. Increase the efficiency and operation of state government; or
- 2. Increase the public's ability to obtain data in an efficient, accurate, and less costly manner.
- (3) The agency's chief data officer shall request and receive data, as needed to establish the interoperability of public data, from any state or local government entity for the purpose of maintaining and updating the data catalog.
- Section 8. Except as otherwise expressly provided in this act, this act shall take effect July 1, 2016.

Page 5 of 5

COMMITTEE/SUBCOMMI	ITTEE ACTION
ADOPTED	(Y/N)
ADOPTED AS AMENDED	(Y/N)
ADOPTED W/O OBJECTION	(Y/N)
FAILED TO ADOPT	(Y/N)
WITHDRAWN	(Y/N)
OTHER	

Committee/Subcommittee hearing bill: Government Operations
Appropriations Subcommittee

Representative Grant offered the following:

#### Amendment

1 2

3

5

6

7

8

9

10

11

12

13

14

15

Remove everything after the enacting clause and insert:

Section 1. Subsection (2) of section 20.61, Florida

Statutes, is amended to read:

20.61 Agency for State Technology.—The Agency for State Technology is created within the Department of Management Services. The agency is a separate budget program and is not subject to control, supervision, or direction by the Department of Management Services, including, but not limited to, purchasing, transactions involving real or personal property, personnel, or budgetary matters.

697461 - 1195.docx

Published On: 2/15/2016 6:41:29 PM

16

17

18

19

20

21

22

23

24

26

27

28

29

30

31

32

33

34

35

36

37

38

39

40

41

- (2) The following positions are established within the agency, all of whom shall be appointed by the executive director:
- (a) Deputy executive director, who shall serve as the deputy chief information officer.
- (b) Chief planning officer and six strategic planning coordinators. One coordinator shall be assigned to each of the following major program areas: health and human services, education, government operations, criminal and civil justice, agriculture and natural resources, and transportation and economic development.
  - (c) Chief operations officer.
  - (d) Chief information security officer.
  - (e) Chief technology officer.
  - (f) Chief data officer.
- Section 2. Section 282.319, Florida Statutes, is created to read:

## 282.319 Data Catalog.-

- (1) In consultation with state agencies, the chief data officer shall develop an enterprise data inventory that describes the data created or collected by a state agency, to include data used in an agency's information systems, and recommend options and associated costs for developing and maintaining an open data catalog that is machine-readable, easily accessible, and usable by the public.
  - (2) As used in this section, the term:

697461 - 1195.docx

Published On: 2/15/2016 6:41:29 PM

(a)	"Application p	progra	amming inte	erface	e" means a	a set	of
programmin	g instructions	s and	standards	for a	accessing	a wel	o-based
software a	pplication.						

- (b) "Data" means a subset of structured information in a format that allows it to be electronically retrieved and transmitted.
- (c) "Data catalog" means a collection of descriptions of datasets.
- (d) "Dataset" means an organized collection of related data held in an electronic format.
- (e) "Machine-readable" means data that is in a form that can be easily processed by a computer without human intervention.
- (f) "Open data" means data collected or created by a state agency and structured in a way that enables the data to be fully discoverable and usable by the public. Open data does not include data that is restricted from public distribution based on federal or state privacy, confidentiality, and security laws and regulations and data that a state agency is statutorily-authorized to assess a fee for its distribution.
- (g) "State agency" has the same meaning as provided in s. 282.318.
  - (3) At a minimum, the chief data officer shall:
- (a) Establish a process and reporting format for state agencies to provide to the chief data officer an inventory that

697461 - 1195.docx

Published On: 2/15/2016 6:41:29 PM

67	describes	all	current	dataset	s aggreg	ated	or	sto	ced by t	:he
68	agency.	The	inventory	shall	include,	but	is	not	limited	d to:

- 1. The title and description of what information will be found in the dataset.
- 2. A description of how the data is maintained to include standards or terminologies used to structure the data.
- 3. Any existing or planned application programming interface used to publish data, a description of the data contained in any such existing interface, and a description of the data expected to be contained in any currently planned interface.
- (b) Recommend any potential methods for standardizing data across state agencies that will promote interoperability and reduce the collection of duplicative data.
- (c) Identify what state agency data may be considered open data.
- (d) Recommend open data technical standards and terminologies for use by state agencies.
- (e) Recommend options and all associated costs for the state to develop and maintain an open data catalog.
- (4) For purposes of completing the requirements identified in subsection (3), the chief data officer shall take into consideration the data and information contained in the feasibility study completed pursuant to Section 30, chapter 2014-221, Laws of Florida.

697461 - 1195.docx

Bill No. CS/HB 1195 (2016)

Amendment No. 1

Section 3. The Agency for State Technology, in
collaboration with the Department of Highway Safety and Motor
Vehicles, shall develop a plan that includes associated costs
for implementing a secure and uniform system for issuing an
optional digital proof of driver license pursuant to s. 322.032.
The plan must be submitted to the Executive Office of the
Governor, the President of the Senate, and the Speaker of the
House of Representatives no later than December 1, 2016.

Section 4. For the 2016-2017 fiscal year, 1.00 full-time equivalent position and associated salary rate of 103,000 are authorized for the Agency for State Technology to implement this act. On or after the effective date of this act, the Agency for State Technology may submit a budget amendment pursuant to chapter 216, Florida Statutes, to transfer budget authority, if needed, into the Salaries and Benefits category within the Executive Direction and Support Services Budget Entity from other general revenue appropriations to provide budget authority for the chief data officer.

Section 5. This act shall take effect July 1, 2016.

### HOUSE OF REPRESENTATIVES STAFF ANALYSIS

BILL #:

CS/HB 1327

Limited Sinkhole Coverage Insurance

SPONSOR(S): Insurance & Banking Subcommittee: Ingoglia

TIED BILLS:

IDEN./SIM. BILLS: SB 1274

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
1) Insurance & Banking Subcommittee	12 Y, 0 N, As CS	Lloyd	Luczynski
Covernment Operations Appropriations     Subcommittee		Keith	Topp 3)
3) Regulatory Affairs Committee			

### **SUMMARY ANALYSIS**

A sinkhole is defined in law as a landform created by subsidence of soil, sediment, or rock as underlying strata are dissolved by groundwater. Catastrophic ground cover collapse is also defined in the law and is more severe than sinkhole loss. Florida law requires property insurers to cover only catastrophic ground cover collapse, rather than all sinkhole loss, in the base property insurance policy. But, insurers must also offer policyholders sinkhole loss coverage, for an appropriate additional premium.

Currently to recover under a sinkhole insurance policy a homeowner must have experienced sinkhole loss. Sinkhole loss means structural damage to the covered building, including the foundation, caused by sinkhole activity. Contents coverage and additional living expenses apply only if there is structural damage to the covered building caused by sinkhole activity.

In 2011, the Legislature reviewed the sinkhole law and enacted comprehensive reforms addressing all areas of the law, including defining structural damage. The reforms were in response to the increasing number and cost of sinkhole claims. The goal of the reforms was to keep sinkhole loss insurance available to homeowners while providing more certainty in sinkhole claims for homeowners and insurers in terms of coverage, costs, repairs, and exposure.

The bill creates a new type of sinkhole coverage. Among its key features, the bill:

- Permits an authorized insurer to issue a "limited sinkhole coverage insurance" policy providing personal lines residential coverage for the peril of sinkhole loss on any structure or the contents of personal property:
- Covers only losses from the perils of sinkhole loss as the term "sinkhole loss" is currently defined in law;
- Coverage of loss of personal property or contents is not required; coverage may be limited to stabilization of the building and repair of the foundation; coverage of land stabilization is not required;
- Allows policy limits, subject to a minimum limit, and deductibles as agreed by the insurer and insured:
- Requires the insured's signed acknowledgement of reading and understanding the policy limitations, including a notice, with prescribed text:
- Does not apply to commercial lines residential coverage, commercial lines nonresidential coverage, or excess coverage for the peril of sinkholes:
- Does not require form filing:
- Establishes surplus requirements;
- Removes certain limitations on the exportation of policies to the surplus lines until July 1, 2020:
- Until October 1, 2019, these limited sinkhole coverage insurers will not be subject to file and use rate review by the Office of Insurance Regulation; and
- Prohibits assignment of a post-loss claim, except to a subsequent property purchaser.

The bill has no fiscal impact on state or local government. The bill has an indeterminate fiscal impact on the private sector.

The bill is effective on July 1, 2016.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: h1327b.GOAS.DOCX

**DATE: 2/5/2016** 

### **FULL ANALYSIS**

### I. SUBSTANTIVE ANALYSIS

#### A. EFFECT OF PROPOSED CHANGES:

## **Background**

A sinkhole is defined in Florida law as a landform created by subsidence of soil, sediment, or rock as underlying strata are dissolved by groundwater. Sinkholes occur in certain parts of Florida due to the unique geological structure of the land. Sinkholes are geographic features formed by movement of rock or sediment into voids created by the dissolution of water-soluble rock. This type of subsidence formation may be aggravated and accelerated by urbanization, suburbanization, water usage, and changes in weather patterns.

Since 1981, insurers offering property coverage in Florida have been required by law to provide coverage for property damage from sinkholes.<sup>2</sup> In 2007, Florida law was amended to require insurers in Florida to cover only catastrophic ground cover collapse, rather than all sinkhole loss, in the base property insurance policy.<sup>3</sup> Catastrophic ground cover collapse is more severe than sinkhole loss. Catastrophic ground cover collapse means geological activity that result in <u>all</u> the following:

- 1. The abrupt collapse of the ground cover;
- 2. A depression in the ground cover clearly visible to the naked eye;
- 3. Structural damage to the covered building, including the foundation; and
- 4. The insured structure being condemned and ordered to be vacated by the governmental agency authorized by law to issue such an order for that structure.<sup>4</sup>

Insurers must also offer policyholders, for an appropriate additional premium, sinkhole loss coverage covering any structure, including personal property contents. Such coverage is subject to the insurer's approved underwriting and insurability guidelines. At a minimum, sinkhole loss coverage includes repairing the covered building, repairing the foundation, and stabilizing the underlying land. All property insurers can restrict catastrophic ground cover collapse and sinkhole loss coverage to the property's principal building. However, by law, Citizens Property Insurance Corporation (Citizens) sinkhole loss coverage does not cover sinkhole losses to appurtenant structures, driveways, sidewalks, decks, or patios. Furthermore, insurers can require an inspection of the property before providing sinkhole loss coverage.

For sinkhole loss coverage in residential property insurance, current law allows insurers to include a deductible that applies only to sinkhole loss in the following amounts: 1 percent, 2 percent, 5 percent, or 10 percent of policy dwelling limits. The insurer has the option to choose which sinkhole loss deductible is offered to policyholders and currently, most insurers, including Citizens, offer policyholders only a 10 percent sinkhole loss deductible.

Substantial changes to Florida's sinkhole law occurred in 2005, 2006, and 2011.<sup>7</sup> In 2011, the Legislature reviewed the sinkhole law and enacted comprehensive reforms addressing all areas of the law. Data collected by the Office of Insurance Regulation (OIR) in 2010, before the reforms were

STORAGE NAME: h1327b.GOAS.DOCX

**DATE**: 2/5/2016

<sup>&</sup>lt;sup>1</sup> s. 627.706(2)(b), F.S.

<sup>&</sup>lt;sup>2</sup> Ch. 1981-280, Laws of Fla.

<sup>&</sup>lt;sup>3</sup> s. 30, Ch. 2007-1, Laws of Fla.

<sup>&</sup>lt;sup>4</sup> s. 627.706(2)(a), F.S.

<sup>&</sup>lt;sup>5</sup> s. 627.706, F.S.

<sup>&</sup>lt;sup>6</sup> Citizens Property Insurance Corporation is a state-created, not-for-profit, tax-exempt governmental entity whose public purpose is to provide property insurance coverage to those unable to find affordable coverage in the voluntary admitted market. It is not a private insurance company. <sup>7</sup> Chs. 2005-111, 2006-12, and 2011-39, Laws of Fla.

enacted, showed a significant increase in the number and cost of sinkhole claims from 2006 to 2010.<sup>8</sup> These increases impacted the financial stability of property insurers in Florida, including Citizens, and were used by insurers to justify property insurance rate increases.

The sinkhole reforms enacted in 2011 were in response to the increasing number and cost of sinkhole claims. The goal of the reforms was to keep sinkhole loss insurance available to homeowners while providing more certainty in sinkhole claims for homeowners and insurers in terms of coverage, costs, repairs, and exposure.

The first complete year the reforms were in effect was 2012. No data has been collected on an industry-wide basis on the number of claims, claim severity, or claim costs since the reforms were enacted, so their impact on sinkhole claims and costs on an industry-wide basis is unknown. However, Citizens performed a sinkhole study in 2012 to compute the impact of the 2011 reforms on their policies. This study looked at actual sinkhole claim files from Citizens and readjusted the losses and expenses associated with the claims as if the 2011 reforms had been in effect. The actuarial analysis which accompanied the study projected the 2011 reforms would reduce Citizens' expected incurred sinkhole losses for 2013 by almost 55 percent. In Citizens' rate filing for 2014, their actuary projected Citizens' sinkhole losses would decrease by over 52 percent relative to what they would have been without the 2011 reforms. The actuary further noted, however, that even with the projected reduction in sinkhole losses, Citizens still has a significant rate deficiency in the sinkhole area. In fact, in 2012, Citizens earned almost \$57 million in sinkhole premium but paid almost \$227 million in sinkhole losses and expenses.

According to data from Citizens, <sup>12</sup> in 2013, new sinkhole claim volume was down 61 percent from 2012. Also, Citizens had 54 percent fewer pending sinkhole claims in 2013 than 2012. Paid indemnity, outstanding indemnity reserves, and loss adjustment expenses paid to date for sinkhole claims filed against Citizens have also decreased in 2013 when compared to 2012. This declining trend continued into 2014 and 2015 and, according to Citizens, is attributable largely to the major sinkhole claims reform enacted in 2011.<sup>13</sup>

#### Sinkhole Insurance

Current law regarding sinkhole insurance includes the following requirements:

- Every property insurer must provide coverage for catastrophic ground cover collapse;
- Each property insurer must offer coverage for sinkhole loss, for an appropriate additional premium, on any structure including the contents of personal property; and
- A policy for residential property insurance may include a deductible amount applicable to sinkhole losses equal to 1 percent, 2 percent, 5 percent, or 10 percent of the policy dwelling limits, with appropriate premium discounts offered with each deductible amount.

STORAGE NAME: h1327b.GOAS.DOCX

PAGE: 3

<sup>&</sup>lt;sup>8</sup> Report on Review of the 2010 Sinkhole Data Call by the Office of Insurance Regulation, Nov. 8, 2010, <a href="http://www.floir.com/siteDocuments/Sinkholes/2010">http://www.floir.com/siteDocuments/Sinkholes/2010</a> Sinkhole Data Call Report.pdf (last visited Feb. 7, 2016).

The reforms were effective on May 17, 2011 when the bill (CS/CS/CS/SB 408) was signed by the Governor.

10 Citizens Property Insurance Corporation Senate Bill 408 Sinkhole Analysis, prepared by Insurance Services Office, dated Jul. 19, 2012, and presented at Citizens' Board of Governors Meeting on Jul. 27, 2012,

https://www.citizensfla.com/about/mDetails\_boardmtgs.cfm?show=PDF&link=/bnc\_meet/docs/419/07AH\_Citizens\_SB408\_Sinkhole\_Analysis.pdf&event=419&when=Past\_(last visited Feb. 7, 2016).

<sup>11</sup> Information on Citizens' 2014 rate filing is available at https://www.citizensfla.com/about/mediaresources.cfm (last visited Feb. 7, 2016).

<sup>&</sup>lt;sup>12</sup> Data is as of the end of September 2013 and is available in meeting materials from the Citizens' Claims Committee meeting on Nov. 14, 2013, available at <a href="https://www.citizensfla.com/about/mDetails\_boardmtgs.cfm?event=531&when=Past">https://www.citizensfla.com/about/mDetails\_boardmtgs.cfm?event=531&when=Past</a> (last visited Feb. 7, 2016).

<sup>&</sup>lt;sup>13</sup> Citizens Property Insurance Corporation Actuarial & Underwriting Committee Recommended Rate Filing Executive Summary, Jun. 23, 2015 at <a href="https://www.citizensfla.com/about/mDetails\_boardmtgs.cfm?show=PDF&link=/bnc\_meet/docs/604/02\_2016\_Annual\_Recommended\_Rate\_Filing\_Exec\_Summary.pdf&event=604&when=Past\_(last visited Feb. 7, 2016).">https://www.citizensfla.com/about/mDetails\_boardmtgs.cfm?show=PDF&link=/bnc\_meet/docs/604/02\_2016\_Annual\_Recommended\_Rate\_Filing\_Exec\_Summary.pdf&event=604&when=Past\_(last visited Feb. 7, 2016).</a>

There are four terms in statute<sup>14</sup> that, when read together, describe what is currently meant by sinkhole insurance. These terms are:

- 1. "Sinkhole" means a landform created by subsidence of soil, sediment, or rock as underlying strata are dissolved by groundwater. A sinkhole forms by collapse into subterranean voids created by dissolution of limestone or dolostone or by subsidence as these strata are dissolved.
- 2. "Sinkhole activity" means settlement or systematic weakening of the earth supporting the covered building only if the settlement or systematic weakening results from contemporaneous movement or raveling of soils, sediments, or rock materials into subterranean voids created by the effect of water on a limestone or similar rock formation.
- 3. "Sinkhole loss" means structural damage to the covered building, including the foundation, caused by sinkhole activity. Contents coverage and additional living expenses apply only if there is structural damage to the covered building caused by sinkhole activity.
- 4. "Structural damage" means a covered building, regardless of the date of its construction, has experienced the following:
  - (a) Interior floor displacement or deflection in excess of acceptable variances as defined in American Concrete Institute (ACI) 117-90<sup>15</sup> or the Florida Building Code, which results in settlement-related damage to the interior such that the interior building structure or members become unfit for service or represents a safety hazard as defined within the Florida Building Code:
  - (b) Foundation displacement or deflection in excess of acceptable variances as defined in ACI 318-95 or the Florida Building Code, which results in settlement-related damage to the primary structural members or primary structural systems that prevents those members or systems from supporting the loads and forces they were designed to support to the extent that stresses in those primary structural members or primary structural systems exceeds one and one-third the nominal strength allowed under the Florida Building Code for new buildings of similar structure, purpose, or location;
  - (c) Damage that results in listing, leaning, or buckling of the exterior load-bearing walls or other vertical primary structural members to such an extent that a plumb line passing through the center of gravity does not fall inside the middle one-third of the base as defined within the Florida Building Code;
  - (d) Damage that results in the building, or any portion of the building containing primary structural members or primary structural systems, being significantly likely to imminently collapse because of the movement or instability of the ground within the influence zone of the supporting ground within the sheer plane necessary for the purpose of supporting such building as defined within the Florida Building Code; or
  - (e) Damage occurring on or after October 15, 2005, that qualifies as "substantial structural damage" as defined in the Florida Building Code.

Under current law, sinkhole insurance means coverage for sinkhole loss which includes "structural damage" caused by "sinkhole activity." The definition of sinkhole does not include either term. To file a sinkhole claim and recover payment, there must be structural damage to the covered building, including the foundation, caused by sinkhole activity. If a homeowner only has a "sinkhole" as that term is currently defined, the policyholder will not be covered (unless the sinkhole falls within the definition of catastrophic ground cover collapse).

STORAGE NAME: h1327b.GOAS.DOCX

DATE: 2/5/2016

<sup>14</sup> s. 627.706(2) (h)(i)(j) and (k), F.S.

The American Concrete Institute develops and distributes consensus based standards for concrete design, construction and materials. More information and copies of their standards documents are available at <a href="https://www.concrete.org/aboutaci.aspx">https://www.concrete.org/aboutaci.aspx</a> (last visited Feb. 8, 2016).

### Effect of the Bill

The bill creates a new type of personal lines residential coverage for the peril of sinkhole loss. Among its key features regarding coverage, the bill:

- Authorizes a new line of coverage called "limited sinkhole coverage insurance" that may be
  offered, but is subject to underwriting;
- Uses applicable definitions from current law to cover "sinkhole loss":
- Permits policies to include coverage of contents or additional living expenses, which are not required, and limit coverage to stabilization of the building and repair of the foundation; coverage of land stabilization is not required;
- Allows deductibles as agreed by the insurer and insured;
- Allows policy limits as agreed by the insurer and insured, subject to a minimum limit;
- Requires the insured's signed acknowledgement of reading and understanding the policy limitations:
- Requires notice, with prescribed text in uppercase bold 12 point type, that declares that the:
  - o Policy is a sub-limit policy, if applicable; and
  - o Deductible exceeds the percentage authorized for other sinkhole policies, if applicable;
- Does not requiring form filing; and
- Prohibits an insured from assigning a post-loss claim, except to a property purchaser who
  acquires a post-loss insurable interest.

# **Surplus Requirements**

#### New Insurers

To transact insurance in Florida, insurers must apply for a certificate of authority and meet certain surplus requirements. For a new domestic insurer that transacts residential property insurance and is:

- Not a wholly owned subsidiary of an insurer domiciled in any other state, the surplus requirement is at least \$15 million; and
- A wholly owned subsidiary of an insurer domiciled in any other state, the requirement is at least \$50 million.

## Effect of the Bill

For a new domestic insurer that *only* transacts limited sinkhole coverage insurance for personal lines residential property pursuant to s. 627.7151, F.S., (a new section created in the bill) the bill lowers the surplus requirement. For those entities, the insurer must possess a surplus of at least \$7.5 million.

#### Existing Insurers

Under current law, the surplus requirements for existing insurers are different than the requirements for new insurers. For property and casualty insurers, the requirement is \$4 million, except for property and casualty insurers authorized to underwrite any line of residential property insurance. For residential property insurers not holding a certificate of authority before July 1, 2011, the requirement is \$15 million. For residential property insurers holding a certificate of authority before July 1, 2011, and until June 30, 2016, \$5 million; on or after July 1, 2016, and until June 30, 2021, \$10 million; on or after July 1, 2021, \$15 million.

STORAGE NAME: h1327b.GOAS.DOCX DATE: 2/5/2016

### Effect of the Bill

For an existing domestic insurer that *only* transacts limited sinkhole coverage insurance for personal lines residential property pursuant to s. 627.7151, F.S., the bill sets a surplus requirement of \$7.5 million.

# **Limited Sinkhole Coverage Insurance Rates**

Rates for property, casualty, and surety insurance cannot be excessive, inadequate, or unfairly discriminatory. <sup>16</sup> When an insurer submits a rate to the OIR for a full rate review, the OIR uses statutory factors and rate standards found in s. 627.062(2), F.S., to determine if a rate is excessive, inadequate, or unfairly discriminatory. If a limited sinkhole coverage insurer opts to file its limited sinkhole coverage insurance rates with the OIR for approval before using the rates, the rates cannot be excessive, inadequate, or unfairly discriminatory. To make this determination, the OIR will use the same statutory factors and rate standards that it uses for rates for property, casualty, and surety insurance.

## Effect of the Bill

The bill allows insurers providing limited sinkhole coverage insurance to develop rates for the coverage two ways:

- Use the rate after filing with and approval by the OIR; and
- Use the rate without filing with or approval by the OIR.

Insurers can only use the second way to develop limited sinkhole coverage insurance rates until October 1, 2019. After this date, all insurers must use the first option which requires a full rate review and approval by the OIR before a limited sinkhole coverage insurance rate can be used.

While the bill allows insurers to use a rate for limited sinkhole coverage insurance without filing it or obtaining approval of it from the OIR, a rate set this way still cannot be excessive, inadequate, or unfairly discriminatory, which is the same rate review standard for rates filed with and approved by the OIR. The insurer writing the limited sinkhole coverage insurance is responsible for ensuring the rate charged meets this requirement.

The bill allows the OIR to examine an insurer's documentation supporting a rate to verify the rate meets the requirement with the insurer paying for the examination. During an examination, the OIR uses the rate factors and standards in current law that apply to property, casualty and surety insurance rates filed with the OIR to determine whether the limited sinkhole coverage insurance rate charged is excessive, inadequate, or unfairly discriminatory. Additionally, the insurer must notify the OIR within 30 days of a rate change for limited sinkhole coverage insurance that was originally set by this method. Setting limited sinkhole coverage insurance rates using this method is similar to what is allowed in current law for rates for flood insurance and certain types of commercial lines risks under s. 627.062(3)(d), F.S.

# Limited Sinkhole Coverage Insurance in the Surplus Lines Market

Currently, no insurance coverage is eligible for export to a surplus lines insurer unless it meets certain conditions. The following conditions must be met for export: that an agent has sought coverage from and received three documented rejections from authorized insurers currently writing the same type of coverage; the premium rate is not lower than that in use by the majority of authorized insurers offering the same coverage on similar risks; the policy is not more favorable to the insured than those issued by the majority of authorized insurers writing the same coverage on similar risks; deductibles other than

<sup>16</sup> s. 627.062(1), F.S.

STORAGE NAME: h1327b.GOAS.DOCX DATE: 2/5/2016

PAGE: 6

those allowed similar policies; and advisement to the insured that the policy may be available for less from Citizens.

# Effect of the Bill

Until July 1, 2020, the bill allows this new sinkhole coverage for personal lines residential property to be written by a surplus lines insurer without satisfying the conditions described above.

# **Other Regulatory Requirements**

In addition to other requirements in the bill, insurers providing limited sinkhole coverage insurance are to notify the OIR at least 30 days before writing sinkhole insurance in this state. They also must file a plan of operation and financial projections or revisions to such plan, as applicable, with the OIR.

#### **B. SECTION DIRECTORY:**

Section 1. Amends s. 624.407, F.S., relating to surplus required; new insurers.

**Section 2.** Amends s. 624.408, F.S., relating to surplus required; current insurers.

**Section 3.** Creates s. 627.7151, F.S., relating to limited sinkhole coverage insurance.

**Section 4.** Provides an effective date of July 1, 2016.

#### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

# A. FISCAL IMPACT ON STATE GOVERNMENT:

1. Revenues:

None.

2. Expenditures:

None.

## **B. FISCAL IMPACT ON LOCAL GOVERNMENTS:**

1. Revenues:

None.

2. Expenditures:

None.

## C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

The economic impact on the private sector is indeterminate.

D. FISCAL COMMENTS:

None.

STORAGE NAME: h1327b.GOAS.DOCX DATE: 2/5/2016

### III. COMMENTS

## A. CONSTITUTIONAL ISSUES:

- 1. Applicability of Municipality/County Mandates Provision: Not Applicable. This bill does not appear to affect county or municipal governments.
- 2. Other:

None

**B. RULE-MAKING AUTHORITY:** 

None.

C. DRAFTING ISSUES OR OTHER COMMENTS:

In its bill analysis<sup>17</sup>, the OIR identified several issues of concern. Their comments are as follows:<sup>18</sup>

The bill has specific provisions for a domestic residential insurer that solely writes sinkhole coverage but it does not specifically mention a non-domestic insurer. The bill should provide clarity with regard to a non-domestic insurer.

This bill proposes the essential deregulation of personal lines sinkhole-only rates until October 1, 2019, which is similar to current statutory language for private flood rates. Applying this provision to new sinkhole-only rates seems to create an inconsistency with companies which already have sinkhole rates on file that have been approved. The result would seem to be that rates for sinkhole-only insurers would be deregulated while the rates for multi-peril personal residential property insurers that include coverage for sinkhole would not. Since insurers already have rates approved for sinkhole coverage, unlike the situation for private flood coverage, it is not clear why suspension of the application of rating statutes for sinkhole-only coverage is necessary or advisable.

# IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On February 1, 2016, the Insurance & Banking Subcommittee considered the bill, adopted a strike-all amendment, and reported the bill favorably with a committee substitute. The amendment made the following revisions to the bill:

- Authorizing a new line of coverage called "Limited Sinkhole Insurance" that may be offered, but is subject to underwriting; rather than "the peril of sinkholes";
- Using applicable definitions from current law to cover "sinkhole loss," instead of "sinkholes";
- Policies are no longer required to include coverage of contents or additional living expenses;
- Coverage may be limited to stabilization of the building and repair of the foundation; coverage of land stabilization is not required;
- Increasing minimum surplus requirements to \$7.5 million for any new or existing insurers writing limited sinkhole insurance (was \$2.5 million for new and \$1.5 million for existing);
- Allowing deductibles as agreed by the insurer and insured;
- Allowing policy limits as agreed by the insurer and insured, subject to a minimum limit;
- Requiring the insured's signed acknowledgement of reading and understanding the policy limitations;
- Requiring notice, with prescribed text in uppercase bold 12 point type, that declares that the:

**DATE**: 2/5/2016

<sup>&</sup>lt;sup>17</sup> Florida Office of Insurance Regulation, Agency Analysis of 2016 HB 1327, (Jan. 28, 2016).

<sup>&</sup>lt;sup>18</sup> The agency bill analysis is drafted to HB 1327, as filed; not to the committee substitute. The comments listed are from the original analysis, but relate to provisions that are retained in CS/HB 1327. A revised bill analysis has not yet been received. STORAGE NAME: h1327b.GOAS.DOCX

- o Policy is a sub-limit policy, if applicable; and
- o Deductible exceeds the percentage authorized for other sinkhole policies, if applicable;
- Not requiring form filing;
- Prohibiting an insured from assigning a post-loss claim, except to a property purchaser who acquires a post-loss insurable interest;
- Maintaining current law regarding the provision of catastrophic ground cover collapse coverage by Citizens Property Insurance Corporation;
- Removing additional restrictions on the exportation of limited sinkhole insurance to the surplus lines;
   and
- Removing provisions requiring the Florida Commission on Hurricane Loss Projection Methodology to develop and the Office of Insurance regulation to use sinkhole loss projection models.

The staff analysis has been updated to reflect the committee substitute.

CS/HB 1327 2016

A bill to be entitled

An act relating to limited sinkhole coverage insurance; amending s. 624.407, F.S.; specifying the amount of surplus funds required for domestic insurers applying for a certificate of authority to provide limited sinkhole coverage insurance; amending s. 624.408, F.S.; specifying the minimum surplus funds that must be maintained by insurers that provide limited sinkhole coverage insurance; creating s. 627.7151, F.S.; authorizing certain insurers to offer limited sinkhole coverage insurance in this state; providing requirements and applicability; requiring signed acknowledgement of certain statements; authorizing use of certain insurance forms; exempting such forms from approval; providing an insurer with rate options; authorizing a surplus lines agent to export limited sinkhole coverage insurance to a surplus lines insurer without meeting certain requirements; requiring the insurer to notify the Office of Insurance Regulation before writing limited sinkhole coverage insurance and to file a plan of operation with the office; prohibiting assignment of post-loss claims; providing an exception; providing an effective date.

2425

26

Be It Enacted by the Legislature of the State of Florida:

Page 1 of 7

CS/HB 1327 2016

27 28

29

30

31

32

33

34

35

36

37

38

39

40

41

42

43

44

45

46

47

48

49

50

51

52

Section 1. Subsection (1) of section 624.407, Florida Statutes, is amended to read:

624.407 Surplus required; new insurers.-

- (1) To receive authority to transact any one kind or combinations of kinds of insurance, as defined in part V of this chapter, an insurer applying for its original certificate of authority in this state shall possess surplus as to policyholders at least the greater of:
- (a) For a property and casualty insurer, \$5 million, or \$2.5 million for any other insurer;
- (b) For life insurers, 4 percent of the insurer's total liabilities;
- (c) For life and health insurers, 4 percent of the insurer's total liabilities, plus 6 percent of the insurer's liabilities relative to health insurance;
- (d) For all insurers other than life insurers and life and health insurers, 10 percent of the insurer's total liabilities;
- (e) Notwithstanding paragraph (a) or paragraph (d), for a domestic insurer that transacts residential property insurance and is:
- 1. Not a wholly owned subsidiary of an insurer domiciled in any other state, \$15 million.
- 2. A wholly owned subsidiary of an insurer domiciled in any other state, \$50 million; or

Page 2 of 7

(f) Notwithstanding paragraphs (a), (d), and (e), for a domestic insurer that only transacts limited sinkhole coverage insurance for personal lines residential property pursuant to s. 627.7151, \$7.5 million.

Section 2. Paragraph (h) is added to subsection (1) of section 624.408, Florida Statutes, to read:

624.408 Surplus required; current insurers.-

- (1) To maintain a certificate of authority to transact any one kind or combinations of kinds of insurance, as defined in part V of this chapter, an insurer in this state must at all times maintain surplus as to policyholders at least the greater of:
- (h) Notwithstanding paragraphs (e), (f), and (g), for a domestic insurer that only transacts limited sinkhole coverage insurance for personal lines residential property pursuant to s. 627.7151, \$7.5 million.

The office may reduce the surplus requirement in paragraphs (f) and (g) if the insurer is not writing new business, has premiums in force of less than \$1 million per year in residential property insurance, or is a mutual insurance company.

Section 3. Section 627.7151, Florida Statutes, is created to read:

- 627.7151 Limited sinkhole coverage insurance.—
- (1) An authorized insurer may issue, but is not required to make available, a limited sinkhole coverage insurance policy

Page 3 of 7

providing personal lines residential coverage, subject to underwriting, for the peril of sinkhole loss on any structure or the contents of personal property contained therein, subject to this section and ss. 627.706-627.7074. This section does not apply to commercial lines residential or commercial lines nonresidential coverage for the peril of sinkhole loss. This section also does not apply to coverage for the peril of sinkhole loss that is excess coverage over any other insurance covering the peril of sinkhole loss.

- (2) Limited sinkhole coverage insurance must cover only losses from the peril of sinkhole loss, as defined in s. 627.706(2)(j); however, such coverage is not required to provide for contents and additional living expenses.
  - (3) Limited sinkhole coverage insurance may:
- (a) Notwithstanding s. 627.707(5), limit coverage to repairs to stabilize the building and repair the foundation in accordance with the recommendations of the professional engineer retained pursuant to s. 627.707(2). However, if the insurer's professional engineer determines that the repair cannot be completed within policy limits, the insurer must pay to complete the repairs recommended by the insurer's professional engineer or tender the policy limits to the policyholder.
- (b) In addition to the deductibles authorized under s. 627.706(1)(b), offer deductibles agreed to by the insured and insurer.
  - (c) Offer policy limits agreed to by the insured and

Page 4 of 7

insurer. However, policy limits below \$50,000 are prohibited unless that amount exceeds full replacement cost of the property.

- (4) Before issuing a limited sinkhole coverage insurance policy under this section, the insurance agent must obtain a signed acknowledgement from an applicant that includes the following statement in at least 12-point bold, uppercase type:

  "BY ACCEPTING THIS LIMITED SINKHOLE COVERAGE INSURANCE POLICY, I HAVE READ AND UNDERSTAND THE LIMITATIONS THAT MAY APPLY TO MY POLICY." The signed acknowledgment must also include, in at least 12-point bold, uppercase type:
- (a) For a policy that provides limited sinkhole coverage insurance in an amount less than the full replacement cost of the property, the following statement: "THIS POLICY LIMITS SINKHOLE COVERAGE TO LESS THAN THE FULL COST OF REPLACEMENT FOR THE PROPERTY, WHICH MAY RESULT IN HIGH OUT-OF-POCKET EXPENSES TO YOU AND MAY PUT YOUR EQUITY IN THIS PROPERTY AT RISK."
- (b) For a policy that provides for a deductible that exceeds the deductibles authorized under s. 627.706(1)(b), the following statement: "THIS POLICY EXCEEDS THE DEDUCTIBLE AMOUNT PERMITTED FOR OTHER AUTHORIZED SINKHOLE LOSS INSURANCE POLICIES, WHICH MAY RESULT IN HIGH OUT-OF-POCKET EXPENSES TO YOU."
- (5) Notwithstanding s. 627.410, an insurer may establish and use a limited sinkhole coverage insurance form without filing the form with the office and requesting approval of the form from the office.

Page 5 of 7

(6) (a) An insurer may establish and use limited sinkhole coverage insurance rates in accordance with the rate standards provided in s. 627.062.

131

132

133

134

135

136

137

138

139

140

141

142

143

144

145

146

147

148

149

150

151

152

153

154

155

156

- For limited sinkhole coverage insurance rates filed with the office before October 1, 2019, the insurer may also establish and use rates in accordance with the rates, rating schedules, or rating manuals filed by the insurer with the office which allow the insurer a reasonable rate of return on limited sinkhole coverage insurance written in this state. Limited sinkhole coverage insurance rates established pursuant to this paragraph are not subject to s. 627.062(2)(a) or (f). An insurer shall notify the office of any change to such rates within 30 days after the effective date of the change. The notice must include the name of the insurer and the average statewide percentage change in rates. Actuarial data with regard to such rates for limited sinkhole coverage insurance must be maintained by the insurer for 2 years after the effective date of such rate change and is subject to examination by the office. The office may require the insurer to incur the costs associated with an examination. Upon examination, the office, in accordance with generally accepted and reasonable actuarial techniques, shall consider the rate factors in s. 627.062(2)(b) and (d) and the standards in s. 627.062(2)(e) to determine whether the rate is excessive, inadequate, or unfairly discriminatory.
- (7) A surplus lines agent may export limited sinkhole coverage insurance to an eligible surplus lines insurer without

Page 6 of 7

satisfying	the	cond	ditior	ıs	set	forth	in	s.	626.	916(1).	This
subsection	exp:	ires	July	1,	202	20.					

157

158159

160

161

162

163

164

165

166

167

168

169

170

- (8) In addition to any other applicable requirements, an insurer providing limited sinkhole coverage insurance in this state must:
- (a) Notify the office at least 30 days before writing limited sinkhole coverage insurance in this state.
- (b) File a plan of operation and financial projections or revisions to such plan, as applicable, with the office.
- (9) A holder of a limited sinkhole coverage insurance policy authorized by this section who incurs a covered loss may not assign a post-loss claim except to a subsequent purchaser of the property who acquires insurable interest following a loss.
  - Section 4. This act shall take effect July 1, 2016.

Page 7 of 7

### **HOUSE OF REPRESENTATIVES STAFF ANALYSIS**

BILL #: HB 7105 **PCB VMAS 16-01** Credit for Relevant Military Service

SPONSOR(S): Veteran & Military Affairs Subcommittee, Smith

TIED BILLS: IDEN./SIM. BILLS:

REFERENCE	ACTION	ANALYST	STAFF DIRECTOR or BUDGET/POLICY CHIEF
Orig. Comm.: Veteran & Military Affairs Subcommittee	12 Y, 0 N	Renner	Thompson
Government Operations Appropriations     Subcommittee		White CCW	Topp BDT

#### **SUMMARY ANALYSIS**

The bill requires the Department of Business and Professional Regulation (DBPR), the Department of Health (DOH), and the Department of Agriculture and Consumer Services (DACS) to extend credit for relevant military service across a broad range of professions and occupational fields. The bill also requires the Department of Highway Safety and Motor Vehicles (DHSMV) and the Department of Military Affairs (DMA) to provide CDL testing opportunities to Florida National Guard members at certain military facilities in Florida. In part, the bill:

- Requires DBPR to extend credit towards the requirements for construction and electrical contracting licensure for experience, training, or education received and completed during service in the United States Armed Forces, if the experience, training or education is substantially similar to the experience, training, or education required for licensure. DBPR will submit a report to the President of the Senate, Speaker of the House of Representatives, and Governor with specific data on, among other things, how many veterans have applied, been denied, been accepted, and recommendations on ways the agencies could meet the needs of the veterans.
- Provides alternative eligibility criteria for a military servicemember seeking licensure as a health care practitioner through DOH in this state and extends the alternative eligibility criteria, and other current licensure eligibility criteria for military applicants, to the spouses of active duty military personnel who apply for a license as a health care practitioner.
- Removes the law that allows military spouses to obtain temporary licensure as a health care practitioner to conform to the new full-licensure eligibility provisions in the bill for active duty military spouses.
- Allows military health care practitioners who are practicing under a military platform, which is a training agreement with a nonmilitary health care provider, to be issued a temporary certificate to practice in this state.
- Exempts out-of-state or military-trained EMTs or paramedics from a certification examination requirement if the EMT or paramedic is already nationally certified or registered as recognized by DOH.
- Requires DACS to extend credit towards the requirements for licensure for military training or education received and completed during service in the United States Armed Forces, if the training or education is substantially similar to the training or education required for Private Security. Private Investigative and Recovery Services licenses, and requires DACS to submit a report to the President of the Senate, Speaker of the House of Representatives, and Governor with specific statistics on, among other things, how many veterans have applied, been denied, and been accepted, and recommendations on ways the agencies could meet the needs of the veterans.
- Requires DHSMV and DMA to create a pilot program to make commercial driver license testing opportunities available to qualified members of the Florida National Guard. The testing must be held at a Florida National Guard Armory, Armed Forces Reserve Center, or Camp Blanding Joint Training Center.

The fiscal impact to the state is insignificant. There is no fiscal impact anticipated on local governments. Provisions of the bill may have a positive fiscal impact to veterans and their families.

The effective date of the bill is July 1, 2016.

This document does not reflect the intent or official position of the bill sponsor or House of Representatives. STORAGE NAME: h7105.GOAS

#### **FULL ANALYSIS**

#### I. SUBSTANTIVE ANALYSIS

### A. EFFECT OF PROPOSED CHANGES:

## **Background**

#### **Veteran Statistics**

Currently, there are 21.8 million veterans in the United States, of which, over 1.6 million reside in Florida. This makes Florida the state with the third largest veteran population, behind only California and Texas. Approximately 299,000 of Florida's veterans are service-disabled.

Florida's overall unemployment rate was 5 percent at the end of December 2015.<sup>4</sup> In 2014, the unemployment rate among Florida veterans was 5 percent compared to 5.3 percent nationally.<sup>5</sup> The unemployment rate among Florida Post-9/11 era veterans averaged 4.8 percent compared to 7.2 percent nationally.<sup>6</sup>

## Credentialing

Veterans enter the civilian workforce trained in hundreds of occupations with relevance to the civilian workforce. However, receiving the credential (license or certification) in many of those occupations can require completing training and education standards despite already having highly relevant skills and experience. Such requirements impose additional costs on veterans and taxpayers, who pay both for the initial military training and for re-training outside of the military through veterans' education benefits.<sup>7</sup>

The federal government has undertaken several initiatives to streamline professional licensing and credentialing for veterans. These initiatives include efforts to provide civilian credentials and identify equivalencies between military and civilian occupations. However, ultimate authority for regulating entry into most occupations lies with state governments.<sup>8</sup> In particular, it has been found that state licensing boards have the responsibility for approving accelerated pathways leading to civilian certification or licensure.<sup>9</sup>

STORAGE NAME: h7105.GOAS

<sup>&</sup>lt;sup>1</sup> U.S. Census Bureau, A Snapshot of Our Nation's Veterans, available at: <a href="http://www.census.gov/library/infographics/veterans.html">http://www.census.gov/library/infographics/veterans.html</a> (last viewed January 20, 2016).

<sup>&</sup>lt;sup>2</sup> Florida Department of Veterans' Affairs, Fast Facts, available at: <a href="http://floridavets.org/?page\_id=50">http://floridavets.org/?page\_id=50</a> (last viewed January 20, 2016).

<sup>&</sup>lt;sup>3</sup> U.S. Department of Veterans Affairs, Veterans Benefits Administration, Annual Benefits Report, Fiscal Year 2014, page 22 of 80, available at: <a href="http://www.benefits.va.gov/REPORTS/abr/ABR-IntroAppendix-FY13-09262014.pdf">http://www.benefits.va.gov/REPORTS/abr/ABR-IntroAppendix-FY13-09262014.pdf</a> (Last visited January 18, 2016).

<sup>&</sup>lt;sup>4</sup> U.S. Department of Labor, Bureau of Labor Statistics, released January 26, 2016.

<sup>&</sup>lt;sup>5</sup> United States Congress Joint Economic Committee, *Economic Snapshot: Florida* (Oct. 2015), available at: <a href="http://www.jec.senate.gov/public/\_cache/files/2cb3bde9-27db-4584-86fc-f2ce46e4bb2e/florida.pdf">http://www.jec.senate.gov/public/\_cache/files/2cb3bde9-27db-4584-86fc-f2ce46e4bb2e/florida.pdf</a> (last visited January 20, 2016). <sup>6</sup> Id.

<sup>&</sup>lt;sup>7</sup> National Governor's Association, Testimony – Occupational Licenses and Credentials for Veterans, available at: <a href="http://www.nga.org/cms/home/federal-relations/nga-testimony/hsps-testimony/col2-content/main-content-list/testimony-occupational-licenses.html">http://www.nga.org/cms/home/federal-relations/nga-testimony/hsps-testimony/col2-content/main-content-list/testimony-occupational-licenses.html</a> (last visited January 28, 2016).

<sup>&</sup>lt;sup>8</sup> U.S. Department of Labor Employment and Training Administration Office of Policy Development and Research and Veterans Employment Training Service, Veterans' Licensing and Certification Demonstration Interim Report, March 2015, available at: <a href="https://wdr.doleta.gov/research/FullText">https://wdr.doleta.gov/research/FullText</a> Documents/ETAOP 2015-03.pdf (last visited January 28, 2016).

<sup>&</sup>lt;sup>9</sup> National Governor's Association, Testimony – Occupational Licenses and Credentials for Veterans, available at: <a href="http://www.nga.org/cms/home/federal-relations/nga-testimony/hsps-testimony/col2-content/main-content-list/testimony-occupational-licenses.html">http://www.nga.org/cms/home/federal-relations/nga-testimony/hsps-testimony/col2-content/main-content-list/testimony-occupational-licenses.html</a> (last visited January 28, 2016).

### **Enlistment Timeframes**

According to DMA, the average length of a military enlistment contract is four to eight years. Each military branch offers a wide array of enlistment contract terms and options. A standard contract requires four years of active duty service and four years of inactive reserve service. This includes work within the particular military occupational specialty (MOS).<sup>10</sup>

### **DBPR**

#### **Present Situation**

### Construction and Electrical Contractors

DBPR is the agency charged with licensing and regulating various businesses and professions in the state, including, but not limited to, construction and electrical contractors. Both the Construction Industry Licensing Board<sup>11</sup> (CILB) and the Electrical Contractors' Licensing Board<sup>12</sup> (ECLB) are the regulatory bodies mandated with implementing parts I and II of ch. 489, F.S., respectively.

DBPR requires that all construction and electrical industry contractors be licensed.<sup>13</sup> Licensure may be issued by either registration or certification. DBPR must issue a certification or registration to each person qualified by the board and upon receipt of the original license fee.<sup>14</sup> Certified licenses are statewide and allow the contractor to work anywhere in Florida. Registered licenses are limited to certain local jurisdictions and only allow a contractor to work in the cities or counties where the contractor holds a certificate of competency.<sup>15</sup> More specifically, licensure by registration is available when the applicant has taken and passed a local competency examination, which permits the licensee to practice within that specified locale,<sup>16</sup> and licensure by certification is available when the applicant has taken and passed a state competency exam,<sup>17</sup> which permits the certificateholder to engage in contracting in any jurisdiction in the state without being required to fulfill the competency requirements of that jurisdiction.<sup>18</sup>

In order to be a certified contractor in Florida, a person must: 19

- Be at least 18 years of age:
- Be of good moral character;
- Pass the certification examination, achieving a passing grade as established by board rule;
- Meet the educational/experience requirements;
- Pay all applicable fees;
- Obtain workers' compensation coverage; and
- Demonstrate financial responsibility.

STORAGE NAME: h7105.GOAS

<sup>&</sup>lt;sup>10</sup> Information regarding military enlistment contracts is can be found at the FindLaw website, available at: <a href="http://military.findlaw.com/administrative-issues-benefits/what-is-a-military-enlistment-contract.html">http://military.findlaw.com/administrative-issues-benefits/what-is-a-military-enlistment-contract.html</a> (last visited January 28, 2016).

The CILB oversees the following license categories: air conditioning, building, internal pollutant storage tank lining applicator, mechanical, plumbing, pollutant storage systems, pool/spa, precision tank tester, residential, roofing, sheet metal, solar, specialty, underground utility and excavation.

The ECLB oversees the following license categories: electrical contractor, alarm system contractor I and II, specialty and electrical contractor.

<sup>&</sup>lt;sup>13</sup> s. 489.115(1), F.S.

<sup>&</sup>lt;sup>14</sup> s. 489.115(2)(a), F.S.

<sup>15</sup> Dep't of Business and Professional Regulation, Construction Industry Licensing Board, *Definition of Occupation and Class Codes*, available at: <a href="http://www.myfloridalicense.com/DBPR/pro/cilb/codes.html">http://www.myfloridalicense.com/DBPR/pro/cilb/codes.html</a>, (last visited January 26, 2016).

<sup>&</sup>lt;sup>16</sup> DBPR website on the Construction Industry Licensing Board, *available* at <a href="http://www.myfloridalicense.com/dbpr/pro/cilb/">http://www.myfloridalicense.com/dbpr/pro/cilb/</a> (last visited January 8, 2016).

<sup>&</sup>lt;sup>17</sup> See s. 489.111, F.S., on exam requirements.

<sup>&</sup>lt;sup>18</sup> s. 489.115(2)(b), F.S.

<sup>&</sup>lt;sup>19</sup> s. 489.511, F.S.

Section 489.111(2)(c), F.S., provides the experience and education requirements for all construction contractor applicants, without exception for military veterans. These requirements include four years of experience in the category applied for, with one year as a supervisor. Applicants may apply up to three years of college credit toward the experience requirements. The CILB reviews applicant experience when necessary to determine if the experience is within the category applied for.

Section 489.511(1)(b), F.S., provides the experience and education eligibility requirements for all electrical or alarm system contractor applicants, one of which requires at least four years of experience as a supervisor or contractor in the trade for which he or she is making application.

Section 489.511(1)(b)3.c., F.S., provides that an applicant for an electrical or alarm system contractor license may use technical experience in electrical or alarm system work with the military or a governmental entity to meet the minimum six year experience requirement.

Section 489.511(1)(b)3.e., F.S., provides that technical education may be used in conjunction with experience to meet the six year experience requirements, and technical training received in the military is acceptable under this provision. The ECLB reviews all applications to determine if the required training and experience has been met.

Additionally, both the CILB and the ECLB provide reciprocity if the applicant has a license from another state and the qualifications are substantially similar to Florida's requirements.<sup>20</sup>

## Veteran and Spouse Contractors

Section 455.213, F.S., requires DBPR to waive the initial licensing fee, the initial application fee, and the initial unlicensed activity fee for an honorably discharged military veteran, or his or her spouse at the time of discharge, if he or she applies for a license within 60 months (five years) after discharge.

Section 455.02, F.S., provides that any member of the military on active duty in the military, who at the time he or she became active was in good standing with any DBPR administrative board,<sup>21</sup> he or she will be kept in good standing, without registering, paying fees or dues, or performing any act required for continued licensure, as long as the service member remains on active duty and does not engage in his or her profession in the private sector for profit.

# **Proposed Changes**

The bill requires DBPR to provide a method by which honorably discharged veterans may apply for licensure. The method must include a veteran specific application and provide the following:

- Extension of credit to the fullest extent possible toward the requirements for licensure for military experience, training, or education received and completed during service in the U.S. Armed Forces if the experience, training, or education is substantially similar to the experience, training, or education required for licensure.
- For a Construction Contracting License: Up to three years of active duty service in the U.S.
   Armed Forces, regardless of duty or training, must be accepted to meet the four year
   experience requirement. A minimum of one additional year of active experience as a foreman in
   the trade, either civilian or military, is required to fulfill the experience requirement.
- For Electrical or Alarm System Contracting Licenses: At least four years of experience as a supervisor or contractor in the military equivalent to the trade for which he or she is making application must be accepted to meet the four year experience requirement. A minimum of one

<sup>&</sup>lt;sup>20</sup> ss. 489.115(3) and 489.511(5), F.S.

<sup>&</sup>lt;sup>21</sup> See s. 20.165(4)(a), F.S., for a complete list of all boards and programs established within the Division of Professions. **STORAGE NAME**: h7105.GOAS

additional year of active experience as a foreman in the trade, either civilian or military, is required to fulfill the experience requirement.

Additionally, beginning October 1, 2017, and annually thereafter, in conjunction with the boards, DBPR is required to prepare and submit a report titled Construction and Electrical Contracting Veteran Applicant Statistics to the President of the Senate, Speaker of the House of Representatives, and Governor. The report must include the:

- Number of applicants who identified themselves as veterans;
- Number of veterans whose applications for a license were approved, denied and reason for denial:
- Data on the application processing times for veterans; and
- Recommendations on ways to improve DBPR's ability to meet the needs of veterans which would effectively address the challenges that veterans face when separating from military service and seeking a license for a profession or occupation regulated under parts I and II of ch. 489, F.S.

Lastly, the bill amends s. 489.511, F.S., to specify that anyone wishing to be an electrical contractor must have at least six years of technical education or training in addition to the technical experience in current law in electrical or alarm system work with the U.S. Armed Forces or a governmental entity.

## DOH

#### **Present Situation**

## Health Care Practitioner Licensure

DOH is responsible for the regulation of health care practitioners and health care facilities in Florida for the preservation of the health, safety, and welfare of the public.<sup>22</sup> The Division of Medical Quality Assurance (MQA) within DOH has general regulatory authority over health care practitioners.<sup>23</sup> MQA works in conjunction with 22 boards<sup>24</sup> and six councils to license and regulate more than 40 health care professions.<sup>25</sup> Each profession is regulated by an individual practice act and by ch. 456, F.S., which provides general regulatory and licensure authority for MQA.

### Military Health Care Practitioners

An individual who serves or has served as a health care practitioner in the U.S. Armed Forces, U.S. Reserve Forces, or the National Guard on active duty or has served on active duty with the U.S. Armed Forces as a health care practitioner in the U.S. Public Health Service is eligible for licensure in Florida.<sup>26</sup> DOH is required to waive the application fee, licensure fee, and unlicensed activity fee for such applicants. The applicant will be issued a license to practice in Florida if the applicant submits a completed application and:

Receives an honorable discharge within the six months before or after submission of the application:

<sup>26</sup> s. 456.024, F.S.

STORAGE NAME: h7105.GOAS

<sup>&</sup>lt;sup>22</sup> s. 20.43(1)(g), F.S.

<sup>&</sup>lt;sup>23</sup> Pursuant to s. 456.001(4), F.S., health care practitioners are defined to include acupuncturists, physicians, physician assistants, chiropractors, podiatrists, naturopaths, dentists, dental hygienists, optometrists, nurses, nursing assistants, pharmacists, midwives, speech language pathologists, nursing home administrators, occupational therapists, respiratory therapists, dieticians, athletic trainers, orthotists, prosthetists, electrologists, massage therapists, clinical laboratory personnel, medical physicists, dispensers of optical devices or hearing aids, physical therapists, psychologists, social workers, counselors, and psychotherapists, among others. <sup>24</sup> See s. 20.165(4)(a), F.S., for a complete list of all boards and programs established within the Division of Professions.

<sup>&</sup>lt;sup>25</sup> Florida Department of Health, Division of Medical Quality Assurance, Annual Report and Long-Range Plan, Fiscal Year 2014-2015, 3, available at http://mgawebteam.com/annualreports/1415/#6 (last visited January 19, 2016).

- Holds an active, unencumbered license issued by another state, the District of Columbia, or a
  U.S. territory or possession with no disciplinary action taken against it in the five years
  preceding the date of application;
- Attests that he or she is not, at the time of submission, the subject of a disciplinary proceeding
  in a jurisdiction in which he or she holds a license or by the U.S. Department of Defense for a
  reason related to the practice of the profession for which he or she is applying;
- Has actively practiced the profession for which he or she is applying for the three years preceding the date of application; and
- Submits to a background screening, if required for the profession for which he or she is applying, and does not have any disqualifying offenses.<sup>27</sup>

DOH refers to this program as the Veterans Application for Licensure Online Response System (VALOR) and it additionally provides expedited licensing for honorably discharged veterans with an active license in another state.<sup>28</sup> To qualify for the VALOR program, a veteran must apply for a license six months before or after his or her honorable discharge from the U.S. Armed Forces.<sup>29</sup>

The VALOR licensing provisions do not apply to an individual who is serving or has served as a health care practitioner in the military for which state licensure is not required.

## Veteran and Spouse Health Care Practitioners

Section 456.013, F.S., requires DOH to waive the initial licensing fee, the initial application fee, and the initial unlicensed activity fee for a military veteran or his or her spouse at the time of discharge, if he or she applies to the department for an initial license within 60 months (five years) after the veteran is honorably discharged from any branch of the United States Armed Forces. The applicant must apply for the fee waiver using a form prescribed by the department and must submit supporting documentation as required by the department.

Section 456.024, F.S., provides that any member of the military on active duty in the military, who at the time he or she became active was in good standing with any DOH administrative board, will be kept in good standing without registering, paying fees or dues, or performing any act required for continued licensure, as long as the service member remains on active duty and does not engage in his or her profession in the private sector for profit.

Section 456.024, F.S., also provides temporary license privileges for spouses of active duty members of the Armed Forces.<sup>30</sup> DOH is authorized to issue a temporary professional license to the spouse of an active duty member of the Armed Forces of the United States if the applicant submits a completed application, and the following:

- Application fee;
- Proof of his or her marriage to an active duty military member;
- Proof of a valid professional license in another state, the District of Columbia, any U.S. possession or territory, or any foreign jurisdiction;
- Proof of active duty military orders that the applicant and his or her spouse are both assigned to duty in Florida; and
- A complete set of the applicant's fingerprints to be submitted to the Department of Law Enforcement and the Federal Bureau of Investigation for state and federal criminal background check, at the applicant's expense.

<sup>30</sup> *Id*.

<sup>&</sup>lt;sup>27</sup> s. 456.024(3)(a), F.S.

<sup>&</sup>lt;sup>28</sup> See Department of Health, Veterans, available at <a href="http://www.floridahealth.gov/licensing-and-regulation/armed-forces/veterans/index.html">http://www.floridahealth.gov/licensing-and-regulation/armed-forces/veterans/index.html</a> (last visited Jan. 18, 2016).

 $<sup>\</sup>overline{^{29}}$  Id.

Section 456.024, F.S., requires an applicant who is issued a temporary professional license to practice as a dentist pursuant to this section to practice under the indirect supervision<sup>31</sup> of a dentist licensed pursuant to chapter 466, F.S.

## **Emergency Medical Technicians and Paramedics**

DOH, Division of Emergency Operations regulates emergency medical technicians (EMTs) and paramedics. "Emergency Medical Technician" is defined in s. 401.23, F.S., as a person who is certified by DOH to perform basic life support. "Paramedic" means a person who is certified by DOH to perform basic and advanced life support. "33"

The National Emergency Medical Service (EMS) Education Standards define the minimal entry-level educational competencies, clinical behaviors, and judgments that must be met by Emergency Medical Service personnel to meet national practice guidelines.<sup>34</sup> The National EMS Education Standards assume there is a progression in practice from the entry-level Emergency Medical Responder level to the Paramedic level. That is, licensed personnel at each level are responsible for all knowledge, judgments, and behaviors at their level and at all levels preceding their level. According to these standards, there are four licensure levels of EMS personnel: Emergency Medical Responder; Emergency Medical Technician; Advanced Emergency Medical Technician; and Paramedic. For example, a paramedic is responsible for knowing and doing everything identified in that specific area, as well as knowing and doing all tasks in the three preceding levels.<sup>35</sup>

Under Florida law, an applicant for certification or recertification as an EMT or paramedic must:

- Have completed an appropriate training program as follows:
  - For an EMT, an EMT training program approved by DOH as equivalent to the most recent EMT-Basic National Standard Curriculum or the National EMS Education Standards of the United States Department of Transportation; or
  - For a paramedic, a paramedic training program approved by DOH as equivalent to the most recent EMT-Paramedic National Standard Curriculum or the National EMS Education Standards of the United States Department of Transportation:
- Certify under oath that he or she is not addicted to alcohol or any controlled substance;
- Certify under oath that he or she is free from any physical or mental defect or disease that might impair the applicant's ability to perform his or her duties;
- Within two years after program completion have passed an examination developed or required by DOH;
- For an EMT, hold a current American Heart Association cardiopulmonary resuscitation course card or an American Red Cross cardiopulmonary resuscitation course card or its equivalent as defined by DOH rule;
- For a paramedic, hold a certificate of successful course completion in advanced cardiac life support from the American Heart Association or its equivalent as defined by DOH rule;

STORAGE NAME: h7105.GOAS

<sup>&</sup>lt;sup>31</sup> s. 466.003(9), F.S., defines "Indirect supervision" to mean supervision whereby a dentist authorizes the procedure and a dentist is on the premises while the procedures are performed.

<sup>&</sup>lt;sup>32</sup> "Basic life support" means the assessment or treatment by a person qualified under this part through the use of techniques described in the EMT-Basic National Standard Curriculum or the National EMS Education Standards of the United States Department of Transportation and approved by the DOH. The term includes the administration of oxygen and other techniques that have been approved and are performed under conditions specified by rules of the DOH.

<sup>33</sup> "Advanced life support" means are conditions.

<sup>&</sup>lt;sup>33</sup> "Advanced life support" means assessment or treatment by a person qualified under this part through the use of techniques such as endotracheal intubation, the administration of drugs or intravenous fluids, telemetry, cardiac monitoring, cardiac defibrillation, and other techniques described in the EMT-Paramedic National Standard Curriculum or the National EMS Education Standards, pursuant to rules of the DOH.

<sup>&</sup>lt;sup>34</sup> National Highway Traffic Safety Administration, Emergency Medical Services, Educational Standards and NSC: National Emergency Medical Services Education Standards, available at: <a href="http://www.ems.gov/EducationStandards.htm">http://www.ems.gov/EducationStandards.htm</a> (last visited Jan. 19, 2016).

<sup>&</sup>lt;sup>35</sup> *Id*.

- Submit the certification fee and the nonrefundable examination fee prescribed in s. 401.34, F.S., which examination fee will be required for each examination administered to an applicant; and
- Submit a completed application to DOH, which application documents compliance with the certification requirements.36

# **Proposed Changes**

## Military and Military Spouse Health Care Practitioners

The bill authorizes DOH to waive fees and issue a health care practitioner license to an active duty member of the military who applies six months before or after an honorable discharge in a profession for which licensure is not required in another state. 37 However, the applicant must provide evidence of military training or experience substantially equal to the requirements for licensure in Florida and proof of a passing score on the appropriate examination of a national or regional standards organization, if required for licensure in Florida.

The bill also authorizes DOH to issue a health care practitioner license to the spouse of an active duty military member in a profession that may not require a license in another state and allows the applicant to apply in the same manner as those military members applying for a health care practitioner license within six months of an honorable discharge, meaning the military spouse applicant will not be subject to application fees and will have a truncated application process. As is required for military applicants, the military spouse applicant who is not licensed in another state must provide evidence of training or experience equivalent to the requirements for licensure in Florida and provide proof of a passing score on the appropriate exam of a national or regional standards organization, if required for licensure in Florida. The bill repeals the law pertaining to temporary licensure of military spouses to conform to the new full-licensure provisions of the bill for military spouses.

The repealed provisions include the elimination of the requirement that a military spouse who has been issued a temporary dental license practice only under the supervision of a Florida dentist.

The bill allows military health care practitioners who are practicing under a military platform, which is a training agreement with a nonmilitary health care provider, to be issued a temporary certificate from DOH, which authorizes the practitioner to practice in this state for up to six months. This would allow military health care practitioners to develop and maintain technical proficiency in their profession.

The bill includes certain safeguards to ensure military health care practitioners applying for a temporary certificate will competently and safely practice in nonmilitary health care settings. An applicant who has been convicted of a felony or misdemeanor related to the practice of a health care profession, who has had a health care provider license revoked or suspended in another jurisdiction, who has failed to obtain a passing score on the Florida examination required to receive a license for his or her profession, or who is under investigation in another jurisdiction for an act that constitutes a violation under a Florida practice act is ineligible to apply for a temporary certificate. Upon application, the bill requires the military health care practitioner seeking a temporary certificate to:

- Submit proof that he or she will practice pursuant to a military platform;
- Submit a complete application and a nonrefundable application fee not to exceed \$50;
- Hold a valid and unencumbered license to practice as a health care professional in another state, the District of Columbia, or a possession or territory of the United States, or is a military health care practitioner in a profession for which licensure in a state or jurisdiction is not

<sup>&</sup>lt;sup>36</sup> Section 401.27, F.S.

<sup>&</sup>lt;sup>37</sup>According to the DOH, professions not licensed in all states and jurisdictions, but are licensed in Florida, include: respiratory therapists and assistants, clinical laboratory personnel, medical physicists, opticians, athletic trainers, electrologists, nursing home administrators, midwives, orthotists and assistants, prosthetists and assistants, pedorthotists and assistants, orthotic fitters and assistants, certified chiropractic physician assistants, and pharmacy technicians. Supra note 34 at 3.

- required for practice in the military and who provides evidence of training and experience substantially equivalent to the requirements for licensure in this state for that profession;
- Attest that he or she is not, at the time of application, the subject of a disciplinary proceeding in another jurisdiction or by the United States Department of Defense for reasons related to the practice of the profession for which he or she is applying;
- Be determined to be competent in the profession for which they are applying for a temporary certificate; and
- Submit a set of fingerprints for a background screening, if required in this state, for a profession for which he or she is applying for a temporary certificate.

## **Emergency Medical Technicians and Paramedics**

The bill exempts out-of-state or military-trained EMTs or paramedics from the certification examination required by DOH if the EMT or paramedic provides proof of current nationally recognized emergency medical technician or paramedic certification or registration that is recognized by DOH.

## **DACS**

## **Present Situation**

## Private Security, Private Investigative and Recovery Services

The Division of Licensing within DACS issues licenses to persons providing private security, private investigative and recovery services to the public pursuant to ch. 493, F.S. In 2015, the division regulated 26 different license types, including, six private investigator, seven private security officer, seven recovery agent, and six firearm; for a total of approximately 1.6 million private security, private investigative, and recovery services licenses in the state of Florida.<sup>38</sup>

Private Investigators are defined as any person who, for a fee, provides or performs private investigation,<sup>39</sup> which means investigation for the purpose of obtaining information with reference to certain activities which are set forth in statute.<sup>40</sup> A private security officer is defined as any individual who, for consideration:

- Advertises as providing or performs bodyguard services or otherwise guards persons or property;
- Attempts to prevent theft or unlawful taking of goods, wares, and merchandise; or
- Attempts to prevent the misappropriation or concealment of goods, wares or merchandise, money, bonds, stocks, choses in action, notes, or other documents, papers, and articles of value or procurement of the return thereof.<sup>41</sup>

The definition of a private security officer also includes armored car personnel and those personnel engaged in the transportation of prisoners.<sup>42</sup> A recovery agent is any individual who, for consideration,

<sup>&</sup>lt;sup>38</sup> Florida DACS, Division of Licensing, *Number of Licensees by Type As of December 31, 2015*, available at: <a href="http://www.freshfromflorida.com/content/download/7471/118627/Number\_of\_Licensees\_By\_Type.pdf">http://www.freshfromflorida.com/content/download/7471/118627/Number\_of\_Licensees\_By\_Type.pdf</a>, (last visited January 26, 2016).

<sup>&</sup>lt;sup>39</sup> s. 493.6101(17), F.S., provides the activities that provide grounds for an investigation include, crime or wrongs done or threatened against the United States or any state or territory of the United States, when operating under express written authority of the governmental official responsible for authorizing such investigation; the identity, habits, conduct, movements, whereabouts, affiliations, associations, transactions, reputation, or character of any society, person, or group of persons; the credibility of witnesses or other persons; the whereabouts of missing persons, owners of unclaimed property or escheated property, or heirs to estates; the location or recovery of lost or stolen property; the causes and origin of, or responsibility for, fires, libels, slanders, losses, accidents, damage, or injuries to real or personal property; or the business of securing evidence to be used before investigating committees or boards of award or arbitration or in the trial of civil or criminal cases and the preparation therefor.

<sup>&</sup>lt;sup>40</sup> s. 493.6101(17), F.S.

<sup>&</sup>lt;sup>41</sup> s. 493.6101(19), F.S. **STORAGE NAME**: h7105.GOAS

advertises as providing or performs authorized<sup>43</sup> repossessions,<sup>44</sup> which are defined to mean the recovery of certain personal property as set forth in statute.<sup>45</sup>

General license requirements for all three professions require each applicant to:46

- Be at least 18 years old.
- · Be of good moral character.
- Not have been adjudicated, involuntarily placed in a treatment facility for the mentally ill unless his or her capacity and competency has been judicially restored, and not been diagnosed as having an incapacitating mental illness, unless he or she is not currently impaired and has successfully completed a rehabilitation course.
- Not have been committed for controlled substance abuse or been found guilty of a crime
  relating to controlled substances in any other state within a three-year period immediately
  preceding the date the application was filed, unless the individual establishes that she or he is
  not currently abusing and has successfully completed a rehabilitation course.
- Be a U.S. citizen or permanent legal resident alien. For applicants who are not U.S. citizens, they must provide addition documentation and proof that they are a permanent and legal resident alien of the U.S.

Those applicants must provide to DACS, among other things, an application with the following:

- Name;
- Date of birth:
- Social Security number;<sup>47</sup>
- Place of Birth;
- A statement of all criminal convictions, including dispositions, and adjudications withheld;
- A statement of whether he or she has been adjudicated incapacitated or committed to a mental institution;
- · A statement regarding any history of illegal drug use or alcohol abuse;
- One full-face, color photograph; and
- A full set of prints on the division's fingerprint card or submitted electronically via a personal inquiry waiver and the appropriate fees.<sup>48</sup>

In addition to the general licensure requirements above, depending on what class an applicant applies for, the applicant may have to prove he or she successfully completed certain training or education requirements and/or have relevant work experience.<sup>49</sup>

<sup>49</sup> See ss. 493.6203, 493.6303, and 493.6403, F.S.

STORAGE NAME: h7105.GOAS DATE: 2/15/2016

<sup>&</sup>lt;sup>42</sup> *Id*.

<sup>&</sup>lt;sup>43</sup> s. 493.6101(2), requires repossessions to be performed by an individual who is authorized by the legal owner, lienholder, or lessor to recover, or to collect money payment in lieu of recovery of, that which has been sold or leased under a security agreement that contains a repossession clause.

<sup>&</sup>lt;sup>44</sup> s. 493.6101(21), F.S.

<sup>&</sup>lt;sup>45</sup> s. 493.6101(22), F.S., restricts "repossession" to the recovery of the following items: a motor vehicle as defined under s. 320.01(1), F.S., a mobile home as defined in s. 320.01(2), F.S., a motorboat as defined under s. 327.02, F.S., an aircraft as defined in s. 330.27(1), F.S., a personal watercraft as defined in s. 327.02, F.S., an all-terrain vehicle as defined in s. 316.2074, F.S., farm equipment as defined under s. 686.402, F.S., or industrial equipment.

<sup>&</sup>lt;sup>46</sup> s. 493.6106, F.S.(1), F.S.

<sup>&</sup>lt;sup>47</sup> DACS will not disclose an applicant's social security number without consent of the applicant to anyone outside DACS unless required by law. *See* Chapter 119, F. S., 15 U.S.C., ss. 1681 et seq., 15 U.S.C. ss. 6801 et seq., 18 U.S.C. ss. 2721 et seq., Pub. L. No. 107-56 (USA Patriot Act of 2001), and Presidential Executive Order 13224.

<sup>&</sup>lt;sup>48</sup> See also Fla. Dept. of Agriculture and Consumer Affairs, *Private Investigator Handbook*, p.11, available at: <a href="https://licensing.freshfromflorida.com/forms/P-00093\_PrivateInvestigatorHandbook.pdf">https://licensing.freshfromflorida.com/forms/P-00093\_PrivateInvestigatorHandbook.pdf</a>; Security Officer Handbook, p. 16, available at: <a href="https://licensing.freshfromflorida.com/forms/P-00092\_SecurityOfficerHandbook.pdf">https://licensing.freshfromflorida.com/forms/P-00092\_SecurityOfficerHandbook.pdf</a>; Recovery Agent Handbook, at p. 9, <a href="https://licensing.freshfromflorida.com/forms/P-00094">https://licensing.freshfromflorida.com/forms/P-00094</a> Recovery Agent Handbook, pdf, (Last visited January 22, 2016).

DACS currently requires returning veterans and their spouses to pay application fees, fingerprint fees, and all other applicable fees when applying for licenses under ch. 493, F.S., as private investigators, security officers or recovery agents.

In addition, current law does not specifically require DACS or its boards to extend credit towards licensure for relevant training, experience, or education gained in the military.

## **Proposed Changes**

The bill requires DACS to provide a method by which honorably discharged veterans may apply for licensure. The method must include the following:

- Extension of credit towards the requirements for licensure for military training or education received and completed during service in the Armed Forces, if the training or education is substantially similar to the training or education required for licensure.
- Identification of overlaps and gaps between the requirements for licensure and the military training and education received and completed by the veteran applicant, and notification to the applicant of the overlaps and gaps.
- Assistance in identifying programs that offer training and education needed to meet the licensure requirements.

Additionally, beginning October 1, 2017, and annually thereafter, DACS is required to submit a report to the President of the Senate, Speaker of the House of Representatives, and Governor. The report must include the following:

- Number of applicants who identified themselves as veterans.
- Number of veterans whose applications for a license were approved, denied and reason for denial.
- Data on the application processing times for veterans.
- Information on DACS efforts to assist veterans in identifying programs that offer training and education needed to meet the requirements for licensure.
- Information on DACS identification of the most common overlaps and gaps between the requirements for licensure and the military training and education received and completed by the veteran applicants.
- Recommendations on ways to improve DACS' ability to meet the needs of veterans that would effectively address the challenges that veterans face when separating from military service and seeking a license for a profession or occupation regulated under ch. 493, F.S.

### **DHSMV**

## Present Situation<sup>50</sup>

#### Troops to Truckers

Active duty and recently separated servicemembers that have experience driving large trucks in the military are currently eligible to obtain a Florida Commercial Driver License (CDL) without retaking the skills tests normally required. FMCSA Regulation 49 CFR, Section 383.77, gives states the authority to substitute two years of commercial motor vehicle safe driving experience in the military for the skills test portion of the commercial driver license skills test. The process allows states to assist veterans and active duty personnel in their transition from their military occupation to a civilian career.

Current law gives DHSMV the authority to waive the knowledge, endorsement, and skills tests for an applicant who is otherwise qualified and who surrenders a driver license issued by the U.S. Armed

Information on the "Troops to Truckers" program is available at: <a href="http://www.troopstotruckers.com/">http://www.troopstotruckers.com/</a> (last visited January 7, 2016).

STORAGE NAME: h7105.GOAS

PAGE: 11

Forces if the driver applies for a Florida license of an equal or lesser classification.<sup>51</sup> DHSMV implements this provision pursuant to agency rule. 52 The provision:

- Allows active duty and those who are within 90 days of separation to qualify for the skills test waiver:
- Requires the applicant to meet all the test waiver requirements within 120 days of separation;
- Requires the applicant to have driven military vehicles two years prior to the waiver application that in the civilian world would have required a CDL.

Specifically, applicants who seek a waiver of CDL skills testing due to military experience must do the following:

- Pass all required written knowledge exams for the CDL class and endorsements they will be issued.
- Apply for the CDL qualification waiver while on active duty status or within 90 days of separation of service. The applicant must provide a military active duty identification card or DD-214 (military discharge papers). The skills test waiver process must be completed, and the CDL issued, within 120 days of separation from service.
- Certify that for at least two years immediately preceding the application, he or she operated a motor vehicle representative of the CDL class and endorsements for which he or she is applying.
- Present the Certification for Waiver of Skill Test for Military Personnel form<sup>53</sup> filled out in its entirety and signed by his or her commanding officer or designee.<sup>54</sup>

# **Proposed Changes**

The bill requires DHSMV and DMA to jointly conduct a pilot program to provide onsite commercial driver license testing opportunities to qualified members of the Florida National Guard pursuant to the DHSMV commercial driver license skills test waiver under s. 322.12, F.S., described previously. Testing must be held at a Florida National Guard Armory, an Armed Forces Reserve Center, or the Camp Blanding Joint Training Center. The pilot program shall be accomplished using existing funds appropriated to the departments.

DHSMV and DMA are required to submit, by June 30, 2017, a report on the results of the pilot program to the President of the Senate and the Speaker of the House of Representatives.

#### **B. SECTION DIRECTORY:**

- Section 1 Amends s. 401.27, F.S., relating to emergency medical technician and paramedic personnel; standards and certification.
- Section 2 Amends s. 456.024, F.S., relating to members of the Armed Forces in good standing with administrative boards or DOH; spouses; licensure.
- Section 3 Creates s. 456.0241, F.S., relating to temporary training certificates for active duty military health care practitioners.
- Section 4 Creates s. 489.1131, F.S., relating to the extension of credit for relevant military service toward construction contracting licensure by DBPR.

<sup>&</sup>lt;sup>51</sup> s. 322.12, F.S.

<sup>&</sup>lt;sup>52</sup> Rulemaking Authority: s. 322.02(6), F.S. Law Implemented: s. 322.12, F.S.

<sup>&</sup>lt;sup>53</sup> A copy of the Certification for Waiver of Skill Test for Military Personnel form is available at: http://www.flhsmv.gov/html/HSMV71054.pdf (last visited January 7, 2016).

<sup>&</sup>lt;sup>54</sup> Rule 15A-7.018, F.A.C., Military Qualifications for Waiver of Commercial Driver License Skills Test. STORAGE NAME: h7105.GOAS

- Section 5 Amends s. 489.511, F.S., relating to DBPR certifications, applications, examinations, and endorsements.
- Section 6. Creates s. 489.5161, F.S., relating to the extension of credit for relevant military service toward electrical and alarm system contracting licensure by DBPR.
- Section 7. Creates s. 493.61035, F.S., requiring DACS to extend credit for relevant military training and education towards the requirement for private security, private investigative and recovery services licensure.
- Section 8. Requires DHSMV and DMA to create and conduct a commercial driver license testing pilot program.
- Section 9. Provides an effective date of July 1, 2016.

### II. FISCAL ANALYSIS & ECONOMIC IMPACT STATEMENT

#### A. FISCAL IMPACT ON STATE GOVERNMENT:

#### Revenues:

## DOH

The revenues from health care practitioner licensure fees will be reduced due to the expansion of fee waivers for military spouses applying for licensure. The bill also allows the DOH to assess up to a \$50 application fee and renewal fee for temporary certificates for active duty military health care professionals. The DOH has the authority to waive the fee, yet if assessed, the fee revenues generated would support the regulatory expenses of the licenses. Since the implementation of current legislation granting fee waivers for honorably discharged veterans, the department has issued 150 licenses for a total of \$55,017 in unrealized revenue. Since implementation of legislation granting temporary licenses for military spouses, the department has issued 112 temporary licenses. <sup>55</sup> Currently, there is no temporary license available for active duty military health care professionals except for areas of critical need, which requires an active license in another state and has an application fee of \$300 (this fee is waived for active duty military health care professionals).

## 2. Expenditures:

According to each agency impacted by the bill, the fiscal impact is insignificant and implementation can be accomplished within existing resources.

#### **DACS**

According to DACS, the cost to implement the bill will be minimal with no recurring or non-recurring fiscal impact and "can be accomplished within existing resources." Currently, all moneys paid under ch. 493, F.S., are deposited in the Division of Licensing Trust Fund pursuant to s. 493.6117, F.S. There may be an insignificant negative fiscal impact connected to the review of current licensure requirements. This will be absorbed within agency resources.

#### DOH

The DOH may experience a recurring increase in workload associated with the expanded eligibility criteria of the military fee waiver for health care professional licensure. The number of qualified applicants who will apply for licensure is indeterminate however, it is anticipated that current resources are adequate to absorb the impact.

STORAGE NAME: h7105.GOAS

<sup>&</sup>lt;sup>55</sup> DOH HB 941 Agency Analysis, December 15, 2015.

<sup>&</sup>lt;sup>56</sup> DACS SB 1504 Agency Analysis, January 25, 2016.

The DOH provisions are also included in CS/HB 941 (SB 918).

## **DBPR**

According to DBPR, there is no fiscal impact anticipated on the department.<sup>57</sup>

### DHSMV and DMA

There will be no additional costs to DHSMV for the commercial drivers' license pilot program. Currently, DHSMV operates a program titled 'Florida Licensing on Wheels (FLOW), 58 which provides a convenient method to renew a driver license, obtain a replacement driver license, change a name or address on a driver license, get an identification card, etc. This requirement may be incorporated into DHSMV's existing FLOW program and will not have a negative fiscal impact on state funds.

According to DMA, there is no fiscal impact on the department. Implementation will be conducted during weekend training.

# **B. FISCAL IMPACT ON LOCAL GOVERNMENTS:**

	_	
1.	Revenues:	

None.

# 2. Expenditures:

None.

#### C. DIRECT ECONOMIC IMPACT ON PRIVATE SECTOR:

Honorably discharged veterans may be able to utilize their experience, education, and training that they obtained while in the Armed Forces for the required education and training for various licenses issued by DACS, DOH, DBPR, and CDLs from DHSMV.

# D. FISCAL COMMENTS:

Rulemaking may be required by DOH, DBPR, and DACS to develop veteran specific application processes and define what military education and training is substantially similar to current license requirements. Tracking mechanisms may need to be put in place for veterans' applications, approvals, denials, and the reasons for the denials. There may also be costs associated with preparing the annual reports required by DBPR, and DACS. According to each agency, the fiscal impact to implement the provisions of the bill will be insignificant and can be accomplished within existing resources.

#### III. COMMENTS

#### A. CONSTITUTIONAL ISSUES:

1. Applicability of Municipality/County Mandates Provision:

Not applicable. This bill does not appear to affect county or municipal governments.

2. Other:

None.

<sup>&</sup>lt;sup>57</sup> DBPR HB 7105 Agency Analysis, February 12, 2016.

<sup>&</sup>lt;sup>58</sup> Information on the FLOW program is available at the DHMSV FLOW website here: http://www.flhsmv.gov/offices/FLOW.htm (last visited January 26, 2016).

#### **B. RULE-MAKING AUTHORITY:**

Rulemaking may be required by DOH, DBPR, and DACS to develop veteran specific application processes and define what military education and training is substantially similar to current license requirements. Since 2010, the Legislature pursuant to s. 120.541(3), F.S., has required all rules having certain potential negative fiscal impacts exceeding \$1 million over five years be submitted to, and ratified by, the Legislature before the rule may go into effect. According to each agency, the fiscal impact to implement the provisions of the bill will be insignificant and can be accomplished within existing resources.

## C. DRAFTING ISSUES OR OTHER COMMENTS:

None.

#### IV. AMENDMENTS/ COMMITTEE SUBSTITUTE CHANGES

On February 2, 2016, the Veteran & Military Affairs Subcommittee adopted one amendment to the PCB. The amendment makes two changes to the DOH provision clarifying that:

- DOH determines what is considered a nationally recognized exam for EMTs and Paramedics;
   and
- Failure to obtain a passing score on a Florida health care practitioner exam precludes an applicant from being able to obtain the temporary training certificate.

This bill analysis has been updated to reflect the amendment.

STORAGE NAME: h7105.GOAS

1 A bill to be entitled 2 An act relating to credit for relevant military 3 service; amending s. 401.27, F.S.; revising the 4 application requirements for emergency medical 5 technician or paramedic certification; amending s. 6 456.024, F.S.; directing the Department of Health, or 7 the applicable board pursuant to chapter 456, F.S., to 8 issue health care practitioner licenses to eligible 9 military health care practitioners and eligible health 10 care practitioners who are spouses of active duty servicemembers; deleting provisions for the issuance 11 of temporary professional licenses to the spouses of 12 13 active duty servicemembers; creating s. 456.0241, 14 F.S.; directing the Department of Health to issue 15 temporary certificates to eligible active duty 16 military health care practitioners; providing 17 definitions; providing requirements for temporary 18 certification; providing for expiration of such 19 certification; providing exemptions; directing the department to set application and renewal fees, 20 21 develop and furnish an application form, and adopt 22 rules; creating s. 489.1131, F.S.; directing the 23 Department of Business and Professional Regulation to 24 provide a method by which honorably discharged 25 veterans may apply for construction contracting 26 licensure; authorizing the Construction Industry

Page 1 of 20

2728

29

30

31

32 33

34

35

36

37

38

39

40

41 42

43

44 45

46

47

48

4950

51 52 Licensing Board to adopt rules; directing the department, in conjunction with the board, to annually prepare and submit a specified report to the Governor and Legislature; amending s. 489.511, F.S.; revising eligibility criteria for taking the electrical or alarm system contractor certification examination; creating s. 489.5161, F.S.; directing the Department of Business and Professional Regulation to provide a method by which honorably discharged veterans may apply for electrical or alarm system contracting licensure; authorizing the Electrical Contractors' Licensing Board to adopt rules; directing the department, in conjunction with the board, to annually prepare and submit a specified report to the Governor and Legislature; creating s. 493.61035, F.S.; directing the Department of Agriculture and Consumer Services to provide a method by which honorably discharged veterans may apply for private investigative, private security, and repossession services licensure; authorizing the department to adopt rules; directing the department to annually prepare and submit a specified report to the Governor and Legislature; directing the Department of Highway Safety and Motor Vehicles and the Department of Military Affairs to conduct a commercial motor vehicle driver license testing pilot program; specifying

Page 2 of 20

testing locations and funding; requiring the departments to submit a report to the Legislature by a specified date; providing for repeal of the program; providing an effective date.

57 58

53

54

55 56

Be It Enacted by the Legislature of the State of Florida:

59 60

Section 1. Subsection (12) of section 401.27, Florida Statutes, is amended to read:

61 62

401.27 Personnel; standards and certification.-

76

77

78

An applicant for certification as an emergency medical technician or paramedic who is trained outside the state, or trained in the military, must provide proof of a current, nationally recognized emergency medical technician or paramedic certification or registration that is recognized by the department and based upon successful completion of a training program approved by the department as being equivalent to the most recent EMT-Basic or EMT-Paramedic National Standard Curriculum or the National EMS Education Standards of the United States Department of Transportation and hold a current certificate of successful course completion in cardiopulmonary resuscitation (CPR) or advanced cardiac life support for emergency medical technicians or paramedics, respectively, to be eligible for the certification examination. The applicant must successfully complete the certification examination within 2 years after the date of the receipt of his or her application by

Page 3 of 20

the department. After 2 years, the applicant must submit a new application, meet all eligibility requirements, and submit all fees to reestablish eligibility to take the certification examination.

79

80

81

82

83

84 85

86

87

88 89

90 91

92 93

94

95

96

97

98

99

100

101102

103104

Section 2. Subsections (3) and (4) of section 456.024, Florida Statutes, are amended to read:

456.024 Members of <u>United States</u> Armed Forces in good standing with administrative boards or the department; spouses; licensure.—

- (3) (a) A person is eligible for licensure as a health care practitioner in this state if he or she:
- $\underline{1.}$  who Serves or has served as a health care practitioner in the United States Armed Forces,  $\underline{\text{the}}$  United States Reserve Forces, or the National Guard;
- 2. or a person who Serves or has served on active duty with the United States Armed Forces as a health care practitioner in the United States Public Health Service; or
- 3. Is a health care practitioner in another state, the District of Columbia, or a possession or territory of the United States and is the spouse of a person serving on active duty with the United States Armed Forces is eligible for licensure in this state.

The department shall develop an application form, and each board, or the department if there is no board, shall waive the application fee, licensure fee, and unlicensed activity fee for

Page 4 of 20

such applicants. For purposes of this subsection, "health care practitioner" means a health care practitioner as defined in s. 456.001 and a person licensed under part III of chapter 401 or part IV of chapter 468.

(b) (a) The board, or the department if there is no board, shall issue a license to practice in this state to a person who:

1. Submits a complete application.

- 2. If he or she is member of the United States Armed Forces, submits proof that he or she has received Receives an honorable discharge within 6 months before, or will receive an honorable discharge within 6 months after, the date of submission of the application.
- 3.a. Holds an active, unencumbered license issued by another state, the District of Columbia, or a possession or territory of the United States and who has not had disciplinary action taken against him or her in the 5 years preceding the date of submission of the application;
- b. Is a military health care practitioner in a profession for which licensure in a state or jurisdiction is not required to practice in the United States Armed Forces, if he or she submits to the department evidence of military training or experience substantially equivalent to the requirements for licensure in this state in that profession and evidence that he or she has obtained a passing score on the appropriate examination of a national or regional standards organization if required for licensure in this state; or

Page 5 of 20

C. Is the spouse of a person serving on active duty in the United States Armed Forces and is a health care practitioner in a profession for which licensure in another state or jurisdiction is not required, if he or she submits to the department evidence of training or experience substantially equivalent to the requirements for licensure in this state in that profession and evidence that he or she has obtained a passing score on the appropriate examination of a national or regional standards organization if required for licensure in this state.

- 4. Attests that he or she is not, at the time of submission of the application, the subject of a disciplinary proceeding in a jurisdiction in which he or she holds a license or by the United States Department of Defense for reasons related to the practice of the profession for which he or she is applying.
- 5. Actively practiced the profession for which he or she is applying for the 3 years preceding the date of submission of the application.
- 6. Submits a set of fingerprints for a background screening pursuant to s. 456.0135, if required for the profession for which he or she is applying.

The department shall verify information submitted by the applicant under this subsection using the National Practitioner Data Bank.

Page 6 of 20

(c) (b) Each applicant who meets the requirements of this subsection shall be licensed with all rights and responsibilities as defined by law. The applicable board, or the department if there is no board, may deny an application if the applicant has been convicted of or pled guilty or nolo contendere to, regardless of adjudication, any felony or misdemeanor related to the practice of a health care profession regulated by this state.

(d) (e) An applicant for initial licensure under this subsection must submit the information required by ss. 456.039(1) and 456.0391(1) no later than 1 year after the license is issued.

(4)(a) The board, or the department if there is no board, may issue a temporary professional license to the spouse of an active duty member of the Armed Forces of the United States who submits to the department:

1. A completed application upon a form prepared and furnished by the department in accordance with the board's rules.

2. The required application fee;

157 l

3. Proof that the applicant is married to a member of the Armed Forces of the United States who is on active duty;

4. Proof that the applicant holds a valid license for the profession issued by another state, the District of Columbia, or a possession or territory of the United States, and is not the subject of any disciplinary proceeding in any jurisdiction in

Page 7 of 20

183 l which the applicant holds a license to practice a profession 184 regulated by this chapter; 185 5. Proof that the applicant's spouse is assigned to a duty 186 station in this state pursuant to the member's official active duty military orders; and 187 188 6. Proof that the applicant would otherwise be entitled to 189 full licensure under the appropriate practice act, and is 190 eligible to take the respective licensure examination as 191 required in Florida. 192 (b) The applicant must also submit to the Department of 193 Law Enforcement a complete set of fingerprints. The Department 194 of Law Enforcement shall conduct a statewide criminal history 195 check and forward the fingerprints to the Federal Bureau of 196 Investigation for a national criminal history check. 197 (c) Each board, or the department if there is no board, 198 shall review the results of the state and federal criminal 199 history checks according to the level 2 screening standards in 200 s. 435.04 when granting an exemption and when granting or 201 denying the temporary license. 202 (d) The applicant shall pay the cost of fingerprint processing. If the fingerprints are submitted through an 203 authorized agency or vendor, the agency or vendor shall collect 204 205 the required processing fees and remit the fees to the 206 Department of Law Enforcement. 207 (e) The department shall set an application fee, which may

Page 8 of 20

CODING: Words stricken are deletions; words underlined are additions.

not exceed the cost of issuing the license.

208

209	(f) A temporary license expires 12 months after the date
210	of issuance and is not renewable.
211	(g) An applicant for a temporary license under this
212	subsection is subject to the requirements under s. 456.013(3)(a)
213	<del>and (c).</del>
214	(h) An applicant shall be deemed incligible for a
215	temporary license pursuant to this section if the applicant:
216	1. Has been convicted of or pled nolo contendere to,
217	regardless of adjudication, any felony or misdemeanor related to
218	the practice of a health care profession;
219	2. Has had a health care provider license revoked or
220	suspended from another of the United States, the District of
221	Columbia, or a United States territory;
222	3. Has been reported to the National Practitioner Data
223	Bank, unless the applicant has successfully appealed to have his
224	or her name removed from the data bank; or
225	4. Has previously failed the Florida examination required
226	to receive a license to practice the profession for which the
227	applicant is seeking a license.
228	(i) The board, or department if there is no board, may
229	revoke a temporary license upon finding that the individual
230	violated the profession's governing practice act.
231	(j) An applicant who is issued a temporary professional
232	license to practice as a dentist pursuant to this section must
233	practice under the indirect supervision, as defined in s.
234	466.003, of a dentist licensed pursuant to chapter 466.

Page 9 of 20

CODING: Words  $\underline{\text{stricken}}$  are deletions; words  $\underline{\text{underlined}}$  are additions.

Section 3. Section 456.0241, Florida Statutes, is created to read:

456.0241 Temporary certificate for active duty military health care practitioners.—

(1) As used in this section, the term:

237238

239

240

241

242

243

244

245

246

247

248

249

250

251

252253

254

255

256

257

258

259

260

- (a) "Military health care practitioner" means:
- 1. A person practicing as a health care practitioner as defined in s. 456.001, as a person licensed under part III of chapter 401, or as a person licensed under part IV of chapter 468 who is serving on active duty in the United States Armed Forces, the United States Reserve Forces, or the National Guard; or
- 2. A person who is serving on active duty in the United States Armed Forces and serving in the United States Public Health Service.
- (b) "Military platform" means a military training agreement with a nonmilitary health care provider that is designed to develop and support medical, surgical, or other health care treatment opportunities in a nonmilitary health care provider setting to authorize a military health care practitioner to develop and maintain the technical proficiency necessary to meet the present and future health care needs of the United States Armed Forces. Such agreements may include Training Affiliation Agreements and External Resource Sharing Agreements.
  - (2) The department may issue a temporary certificate to an

Page 10 of 20

active duty military health care practitioner to practice in a regulated profession in this state if the applicant:

(a) Submits proof that he or she will be practicing pursuant to a military platform.

- (b) Submits a complete application and a nonrefundable application fee.
- (c) Holds an active, unencumbered license to practice as a health care professional issued by another state, the District of Columbia, or a possession or territory of the United States or is a military health care practitioner in a profession for which licensure in a state or jurisdiction is not required for practice in the United States Armed Forces and provides evidence of military training and experience substantially equivalent to the requirements for licensure in this state in that profession.
- (d) Attests that he or she is not, at the time of submission of the application, the subject of a disciplinary proceeding in a jurisdiction in which he or she holds a license or by the United States Department of Defense for reasons related to the practice of the profession for which he or she is applying.
- (e) Has been determined to be competent in the profession for which he or she is applying.
- (f) Submits a set of fingerprints for a background screening pursuant to s. 456.0135, if required for the profession for which he or she is applying.

Page 11 of 20

The department shall verify information submitted by the applicant under this subsection using the National Practitioner Data Bank.

287 l

- (3) A temporary certificate issued under this section expires 6 months after issuance but may be renewed upon proof of continuing military orders for active duty assignment in this state and evidence that the military health care practitioner continues to be a military platform participant.
- (4) A military health care practitioner applying for a temporary certificate under this section is exempt from ss. 456.039-456.046. All other provisions of this chapter apply to such military health care practitioner.
- (5) An applicant for a temporary certificate under this section is deemed ineligible if he or she:
- (a) Has been convicted of or pled guilty or nolo contendere to, regardless of adjudication, any felony or misdemeanor related to the practice of a health care profession;
- (b) Has had a health care provider license revoked or suspended in another state, the District of Columbia, or a possession or territory of the United States;
- (c) Has failed to obtain a passing score on the Florida examination required to receive a license to practice the profession for which he or she is applying; or
- (d) Is under investigation in another jurisdiction for an act that would constitute a violation of the applicable licensing chapter or this chapter until the investigation is

Page 12 of 20

313	complete and all charges against him or her are disposed of by
314	dismissal, nolle prosequi, or acquittal.
315	(6) The department shall, by rule, set an application fee
316	not to exceed \$50 and a renewal fee not to exceed \$50.
317	(7) Application shall be made on a form prescribed and
318	furnished by the department.
319	(8) The department shall adopt rules to implement this
320	section.
321	Section 4. Section 489.1131, Florida Statutes, is created
322	to read:
323	489.1131 Credit for relevant military training and
324	education
325	(1) The department shall provide a method by which
326	honorably discharged veterans may apply for licensure. The
327	method must include a veteran-specific application and provide:
328	(a) To the fullest extent possible, credit toward the
329	requirements for licensure for military experience, training,
330	and education received and completed during service in the
331	United States Armed Forces if the military experience, training,
332	or education is substantially similar to the experience,
333	training, or education required for licensure.
334	(b) Acceptance of up to 3 years of active duty service in
335	the United States Armed Forces, regardless of duty or training,
336	to meet the experience requirements of s. 489.111(2)(c). At
337	least 1 additional year of active experience as a foreman in the
338	trade, either civilian or military, is required to fulfill the
ı	

Page 13 of 20

experience requirement of s. 489.111(2)(c).

340341

342

343344

345

346

347348

349

350 351

352

353

354

355

356

357

358 359

360

361

362363

364

339

- The board may adopt rules pursuant to s. 120.536(1) and s. 120.54 to implement this subsection.
- (2) Notwithstanding any other provision of law, beginning October 1, 2017, and annually thereafter, the department, in conjunction with the board, is directed to prepare and submit a report titled "Construction and Electrical Contracting Veteran Applicant Statistics" to the Governor, the President of the Senate, and the Speaker of the House of Representatives. The report must include statistics and information relating to this section and s. 489.5161 which detail:
- (a) The number of applicants who identified themselves as veterans.
- (b) The number of veterans whose application for a license was approved.
- (c) The number of veterans whose application for a license was denied, including the reasons for denial.
  - (d) Data on the application processing times for veterans.
- (e) Recommendations on ways to improve the department's ability to meet the needs of veterans which would effectively address the challenges that veterans face when separating from military service and seeking a license regulated by the department pursuant to part I of chapter 489.
- Section 5. Paragraph (b) of subsection (1) of section 489.511, Florida Statutes, is amended to read:

Page 14 of 20

365 489.511 Certification; application; examinations; 366 endorsement.—

(1)

- (b) Any person desiring to be certified as a contractor shall apply to the department in writing and must meet the following criteria:
  - Be of good moral character;
- 2. Pass the certification examination, achieving a passing grade as established by board rule; and
- 3. Meet eligibility requirements according to one of the following criteria:
- a. Has, within the 6 years immediately preceding the filing of the application, at least 3 years of years! proven management experience in the trade or education equivalent thereto, or a combination thereof, but not more than one-half of such experience may be educational equivalent;
- b. Has, within the 8 years immediately preceding the filing of the application, at least 4 years of years' experience as a supervisor or contractor in the trade for which he or she is making application, or at least 4 years of experience as a supervisor in electrical or alarm system work with the United States Armed Forces;
- c. Has, within the 12 years immediately preceding the filing of the application, at least 6 years of comprehensive training, technical education, or supervisory experience associated with an electrical or alarm system contracting

Page 15 of 20

business, or at least 6 years of technical experience,

education, or training in electrical or alarm system work with
the United States Armed Forces or a governmental entity;

- d. Has, within the 12 years immediately preceding the filing of the application, been licensed for 3 years as a professional engineer who is qualified by education, training, or experience to practice electrical engineering; or
- e. Has any combination of qualifications under subsubparagraphs a.-c. totaling 6 years of experience.

Section 6. Section 489.5161, Florida Statutes, is created to read:

489.5161 Credit for relevant military training and education.

- (1) The department shall provide a method by which honorably discharged veterans may apply for licensure. The method must include a veteran-specific application and provide, to the fullest extent possible, credit toward the requirements for licensure for military experience, training, and education received and completed during service in the United States Armed Forces if the military experience, training, or education is substantially similar to the experience, training, or education required for licensure. The board may adopt rules pursuant to s. 120.536(1) and s. 120.54 to implement this subsection.
- (2) Notwithstanding any other provision of law, beginning October 1, 2017, and annually thereafter, the department, in conjunction with the board, is directed to prepare and submit a

Page 16 of 20

±	report titled "Construction and Electrical Contracting Veteran
118	Applicant Statistics" to the Governor, the President of the
119	Senate, and the Speaker of the House of Representatives. The
120	report shall include statistics and information relating to this
121	section and s. 489.1131 which detail:
122	(a) The number of applicants who identified themselves as
123	veterans.
124	(b) The number of veterans whose application for a license
125	was approved.
126	(c) The number of veterans whose application for a license
127	was denied, including data on the reasons for denial.
128	(d) Data on the application processing times for veterans.
129	(e) Recommendations on ways to improve the department's
130	ability to meet the needs of veterans which would effectively
131	address the challenges that veterans face when separating from
132	military service and seeking a license regulated by the
133	department pursuant to part II of chapter 489.
134	Section 7. Section 493.61035, Florida Statutes, is created
135	to read:
136	493.61035 Credit for relevant military training and
137	education
138	(1) The department shall provide a method by which
139	honorably discharged veterans may apply for licensure. The
440	method must include:
441	(a) To the fullest extent possible, credit toward the
442	requirements for licensure for military training and education

Page 17 of 20

CODING: Words  $\underline{\text{stricken}}$  are deletions; words  $\underline{\text{underlined}}$  are additions.

received and completed during service in the United States Armed Forces if the military training or education is substantially similar to the training or education required for licensure.

- (b) Identification of overlaps and gaps between the requirements for licensure and the military training or education received and completed by the veteran, and subsequent notification to the veteran of the overlaps and gaps.
- (c) Assistance in identifying programs that offer training and education needed to meet the requirements for licensure.
- (2) Notwithstanding any other provision of law, beginning October 1, 2017, and annually thereafter, the department is directed to prepare and submit a report to the Governor, the President of the Senate, and the Speaker of the House of Representatives. In addition to any other information that the Legislature may require, the report must include statistics and relevant information which detail:
- (a) The number of applicants who identified themselves as veterans.
- (b) The number of veterans whose application for a license was approved.
- (c) The number of veterans whose application for a license was denied, including the reasons for denial.
  - (d) Data on the application processing times for veterans.
- (e) The department's efforts to assist veterans in identifying programs that offer training and education needed to meet the requirements for licensure.

Page 18 of 20

(f) The department's identification of the most common overlaps and gaps between the requirements for licensure and the military training and education received and completed by the veterans.

(g) Recommendations on ways to improve the department's ability to meet the needs of veterans which would effectively address the challenges that veterans face when separating from military service and seeking a license for a profession or occupation regulated by the department pursuant to chapter 493.

Section 8. (1) The Department of Highway Safety and Motor Vehicles and the Department of Military Affairs shall jointly conduct a pilot program to provide onsite commercial motor vehicle driver license testing opportunities to qualified members of the Florida National Guard pursuant to the Department of Highway Safety and Motor Vehicles commercial motor vehicle driver license skills test waiver under s. 322.12, Florida Statutes. Testing must be held at a Florida National Guard Armory, a Florida United States Armed Forces Reserve Center, or the Camp Blanding Joint Training Center. The pilot program shall be accomplished using existing funds appropriated to each department.

(2) By June 30, 2017, the Department of Highway Safety and Motor Vehicles and the Department of Military Affairs shall jointly submit a report on the results of the pilot program to the President of the Senate and the Speaker of the House of Representatives.

Page 19 of 20

495	(3) This section is repealed October 1, 2017, and shall
496	not be codified in the Florida Statutes.
497	Section 9. This act shall take effect July 1, 2016.

Page 20 of 20